



## CRITICALSTART® Managed Detection and Response (MDR) Services

### Breach Prevention Simplified

At Critical Start, we deliver the most effective breach prevention services, simplified. Today's enterprise faces radical, ever-growing, and ever-sophisticated multi-vector cyber-attacks. Facing this situation is hard, but it doesn't have to be. Critical Start simplifies breach prevention by delivering the most effective managed detection and incident response services powered by the Zero Trust Analytics Platform (ZTAP) with the industry's only Trusted Behavior Registry (TBR) and **MOBILESOC**.

With 24x7x365 expert security analysts and Cyber Research Unit (CRU), we monitor, investigate, and remediate alerts swiftly and effectively via contractual Service Level Agreements (SLAs) for Time to Detection (TTD) and Median Time to Resolution (MTTR), and 100% transparency into our service.

Transparency is a core value of our MDR service. Throughout the service, customers obtain 100% visibility to every action and every data point that is looked at by the Critical Start team. With Threat Navigator, customers see what our detection engineers see, and this provides you with a view of the coverage delivered by your security tools and the MDR service. The **MOBILESOC** mobile application goes beyond notification and ticketing functions to allow users to perform response actions or communicate with the SOC to take the appropriate response action. On the rare occasion that an alert gets elevated to the point that trained incident responders are required, Critical Start offers onsite and remote incident response capabilities, along with the digital forensics capabilities to fully investigate highly sensitive incidents.

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Please visit Critical Start's booth at Educause 2022 to learn more about how Critical Start's MDR services can be leveraged to detect the right threats and respond with the right actions to optimize universities security operations. Our experts will demo the Zero Trust Analytics Platform which contains the industry's only Trusted Behavior Registry that's purpose-built to resolve all alerts. They will also show you how the **MOBILESOC** app has 100% transparency into all the details you receive from ZTAP desktop version.

[Visit us during Educause 2022](#)

At the Carahsoft Booth