



Nuance Communications, Inc.

1 Wayside Road
Burlington, MA 01803
USA

nuance.com

Dear Valued US Government Dragon Medical Practice Edition customer,

As a trusted vendor, Nuance Communications, Inc. ("Nuance") uses the best technology to address our customers' needs and continuously evolve to improve our solutions.

In December 2020, Nuance [announced](#) that Dragon Medical Practice Edition (DMPE) would be discontinued on March 31, 2021. The replacement product is called Dragon Medical One (DMO). At that time, there was no US Federally certified solution for DMO.

Since then, Nuance introduced DMO for US Federal agencies in its [FedRAMP](#) authorized data center, filling that gap. This was [announced](#) in September 2021.

Effective immediately, DMPE licenses will no longer be available for purchase. This announcement is also a reminder that Nuance is not accepting any new DMPE maintenance and support agreements effective past the date of March 31, 2022, and the ability to install and authenticate existing licenses will also be ending after this date. Nuance will not be releasing DMPE security updates or Microsoft Windows 11 support. We encourage US Federal agencies who require licensing, maintenance, and support for their medical speech recognition needs to migrate to Dragon Medical One in the FedRAMP-certified data center to meet their ongoing needs. Dragon Medical One for FedRAMP is available through authorized resellers.

[Learn more here about Dragon Medical One.](#)

Thank you,

The Nuance Healthcare Federal Team