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Maintenance Repair Operations (MRO) Management Solution

As mission readiness rates continue to drop and equipment continues to age, the Department of Defense (DoD) must continue to evolve its MRO processes to maintain global superiority in support of National Military Objectives. This involves managing projects, parts, inventory, logistics, and installation activities carried out by our warfighters, civilians, and contractors who need to have the right knowledge, at the right time and location, and the right materials.

Watch these 2 sessions to learn more:

Title	Description	Link
FedInsider: Actionable Intelligence for Maintenance Repair Operations	Hear these distinguished panelists discuss the steps the DoD can take to modernize MRO programs, overcoming the challenges that exist today for timely and data-driven maintenance in support of the warfighter. **Featured panelists:** **Brian Laird** *Assistant Commander for Supply Chain Technology & Systems Integration*, Naval Supply Systems Command (NAVSUP) **Louis Hogge** *Engineering Flight Chief*, USAF AFMC 416 SCMS **Col James Malec** *Aviation Site Commander*, Defense Logistics Agency **Bob Osborn** *Chief Technology Officer*, Global Governments, ServiceNow **Michael Kennedy** *Discussion Moderator*, Senior National Intelligence Service Officer (ret.)	
Maintenance Repair Operations (MRO) Management Solutions Demonstration	Watch this webinar where ServiceNow discusses and demonstrates actionable steps the DoD can take to modernize MRO programs, overcoming the challenges that exist today for timely, data-driven maintenance in support of the warfighter. **During this webinar, we discussed and demonstrated:** • Leveraging service aware equipment and IoT integration for proactive monitoring, artificial intelligence, and machine learning that can be applied to prioritize and route service requests and planned maintenance. • The benefits of asset management consolidation to track financial, contractual, and inventory details of hardware, software, devices, materials, equipment, tools for cost savings, inventory, and contract compliance. • Predictive intelligence approaches to automating workflows for a more proactive approach to condition-based maintenance and data access in mobile dashboards. • Improving MRO efficiency by migrating manual processes to digital forms, checklists, mitigation plans, and safe decommissioning workflows.	

To learn more about how to get started on building the system of action to support more efficient and effective MRO activity, **check out this document** and contact us today at **MRO@servicenow.com**

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