Federal IT Procurement...Simplified

Solutions for Enterprise-Wide Procurement 2019–2020 GWAC Guide

> SEWP's "Best-In -Class" Benefit

SEWP V has earned OMB's "Best-In-Class" GWAC designation.

The Best-in-Class (BIC) acquisition designation identifies government-wide contracts that are well-managed, vetted and recommended, satisfying key criteria defined by OMB.

BES

Getting BIC designation is a rigorous process. Multiple requirements have to be met to obtain designation. The one that gets the most attention is the collection of transactional data – i.e. prices paid.

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Whatever You Want, SEWP Simplifies Buying ICT



CONTRACT HOLDER LISTINGS

SEWP V: Federal IT Procurement...Simplified

The question is not whether an ICT product is on SEWP; the question is what do you want to buy?

ICT Products & Product Based Services In Scope

SEWP V

Products	Product Based Services
Information Technology • Computer Hardware • Tablets • Storage • Security • Desktops and laptops • Servers • IT peripherals • Cybersecurity tools • Mobile devices Software & Cloud Software • Virtualization and Cloud Computing • XaaS (e.g. SaaS = Storage as	 Maintenance / Warranty Site Planning / Installation Product Based Training Product Based Engineering Services Cradle to Grave product based services Planning, Installing, Maintaining, Removing (Recycle/Destruction) Product Based Engineering Services Labor Price reasonableness
a Service) Networking & Communications • Network Appliances • Routers • Modems • Telecommunication Devices and Monthly Service Supporting Technology • Sensors • Health IT • Scanners • Printers • Copiers • Shredders • Associated Supplies and Accessories	determined by initiator

 Monthly Subscription (e.g. phone/data services)

AV/Conferencing

- A/V Equipment and Accessories
- TVs
- Display Monitors
- Projectors and Screens

SEWP At Your Service

Office Hours: Monday - Friday, 7:30 AM ET to 6:00 PM ET Helpline: (301) 286-1478; help@sewp.nasa.gov Orders: FAX (301) 286-0317; sewporders@sewp.nasa.gov Web/CHAT: www.sewp.nasa.gov (Click on the CHAT button)

based services
Planning, Installing,
Maintaining, Removing
(Recycle/Destruction)
Product Based Engineering
Services
Labor Price
reasonableness
determined by initiator
BEST
in Class

It's a fee you don't see; paid by Contract Holders

(in)

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Product Based Services

These are basically any services that a customer needs that have a product basis to them. It doesn't have to be a specific product.

Examples are support for AV systems or network optimization services or even a consultant to help determine how best to use existing IT products.

The key word is "product". As long as there is basis of a "product" in that requirement, it will now be within the scope of SEWP.

What services CAN'T you buy on SEWP?

There are only two types of services you cannot get on SEWP V.

1. General support. You can't hire general support like a business analyst to help you change your business processes at your Agency. There is no product involved.

2. General software development. If someone wants to build a brand new software package, those services are not on SEWP. There is no existing product involved.

If you are uncertain if a product or service is in scope, send your requirements to help@sewp.nasa.gov for review.

SEWP Ingredients

- Multi-award GWAC (Government-Wide Acquisition Contract)
- Open to all Federal Civilian and Defense Agencies and their approved Contractors
- OMB Authorized Executive Agent
- Latest commercial Information and Communications Technology (ICT) products and services
- More than 15 million CLINs and over 6.5 million unique part numbers
- 143 pre-competed, vetted Prime Contract Holders
- Contract Holders include more than 110 small businesses:
 - Service Disabled Veteran-Owned Small Businesses (SDVOSB) Woman-Owned Small Businesses (WOSB)
- Economically Disadvantaged Woman-Owned Small Businesses (EDWOSB)
- HUBZone Small Businesses
- Veteran-Owned Small Businesses (VOSB)
- Small Disadvantaged Businesses (SDB)
- Low Prices (generally below GSA schedule prices)
- Web tools make buying easy
- EPEAT Ratings for products/services
- EARP (Established Authorized Reseller Program) ensures Supply Chain integrity
- Customized Agency Catalogs
- Government-Wide Strategic Purchasing (GSS)
- Micropurchasing for Deskops/Laptops (under \$10,000)

NASA SEWP V



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Group B - SDVOSB - NNG15SD20B Group C - Small Business - NNG15SC67B

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SEWP: Your Solutions Solution

SEWP is by your side through every step of the IT buying process.

Contact the SEWP FASST Team and "pick our brains" for policy or procurement guidance on how to more efficiently buy Information & Communications Technology (ICT).

Always Looking To Do More To Serve Agency Customers



SEWP V

Joanne Woytek SEWP Program Manager

We are constantly targeting new ways to support customers and their procurement or contracting office beyond what we currently do. We get requests from Agencies all the time asking for specific information about products that can or can't be purchased; or can we provide specialized products or processes unique for that Agency; and in general, more targeted assistance with their IT needs.

To address these expressed needs, customers can use SEWP's strategic platforms, which include Agency Catalogs, Agency specific web pages and Agency specific reporting capabilities.

We also talk with senior executives who ask: How do I buy products and services for my Agency? That requires much more than an email; that requires meetings and forging a working relationship via our Federal Agency Strategic Support Team (FASST).

SEWP: Your Solutions Contract



6

Darlene Coen Deputy Program Manager

SEWP is called Solutions for Enterprise-wide Procurement for a reason. We are a solutions contract. You can do a full solution with services — as long as the service is product-based. Some don't know that we do much more than we did in the past.

If you can tie it back to an IT product, it doesn't matter whether you bought it off SEWP, you can use SEWP for engineering services, site planning or a Help Desk. SEWP doesn't do general services because you can't tie back to a product.

The SEWP 0.375% fee applies to services as well whether you buy product services or solutions. The bottom line: people know a good thing when they see it.

Get EPEAT Rated Products



Cathy Shry Q&A Reports Manager

As products are put on the EPEAT registry, we make sure we match that part number exactly and we have the correct rating — Gold, Silver or Bronze.

If they don't match, we do the research and go back to the Contract Holder to make sure the correct manufacturer part number is in the system and on the EPEAT Registry. When customers use the QRT tool, they put in their product information and find out the EPEAT rating.

The GSS catalog also has that information. We work hard to make sure that the information is accurate and available for the customer.

Understand The Ecosystem, Improve The Process



George Nicol Contract Holder Relationship Manager

One of our goals is to improve the acquisition process; our goal is to engage with manufacturers and distributors, the suppliers, the service providers and other members of the supply chain to understand the full ecosystem of IT acquisition and improve the process for the customer.

We want to help Agencies better understand how industry is here to support their mission and their goals. One new initiative is standing up our Industry Team, which will help us get a broader view of the market beyond our Contract Holders; and get a full view of the supply chain and how those companies can work with SEWP.

Catalog By Request, not Request By Catalog



KG Woltz IT Operations Manager

Unlike the traditional catalog-based contract where requests for products are based on what is available in a catalog, SEWP is a request-based contract vehicle

where the catalog is based on customer requests. There is no static catalog to search. SEWP has an on-line, dynamic, constantly updated catalog.

As long as your requirements are within the scope of SEWP, you can send out a Request for Quote (RFQ) or a Request for Information (RFI) for the IT products or services you are looking to obtain. And if the product is not in the SEWP database you can use the Market Request Tool (MRT) to have it added within 24 hours.

Credit Cards Buys Under \$10,000



Theresa Kinney

Deputy Program Manager of Operations

All products are in scope, been approved and are already on contract. We have already looked at everything as fair and reasonable.

Anybody who has a credit card can go to one of those websites and make a purchase directly from there – without competition. Or you can get 3 quotes, if you want competition and pick directly from those three.

After the order is placed, SEWP checks that the price is reasonable and all information is correct. It's logged into our database; then sent to vendor who fulfills the order and takes the credit card.

Even with oversight, the approval process is fast — usually under 1 hour.

Customer Service Support 24/7/365



Muhammad Rehman Customer Service Manager

Customers appreciate our live support. Often, they are surprised to talk to a live person.

And using our new Customer Service Support portal, a customer can submit a ticket or send an email inquiring about an existing order or find out about delivery. Also, if a customer needs assistance using the QRT Tool, we will follow up with a phone call to them. We provide walkthrough assistance to customers.

