



## Digitally Transforming Public Safety & Criminal Justice

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**NICE**



# EVIDENCENTRAL

Digitally Transforming  
Public Safety &  
Criminal Justice

**TRUTH  
DEPENDS  
ON IT™**

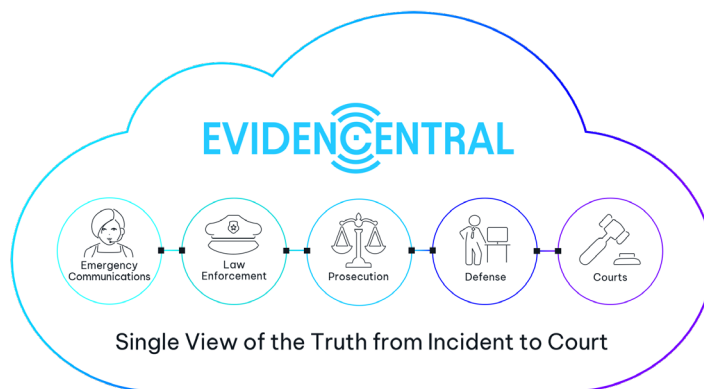
# NICE. TRUTH DEPENDS ON IT

Emergency communications centers, law enforcement, prosecutors, defense and courts. At the end of the day, the truth is essential to everything you do. And when it comes to the truth, evidence is everything.

But the explosive growth of digital evidence, combined with the disjointed systems and manual processes you use to manage it, are getting in your way – creating friction, obscuring the truth, and causing delays.

This can compromise the very mission you've set out to do – from delivering life-saving emergency response to ensuring timely justice.

The leading digital transformation platform for Public Safety & Justice, Evidencentral transforms how digital evidence and data are managed, to get to the truth faster – so you can be greater force for good, move the wheels of justice faster, and get emergency response right.



3,000+

Public Safety & Justice Customers

50,000+

Public Safety & Justice Professionals Using the Platform

20 Million+

Evidence Items Managed

5 Million+

Investigations Supported

## Emergency Communications: NICE Inform



### TRUTH. AS IT HAPPENED

When an emergency call comes in, lives, quite literally, are on the line. There's no room for mistakes. NICE Inform brings incident data together to reveal the truth as it happened. With NICE Inform, you can reconstruct and QA incidents more thoroughly and faster, and get the time and insight you need to coach, train and support your staff. So when they answer the call, they get it right every time.

#### Incident Recording and Reconstruction

**NICE Inform Multimedia Recorder** records, archives and automatically reconstructs entire multimedia incidents including digital, analog, and VoIP calls, conventional and

P25 radio transmissions, text-to-911, operator workstation screens, CAD data and events, location information and more.

#### Automated Evidence Production

**NICE E-Request** automates and the entire audio evidence request and sharing process. Now you can fulfill incident audio requests at the click of a button, eliminating backlogs and duplicate work.

#### Automated Quality Assurance

**NICE Inform Evaluator** automated, targeted QA/QI solution helps you get to the truth behind call handling and empowers your telecommunicators to be their best. It automatically selects that calls that matter most so you can instantly see where

telecommunicators are struggling, get more reviews done in less time and provide fast, meaningful feedback.

#### Real-time Performance Metrics

**NICE Inform Intelligence Center** provides a single automated collection and analysis point for all incident information, so you can unlock the truth from your data. Real-time dashboards and metrics give you instant visibility into what's performing and what isn't. You can even drill down to listen to recordings and view completed QA evaluations of incidents to understand what happened, and why.

*"50% time savings in incident reconstruction & evidence reproduction"*

# Law Enforcement: NICE Investigate



## THE TRUTH. FASTER

Trust and truth are fundamental to everything you do – and evidence is everything. Whether you're responding to an incident, conducting investigations, or simply trying to understand what happened, our solutions for patrol operations and investigations can help you make the most of your digital evidence data, and get to the truth faster.

## NICE Investigate for Patrol

### Mobile Evidence Access & Collection

NICE Investigate improves your officers' situational awareness by priming them with incident information before they arrive on scene. Suspect photos, eyewitness video, 911 audio recordings – anything that's accessible to your control center – is instantly accessible to officers via the NICE Investigate mobile app. Officers can also collect evidence on-scene via the mobile app.

*“Up to 50% overall investigation productivity improvement”*

### Automated Incident Reconstruction

All incident information – body worn video, dashcam video, CCTV, audio recordings, and more – can be automatically retrieved and assembled in a single timeline, and available for viewing or sharing fast.

