

Thank you for your interest in the Adobe JELA II BPA. I am including details pertaining to the DISA specific license request process for licenses on the Adobe JELA II BPA, as well as additional contract information you might find resourceful! For all Adobe Creative Cloud and PPBU license requests under the JELA II BPA, DISA requested that all DISA customers send an e-mail directly to the prime reseller on this BPA in order to obtain pricing: adobejela@cdwg.com

The following information should be included with your request:

- Name
- Title
- Phone
- E-Mail Address
- Agency and Sub-Organization
- Product Requirement and Quantity

For any license requirements for Acrobat Pro or AEM Forms, please reach out to your primary DISA JELA Program Managers, and they will advise on where you can go to obtain those licenses within the DISAnet. Acrobat Pro and AEM Forms are considered "unlimited" on the Adobe JELA II BPA, and as such users with Acrobat Pro or AEM Forms requirements never accrue additional bills/invoices for those products as they are paid for annually by DISA for the enterprise. (david.a.white440.civ@mail.mil; tanya.r.west2.civ@mail.mil)

After your request is received, you will be contacted by the reseller prime, CDWG with a quote. After an order is placed against the quote CDWG extends, they will be sending an order confirmation with next steps on how to obtain downloads/installs, etc. If you need to escalate your request internally for any reason at all, you may do so by contacting the DISA JELA JELA Program Team or adobe-jela@carahsoft.com

Contract Information & Customer Resources:

- Adobe JELA Contract Information - <http://www.carahsoft.com/vendors/adobe-jela> (The JELA contract was extended on September 30th, 2016 and was awarded by DISA/DITCO to prime, CDWG. The JELA II BPA Contract includes U.S. Army, U.S. Air Force, DISA, OSD, JSP, DHA and JCS but is not limited to those agencies. Agencies outside of the aforementioned that wish to buy-in to the JELA might do so after discussions with Adobe and potential meetings with DoD internally. The contract link will also give you some guidance around what products are available under the JELA, FAQ's, etc. Products include Acrobat, AEM (Adobe Experience Manager) Forms, CoN approved Creative Cloud Enterprise (CCE) Full Deployments, Creative Cloud Single Applications (i.e. CC Photoshop), and PPBU products (including Captivate, Presenter, ColdFusion, etc). For more clarity on what's included, please either contact me directly or send an e-mail to Adobe-JELA@carahsoft.com
- Adobe Webinars and Events (upcoming and archived): <http://www.carahsoft.com/learn/vendor/299-Adobe#events>
- Adobe TV - <http://tv.adobe.com/> (This is a great resource for you to view tutorials, product information, archived events, etc).
- On-Demand Training Portal Details: <http://www.carahsoft.com/vendors/adobe-jela#training>

Acrobat Pro and AEM Forms requirements under the Adobe JELA II BPA still need to route through the same request process as above. However, since Acrobat Pro and AEM Forms was purchased at what each agency enrollee on the BPA considered their Full Time Employee (FTE) count or their "Enterprise", users with requirements for these products will not see a bill or invoice as they're paid for at the parent agency level. They are categorized as Unlimited on this contract.

Please reach out to me with any questions you might have pertaining to the Adobe JELA, or send an e-mail to adobe-jela@carahsoft.com and we'll be happy to speak with you!