We are the frontlines of customer service. We get the orders, enter them into the database and send them to the Contract Holders for processing.

The bottom line: We help the customer make sure orders are issued properly with all needed information.

Assuring 508 Compliance



Betsy Sirk NASA Section 508 Program Manager

SEWP is unique because when a customer goes to the website, they can just click a button and tell Contract Holders who respond that 508 conformance documentation is needed with the quote. Then industry provides an assessment of their product against the conformance standards.

Acquisition people need to be aware of their processes and unless the government is asking for exception, we hold Contract Holders accountable to showing 508 ICT conformance to the 2017 standards.

We help wherever we can to make that information available to customers and provide guidance to OEM or reseller; making them aware of the standards and making sure their products are compliant with new standards.

NASA SEWP V

EXECUTIVE VIEWPOINT

SEWP V

Getting Closer With Our Customers



Joanne Woytek SEWP Program Manager

On why SEWP continues to grow...

A growing customer base has translated into a growing use of SEWP by Agencies governmentwide. A growing visibility in the IT community, a growing staff (nearly 100) and a growing dollar spent per order — all those elements are the result of a lot of hard work coming to fruition.

A growing number of Agencies are looking to partner with SEWP to purchase more strategically. To help customers, we provide easy-to-use web tools to buy; and then provide them with access to reports tracking purchasing that they can tailor to their unique needs.

On why SEWP has a FedRAMP webpage...

FedRAMP is a prime opportunity where SEWP as a program can be an educator and informer. There was no reason for us to have a FedRAMP web page, but we were seeing confusion among our customers.

It was an opportunity for us to provide information on our website that helps customers with the acquisition process. We show customers a FedRAMP summary; and tell them this isn't the real FedRAMP page, but here is information you can use and we provide a link to GSA's FedRAMP website.

I was told anecdotally that it was "cool" that SEWP was doing this! *Learn more on page 31.*

On EPEAT — meeting specific customer requirements...

SEWP has the best information on EPEAT for customers anywhere, with detailed, verified data. We have a dedicated team that keeps the information up-to-date. We do things in depth; so if the contracts say a product must be EPEAT compliant, we verify it.

The same goes for Supply Chain Risk Management. We verify; we go back to manufacturer and ask for confirmation that a company is approved. *Learn more on page 30*.

On the growth of Agency Catalogs...

The number of Agency Catalogs has grown with more than 100 catalogs so far. The Agency Catalog puts the power of the SEWP database in the hands of the Agencies. They can specify what they need out of SEWP, not just what we might give them.

We work with individual Agencies helping them set up their Agency Catalog. We set the rules and help them fit it into their process. We help them get started, go through the actual steps with them and make sure they know how to use the systems.

We often get asked: Do you have a template? If we did, it probably would not be the template they need. We need to sit down and talk with them strategically, and work with them to give them what they want. *Learn more on page 16.*

On Training...

We train 40-50 people a day; 25% are people who were SEWP users, have changed Agencies and want to continue to use SEWP. We train at Agency sites and have training at events such as the National Contract Management Association annual conference.

Training used to be 1½ hours; now it's more than 2 hours; and we have even developed a 4 hour session. There's a lot of stuff we go through. Contact us for schedules, details and questions.

Videos and training materials (e.g. SEWP webinars) are the products of a dedicated SEWP Content Team dedicated to providing useful, clearly written information. If you visit the SEWP website you can view a number of short informational videos that are clear, fun and fast-paced. *Learn more on page 50*.

On the Customer Service PMO...

Everyone is part of the Customer Service team. We all talk to customers either by phone, chat or through our Help Ticketing system. Our frontline responders take care of issues right away and have a knowledge base to help customers usually within the hour, certainly within 1 business day.

The bottom line: SEWP provides a lot of information for our customers they can't get anywhere else in a timely fashion and an easy way. We are proud for what we are doing for the acquisition world and proud of our successes. *Learn more on page 10.*

SEWP: Solutions For Enterprise-Wide Procurement

SEWP Mission

The SEWP Program Office manages a suite of government-wide IT products and services contracts that enable NASA and all Federal Agencies to achieve their missions and strategic initiatives by providing streamlined access to critical technologies and solutions.

The Program provides best value for the Federal Government and American taxpayer through innovative procurement processes, premier customer service and outreach, acquisition insight, and partnership with Government entities and Industry.

SEWP Vision

SEWP will provide Federal Agencies high availability access and insight to strategic solutions through utilization of SEWP's suite of ICT products and services.

High level Agency decision makers will have direct access to their acquisition data to assist with strategic oversight and control of internal ICT acquisition and external supply chain processes.



SEWP the Way You Like IT Discover Fast, Simple Technology Procurement

The success of your agency's mission depends on two things: people and the tools they have at their disposal. For more than 35 years, our team of experts has transformed technology into complete solutions that advance the value of IT.

> As a SEWP V Contractor, Connection[®] Public Sector Solutions offers professional services, complete lifecycle support, innovative ideas, and the vast purchasing power to:

- Streamline processes
 Reduce costs
- Increase productivity
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Take advantage of online credit card ordering to make procurement even easier.

Complete IT Solutions and Services Data Center Cloud Digital Cyber Managed Workspace Security Services

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we solve IT

SEWP Customer Support Center

ently Asked

e to our Support Center. Everything you've ever wanted to know about our

Q

orms and Documents

d services is available here via browse or search.

Create a Case

SEWP Customer Support Center

As the Gold Standard, SEWP customer service responds to you within 1-day — often faster.

Visit the SEWP Customer Support Center web page and everything you need to learn about products and services is available here via browse or search.

Dedicated to responding immediately to customers, the SEWP Customer Support Team helps customers make sure orders are issued properly with all needed information. It also manages and provides day-to-day phone, Live Chat and Help Ticket support.

The goal is to serve and solve issues. Three dedicated teams (Customer Support, Order Management, and Contract Holder Relationship Management (CHRM)) have the same mission — to serve customers, solve issues and simplify acquisition.



Muhammad Rehman **Customer Service Manager**

Customers appreciate our live support. Often, when get a call from customer they are shocked to talk to a live person. They are not used to getting a live person on phone or chat. So when they contact SEWP and get a quick, live one-on-one response, they appreciate that.

Using our new Customer Service Support portal, a customer can submit a ticket or send an email inquiring about an existing order or find out about delivery.

Also, if a customer needs assistance using the QRT Tool, we will follow up with a phone call to them. We provide walkthrough assistance to customers.

We are the frontlines of customer service. We get the orders, enter them into the database and send to the Contract Holders for processing. The bottom line: We help the customer make sure orders are issued properly with all needed information.

SEWP Support Is Always By Your Side 24/7/365

Live Chat

Customers can communicate with the SEWP Program Office LIVE via instant messaging during business hours 7:30am -6pm ET.

Frequently Asked Questions (FAQs)

Browse or search SEWP FAQs for a wide variety of solutions as well as a glossary of SEWP definitions.

Create A Case (Submit A Ticket)

If you submit a Help Ticket or send inquiries to the Help Line, the information is used to create service tickets in the Support Center. An automatic e-mail reply automatically acknowledges receipt and provides a tracking number.

You can then track the status of your ticket in My SEWP Support, which tracks communications with customers. You can access ticket history at https://support.sewp.nasa.gov.

Forms and Documents

Browse the SEWP library of forms and documents and download SEWP training videos.

Scope and Statement of Work (SOW) Review

Have concerns about an SOW and/or scope of requirements? Get the answer by submitting information to help@sewp.nasa. gov for review and advice.

Quote Issues

If the number of quotes you received is less than expected, SEWP can assist in researching the cause and resolution: If quoted price is higher than expected or otherwise questionable.

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Wildflower is honored to serve the United States Federal Government, including its National Laboratories, doing so for three decades. We have long-term experience delivering complex technologies and services with a proven record of consistent, successful accomplishments. Our program and supply chain methodologies are a commitment to delivering the highest quality products, service, and support for customers in the public sector.



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Our SEWP V contracts are Group B NMG15SD05B and Group C NNG15SC97B



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How To Order Using SEWP

SEWP is a "Catalog By Request", not a "Request By Catalog".

The internal ordering process of each Agency varies.

