

# Driving the DoD mission forward

At the core of every Department of Defense (DoD) process are agreements, forms, and contracts that need to be created, committed to, and managed. Whether it's a digital hand receipt for specialized equipment, a travel request form that can be filled out on a mobile device, or a streamlined approach to in-processing, Docusign can help break down data silos, streamline workflows and deliver better service member experiences.

As a result, the value delivered by our integrated solutions helps service branches, defense agencies and combatant commands achieve top mission-critical DoD priorities.

## Enhance workforce efficiencies

Digital-first internal processes and forms increase employee productivity, speed-up response times, foster seamless interactions, and ultimately drive greater organizational efficiency.

## Deliver better experiences

Optimize service member, employee, and family member experiences by giving stakeholders the ability to securely conduct DoD interactions from virtually anywhere—in the barracks, at home, or overseas.

## Automate and streamline workflows

Transform manual processes to digital workflows and integrate them into existing IT systems, in return reduces administrative barriers and enable faster decision-making.

## Compliance and security

Prioritize securing the full agreement lifecycle and protecting the data that lives in the agreements with DoD IL4 and FedRAMP Moderate authorized Docusign solutions.

## Outcomes

### Reduce cost and hassle

Save time, money and errors by eliminating manual tasks.

### Deliver superior service

Give service members and staff the speed and convenience of doing engaging digitally

### Mitigate risk

Ensure peace of mind and accountability with built-in court-admissible audit trails and protect data at rest and data in transit with AES 256-bit encryption.

Certified	Authorized	Secure	Auditable
Section 508	DoD IL4 (DISA BCAP Connected)	AES-256 encryption (at rest)	Full audit trail (names, emails, IP addresses, locations)
ISO 27001		Multiple authentication methods (phone, SMS, KBA, ID verification, PIV cards)	Full chain of custody (timestamped sends, views, downloads)
PCI	FedRAMP Moderate	Dedicated government cloud	All downloads digital signed and protected against tampering)
SOC 1 & SOC 2	GovRAMP		

## Trusted solutions that modernize processes

DocuSign lets service members focus on their mission instead of paperwork. Bringing together a comprehensive set of applications and integrations, DocuSign helps DoD agencies deliver better experience, reduce costs, and streamline processes.

### eSignature

Securely capture electronic signatures for both internal and constituent-facing processes while maintaining a complete audit trail on each document. Get agreements signed faster using your common access card (CAC) credentials on a desktop and mobile device.

### Contract Lifecycle Management

Centrally create and manage documents across the agreement lifecycle, before and after the signature.

### Document Generation

Easily leverage templates to generate custom, accurate, and professional agreements in seconds, adding flexibility, speed, and compliance to your agreement process.

### Monitor

Using advanced analytics to track eSignature web, mobile, and API account activity, the DoD can guard critical agreements with early detection of suspicious user activity and events.

### Integrations

1,000+ pre-built integrations with commonly used platforms in defense, including Microsoft, Salesforce, ServiceNow, SAP, Pega, Oracle, Appian, Workday, and many more.

## Use case examples

### Human resources

- Cadet recruitment
- Hiring and onboarding
- HR operations
- Offboarding

### Internal operations

- System access forms
- Hand receipts
- Requests for issue/turn-in

### Correspondence

- Open record requests
- Service inquiries
- Records management

### Military & veteran health

- Consent forms
- Health care services
- Patient intake
- Telehealth forms

### Procurement

- RFPs
- Sole source justification
- Supplier compliance

## About DocuSign

DocuSign brings agreements to life. Over 1.5 million customers and more than a billion people in over 180 countries use DocuSign solutions to accelerate the process of doing business and simplify people's lives. With intelligent agreement management, DocuSign unleashes business-critical data that is trapped inside of documents. Until now, these were disconnected from business systems of record, costing businesses time, money, and opportunity. Using DocuSign IAM, companies can create, commit, and manage agreements with solutions created by the #1 company in e-signature and contract lifecycle management (CLM).

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