



Transform Your Agency for the AI Era

Thank you for downloading this Box infographic. Carahsoft is the vendor for Box AI solutions available via GSA 2GIT, NASA SEWP V, ITES-SW2 and other contract vehicles.

To learn how to take the next step toward acquiring Box's solutions, please check out the following resources and information:



For additional resources:
carah.io/boxresources



For upcoming events:
carah.io/boxevents



For additional Box solutions:
carah.io/boxsolutions



For additional AI solutions:
carah.io/aisolutions



To set up a meeting:
BoxInc@carahsoft.com
703-871-8655



To purchase, check out the contract vehicles available for procurement:
carah.io/boxcontracts

For more information, contact Carahsoft or our reseller partners:
BoxInc@carahsoft.com | 703-871-8655



Transform your agency for the AI era

Improve citizen engagement, employee productivity, and government efficiency with Intelligent Content Management



Government agencies are under more pressure than ever to meet citizen expectations, mitigate threats, decrease costs, and make work more efficient. Intelligent Content Management enables agencies to rise to the challenge, allowing them to use all their content to uncover critical insights and automate workflows with agentic AI to scale and improve citizen services. The following are insights from research into the current state of content management within government, including key factors for success.

Agencies deal with a lot of unstructured data

The harder it is to extract insights from all your content, also known as unstructured data – e.g., tax forms, case evidence, clinical records, public service requests, policies, etc. – the harder it is to use to improve decision-making, increase efficiencies, and reduce risks.

90%

of data is unstructured¹

50%

of government decision-making and service improvement relies on data²

AI helps you put all your content to use

The fundamental innovation at the heart of generative AI is its ability to analyze and apply structure to unstructured data to derive insights, automate and execute complex processes, and intelligently classify and protect data.

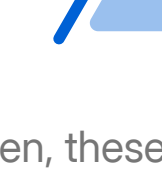
89%

of public service organizations think it's important to adopt generative AI, with a quarter believing it's critical³

43%

of public service organizations plan to use AI to improve operational efficiency, 29% to enhance communications, 28% for education and workforce development, and 21% to enhance citizen services⁴

Legacy technology can't keep up with modern data requirements



Your agency is probably feeling the limitations of legacy content technology. Often, these systems are a patchwork of deteriorating hardware and bolt-on fixes that are expensive to maintain and lack the agility, scalability, and efficiency your organization requires. Disjointed point solutions, scattered files across multiple repositories, and the absence of a single source of truth can further lead to inconsistent and unreliable AI outcomes.

60%

of respondents to a KPMG survey of executives from federal civilian agencies, as well as the Department of Defense and state governments, believe their current IT systems are extremely, very, or moderately hurting their ability to integrate new tools and technologies⁵

71%

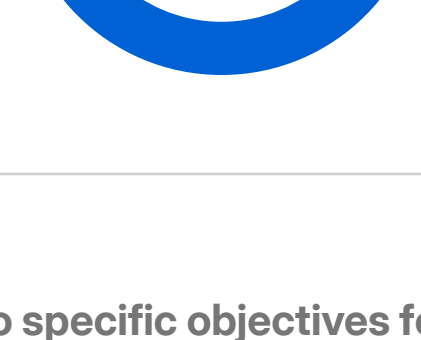
of public sector organizations don't currently leverage AI to streamline content management processes

52%

of public sector organizations are not leveraging AI to improve security and compliance postures

A modern content architecture enables firms to stay ahead

Combining Content + AI helps you manage, secure, and collaborate on your critical assets. Intelligent Content Management is the key to getting more from your content and realizing meaningful results, from faster decision-making to improving efficiency and engagement.



of public sector organizations say their content management strategy is "important" or "very important" to their overall organization goals

When it comes to specific objectives for their modern content management strategy:



90%

of public sector organizations say improving data security and compliance, as well as enhancing business processes with automated workflows is an "important" to "very important" objective



87%

of public sector organizations cite improving data accessibility and findability; reducing storage costs and optimizing infrastructure; facilitating digital transformation initiatives; and managing, securing, and maintaining documents as "important" to "very important"



84%

of public sector organizations believe optimizing and organizing content with AI is an "important" or "very important" objective