The typical process, however, is for an end-user to determine a requirement and generate a purchase request (PR). The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a delivery order (DO). Any valid Federal Agency DO form and the associated delivery order number may be used.

The NASA SEWP Program Management Office (PMO) does not issue DO's — these must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government Wide Acquisition Contracts.

There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

Regardless of Agency-specific Ordering processes, visual below outlines the general flow for SEWP orders.



KG Woltz IT Operations Manager

There is no static catalog to search. SEWP has an on-line, dynamic, constantly updated catalog.

As long as your requirements are within the scope of SEWP, you can send out a Request for Quote (RFQ) or a Request for Information (RFI) for the IT products or services you are looking to obtain.

And if the product is not in the SEWP database you can use the Market Request Tool (MRT) to have it added within 24 hours.

The Contract Holders will add the items to the contract based on your request and send you back a quote. You can then order the items based on the quote. If you are uncertain about the scope, send your requirements to the SEWP Customer Service team who will perform a scope review.

Pre-Order Support	 Assistance on SEWP Processes include step-by-step walk through Review Requirements upon request 			
Order Processing	 Review, process and forward orders and mods Orders/Mods miust be sent to SEWP Program Management Office (PMO) via sewporders@sewp.nasa.gov by Government Agency All orders verified by PMO prior to forwarding to Contract Holder 			
Post-Order Support	 Reconcile and track orders through completion Process and post order staus data Assist with problem resolution 			
busin	P strives for one ess day turnaroound facets of the program.			

Taking the Complexity out of IT

Today, agencies are in the midst of a major transformation at every level of their IT infrastructure. But where do you start? And how do you divvy up your dollars in an environment where shrinking budgets continually face exploding enterprise-wide demands?

Customers come to Affigent because they believe the way we work helps take the complexity out of their transformation effort.

We don't rip and replace.

We don't see the traditional silos of facility, network and systems.

We see your agency and all of its IT assets organically as an integrated whole.

It's why you can trust us to be the one solution provider with a vision broad enough to help transform your IT enterprise into the seamless, adaptive, on-demand service center citizens and employees can depend on well into the future. Contact us today to learn more. **SEWP Contract #s:**

NNG15SC59B Contract Holder Group C Small Business Set-Aside

NNG15SC24B Contract Holder Group D Full and Open Competition



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Get the FASST Advantage

The SEWP Federal Agency Strategic Support Team (FASST) assists Agency CIOs, IT decisionmakers and procurement chiefs with strategic purchasing.

The FASST really plays a role as business advisors at a strategic level. The Team meets with heads of Agencies, CIOs, and others in strategic positions. We ask how you are buying; what your challenges are; and how we can help you move forward in a more advantageous way?

Areas where SEWP has provided assistance include acquisitions with **Mobility**, **Cyber**, **Emerging Technologies and cloud initiatives**.

The FASST can also provide help establishing an individual Agency Catalog and targeted Agency Reports.

Get FASST Now

The FASST meets with CIOs and Procurement Chiefs to deliver two messages of assistance:

1. **We listen first**. Our first question is: How can we help your Agency? Then we tell you what we can do for you. Often CIOs and Agencies are wary of using outside contracts because Agencies don't want to give up control. Using SEWP gives CIOs more control.

2. **SEWP can be your vested partner**. Don't look to SEWP to just 'buy an item'; see SEWP as a tool and a vested partner in your acquisitions of IT and IT related products and services. Come to SEWP for help with your overall acquisition requirements.

Want to learn more? Simply give us an idea of what you are attempting to accomplish. Within one business dayyou will get a FASST call.

Darlene Coen SEWP Deputy Program Manager

We meet with Agencies that are not only in a planning mode, but also those Agencies that need some advice about their current situation. The goal is to provide government with information on how to purchase in the most efficient way rather than wait until they have problems.

Half our work is coming from customer demand where we hear from Agencies who want to pick our brains for policy or contractual guidance on how to be better buyers in the government arena.

Some Agencies come to us and tell us they are going to use SEWP. They describe their scenario, often wanting to consolidate the number of contracts they have.

They are particularly interested in Agency Catalogs and how they work and how they can get started.

The success of SEWP has been amazing. And it's constantly being updated with services and tools such as the Agency Catalog. The bottom line: people know a good thing when they see it.

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Ciena Solutions for Government

We build products and solutions focused on the belief that the network needs to transform from a rigid, inflexible, static resource to an intelligent, secure, dynamic, and mission-centric strategic tool.

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Women-owned small business

www.walkergov.com | sewp@walkerfirst.com | SEWP Contract Holder SEWP V Group C NNG15SC96B | SEWP V Group D NNG15SC54B





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Virtual Agency Catalogs Individualize Buying

The cool thing is that government doesn't have to fund this mechanism until an Agency actually buys something. Like Amazon, you are not going to pay in advance; it stays in your cart.

An Agency Catalog is a virtual, dedicated and pre-competed ordering vehicle populated with products and/or services, as defined within an Agency's requirements documentation, and as available for procurement through the SEWP V contracts.

Like Amazon, go to the website, see the products, the price, read all about it and if you decided to purchase it you would just put in into your cart.

The products/services identified in the Agency's requirements are competed among the selected group(s) of SEWP Contract Holders, resulting in two or more Contract Holders selected for ongoing competition and fulfillment of each order through the life of the catalog.

Speed and Flexibility

Catalogs provide Agencies with speed and flexibility, offering 'point and click, on-demand purchasing' (similar to an e-commerce website), with no restrictions on the quantity purchased or frequency of usage.

When an Agency's procurement has some (or all) of the following criteria, an Agency Catalog may be a viable option to consider:

- Known Set of Specifications / Requirement
- Unpredictable Procurement Ordering Cycle
- Unpredictable volume and/or funding of products/ solutions
- Standard technology updates
- Multiple ordering locations.

Your catalog sits in a virtual space with everything is negotiated and ready to go if they need it, and there is no commitment to buy. There is a lot flexibility.

If you have questions about Agency Catalogs or would like to discuss setting one up for your Agency, please email: help@ sewp.nasa.gov.

Da Dep

Darlene Coen Deputy Program Manager

We try to make it as easy as possible to understand. Like Amazon, customers create a virtual catalog specific to their Agency based on pre-competed and negotiated solicitations and responses. And in this virtual space anyone in the Agency can procure as they need things.

Your catalog is good for 5 years and is based on actual requirements, solicitations, and responses and everything that goes into normal award, such as the FAR, terms and conditions, everything you would need for a procurement.

The cool thing is that government doesn't have to fund this mechanism until they actually buy something. Like Amazon, you are not going to pay in advance; it stays in your cart.

This is great for Agencies: There is NO requirement to fund this virtual catalog which really helps those Agencies who may have not gotten their budget funding approvals. Benefits:

1. They only have to do this one time

Agency Reports

Track Buying!

Learn more on page 18.

2. No funding requirement until they buy something

3. No commitment by the government to actually buy anything through this.

When Agencies hear this, they love it. It's simply the "best offer around".

Count on Carahsoft for SEWP

Carahsoft, our technology manufacturers, and our ecosystem of service providers and reseller partners are proud to offer hundreds of best-of-breed IT solutions through SEWP. We connect our customers and vendors with the right solution providers to help your agency obtain the products and product-based services you need to fulfill your missions.

Are you a buyer looking for a reseller? Are you a manufacturer, solution provider, or reseller needing access to SEWP? Carahsoft can help. Call us at 844-850-SEWP.

Carahsoft Partner Ecosystem

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SEWP Group A Small: NNG15SC03B | SEWP Group D Other Than Small: NNG15SC27B Learn more at: www.carahsoft.com/SEWP



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Reports Track Spending, Trends

Benefit by using SEWP reports to track spending, long-term usage trends, set-aside compliance and to consolidate buying efforts.

Attention CIOs and Procurement Chiefs!

SEWP reporting and tracking capabilities give customers the ability to see what they are spending and buying over the long term. Benefit by using SEWP reports to track spending, long-term usage trends, set-aside compliance and to consolidate buying efforts.

For example, you can compare monthly versus yearly spending. The goal is to let the Agency get whatever data they need when they want it, download it to their systems and see results in summary or detail format.

