

## UptimePlus Additional Terms and Conditions

1. UptimePlus (UT+) - Unlimited is a backup service and is not intended to provide primary connectivity.
2. UT+ is an unlimited backup service for organizations of all sizes including SMBs, multi-location, large enterprises, etc.
3. CyberReef's UT+ is based on a simple premise, when the system is not in failover it is not transmitting data. This includes pinging. CyberReef prefers the implementation method where the CyberReef provided Cradlepoint hardware, or hardware in use provided by the customer, makes the decision on when to fail over. This allows for the customer firewall (when used) not to require a ping to ensure the path is up. In cases when the failover decision is being made by the firewall, the firewall should ping no more than once each 4 hours, if at all.
4. UT+ utilizes web filtering to allow and block <sup>1</sup>website categories.
5. Blocked categories:
  - a. Abortion
  - b. Abused Drugs
  - c. Adult
  - d. Alcohol and Tobacco
  - e. Command and Control
  - f. Copyright Infringement
  - g. Dating
  - h. Dynamic DNS
  - i. Extremism
  - j. Gambling
  - k. Games
  - l. Hacking
  - m. Insufficient Content
  - n. Malware
  - o. Music
  - p. Nudity
  - q. Parked
  - r. Peer-to-Peer
  - s. Personal Sites and Blogs
  - t. Philosophy and Political Advocacy
  - u. Phishing
  - v. Proxy Avoidance and Anonymizers
  - w. Questionable
  - x. Recreation and Hobbies
  - y. Sex Education
  - z. Shareware and Freeware
  - aa. Social Networking
  - bb. Sports
  - cc. Streaming Media
  - dd. Swimsuits and Intimate Apparel
  - ee. Weapons

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<sup>1</sup> CyberReef reserves the right to change UptimePlus web filtering at its discretion without prior customer notification.

ff. Web Advertisements

6. UT+ provide alerts of failover to designated customer contact(s) and CyberReef expects primary connectivity to be restored within 24-hours.
7. If primary connectivity is not restored within 24-hours, at its discretion, CyberReef may bill customer \$10/GB for data consumption over 10GB.
8. Allowed Categories:
  - a. Auctions
  - b. Business and Economy
  - c. Computer and Internet Info
  - d. Content Delivery Networks
  - e. Educational Institutions
  - f. Entertainment and Arts
  - g. Financial Services
  - h. Government
  - i. Health and Medicine
  - j. Home and Garden
  - k. Hunting and Fishing
  - l. Internet Communications and Telephony
  - m. Internet Portals
  - n. Job Search
  - o. Legal
  - p. Motor Vehicles
  - q. News
  - r. Not Resolved
  - s. Online Storage and Backup
  - t. Private IP Addresses
  - u. Real Estate
  - v. Reference and Research
  - w. Religion
  - x. Search Engines
  - y. Shopping
  - z. Society
  - aa. Stock Advice and Tools
  - bb. Training and Tools
  - cc. Translation
  - dd. Travel
  - ee. Unknown
  - ff. Web-based Email
  - gg. Web Hosting

**Rate Plan Options**

SERVICE	PRICE	SELECT
UptimePlus (UT+) Service Only <i>One-time activation fee per SIM: \$25</i>	\$19.99 per line/month Payable annually: \$264.88 <b>Due with first invoice</b>	<input type="checkbox"/>

<p>UptimePlus (UT+) with Cradlepoint LTE-A Compatible Hardware <i>One-time activation &amp; hardware setup fee per SIM/device: \$50</i> <i>3-year term with \$250 early termination fee</i></p>	<p>\$49.99 per line/month Payable annually: \$649.88 <b>Due with first invoice</b></p>	<p><input type="checkbox"/></p>
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