



Transform Public Safety with Intelligent Content Management

A Single, AI-powered platform for public safety

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Transform Public Safety with Intelligent Content Management

A single, AI-powered platform for public safety



Expectations for public safety services are rising alongside cybersecurity risks. Departments are focused on delivering seamless digital experiences while ensuring security and compliance requirements are met. Meanwhile, teams manage enormous amounts of unstructured data — typically called content—from evidence files and body cam videos to incident reports.

Challenges and opportunities for enhanced digital engagement include:

Courts

Courts and the organizations who work with them manage complex processes filled with sensitive information that must be protected. Each case comes with extensive documentation, multiple external parties, and urgency that must be met.

Prosecution and Indigent Defense Services

These organizations often face resource constraints, disparities in funding and support, and massive amounts of unstructured data that can impact processes and lead to imbalances that affect the fairness of trials.

Law Enforcement

These agencies are obligated to collect and manage evidence, resulting in data that contains both large files, like videos, and sensitive details of cases, which need to be safely shared, processed, and analyzed by internal and external parties.

Agencies need a unified, secure, AI-driven platform to manage and optimize unstructured data. Intelligent Content Management unlocks the value of content, combining best-in-class security, content management, collaboration, e-signature, and workflow—with AI built right in.



Digitize and automate agency processes



Accelerate workflows with AI



Protect the most sensitive data

Box for public safety

Court case management

Integrate with case management systems to secure and automate critical ingestion, information gathering, and signature processes. Leverage AI to identify, collect, and process electronically stored data relevant to a case, accelerating eDiscovery.

Evidence management

Accelerate case work with AI, automating evidence organization and case file management processes from citizens and partner agencies. Streamline and secure incident reports, investigations, and more with built-in forms, document generation, and support for your largest evidence files.

Records management

Leverage AI to extract data and structure content, and manage files via no-code dashboards, improving search and automating workflows. Preserve content to maintain compliance with retention policies, legal holds, and more.

Trusted by government



LA Public Defender

- Attorneys gained insight into the lifecycle of a client's case, improving outcomes
- Attorneys easily find information without sacrificing security or privacy, meeting CJIS requirements
- Box for Salesforce empowers teams to simplify case management
- Centralized agency information has replaced 23 legacy platforms

Protect unclassified content



Family Educational Rights and Privacy Act



Drive intelligent outcomes with a single, secure platform

Box understands content better than anyone. Our cloud-native AI platform helps agencies streamline collaboration, enhance security, connect apps, and optimize workflows. See how Intelligent Content Management can revolutionize your agency.

Transform collaboration and workflows

Better collaboration experiences:

Improve collaboration with a cloud-native design that centralizes content and collaboration activities. Develop no-code information portals, and view, co-edit, and create documents simultaneously, regardless of location or time zone

Transform workflows: Power end-to-end content workflows with a suite of capabilities, including e-signature, document generation, forms and file submission, customizable no-code dashboards, and more. Integrate AI to extract data from files and further streamline content-heavy processes

Accelerate with AI

Advanced artificial intelligence: Access AI from within the content ecosystem while ensuring industry-leading privacy, security, and compliance standards. Design and deploy custom AI agents using the model of your choice

Content management redefined: AI facilitates intelligent search, content generation, and instant insights from complex information while boosting productivity by automating repetitive tasks, organizing files, and streamlining workflows. With AI-driven metadata extraction, content is accurately classified and contextualized, ensuring efficiency, consistency, and time savings

Enhance security, governance, and compliance

Threat detection and smart access: Use AI to detect and defend against malware and ransomware while ensuring swift recovery from potential attacks. Protect sensitive citizen data, including PII, to streamline security operations across your agency

Content lifecycle governance: Leverage retention policies, legal holds, and more to govern your agency content from creation to disposition. Archive data within Box to simplify management and controls on content throughout the entire lifecycle

Compliance certifications: Meet stringent compliance and privacy requirements, including StateRAMP, FedRAMP High, HIPAA, PII, IRS-1075, CJIS, and more

Flexible and interoperable platform

Interoperability: Enable secure content access, sharing, and collaboration across applications and devices using over 1,500 integrations with productivity and system-of-record tools. Leverage a strong partner ecosystem to enhance the use of partner capabilities

Developer tools: Rich APIs and developer tools enable custom solutions for a variety of content-centric experiences and industry use cases. Integrate and extend content management capabilities to other applications with metadata management, AI-driven workflows, and user/group management features

Simplify deployment and administration

Fast, scalable, and affordable: Launch in days instead of months and reduce the overhead of complex on-premise installations with a cloud-native, infinitely scalable platform with unlimited storage

Ease of operations: Automate ongoing support—such as security patches, compliance updates, and maintenance—to eliminate costly manual upkeep. A cloud-first infrastructure enables efficient, worry-free management of vast amounts of content

Box at a glance

- Founded in 2005
- 10,000+ government customers
- 67% of the Fortune 500
- 1,500+ integrations with leading productivity tools such as Microsoft 365, Google Workspace, Salesforce, and Slack

Customer success and services

Consulting

Simplify your tech stack, and unlock widespread adoption

Customer Success

Partner with experts to accomplish company goals

Support

Get the answers you need, and solve issues with ease

Education

Learn and get certified on products and change management

System integrator (SI) ecosystem

Address advanced use cases with solutions built on Box by our partners