FOIAXpress

eFOIA Solution

Thank you for downloading this Opexus resource. Carahsoft is the government aggregator for Opexus Customer Experience solutions available via ITES-SW2, NASPO ValuePoint, NJSBA, and other contract vehicles.

To learn how to take the next step toward acquiring Opexus' solutions, please check out the following resources and information:

For additional resources:
carah.io/OpexusResources

For upcoming events:
carah.io/Cx-Events

For additional Opexus solutions:
carah.io/OpexusSolutions

For additional Customer Experience solutions:
carah.io/CX-Solutions

To set up a meeting:
Opexus@carahsoft.com
703-673-3570

To purchase, check out the contract vehicles available for procurement:
carah.io/OpexusContracts

OPEXUS

FOIAXpress

eFOIA Solution

As the emphasis on open government and transparency continues to increase, government agencies and institutions are constantly looking for better ways to streamline FOIA request management and facilitate greater citizen interaction.

The Industry's Leading FOIA Management Solution for the Federal Government

FOIAXpress® is the industry's leading software for collaborative, case-based processing of FOIA requests. The robust, user-friendly system tracks request and requester information, generates correspondence letters, provides secure redaction capability and quickly runs reports, including standard and ad-hoc custom reports. FOIAXpress transforms traditional, cumbersome and labor-intensive FOIA compliance into an automated and efficient electronic process.

FOIAXpress empowers organizations to:

- Automatically generate compliance reports
- Gain FOIA processing transparency and accountability
- Improve FOIA processing productivity
- Electronically store, retrieve, redact, email and print documents for delivery to requesters
- Gain actionable insight via intuitive, real-time dashboards and analytics
- Collaborate with FOIA requesters using the integrated Public Access Link (PAL) Portal
- Track appeals
- Manage access control and privileges
- Easily communicate and collaborate using correspondence templates
- Receive and track requests throughout the lifecycle
- Provide online payment for FOIA processing fees
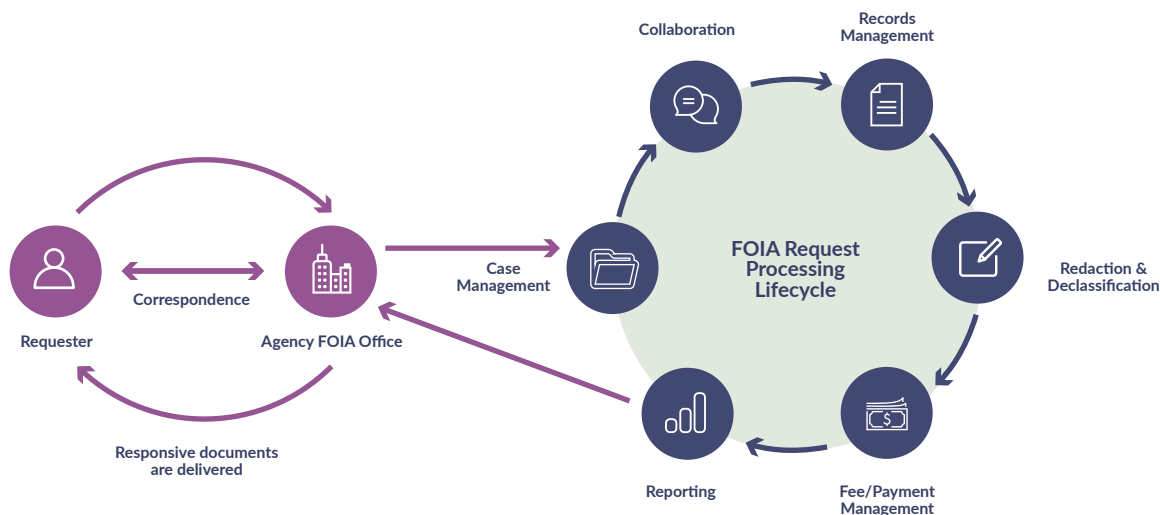- Ensure 508 Compliance

Built on the eCASE® adaptive case management platform, FOIAXpress offers government agencies a single, unified platform for managing the entire lifecycle of requests—from initial inquiry to delivery of documents through archival of the case. FOIAXpress is a powerful tool for automating the FOIA request process, saving organizations time and money, while ensuring compliance with U.S. Department of Justice (DOJ) reporting and procedural requirements. With the largest installed base of any eFOIA management system on the market, FOIAXpress is the solution of choice for more than 350 government agencies and institutions in the U.S. and Canada.

FOIAXpress Benefits

Reduces Delays & Backlogs
Integrated redaction with proven reduction in labor cost by 66%

Lowers FOIA Costs
Automate, track, and report on the full FOIA request lifecycle—saving time and resources

Improves Response Time
Integrated collaboration tools and the Public Access Link (PAL) portal speeds the delivery of information and delivers efficient processes

Supports Transparency
Gain increased visibility and control across the enterprise, leveraging a single, unified system for all FOIA requests and communication

Proven Expertise
OPEXUS® is the leader in delivering case-based, open government technology solutions

Flexible Deployment
Host FOIAXpress on premises or in the OPEXUS FedRAMP-certified data center

Complete Lifecycle Management for FOIA

FOIAXpress® provides enterprises with a complete system for full lifecycle support of FOIA requests, FOIA Appeals and Privacy requests—all of which can be hosted by OPEXUS in its FedRAMP certified hosting facility.

Collaboration
Records Management
FOIA Request Processing Lifecycle
Redaction & Declassification
Fee/Payment Management
Reporting
Case Management
Correspondence
Requester
Agency FOIA Office
Responsive documents are delivered

Additional Services

As the acknowledged leader in eFOIA software, OPEXUS is committed to providing best-in-class technology, along with value-add support services, to help our clients respond to the growing demand for access, faster and more efficiently. FOIAXpress offers a number of added features that are designed to enhance productivity and improve the overall citizen experience.

FOIAXpress EDR	FOIAXpress Advanced Document Review allows users to automatically de-duplicate emails and responsive documents while creating an extensive audit log.
FOIA Services	OPEXUS provides skilled FOIA professionals to Federal government customers to improve FOIA program productivity. Our FOIA professionals are experienced, uniquely skilled and available to assist agencies to process requests and augment existing resources.

About OPEXUS

With OPEXUS, get government unstuck. OPEXUS is the leader in FedRAMP-certified government process management software with more than 30 years of experience supporting public institutions. The company brings operational excellence to governments' middle office so agencies can focus on the critical work of mission delivery. OPEXUS empowers 100,000 government users with exceptional technology experiences and a built-for-government product suite, including solutions for audit, investigations, correspondence, Freedom of Information Act (FOIA) requests, and employee & labor. Located in the heart of Washington D.C., OPEXUS works with more than 150 public institutions in the US and Canada.