

Superhuman Go for State & Local Government

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STATE & LOCAL GOVERNMENT · THE VALUE

More time for residents, less time lost to busywork

Go delivers proactive, permission-aware AI across the systems your agency already runs, so caseworkers and frontline staff spend less time searching and more time serving the public.

WHY SUPERHUMAN GO

Do more for constituents without adding headcount

Grammarly made proactive AI ubiquitous across 40M+ people. Go adds the connective layer that brings records, agents, and governance into the daily work of every department, so lean teams stretch further and residents wait less.

01 UBIQUITY

Works in the systems staff already use

Go shows up across 1 million+ apps and websites — email, tickets, permitting and case systems — so staff get help without new logins or new training.

02 PROACTIVITY

Answers residents faster

Go surfaces the right case history and policy at the moment a request comes in, so staff resolve constituent inquiries in fewer steps and fewer callbacks.

03 AGENTS

Handles the routine, not the judgment

Go orchestrates agents that triage inboxes, draft responses, and update records, so staff keep decisions in human hands and give the busywork to AI.

1 hr

LOST PER EMPLOYEE PER DAY
TO SEARCH

1M+

SYSTEMS STAFF ALREADY USE

16 yrs

PROVEN, SECURE AI
FOUNDATION

*MuleSoft & Qatalog/Cornell, 2025-26; Go Overview Two-Pager

BUILT FOR PUBLIC-SECTOR SCALE AND ACCOUNTABILITY

- ◆ One governed layer gives IT and program leads centralized visibility and policy control
- ◆ Permission-aware access respects the classification and records rules you already enforce
- ◆ SSO and SCIM make provisioning across departments smooth and secure at scale

STATE & LOCAL GOVERNMENT · SECURITY & PRIVACY

Security and privacy the public can trust

Constituent data deserves the highest bar. Go protects it with encryption, administrator governance, vetted agents, and a commitment to safe, responsible AI — so you can adopt with confidence and answer to the public.

01 DATA PROTECTION

Encrypted, isolated, U.S. based

Constituent data is encrypted in transit with TLS and at rest with AES-256, stored in U.S. data centers with enterprise key management and network segregation.

02 ACCESS & GOVERNANCE

Administrators stay in control

SSO and SCIM streamline secure provisioning across departments. Administrators approve which agents and data sources are available, so staff use only what IT has cleared.

03 RESPONSIBLE AI

No training on your data

Go never trains models on your data. It is built on a commitment to safe, responsible AI, backed by an ISO 42001 framework, with agents vetted and sandboxed before use.

CERTIFICATIONS & COMPLIANCE

SOC 2 Type 2

Security, availability, and confidentiality

ISO 27001

Information security management

ISO 42001

Responsible AI management

GDPR · CCPA · FERPA

Aligned with public-sector privacy law

*Superhuman Go Trust Overview

AGENT & PLATFORM SECURITY

- ◆ Connector agents share data only with declared, enforced domains
- ◆ Third-party agents run sandboxed and isolated from core systems
- ◆ Annual third-party penetration testing and continuous monitoring