



# Healthy Together

## Medicaid Tracker

**Healthy Together** [www.healthytogether.co](http://www.healthytogether.co)

### Medicaid Tracker

With an influx in call center traffic, the importance of self-serve resident features is at an all time high. Enable residents to monitor the progress of their Medicaid application, from submission to decision, right on their web or mobile device right out-of-the-box.

Automate alerts to residents when their status changes, or send real time notifications when their input is needed, giving full transparency to residents while reducing manual efforts and eliminating the need for residents to contact your call center.

Scan the QR code for a full product demonstration.

- Reduce Call-Center Volume**  
A user-centric approach to application tracking. Keep residents up-to-date on their current status, minimizing call center traffic.
- Faster Application Progression**  
Drive residents to complete outstanding tasks by showing next steps in-app based on an individual's application and what's needed to complete enrollment.
- Messaging & Alerts**  
Automatically remind residents to submit and complete outstanding tasks, send alerts when their status changes and enable 1:1 communication for assistance.
- Resident Resources**  
Consolidate resources and provide a source of truth for residents to access links to required forms, necessary guidelines and additional Medicaid resources.
- Integrated API**  
Allow Healthy Together to hook into your existing systems. Deploy quickly and drive efficiencies today.

The screenshot shows a mobile app interface for 'Mi Awa' with sections for 'Medicaid Renewal' and 'Residential'. The desktop interface shows a user profile for 'Ava Walker' with a 'Medicaid Renewal' section, a table of renewal dates, and an 'Account Overview' section with various links and status indicators.

# Medicaid Tracker

With an influx in call center traffic, the importance of self-serve resident features is at an all time high. Enable residents to monitor the progress of their Medicaid application, from submission to decision, right on their web or mobile device right out-of-the-box.

Automate alerts to residents when their status changes, or send real time notifications when their input is needed, giving full transparency to residents while reducing manual efforts and eliminating the need for residents to contact your call center.



Scan the QR code for a full product demonstration.



## Reduce Call-Center Volume

A user-centric approach to application tracking. Keep residents up-to-date on their current status, minimizing call center traffic.



## Faster Application Progression

Drive residents to complete outstanding tasks by showing next steps in-app based on an individuals application and what's needed to complete enrollment.



## Messaging & Alerts

Automatically remind residents to submit and complete outstanding tasks, send alerts when their status changes and enable 1:1 communication for assistance.