Reports cover:

- Product Categorization products on contract are categorized for tracking and reporting
- **Item-level tracking** tracking of Agency level purchase history
- **Purchase history** customers can request data on program purchases, for example:
 - Product classification data
 - Supply Chain data
 - Easy tracking of requirements
 - $^{\circ}$ How purchase match up with their requirements
 - \circ Whether purchase is helping meet requirements.
 - Energy Star compliant
 - $^{\circ}$ Trade Agreement Act (TAA) compliant
 - Adherence to FITARA and other government initiatives.
 - Total \$ spent with SEWP
 - Total \$ spend and/or quantities by Product Categories
 - Set-Aside Breakdown (Total spend and % of spend by set-aside)
 - Strategic Sourcing Statistics (Total \$ of SEWP spend applied to SS options)

To find out what SEWP can do for your Agency, contact help@sewp.nasa.gov.

Product Categorization

NASA SEWP V



Cathy Shry Q&A Reports Manager

There is a hand-in-hand relationship between good and accurate data and good and accurate reports.

To make our reports even more valuable, we are establishing a self-service Report Tool where Agencies can come in and pull their Agency data. So, instead of us sending out a standard template reports, customers can come in and pull data however often they want or however frequently. The tool is web-based with login required.

The goal is to automate multiple types of reports, with the convenience of Agencies being able to pull the data themselves and not wait for us to send out monthly reports.

With the new tool, customers can save data and export to their desktop. It empowers Agencies to choose their own data points and pick and choose the elements they think are most important.

FedRAMP and SEWP! Learn more on page 31.

Item-level tracking



IT'S NOT ROCKET SCIENCE. OH, WAIT.

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Use Credit Cards for Under \$10,000 Buys

Buy direct because Fair Opportunity is not required for orders less than \$10,000.

Contact SEWP Contract Holders directly to request a quote for credit card purchases under the micropurchase limit (typically under \$10,000).

The SEWP Credit Card/Micropurchases web page lists all Contract Holders and their contact information for those taking credit cards. Those with a specific company Credit Card Website have their website link included in their listing. (SEWP does not take credit cards; purchases must go through the Contract Holder.)

To obtain a quote, send a Request For Quote e-mail to all SEWP Contract Holder POCs (Clicking this link will open an e-mail already addressed to the SEWP Contract Holders accepting Credit Card Orders).

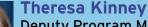
If you **have** a suggested or known company or companies (SEWP Contract Holder(s)) from which you would like to obtain a quote, you can contact them directly by e-mailing the Credit Card POCs.

You may also use the Quote Request Tool to receive quotes, if desired, but it is not necessary.

Visit www.sewp.nasa.gov/micropurchase . For any questions or support, please call SEWP Customer Care at 301-286-1478.

Attention Laptop and Desktop Buyers!

GSS systems are available for order now. The most recent version plus the last version will be available. Learn more on page 22.



Deputy Program Manager of Operations

All products are in scope, been approved and are already on contract. We have already looked at everything as fair and reasonable.

Anybody who has a credit card can go to one of those websites and make a purchase directly from there — without competition. Or you can get 3 quotes, if you want competition and pick directly from those three.

After the order is placed, the Contract Holder sends the order to SEWP and we check that the price is reasonable and all information is correct. It's logged into our database; then sent to vendor who fulfills the order and takes the credit card.

Even with oversight, the approval process is fast — usually under 1 hour. The point is to expedite and keep things moving.



SEWP strives for one business day turnaroound in all facets of the program.

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GSA: GS-35F-0678P | SEWP: NNG15SC62B | FEIN: 86-0442940 | DUNS: 048474621

Government-wide Strategic Solutions (GSS) for Desktops and Laptops

This OMB policy *mandates* Federal Agencies use GSS to fulfill the bulk of their desktop and laptop requirements.

To reduce costs and increase value government-wide, a team led by NASA of 25 Agencies identified desktop and laptop configurations that meet Federal requirements for approximately 80% of systems purchased, and also incorporated best practices in spend management.



In October 2015, OMB issued M-16-02: Category Management Policy 15-1: Improving the Acquisition and Management of Common Information Technology: Laptops and Desktops (Download PDF).

This policy mandates the use of GSS for Federal Agencies to fulfill the bulk of their desktop and laptop requirements.

GSS is offered through NASA SEWP, the NIH NITACC CIO-CS, and GSA Schedule 70 (Hardware). It is a collaborative effort to drive down costs and increase value for Federal customers.





Betsy Sirk GSS Program Manager

GSS provides proven, and forward looking technology — and it is driving the value for Agencies.

Benefit: GSS provides streamlined acquisition, with products vetted and terms and conditions that include 508 and EPEAT conformance.

Benefit: Better warranty value; 3 year warranty includes keyboard and battery — that's a big deal. Customer can get extended 4 or 5 year warranties when they buy.

Benefit: Terms and conditions mandate products are all new components; and conformance with different regulations are built into using GSS.

Benefit: New technology can be infused in to GSS; companies can upgrade offerings if they want to.

Benefit: GSS is refreshed regularly — look for ongoing updates that save customers money.

GSS Systems Now Available

GSS systems are available for ordering through the SEWP GSS Catalog. The specifications include:

- Three desktop configurations (small form/all-in-one, mini-tower, high-end)
- Three laptops (laptop, lightweight, high-end)
- Tablet
- Thin Client/Chromebook (Pilot offering)

These robust GSS systems offer many options to meet customer needs, including:

- Enabled security
- Upgraded memory/storage
- Imaging,
- Docking stations,
- Warehousing,
- Asset tagging and more.

All of the GSS systems also follow terms and conditions agreed upon by the workstation Category Team, including EPEAT, Energy Star, Section 508, and Trade Act Agreement Compliant, 30-days or less delivery, and extended warranty options.

The offerings will be evaluated and refreshed every 9-12 months based on customer feedback and industry updates.

Attention Laptop and Desktop Buyers! GSS systems are available for order now. The most recent version plus the last version are available.





Data Center Modernization • Cybersecurity • Cloud Enablement • Client

Sterling combines the industry's broadest range of IT products, paired with objective, experience-based guidance to help agencies efficiently design, procure, deploy, and maintain the solutions they need.

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Sterling Computers | SEWP-V Contract Holder | WOSB, EDWOSB www.sterlingcomputers.com | info@sterlingcomputers.com | 877.242.4074 Group A: NAICS: 334111; Sterling Contract: NNG15SC20B Group C: NAICS: 541519; Sterling Contract: NNG15SC89B Group D: NAICS: 541519; Sterling Contract: NNG15SC49B



Why Red River for

- Proven SEWP performance and established management team
- Top-level partnerships with leading SEWP V OEMs
- Improve the speed, ease and flexibility with which you can acquire and expand technolog capabilities
- · Over 1M innovative products and best in class services on contract updated daily
- Access to technology experts with the highest technical certifications and credentials
- Proud Platinum Partner of DellEMC products and solutions

Our SEWP V Contracts include:

• NNG15SC85B (Group C-Small Business) - NNG15SC46B (Group D)

Learn more about Red River and our SEWP V contract at redriver.com/contracts/nasa-sewp-v

CORPORATE HEADQUARTERS

21 WATER ST., SUITE 500 | CLAREMONT, NH 03743 PHONE 603.448.8880 | FAX 603.448.8844

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ENTERPRISE APPLICATIONS MOBILITY NETWORKING SECURITY



User-Friendly Web Tools Make Buying Easy

From market research to product delivery, SEWP is by your side every step of the way.

Provider Lookup Tool

No Login Necessary

This tool lists all Providers whose products, equipment or services are available on one or more SEWP contracts. The Provider table indicates how many contracts and how many line items (CLINs) are available for the given Provider. Selecting a Provider will display more details including the SEWP Contracts with that Provider and a link to their website.

Although customers can see line item pricing, the problem is that this price was charged at one time and is not necessarily the current price. Customers would need to use QRT tool to get best pricing. The tool does show customers what has already been asked for and the companies that are available on contract.

NASA SEWP V Provider Lookup Tool

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Order Status Tool

This tool allows customers to access the order status of their SEWP orders and saves time putting together Help Tickets, if needed. With this tool the customer gets a list of all orders by you or that reference you, with tracking and order numbers.

You can also request status information, view order history and obtain copies of orders and related documentation such as the original Request for Quotes (RFQ), date awarded, current status, worth of order, delivery date and a question tool for contract Holders and a means to asking SEWP only.