Common characteristics of technology leaders

Box examined how leading public sector organizations harness their content to make real-time decisions, automate workflows, and maintain robust security, and found these leaders are:



50%

more likely to already be effectively leveraging AI, with 55% of leaders citing AI-powered intelligence as a top key performance indicator (KPI), compared to just 15% of beginners



>2x

more likely to prioritize workflow automation efficiency as a KPI over firms that are less mature in their content management strategies



40%

demonstrate better cross-platform integration than those at the beginning of their content management journey



25%

more likely to have successfully integrated their content management processes into existing workflows

Benefits of Intelligent Content Management

Leading government agencies create operational advantages through thoughtful AI integrations, automated workflows, and comprehensive security controls. Leaders are:



2x

as likely to have automated their operations effectively



2x

as likely to enable real-time collaboration



3x

more likely to have robust security measures in place capable of meeting changing regulatory and compliance requirements

More insights

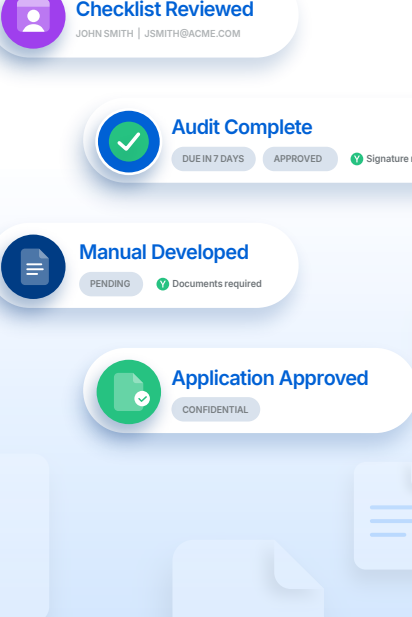
Learn how to prepare your agency to derive more value from your content, automate workflows, and deliver easy-to-use collaboration, advanced data protection and compliance, and enterprise-grade AI.

Intelligent Content Management is within reach for your agency

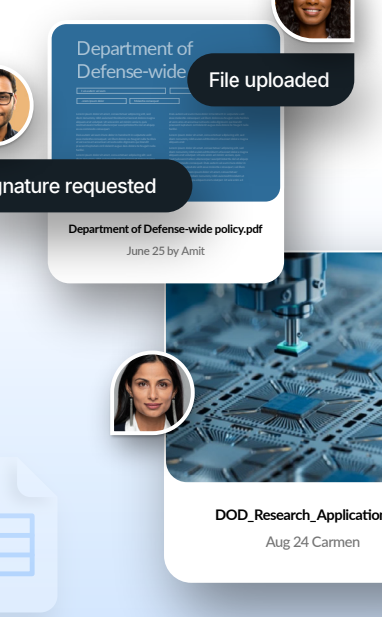
Download our whitepaper

Intelligent Content Management from Box

Automate any workflow



Collaborate and innovate



Maintain security and compliance



1. "The Future of Data: Unstructured Data Statistics You Should Know," Congruity360, <https://www.congruity360.com/blog/the-future-of-data-unstructured-data-statistics-you-should-know/#:~:text=90%25%20of%20all%20data%20is%20unstructured%20data>
2. "New survey: Public sector poised for generative AI revolution," AWS, <https://aws.amazon.com/blogs/publicsector/public-sector-poised-for-generative-ai-revolution/>
3. "New report: legacy systems the key barrier to government transformation," Government Transportation Magazine, <https://www.government-transformation.com/data/new-report-legacy-systems-the-key-barrier-to-government-transformation>
4. "New report: legacy systems the key barrier to government transformation," Government Transportation Magazine, <https://www.government-transformation.com/data/new-report-legacy-systems-the-key-barrier-to-government-transformation>
5. "Tomorrow's government today," KPMG, <https://kpmg.com/kpmg-us/content/dam/kpmg/pdf/2023/kpmg-tomorrows-government-today.pdf>

Endnote: The stats in this infographic, unless specifically referenced, come from research, conducted and produced by ClearPath Strategies (www.clearpath-strategies.com), sponsored by Box, which interviewed 412 respondents in nine different countries.