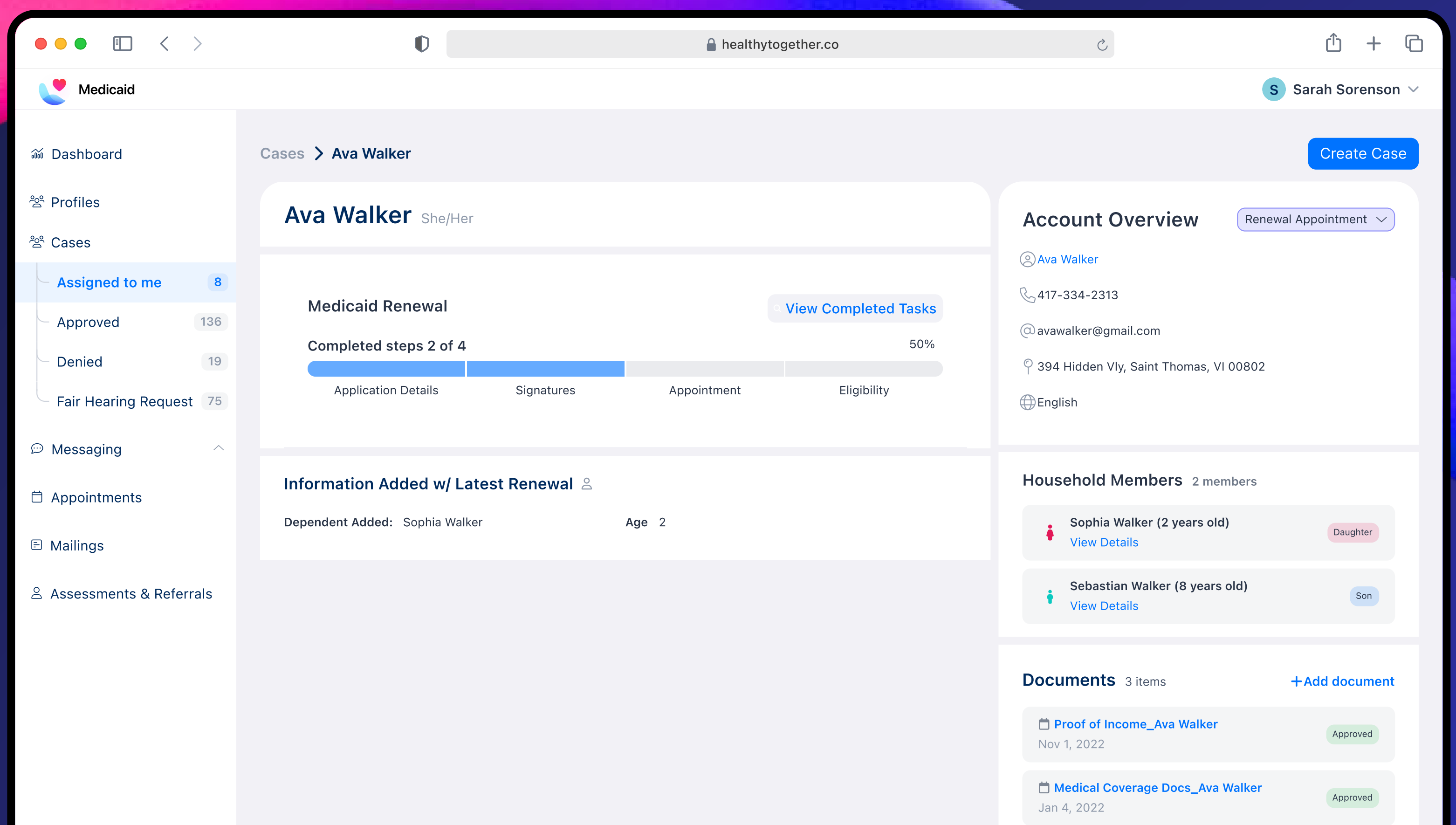
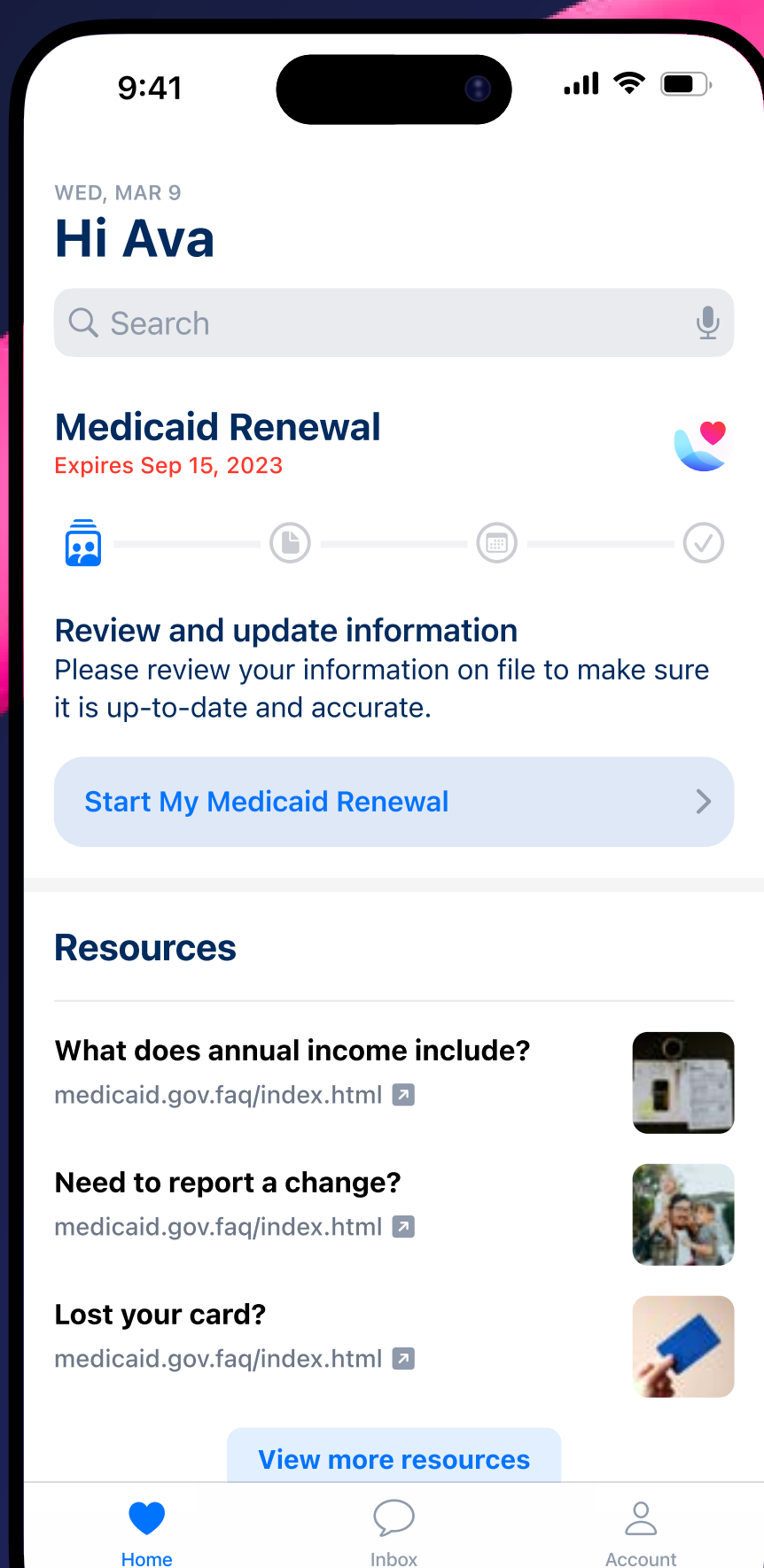
## Resident Resources

Consolidate resources and provide a source of truth for residents to access links to required forms, necessary guidelines and additional Medicaid resources.



## Integrated API

Allow Healthy Together to hook into your existing systems. Deploy quickly and drive efficiencies today.





# Healthy Together

---

Thank you for downloading this Healthy Together Data Sheet. Carahsoft is the Distributor for Healthy Together Healthcare solutions available via NASPO, and other contract vehicles.

To learn how to take the next step toward acquiring Healthy Together's solutions, please check out the following resources and information:



For additional resources:  
[carah.io/healthytogetherresources](https://carah.io/healthytogetherresources)



For additional Healthy Together solutions:  
[carah.io/healthytogethersolutions](https://carah.io/healthytogethersolutions)



To set up a meeting:  
[TwentyLabs@carahsoft.com](mailto:TwentyLabs@carahsoft.com)  
703-871-8585



For additional Healthcare Technology solutions:  
[carah.io/healthcaretechsolutions](https://carah.io/healthcaretechsolutions)