View our 3 minute Order Status video clip for an introduction to this tool: www.sewp.nasa.gov/events/multimedia/ index.shtml .

NASA SEWP Order Stat



KG Woltz IT Operations Manager

The Market Research Tool is a much more enhanced version of Provider Lookup that will actually turn your search in to criteria that can forward to the Contract Holders to get a response.

Start with looking up a Provider, for example Dell, and you get feedback which you can forward to the contract holder to get more detailed information.

The QRT, Market Research and Provider Tools are all ways that customer can identify the types of business it want to use e.g. small business or set-aside of some type.

Finally, don't come to SEWP if you just want to buy from a catalog. Come to SEWP and ask what product you want.

MRT — Market Research Tool Login Required

The SEWP Market Research Tool (MRT) allows users to simply and quickly perform a search for products and providers available within the SEWP contract. Then take your search results and create a Request for Information (RFI) in minutes, using SEWP Quote Request Tool to acquire pricing and availability.

Even if the search returns few or no results, as long as the desired item is in scope, we recommend submission of an RFI. Products and providers are added to the contract, typically in one business day, often within 30 minutes.



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CMMISVC/3



SEWP V Contract: #NNG15SD32B Group B - SDVOSB

Available through SEWP. Learn more at hypori.com. intelligentwaves.com info@intelligentwaves.com | 703.766.7999

Use The Quote Request Tool aka QRT Tool

Login Required

The QRT Tool is used to request pricing and availability information. Use of the SEWP Quote Request Tool method for obtaining quotes automatically incorporates price reasonableness, scope and availability determination and Fair Opportunity compliance. Order tracking and support, and display and flagging of issues at the contract, manufacturer and line item level are also incorporated.

QRT functionality provides:

Profile Administration — Customers now have increased ability to manage their user profile.

- Information on savings compared to market prices
- All records from previous quotes are available; you can have Contract Holders requote from previous quotes.

Quote Verification Tools — Functionality has been added to the QRT.

- Verification Files will now include:
 - Product Description for each CLIN
 - EPEAT (Electronic Product Environmental Tool) compliance
 - Energy Star compliance
 - $^\circ$ TAA (Trade Agreements Act) compliance
 - Supply Chain Data for each provider.

"Would Quote button"

• Customers receive a notice when more information is requested from Contract

Holders on an RFQ or a Contract Holder would quote if given more time to respond.

"Plan to Quote" button

• When Contract Holders see RFQ they can click on the "Plan To Quote" button and tell the customer immediately they plan to quote.

Plus the ability to:

- Do a Request For Information (RFI) through the QRT. Does the exact same thing as MRT; it's not verified and just for information purposes.
- Have multiple contacts within Agency see quotes
- Update, modify quotes
- Notify who is getting award and if desired, give winning bid so the winner can get ready for the order and losers can learn what they need to do to be competitive.

Plus the QRT system is verified throughout the process. So, if it takes more time to get quotes back than expected, you can easily update the request, so you don't have to start all over again.

Q&A Tool Enhanced! Learn more on page 46.





The Q&A feature

The Q&A feature allows Contract Holders to submit questions to the customer concerning open quote requests. Now Contract Holders and customers will be able to communicate questions and answers within the SEWP QRT tool with the proper tracking ID and other pertinent information of the open quote request.

Further when a customer submits an answer all Contract Holders solicited, will be able to see that answer. SEWP has been very careful to include security measures and insure that proper care is taken so that Fair Opportunity is maintained and proprietary information is not shared when a solicited Contract Holder's question is sent to the customer.

View the 2 minute video clip for an introduction to the Question and Answer feature: www.sewp.nasa.gov/events/ multimedia/index.shtml.

KG Woltz



IT Operations Manager

SEWP web tools are built around customer needs. For example, with the QRT tool the first thing we ask for is a group of Contract Holders or a subset like a Woman-Owned Small Business (WOSB). So, if you have set aside criteria you can include at the start.

Your information in the QRT Tool is saved. You can see what you have opened and closed. You can hide data and notify Contract Holders you are going to make an award.

The Q&A feature to the QRT tool is used after you put in an RFQ. If the Contract Holders have questions they can ask you using this feature. If you get more than one question, you can answer them in the database and all the Contract Holders you contacted get to see the questions and answer them. The Q&A Tool lets both customers and Contract Holders to initiate the conversation. both customers and Contract Holders initiate the conversation.





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SEWP V CONTRACTS NNG15SC77B | Group C Small Business NNG15SC37B | Group D Full and Open

Learn more about Govplace and our SEWP V contracts at www.govplace.com/sewp-v or email us at sewp@govplace.com





Get EPEAT Ratings for Millions SEWP CLINs

The Electronic Product Environmental Assessment Tool (EPEAT) is a registry of environmental product ratings supplied by manufacturers.

The SEWP Quality Assurance Team makes certain all parts sold through SEWP match the EPEAT database (true part number).

The EPEAT registry does not include part number data, but the SEWP Quality Assurance team has bridged the gap and connected EPEAT product ratings to manufacturer part numbers on SEWP.

Currently there are more than 13 Million CLINs in the SEWP database that have been matched and approximately 20,000 CLINs are updated, added or deleted daily.

SEWP continually monitors the EPEAT registry for new additions. For example, phones and servers are now included as part of the updated registry.

In addition to the initial pairing of the data, SEWP has established several QA processes to maintain the SEWP CLIN EPEAT Gold, Silver, and Bronze ratings to provide more accurate data for customers.

Cathy Shry Q&A Reports Manager

The QA Team maintains the data and monitors the EPEAT registry as they receive updated CLINS. This data is very valuable to customers who want to make sure to have that energy saving product.

While each is different, Agencies often mandate that new IT products purchased are EPEAT registered and rated. But finding details on vendors and ratings is not that easy. That's why SEWP created our tool.

As manufacturers put their products into the EPEAT registry, we make sure we match that part number exactly and we have the correct rating — Gold, Silver or Bronze.

Our QA team takes the part numbers and confirms them. If they don't match, we do the research and go back to the Contract Holder to make sure the correct manufacturer part number in the system and on the EPEAT Registry.

When customers use the QRT tool, they can put in their product information and find out the EPEAT rating for the particular laptop or desktop.

The GSS catalog also has that information. We work hard to make sure that the information is accurate and available for the customer.

60

600

Take SEWP's FedRAMP to the Cloud

SEWP gives you the tools you need to assure your cloud solutions are FedRAMP authorized.

The Federal Risk and Authorization Management Program (FedRAMP) is a government-wide program that provides a standardized approach to security assessment, authorization, and continuous monitoring for cloud products and services. Learn more at https://www.fedramp.gov/.

So which products and services on SEWP are FedRAMP certified or authorized?

The SEWP FedRAMP page lists and gives you the ability to search for products and providers who are FedRAMP authorized and can be purchased through SEWP.

Search by:

- Product details
- Provider details
- Service Model SaaS, PaaS, laaS or a combination
- Impact Level Low, Low Impact SaaS (LI-SaaS), Moderate, High
- Status Authorized, Ready, In process
- **Agency Authorizations** list of Agency Authorizations that have authorized a product as FedRAMP compliant on the SEWP contract.

Please use the QRT tool and indicate which products need to be FedRAMP certified in your attachments and/or enter the requirements in the Summary text box.

Note: While SEWP continually monitors the FedRAMP website, the listing is for general information — it is not updated in "real-time". It should be viewed as an overview to provide guidance on SEWP products identified as FedRAMP compliant.



Cathy Shry Q&A Reports Manager

As another service to our customers, SEWP developed our FedRAMP webpage to help them buy cloud solutions. We tell them:

- 1. What cloud providers and/or products are FedRAMP authorized and on SEWP?
- 2. What cloud providers and/or products are in the process or ready to be authorized and on SEWP?
- 3. What the impact level is?
- 4. What service models are available?

5. What are the details of the Agency Authorizations? When the customer logs into the QRT Tool, they can

see what Contract Holders provides these products. We do manual updates constantly. It's all part of our dedication to sharing information and help ease the procurement process for customers. It's all about getting closer to the customer.

Agency Catalogs Save Time, Money! Learn more on page 16.

