



FedRAMP for Adobe Captivate Prime

CoSo provides a secure managed service for businesses needing a high SLA and custom solutions for their Adobe Captivate Prime environment



COSO CLOUD FEDRAMP MANAGED SERVICE INCLUDES



OPTIMIZED SECURITY

A FedRAMP Moderate environment (DISA IL-2) compliant with NIST SP 800-53, rev 4. With 10+ years deploying scalable, secure, and highly reliable virtual training and collaboration services.



CONTINUOUS MONITORING

We provide robust continuous monitoring, including intrusion detection system (IDS) monitoring and fully credentialed network scanning to ensure data is secure.



DISASTER RECOVERY

We guarantee a 99.99% uptime SLA. Total disaster recovery solution included. Redundant infrastructure ensures absolute reliability and availability during any emergency, 24/7/365.

Industry's Highest SLA

- 99.99% SLA – Highest level in Adobe Captivate Prime ecosystem
- 24x7x365 operation monitoring, optimization, and platform support
- CoSo advanced platform with proactive system tuning and alerts
- Business focus on Managed Service experience

Custom Integration and Application Services

- Integration to front end and back office systems, Virtual Classrooms, applications, and extensions
- Custom SSO, reporting or other development needs by a team of Captivate Prime experts
- Migration services including users, LMS data and content
- Professional service solutions as specified by our customers and defined alongside thought leaders and experts from Adobe and CoSo



ABOUT COSO CLOUD

CoSo offers secure private cloud platform as a managed service with custom software applications and expert professional services to help customers conduct virtual classroom training and engage in secure large group virtual meetings.



www.CoSoCloud.com | sales@cosocloud.com | 888-938-5687





Captivate Prime Custom Learner Experience

- Custom portal environment and modules for your Learners
- Custom branding and design
- Courses launch in portal for consistent brand experience
- Flexibility on gating content for free, try vs. buy
- Administrators and authors can easily manage content and analyze usage



Captivate Prime eCommerce

- eStore directly integrates with Captivate Prime
- Custom branding and design
- Choice of payment processors including Paypal and Stripe
- Integrates with Salesforce and Lynda
- Rapid turnaround to publish new courses to store



SSO Integration with Custom Portal

- SAML 2.0 Authentication
- Ability to customize login experience
- Custom portal to manage and launch Adobe Connect rooms as well as authenticate users.
- Batch create users and automatically create audio profiles
- Users don't need to navigate Connect Central



Captivate Prime Course Conversion

- Customers need to convert existing learning content from Flash to HTML
- Varying degrees of complexity
- Assistance with archival