Achieve cost savings and efficiency with a single, secure, scalable platform

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FedRAMP High Authorized Intelligent Content Management for federal agencies

Recent initiatives under the Department of Government Efficiency (DOGE) and its agenda to modernize Federal technology and software for greater efficiency and productivity have prompted agencies to explore new ways to use technology for cost savings and operational improvements.

Box uses AI-driven content management and automation to streamline workflows, reduce costs, and improve government operations—all within a FedRAMP High authorized platform. Its scalable, cloud-native design outperforms legacy ECM by breaking down silos and delivering smarter, more intuitive content access and management.

Automate workflows

Automate data collection, document generation, and e-signatures to streamline processes and reduce manual effort.

- Leverage an intuitive no-code builder to create and publish custom forms to collect data from employees, customers, and partners.
- Build intelligent applications such as custom dashboards and content workflows to manage content-focused processes such as document review and contract management.
- Generate custom documents such as contracts, invoices, and offer letters with real data collected using forms.
- Facilitate secure, efficient e-signatures for documents generated through document creation, seamlessly integrated with the Federal CAC/PIV smart cards for digital signatures.

Accelerate with AI

Optimize AI use across the organization with seamless integration into the cloud platform and backed by FedRAMP High Authorization for top-tier privacy, security, and compliance.

- Leverage AI agents to automate repetitive tasks, create content, streamline workflows, improve collaboration, and maximize productivity.
- Extract and apply metadata to structure, classify, and contextualize information associated with images, scanned PDFs, and other files and folders – saving time, enhancing search, and ensuring consistency.
- Quickly locate critical information, derive insights from complex datasets, and collaborate seamlessly across the organization.
- Drive innovation throughout the content lifecycle to enhance document creation.

Enhance security and compliance

The Box platform safeguards sensitive data, meets strict security and compliance standards, and protects sensitive information—all while accelerating innovation.

- Safely store, manage, and share confidential data while facilitating collaboration across the agency and reducing non-compliance risks that lead to data breaches, operational disruptions, and cyber threats.
- Extensive compliance certifications enable secure storage and collaboration while meeting strict industry standards, such as FedRAMP High, ITAR, HIPAA, IL4, and more.
- Box achieved FedRAMP High certification, meeting over 421 stringent security controls for cloud deployments

Deploy faster, manage smarter

Accelerate deployment, reduce overhead costs, simplify administration and maintenance, and provide unlimited, scalable storage with a secure, cloud-native platform.

- Deploy new Box instances in days, not months, reducing overhead associated with complex, on-premises installations.
- Consolidate multiple point solutions to eliminate disparate systems and reduce administrative overhead and resource burdens.
- Automate ongoing support, including security patches, compliance updates, and maintenance, to eliminate costly manual upkeep.
- Manage and retain vast amounts of content with unlimited storage and never worry about capacity limits.

Box at a glance

- Founded in 2005
- 325+ federal customers
- 1,500+ integrations with leading tools such as Microsoft 365 and Teams, Salesforce, ServiceNow, Slack, and Google
- High-to-High integrations, including Salesforce, ServiceNow, and Microsoft GCC High

Protect unclassified content

Trusted by federal agencies

Cut costs with a future-ready content platform

Box provides a modern category of Intelligent Content Management that drives government technology transformation, reduces costs, and consolidates legacy systems. It outperforms traditional ECM and siloed solutions by offering better connectivity, scalability, and integration, streamlining operations and replacing outdated technologies. A compelling alternative to these outdated technologies, Box provides:

- **Secure file sharing** with a cloud-native platform—unlike legacy systems with multiple physical network drives that lack centralized control and robust security.

- **Custom form and document generation** with a streamlined, cloud-based solution, reducing reliance on manual data entry.

- **No code business process apps** with integrated AI powered workflows, AI data extraction, forms, document generation, metadata search dashboards and e-sign.

- **Electronic signatures** with unlimited e-signatures included facilitate secure CAC/PIV smart card digital e-signature integration—cutting costs by up to 85% compared to tools like DocuSign.

- **Unlimited storage**, content management, and enhanced collaboration free organizations from the constraints of on-premise ECM systems—enabling the consolidation of tools like e-signatures, e-forms, and document generation to eliminate disparate systems and reduce IT and operational costs.

- **Built-in AI that scales** with unlimited user queries, no additional consumption costs, and no expensive add-on or administration fees.

Box eliminates the need for standalone tools such as:

Kiteworks   docusign   SharePoint

opentext   Amazon S3   formstack

How Box helps customers achieve cost savings

Leveraging the Technology Modernization Fund for IT Transformation

The GSA's Technology Modernization Fund (TMF) provides federal agencies with funding to replace outdated IT systems. Agencies must align proposals with TMF goals, complete a two-step submission process, and present to the Technology Modernization Board. Projects must demonstrate measurable outcomes that address real customer and operational needs.

At the end of 2024, the NTSB chose Box as its intelligent content platform to enhance efficiency and improve citizen engagement, using TMF to fund its modernization.

Better citizen engagement and experiences

The National Transportation Safety Board (NTSB) partnered with Box to power its Digital Content Delivery Platform, replacing outdated ECM systems with a secure, scalable, intelligent content layer. With Box, the NTSB enables investigators to easily upload and manage multimedia content, curate and publish reports through portals, and ensure data security. The result is improved public access to investigative reports. This transformation allows the NTSB to deliver a streamlined and transparent experience for investigators and the public.

Government agencies partnering with Box can achieve benefits in both cost savings and efficiency without relying on Technology Modernization Fund financing

Optimize efficiency while delivering cost-consolidation opportunities

An HHS agency is evaluating Box as a modern, cloud-native alternative to outdated systems. By transitioning to a unified content layer across IT, HR, and Finance, the platform enhances efficiency through AI, automation, and seamless workflows. Key features under consideration include unlimited e-signatures, AI-driven automation, and unrestricted AI queries. With estimated savings of $2.5M to $3.5M[1], Box offers a secure, future-ready platform that replaces legacy tech while boosting productivity.

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[1] Source: This is an estimate based on USASpending.gov and analysis from the Box Intelligence Team