

Voluntary Product Accessibility Template

The purpose of the Voluntary Product Accessibility Template is to assist federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: 02-Jun-2014

Name of Product: RSA Archer GRC Platform

Contact for more Information: <http://www.emc.com>

Guideline	Applicable	Compliance
§1194.21 - Software Applications and Operating Systems	Applicable	Refer to Section 1194.21 in VPAT Details section.
§1194.22 – Web-based Intranet and Internet Information and Systems	Applicable	Refer to Section 1194.22 in VPAT Details section.
§1194.23 - Telecommunications Products	Not applicable	The Platform is not a telecommunications product.
§1194.24 - Video and Multimedia Products	Not applicable	The Platform is not a video or multimedia product.
§1194.25 – Self-Contained, Closed Products	Not applicable	The Platform is not a self-contained, closed product.
§1194.26 - Desktop and Portable Computers	Not applicable	The Platform is not a desktop or portable computer.
§1194.31 - Functional Performance Criteria	Applicable	Refer to Section 1194.31 in VPAT Details section.
§1194.41 - Information, Documentation, Support	Applicable	Refer to Section 1194.41 in VPAT Details section.

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Partially Supports</p>	<p>Some elements of the Platform cannot be operated using the keyboard alone.</p> <p>Areas of the Platform using Silverlight content do not conform to this criterion.</p> <p>(The use of Silverlight content primarily affects administrative users. Non-administrative users are affected in two areas: <i>User Preference Settings</i> and <i>Advanced Search</i>.)</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports</p>	<p>RSA Archer HTML pages do not interfere with or deactivate accessibility features of the operating system.</p>

Criteria	Supporting Features	Remarks and explanations
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Partially Supports</p>	<p>Most RSA Archer HTML pages provide an on-screen indication of current focus, with the exception of pages that contain Silverlight content.</p> <p>(The use of Silverlight content primarily affects administrative users. Non-administrative users are affected in two areas: <i>User Preference Settings</i> and <i>Advanced Search</i>.)</p>
<p>(d) Sufficient information about a user interface element including the identity, operation, and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Partially Supports</p>	<p>Some elements in the Platform expose role and state information, but other elements are not exposed.</p> <p>Areas of the Platform using Silverlight content do not conform to this criterion.</p> <p>(The use of Silverlight content primarily affects administrative users. Non-administrative users are affected in two areas: <i>User Preference Settings</i> and <i>Advanced Search</i>.)</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>Images are used consistently within the Platform.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Not Applicable</p>	<p>The Platform is web-based and leverages browser functionality for managing textual information.</p>

Criteria	Supporting Features	Remarks and explanations
(g) Applications shall not override user-selected contrast and color selections and other individual display attributes.	Partially Supports	<p>Areas of the Platform using Silverlight content do not conform to this criterion.</p> <p>(The use of Silverlight content primarily affects administrative users. Non-administrative users are affected in two areas: <i>User Preference Settings</i> and <i>Advanced Search</i>.)</p>
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	The Platform does not use animation.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Partially Supports	<p>Certain areas of the Platform use color alone when highlighting certain kinds of search results.</p> <p>Color highlights can be identified as “different” from other items if OS screen is set to grayscale.</p>
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	<p>The Platform provides options for changing the color palette. It also provides themes with enhanced color contrast to assist users with limited or impaired vision.</p> <p>The system does not override user-selected contrast and color selections or individual display attributes.</p>
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	The Platform does not use flashing or blinking text, objects, or other elements.

Criteria	Supporting Features	Remarks and explanations
(1) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not support	Electronic forms in the Platform do not conform to this criterion.

Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt," "longdesc," or in element content).	Partially Supports	<p>Images and links in RSA Archer eGRC Platform have alternative text as required and when appropriate.</p> <p>Areas of the Platform using Silverlight content do not conform to this criterion.</p> <p>(The use of Silverlight content primarily affects administrative users. Non-administrative users are affected in two areas: <i>User Preference Settings</i> and <i>Advanced Search</i>.)</p>
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	The Platform does not contain multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Partially Supports	<p>Certain areas of the Platform use color alone when highlighting certain kinds of search results.</p> <p>Color highlights can be identified as “different” from other items if OS screen is set to grayscale.</p>
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does not support	The Platform is web-based and does not conform to this criterion.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	The Platform does not use server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supports	The Platform uses client-side image maps with the alternative text for each region.

Criteria	Supporting Features	Remarks and explanations
(g) Row and column headers shall be identified for data tables.	Partially Supports	Column headers are defined in most data tables. Row headers are not defined.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	There are no data tables with more than one logical level of column or row headers in the Platform.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	The Platform does not cause the screen to flicker.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	<p>Accessibility provisions in the Platform can be provided without requiring a separate text-only version.</p> <p>Users can utilize the Web Services API to retrieve the data to a text-only page.</p>
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Partially Supports	<p>Certain page elements utilizing scripting do not conform to this criterion.</p> <p>Areas of the Platform using Silverlight content do not conform to this criterion.</p> <p>(The use of Silverlight content primarily affects administrative users. Non-administrative users are affected in two areas: <i>User Preference Settings</i> and <i>Advanced Search</i>.)</p>

Criteria	Supporting Features	Remarks and explanations
(m) When a web page requires that an applet, plug-in, or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports	The Platform requires the Silverlight plug-in to display some pages. If the plug-in is not detected, the user is prompted to download Silverlight.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Does not support	Electronic forms in the Platform do not conform to this criterion.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not applicable	The Platform is not configured in such a way that skipping navigational links would aid the user – links are not repetitive in that each link has its own purpose and meaning.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	The Platform does not require timed responses.

Section 1194.31 Functional Performance Criteria - Detail

Criteria	Supporting Features	Remarks and explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>Partially Supports</p>	<p>Some functionality within the Platform is not available to screen reader users.</p> <p>Areas of the Platform using Silverlight content do not conform to this criterion.</p> <p>(The use of Silverlight content primarily affects administrative users. Non- administrative users are affected in two areas: <i>User Preference Settings</i> and <i>Advanced Search</i>).</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supports</p>	<p>The Platform supports screen magnifiers.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Supports</p>	<p>The Platform does not require user hearing.</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Supports</p>	<p>The Platform does not require user hearing.</p>

Criteria	Supporting Features	Remarks and explanations
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Supports</p>	<p>The Platform does not require user speech</p>
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Partially Supports</p>	<p>Parts of the interface that cannot be operated using the keyboard alone have large target areas that would not cause problems for people with fine motor control limitations.</p> <p>Some elements with smaller targets could cause problems for people with mobility impairments.</p>

Section 1194.41 Information, Documentation, and Support

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	The Platform provides electronic versions of all product support documentation.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does Not Support	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support for the Platform is available in multiple formats including online Help, e-mail, phone, chat, and WebEx at no charge.