## NICE Investigate for Investigators

### Automated Case Building

NICE Investigate automates the case building process by searching across all connected data sources and depositing digital evidence into electronic case folders. As soon as your investigators log in, their evidence is already waiting.

### Evidence Connections & Analytics

Using analytics, NICE Investigate can search within the contents of documents, audio and video evidence, and through historical evidence items and cases to establish connections that could otherwise be missed.

### Evidence Sharing

NICE Investigate enables sharing makes it easy to collaborate with and share evidence with prosecutors

*“Eliminated 10,000+ weekly trips to collect evidence”*

faster, through a fully electronic, trackable process – which leads to earlier charging decisions and higher remand rates.

### Automated Video & Audio Redaction

Redact sensitive information from video and audio evidence without having to send files to third parties, or navigate different systems.

### Case Performance Management

Get better oversight into active investigations. Instantly see what investigators are working on, and how cases are progressing, without having to physically retrieve case files or access different evidence systems.

### Community Evidence Crowdsourcing

Evidence can be collected in a fraction of the time, without having to travel. Investigators can instantly pull up a list of registered cameras within an incident radius, and send out a request to any registered business, community group or homeowner to upload video. Uploaded video is automatically transcoded and virus checked. Investigators can also create a public appeal for any active investigation in seconds, enabling citizens to quickly upload videos, photos and tips.

# Prosecutors, Defense and Courts: NICE Justice



## THE TRUTH. REVEALED

Whether you're prosecuting cases or administering justice, digital evidence is at the center of what you do every day. But as digital evidence grows, managing it has become more complex, and gotten in the way of timely disclosure and justice.

## NICE Justice for Prosecutors

NICE Justice empowers your staff with everything they need to build and present compelling cases, and meet tough disclosure deadlines.

*“Evidence sharing reduced from days to minutes”*

### Evidence Intake from Police

NICE Justice frees your staff from discs, thumb drives and paper. All evidence is received electronically, deposited in digital case folders in the cloud, and immediately accessible to assigned investigators or attorneys. Assigned staff are also automatically alerted when new evidence is available.

## Digital Case Management

Through integration with your case management, NICE Justice automatically creates case folders which are then assigned to correct investigators and/or DAs. Evidence is automatically synched between systems, eliminating the need to manually search for, request, download/upload, copy and scan evidence.

## Evidence Disclosure

Evidence is shared with defense attorneys through a fully electronic, process, with chain of custody tracking. Know instantly when evidence has been received and opened.

## Trial Preparation & Evidence Presentation

Perform all essential case building and trial preparation work faster, in one place, with embedded tools for evidence sequencing and timeline creation, transcription, video and audio redaction, and more.

## NICE Justice for Courts

NICE Justice integrates digital evidence into the flow of court proceedings to help everyone work more efficiently.

## Comprehensive Exhibit Management

Instead of receiving digital evidence on discs, thumb drives and paper, NICE Justice ensures all files can be entered as evidence and tracked digitally. Built in redaction and other evidence management tools eliminate trial interruptions.

## Evidence Presentation & Sharing

Video evidence is always playable without the need for specialized players/codecs. Trial exhibits containing multimedia evidence (synchronized on timelines) can also be played in court for juries.

## Digital Transformation Solutions for Entire Cities, Counties and States

With comprehensive digital transformation solutions that can be deployed across entire cities, counties and states, NICE connects everyone together, so justice can flow more smoothly, from incident to court.

*“100% of evidence immediately accessible in digital case folder”*

*“Up to 50% intake and discovery productivity improvement”*

*“Case backlogs reduced by 75%”*

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## About NICE Public Safety & Justice

With over 3,000 customers and 30 years' experience, NICE helps all types of public safety and criminal justice agencies, from emergency communications and law enforcement, to prosecutors and courts, digitally transform how they manage digital evidence and data from beginning to end, to get to the truth faster. NICE's Evidencentral platform features an ecosystem of integrated technologies that bring data together to give everyone a single view of the truth, enabling public safety and justice agencies to do what they do better – whether it's responding to incidents, investigating and building cases, or prosecuting crimes. With comprehensive digital transformation solutions that can be deployed across entire counties and states, NICE also helps everyone work better together, so justice flows more smoothly, from incident to court.

[nicepublicsafety.com](http://nicepublicsafety.com)