



HHS Agencies Are Reclaiming Time for Healthcare

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HHS Agencies Are Reclaiming Time for Healthcare

Featured Speakers:



Jeremy Coopersmith
*Senior Manager of Solution Consulting,
DocuSign*



Lay-Boon Tay
*Enterprise Solution Engineer,
DocuSign*



Hal Hix
*Lead Solution Engineer,
DocuSign*



James Bangs
*Principal Solution Consultant,
DocuSign*

Overview

Carahsoft hosted DocuSign's How HHS Agencies Are Reclaiming Time for Care webinar. During this webinar, our speakers, Jeremy Coopersmith, Hal Hix, Lay-Boon Tay, James Bangs spoke on the impacts that DocuSign has on the healthcare industry, and the many different services that DocuSign offers to enhance day-to-day healthcare processes. By using DocuSign, the HHS agencies are better enabled to serve their patients thanks to freeing up time previously spent on handling documents, experience less employee burnout and automate data collection, identity verification, approvals and renewals, all while maintaining a secure process for these tasks. Through live demonstrations and real-world examples, the webinar displayed how DocuSign can enhance how HHS agencies function, and overall how they can free up time to focus on the quality of care that they provide.

Saving Time for Better Care through Digital Enhancements



DocuSign provides HHS agencies with new technological enhancements to help healthcare workers spend less time on tasks such as filling out documents and collecting data and spend more time working with patients and those in need of medical assistance. Agencies that adopted DocuSign into their processes have seen an 85% reduction in application process time. This not only allows healthcare workers to give undivided attention to their patients, but also helps get patients in and out of facilities more quickly. Overall, DocuSign has proven to help HHS agencies function more efficiently by digitizing and streamlining operations.

Enhanced Employee Experience

While Docusign benefits HHS agencies, it also benefits those who are employed by HHS agencies. By automating routine documents and processes, Docusign simplifies the work that is done by all parties. In this webinar, a few specific examples were demonstrated. For caseworkers in child adoption services, Docusign automates forms, data collection, and identity verification. For supervisors, Docusign offers features to view version histories of documents, approve requested changes to documents all within one platform. Docusign simplifies employee experience, resulting in less burnout from those working in HHS agencies.

Maintaining Compliance and Security

Security will always be a concern when implementing new technology, but with Docusign, HHS agencies can use their new technology to simplify their processes and everyday workflow without any worries. Docusign provides secure documents, secure audit trails, as well as compliance with both PII and PHI regulations. Docusign has partnered with trusted, secure platforms such as Microsoft and Salesforce to ensure that data is transferred safely, and documents remain secure. This allows HHS agencies to keep peace of mind that while their documents are automated, they are enhancing their processes while maintaining security and compliance.

Docusign's Proven Impacts

Docusign allows HHS agencies to better serve their patients by reducing employee burnout, automating documents and tasks related to these documents, and allowing employees to have more time to dedicate to their work. These changes have been felt in numerous states. Oregon Health Authority, in doing behavioral health contracts, saw a 93% faster contract cycle time for contracts for new behavioral health providers. A Southeast State Department of Children and Family Services, an organization who works with adoption packets, applications and submissions, saw a decrease in time that it takes to go through their process from 1-2 weeks down to less than 2 days. These examples were 2 of the few highlighted throughout the webinar, but goes to show the impact that Docusign has already made for HHS agencies.



Key Benefits

- **Major Time Savings Through Digital Transformation**
- **Employee Experience Enhancement**
- **Automation of Case Form Management**
- **Compliance and Security**
- **Proven Outcomes Across States**



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