Affigent

Michelle Popiel Program Manager

Phone: 571-521-5041 Email: michelle.popiel@affigent.com Web: www.affigent.com/

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NNG15SC59B Group C - Small Business Set-Aside

NNG15SC24B Group D - Full and Open Competition



143 Vetted Contract Holders Serve You

The scope of products and services that can be provided is the same for all 5 Contract Holder groups.

SEWP V is composed of 143 prime Contract Holders, both manufacturers and resellers of IT equipment. The contracts were awarded in 5 contract Groups — 2 full and open and 3 set-aside competitions — based primarily on business size and business model.

Group A has a manufacturer NAICS code of 334111. The other groups have a Value-Added Reseller (VAR) NAICS code of 541519.

Solicitations to Contract Holders in Group A, which has a different NAICS Code, cannot be made in combination with Contract Holders in other Groups.

Get Your Best Price

- Contractual Processes set pricing and:
 - •Must be less than Contract Holder's GSA Price
 - •Must be comparable to other contracts
- Consolidation and internal competition maximizes price discounts
- •Product prices may be negotiated and/or questioned

The method of determining which group or groups to use is dependent on your market research and your Agency requirements. In regards to competition and selection of SEWP Groups, selecting multiple groups provides the best opportunity of acquiring responses and competitive pricing. However, pre-defined selection criteria, such as a HUBZone small business set-aside, is an acceptable practice using the SEWP contracts.

SETT.	P V Groups
NAICS Code 334111 Group A	All business size designations are represented throughout SEWP V
NAICS Code 541519	2
Group B(1)	Scope is the same for all Groups
> HUBZone Set-Aside	\bigvee
Group B(2)	RFQ's can be submitted separately
Service-Disabled Veteran- Owned Small Business Set-Aside	to Group A (which has a different NAICS code) or any combination of
Group C	Groups B, C and D
Small Business Set-Aside	A11
Group D	Alignment of groups ensures proper use of NAICS codes
Full and Open Competition	

Fair Opportunity to all Contract Holders within one or more SEWP Groups or set-asides is required. There is no requirement to obtain 3 quotes as long as all Contract Holders within a Group were provided opportunity to provide a quote. The SEWP website provides the only SEWP recommended tools for conducting product and provider searches and for Request for Information/Request for Quotes (RFI/RFQ) Quote Request Tool.



Group A Manufacturer NAICS Code: 334111

Small Business Sizes • SB = Small Business

- SDVOSB = Service-Disabled Veteran-Owned Small Businesses
- HUBZone = Historically Underutilized Business Zones EDWOSB = Economically Disadvantaged Woman Owned Small Businesses VOSB = Veteran-Owned Small Business
- WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
ABBA Technologies NNG15SCOOB	Melissa Beery beery@abbatech.com	505-259-7260 505-889-3337	www.abbatech.com	Small Business
ACE Computers NNG15SC01B	Marc Fertik mfertik@acecomputers.com	732-390-3348	http://www.acecomputers.com/SEWPVA.asp	
Alliance Technology NNG15SC02B	Mark Miller mark.miller@alliance-it.com	443-561-0513	www.alliance-it.com	WOSB
Better Direct NNG15SD45B	Mark Evans mark@betterdirect.com	480-921-3858 ext 650	www.betterdirect.com	HUBZone, SDVOSB, Small Business, VOSB
Carahsoft Technology NNG15SCO3B	John Lee johnlee@carahsoft.com	703-871-8646 703-244-8725 cell	www.carahsoft.com/	Other Than Small
CDW-G NNG15SCO4B	Bill Robinson billrob@cdw.com	703-621-8226	www.cdwg.com	Other Than Small
CounterTrade Products NNG15SC05B	Angela Dumm adumm@ctradelocal.net	303-424-9710 ext 236	www.countertradeproducts.com	Small Business, WOSB
Dell NNG15SCO6B	Derryan Ma Gill Derryan_MaGill@Dell.com	512-651-4492	www.dell.com	Other Than Small
DLT NNG15SCO7B	Michael Bekampis michael.bekampis@dlt.com	703-708-9127	www.dlt.com	Small Business
DRS NNG15SC08B	Kirby Mills kirby.mills@drs.com	321-482-6341	www.drs.com	Other Than Small
DSS NNG15SD46B	Amanda Hartzel amanda@directsys.com	858-547-8300	www.directsys.com	Small Business
Dynamic Systems NNG15SCO9B	Lisa Jensen Lisa.Jensen@DynamicSystem- slnc.com	310-337-4400 x222	www.DynamicSystemsInc.com	WOSB
Emergent NNG15SC10B	Cheryl Burns cburns@emergent360.com	757-226-7704	www.emergent360.com	Small Business
Force 3 NNG15SC11B	Cheryl Hill chill@force3.com	410-774-7238	www.force3.com/	Small Business
GDOS NNG15SC12B	Michael Flynn michael.flynn@gdit.com	781-400-7476	www.gdit.com	Other Than Small
HPE NNG15SC14B	Cindy Page Cindy.page@hpe.com	404-648-0227	www.hpe.com	Other Than Small
HPE Government NNG15SD54B	Cindy Page Cindy.page@hpe.com	404-648-0227	http://www.sgi.com/	Other Than Small
HPI Federal NNG15SD47B	Skyler Arellano skyler.arellano@hp.com	505-415-7203	https://government.hp.com/sewp_summary. aspx	



Glenn Anderson Program Manager

Phone: 805-339-0305 ext. 101 Email: anderson@anacapamicro.com Web: www.anacapamicro.com

Secure Supply Chain Management

ANACAPA Micro

Products Inc., HUB Zone-certified small business founded in 1991 and headquartered in Oxnard CA, integrates and supplies the best in IT Hardware, Software, Cloud computing,



A/V, Support & Services for our clients on SEWP V.

Our technical experts work with you to develop the computing solutions best suited to your individual needs and budgets.

Teaming with HP, Dell, CISCO, Samsung, Vertiv, Xerox, Oracle, APC, Panasonic, VMWare, amongst many other strategic partners, we have the OEM relationships and expertise to help you navigate your way to the best & most cost effective solutions.

In 2019, a key goal for SEWP is to improve the Secure Supply Chain for COTS IT products on contract. ANACAPA is already there!

ANACAPA's Secure Supply Chain risk management system leverages our best practices, processes, and tools to provide our SEWP V clients the SAFEST and most cost effective IT Hardware, Software and Cloud solutions available.

Our Quality certifications include: ISO 9001:2015; ISO 20243; AS9120 AS9100; AS5553: AS6081. All of these certifications work together to provide your products with the highest degree of security, traceability and on-time delivery.

Find us on Group B HUBZone and Group C small business.

Visit us at www.anacapamicro.com. Or call 805-339-0305 ext. 101.

NNG15SD08B Group B - HUBZone

NNG15SD64B Group C - Small Business





Christopher Weston Program Manager

Phone: 602-938-5363 ext. 110 Email: chrisw@awdata.com Web: www.awdata.com

Best Price, Best Value and Best Solution

American Wordata, Inc. (AWDATA), a government focused IT value-added reseller (VAR) and Economically Disadvantaged and Woman Owned Small Business (EDWOSB), provides direct



contractual support to the Defense Contracting Company from its headquarters in Tampa, Florida.

AWDATA is well postured to provide pre-qualified and competitively priced information technology commodity products and services to customers worldwide. With over 30 plus years of distribution and solutions-based experience, we have continued success in on time delivery of IT solutions that meet the continually changing needs of our customers.

We continue to attract and maintain relationships with over 30 of the largest technology manufacturers worldwide and these relationships are fundamental to our business model - providing best price, best value and best solution.

Our professional relationships are hinged on utilizing manufacturers and distributors who: 1) provide technology solutions that align with the Department of Defense's mission 2) maintain a leading edge and consistently work with the Department of Defense to forecast future needs and demands and 3) stand behind their warranties to ensure best results, and best value to our customers.

AWDATA possesses strong partnering agreements with large businesses across the United States and stands ready to distribute competitively priced technology commodities, and customer support to our valuable customers.

