Good Technology™ Accessibility Statement

Good Technology is committed to developing innovative products and services that are usable for all end users. At every step of the design process, Good Technology deploys user-centric design to maximize the usability of its products for end users with and without disabilities.

Specifically, as each of our products and services are created and improved, designers’ research, evaluate, understand, and leverage the standard and disability-specific interaction models that are specific to those products and services.

Good Technology’s software applications are designed around three main usability goals that result in increased access for all users:

1. **Device**: Maximize the end user’s ability to utilize the native functionality of the mobile device
2. **Screen Presentation**: Lay out each screen to be simple, and easy to read while preserving a consistent user experience within the mobile device
3. **Touch Targets**: Ensure that touch commands are selected easily, and result in intuitive responses

Good Technology prioritizes adding support for exposed native functionality in mobile devices that enhance accessibility. For example, for end users with visual disabilities, the Good For Enterprise® iPhone and iPad client allows end users to take advantage of Apple’s native functions of “White-on-black” “Zoom” and “Voiceover” while the Good for Enterprise Android™ client lets users change the text size via Android’s native font size settings.

The second goal with respect to screen layout results in a combination of Section 508 and WCAG best practices (where applicable) as well as a consistent presentation to all users of simple, easy to see and read text. In the absence of native assistive technologies, this design is much more accessible to those with visual disabilities and cognitive disabilities than one with inconsistent menu presentation or inappropriately small or dense text.

The third goal aims for minimum touch target sizes to avoid failed attempts at selecting menu items and appropriate spacing to avoid accidental selection of the wrong target to aid accessibility for users with diminished motor control.

In further support of our goal to provide access to our products and services to all end users regardless of ability, Good Technology strives to maintain compliance with accessibility standards such as Section 508 of the United States Rehabilitation Act as well as the Web Content Accessibility Guidelines that are promulgated by the W3C.

Modern smartphones offer many native functions that provide assistive technology for users with disabilities and Good Technology always working to update our software to take advantage of new functionality. For more information on specific native functionality that may be assistive to you, please refer to the manufacturer’s accessibility information for your Good-supported mobile device.

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