Learn more at awdata.com or email chrisw@awdata.com

NNG15SC62B Group C - WOSB, EDWOSB, Small Business



Group A Manufacturer NAICS Code: 334111

Small Business Sizes • SB = Small Business • SDVQSB = Service-Disabled Veteran-Owned Small Businesses

HUBZone = Historically Underutilized Business Zones
 EDWOSB = Economically Disadvantaged Woman Owned Small Businesss
 VOSB = Veteran-Owned Small Business

WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
IBM NNG15SC15B	Lawrence Parham Iparham@us.ibm.com	240-393-8157	www.ibm.com	Other Than Small
ImmixGroup NNG15SC16B	Allison Osterman Allison.Osterman@immixgroup. com	703-677-9782	http://www.immixgroup.com/company/ subsidiaries/immixtechnology/	Other Than Small
Intelligent Decisions NNG15SD48B	Barbara Wilson bwilson@idtec.com	703-554-1674	www.intelligent.net	Small Busines
JUNOVenture NNG15SD49B	Mike Abner mabner@junoventure.com	410-382-2728	www.junoventure.com	Small Busines
KOI Computers NNG15SD50B	Catherine Ho catherinehol@koicomputer. com	630-627-9638	www.koicomputer.com/	WOSB, EDWOSI
Merlin NNG15SC17B	Arietta Stevens astevens@merlin-intl.com	703-752-9954	www.merlin-intl.com	VOSB
NCS NNG15SD51B	Rick Goodman rgoodman@ncst.com	703-743-8638	www.ncst.com	Small Busines
PCMG NNG15SC18B	Melissa Turner melissa.turner@pcmg.com	703-594-8122	www.pcmg.com	Other Than Small
PSI Technology NNG15SD52B	Irene Griffith ireneg@petrosys.com	713-355-2202 ext 19	www.petrosys.com	Small Busines WOSB
SEWP Solutions NNG15SC19B	Lauren Gardner lauren.gardner@sewpsolu- tions.com	571-620-7405	www.sewpsolutions.com	Small Busines
SHI International NNG15SD53B	Lance Lorenz Lance_Lorenz@shi.com	732-652-0323	www.shi.com	Other Than Small
Sterling Computers NNG15SC20B	Patricia Jacobson patricia.jacobson@sterling- computers.com	605-242-4060	www.sterlingcomputers.com	EDWOSB, Smal Business, WOSB
Transource NNG15SD55B	Marlo Gouin mgouin@transource.com	800-486-3715 x139	www.transource.com	Small Busines WOSB
Unicom NNG15SD56B	David McLean david.mclean@unicomgov.com	703-502-2753	www.unicomgov.com	Other Than Small
Unisys NNG15SC21B	Joseph Kewer Joseph.Kewer@Unisys.com	703-439-5722	www.unisys.com	Other Than Small
WWT NNG15SC22B	Lindsey Miller lindsey.miller@wwt.com	618-797-5765	www.wwt.com	Other Than Small
Zivaro NNG15SC13B	Gail Springer gspringer@gtri.com	720-836-7331	www.zivaro.com	Small Busines
Zones NNG15SD57B	Carrie Woodson Carrie.Woodson@zones.com	253-205-3176	www.zones.com	Other Than Small

Group B – HUBZone

Manufacturer NAICS Code: 541519

Small Business Sizes

- SB = Small Business
 SDVOSB = Service-Disabled Veteran-Owned Small Businesses
- HUBZone = Historically Underutilized Business Zones
 EDWOSB = Economically Disadvantaged Woman Owned Small Businesses
 VOSB = Veteran-Owned Small Business
 WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
4 Star Technologies NNG15SD06B	Larry Ebeling larry.ebeling@4star-tech.com	757-965-9034	www.4star-tech.com	HUBZone, SDVOSB, VOSB, Small Business
Akira Technologies NNG15SD07B	Andre Richmond arichmond@akira-tech.com	703-935-1262	www.akira-tech.com	HUBZone
Anacapa Micro Products NNG15SD08B	Glenn Anderson anderson@anacapamicro.com	805-339-0305 ext 101	www.anacapamicro.com	HUBZone
BahFed NNG15SD09B	Sharon Vail sharon.vail@bahfed.com	503-208-8410 ext 108	www.bahfed.com	HUBZone, VOSB, Small Business
Better Direct NNG15SD10B	Mark Evans mark@betterdirect.com	480-921-3858 ext 650	www.betterdirect.com	HUBZone, VOSB, SDVOSB
Blue Tech NNG15SD00B	Guy Stone gstone@bluetech.com	619-488-9229	www.bluetech.com	WOSB, HUB- Zone
FedBiz IT Solutions NNG15SD01B	Don Tiaga dtiaga@fedbizit.com	703-343-6123	www.fedbizit.com	WOSB, HUB- Zone, VOSB, EDWOSB
GovSmart NNG15SD11B	Glenn Willard glenn@govsmart.com	434-326-0565	www.govsmart.com	HUBZone
MVS NNG15SD12B	Sekhar Mylavarapu csekhar@mvsconsulting.com	202-270-3661	www.mvsconsulting.com	HUBZone
NexTech NNG15SD03B	Duane Burpoe duane@nextechsol.com	904-458-7658	www.nextechsol.com	SDVOSB
OCG Telecom NNG15SD13B	Osford Ogis oogis@ocgtelecom.com	513-235-6925	www.ocgtelecom.com	HUBZone
PCITec NNG15SD02B	Mike Shaffer mshaffer@pcitec.com	540-635-4402 ext 304	www.pcitec.com	WOSB, HUB- Zone, EDWOSB
WestWind NNG15SD04B	Christina Lewis christina@wwcpinc.com	866-345-4720	www.westwindcomputerproducts.com	HUBZone, WOSB
Wildflower International NNG15SD05B	Kimberly DeCastro kim@wildflowerintl.com	505-466-9111	www.wildflowerintl.com/	WOSB, HUB- Zone



Sharon Vail Program Manager

Phone: 503-208-8410 ext. 108 Email: sharon.vail@bahfed.com Web: www.bahfed.com

Technical Expertise, **Exemplary Performance**

Founded in 2011 as a veteran- and minority-owned small business operating in a HUBZone, BahFed Corp specializes in the timely and accurate delivery of IT products, commodities and support solutions.



We have built our business reputation on our customer service and post-award services. As a NASA SEWP V contract holder and SBA 8(a) certified business, we serve government Agencies and organizations with our technical expertise - specializing in the areas of system design, layer 2/3 networking, storage, high performance computing and SATCOM.

Our staff brings decades of experience within the federal IT marketplace. We have supported several major deployments for the US military, NATO, Departments of State, Homeland Security, Health and Human Services, as well as NASA. These deployments have ranged from a network outfitting for the consulate in Erbil, Irag to a block refresh of all hardware for a DOD first responder program - and have always executed with exemplary performance records.

Additionally, BahFed maintains well-established relationships with vendors, suppliers and manufacturers, including Dell, HPE, Microsoft, Cisco, Violin Systems, VMWare, Adobe, Symantec, Red Hat and more. These partnerships help us provide effective solutions for our SEWP customers at the best possible value.

To learn more call 503-208-8410 ext. 108 or visit www.bahfed.com.

NNG15SD09B Group B - HUBZone, VOSB Small Business



carahsoft

John Lee Vice President and SEWP V Program Manager

Phone: 703-773-9215 Email: john.lee@carahsoft.com Web: www.carahsoft.com/SEWP

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These are in addition to complementary solutions from additional manufacturers whose products are also now available via Carahsoft's SEWP V contract.

As the master government aggregator for many of these best-of-breed technology vendors, Carahsoft supports an extensive ecosystem of software manufacturers, value-added resellers, system integrators, and consulting partners.

All are committed to helping government Agencies select and implement the best solution at the best possible value.

This vibrant partner network includes small businesses representing every major SBA classification, set aside category, state and commonwealth; and now with the addition of SEWP V, Carahsoft offers even more choice and convenience when it comes to procurement vehicles.

To ensure the same responsive service and flawless quote/order execution that Carahsoft's government customers and partners have come to rely on, Carahsoft has added a dedicated SEWP PMO team that offers 30-minute (or less) quote turnaround and same-day order processing.

Learn more at: www.carahsoft. com/buy/sewp or email john.lee@ carahsoft.com

NNG15SC27B Group D Other Than Small



Group B - SDVOSB

Manufacturer NAICS Code: 541519

Small Business Sizes

SB = Small Business
 SDVOSB = Service-Disabled Veteran-Owned Small Businesses

HUBZone = Historically Underutilized Business Zones
 EDWOSB = Economically Disadvantaged Woman Owned Small Businesses
 VOSB = Veteran-Owned Small Business
 WOSP = Veteran-Owned Small Business

WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
AATD NNG15SD18B	Paul Salazar paul.salazar@aatdata.com	703-626-1044	www.aatd-llc.com	SDVOSB
AlphaSix NNG15SD28B	Jill Williams jill.williams@alphasixcorp.com	703-579-6479	www.alphasixcorp.com	SDVOSB
Alvarez NNG15SD19B	Talon Raph traph@alvarezit.com	303-482-0198	www.alvarezit.com/	SDVOSB
Cynergy Professional NNG15SD20B	Edda Margeson edda.margeson@cynergy.pro	949-874-7952	www.cynergy.pro	WOSB, HUB- Zone, SDVOS EDWOSB
Epoch Concepts NNG15SD30B	Christie Codner ccodner@epochconcepts.com	720-635-6895	www.epochconcepts.com	SDVOSB
FedStore NNG15SD21B	Jackie Mayo jmayo@fedstore.com	240-449-8803	www.fedstore.com	SDVOSB
Four Points Technology NNG15SD22B	Natasha Stephens nstephens@4points.com	571-353-7229	www.4points.com	SDVOSB
GAI (Government Acquisitions) NNG15SD23B	Michelle Lundy Michelle.Lundy@gov-acq.com	513-864-3896	www.gov-acq.com	SDVOSB
i3 Federal NNG15SD31B	Bobbi Sorrell bobbi@i3federal.com	703-825-1043	www.i3federal.com	SDVOSB
Intelligent Waves NNG15SD32B	Tina Henderson tina.henderson@intelligent- waves.com	703-766-7999 ext 141	http://www.intelligentwaves.com/	SDVOSB
Kpaul NNG15SD33B	kevin paul kevin.paul@kpaul.com	317-243-1750 ext 1007	www.kpaulcorp.com	SDVOSB
Lancer NNG15SD29B	David Pellicci david.pellicci@lancerinfo.com	703-683-4033	http://www.lancerinfo.com/	SDVOSB
METGreen NNG15SD37B	Lacohn Anderson landerson@metgreensolutions. com	402-640-7245	http://www.metgreensolutions.com/	SDVOSB, VOS
Minburn NNG15SD34B	Stuart Harding stuart.harding@minburntech. com	571-699-0705 x103	www.minburntech.com	SDVOSB
MNQ Business Solutions NNG15SD35B	Michael Chambers mchambers@mnqbbs.com	703-867-4503	www.mnqbbs.com	SDVOSB

Group B – HUBZone

Manufacturer NAICS Code: 541519

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Small Business Sizes
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- SB = Small Business
 SDVOSB = Service-Disabled Veteran-Owned Small Businesses
- HUBZone = Historically Underutilized Business Zones
 EDWOSB = Economically Disadvantaged Woman Owned Small Businesses
 VOSB = Veteran-Owned Small Business
 WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
NAMTEK NNG15SD36B	Keith Turgeon kturgeon@namtek.com	603-488-6608	www.namtek.com/	SDVOSB
Proquire NNG15SD42B	Vinny Raj vinny.raj@proquirellc.com	412-657-2219	http://www.proquirellc.com/	SDVOSB
RedHawk IT NNG15SD38B	Dan Dyson Dan.Dyson@RedHawkIT.com	703-615-1213	www.RedHawkIT.com	VOSB, SDVOSB
Regan Technologies NNG15SD39B	Payal Anand payal.anand@regantech.com	703-459-6777→†	www.regantech.com	SDVOSB
TechAnax NNG15SD24B	Bill Lytle Bill.Lytle@TechAnax.com	703-582-3932	www.TechAnax.com	SDVOSB
Three Wire Systems NNG15SD25B	Harmony Pennington harmony.pennington@three- wiresys.com	703-239-3768	www.threewiresys.com	SDVOSB
ThunderCat Technology NNG15SD26B	Mike Kelly mkelly@thundercattech.com	703-674-0221	www.thundercattech.com	SDVOSB
V3Gate NNG15SD27B	Dave Rzonca drzonca@v3gate.com	719-282-5313→†	www.v3gate.com	SDVOSB
VetInfoTech NNG15SD41B	Stan Routt sroutt@vetinfotech.com	270-735-7896	www.vetinfotech.com	SDVOSB
Veteran Technology NNG15SD43B	Noah Vasquez nvasquez@thevtp.com	800-460-7935	www.vigilant1.com	SDVOSB



Rick Vogel Program Manager

Phone: 805-244-9500 ext. 378 Email: rickv@coastcoast.com Web: www.coastcoast.com/government

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NNG15SD70B Group C - Small Business



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Donna Mullen Program Manager

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NNG15SC36B Group D - Other Than Small



Blue Tech

NNG15SC63B

NNG15SD67B

Guy Stone

Carolina Adv. Dig. (CAD) Heather Moore

gstone@bluetech.com

heather@cadinc.com

Group C

Manufacturer NAICS Code: 541519

Small Business Sizes Jilian Bosiliess 32(25) SB = Small Business - SDVOSB = Service-Disabled Veteran-Owned Small Businesses + HUBZone = Historically Underutilized Business Zones - EDWOSB = Economically Disadvantaged Woman Owned Small Businesses + VORB = Veteran-Owned Small Business

			3 = Woman Owned Small Business	
Contract Holder	Contact	Phone	Website	Business Size
A&T Networks NNG15SD58B	Tony Gharbawi tonyg@atnetworks.com	410-312-9900 ext 301	www.mygsa.us	WOSB, EDWOSB
ABBA Technologies NNG15SD59B	Melissa Beery beery@abbatech.com	505-259-7260 505-889-3337	www.abbatech.com	Small Business
ABM Federal Sales NNG15SC56B	June Giedinghagen june.giedinghagen@abmfed- eral.com	636-229-8132	www.abmfederal.com	Small Business
ACC NNG15SD60B	Alberto Donoso adonoso@acc.net	571-395-4174	http://http//acc.net	WOSB, EDWOSB
Accelera Solutions NNG15SC57B	Jumi Yoon jumiy@accelerasolutions.com	703-637-5060	www.accelerasolutions.com	Small Business
ACE Technology Partners NNG15SC58B	Candice Holt candice@acetechpartners.com	847-952-6917	www.acetechpartners.com/SEWPVC.asp	WOSB
Affigent NNG15SC59B	Michelle Popiel michelle.popiel@affigent.com	571-521-5041	www.affigent.com/	Small Business
Akira Technologies NNG15SD61B	Andre Richmond arichmond@akira-tech.com	703-935-1262	www.akira-tech.com	HUBZone, Small Business
Alliance Technology NNG15SD62B	Mark Miller mark.miller@alliance-it.com	443-561-0513	www.alliance-it.com	WOSB
AlphaSix NNG15SD63B	Jill Williams jill.williams@alphasixcorp.com	703-579-6479	www.alphasixcorp.com	SDVOSB
Alvarez & Associates NNG15SC60B	Talon Raph traph@alvarezit.com	303-482-0198	http://www.alvarezit.com/	SDVOSB
Anacapa Micro Products NNG15SD64B	Glenn Anderson anderson@anacapamicro.com	805-339-0305 ext 101	www.anacapamicro.com	HUBZone
AS Global NNG15SC61B	Emily Kaiser ekaiser@asglobal.com	814-636-8019	www.asglobal.com/	WOSB
August Schell NNG15SD80B	Mike Baker mike.baker@augustschell.com	301-838-9470x12	http://www.augustschell.com/	Small Business
AWData NNG15SC62B	Christopher Weston chrisw@awdata.com	602-938-5363 ext 10	www.awdata.com/	WOSB, EDWOSB Small Business
Better Direct NNG15SD65B	Mark Evans mark@betterdirect.com	480-921-3858d ext 650	www.betterdirect.com	HUBZone, VOSB, SDVOSB
Plue Tech	Curv Stope	610-499-0220	www.bluatach.com	

619-488-9229

www.bluetech.com

919-460-1313 ext 308 www.cadinc.com/

WOSB, HUB-

Zone, Small **Business**

HUBZone, VOSB

Group C Manufacturer NAICS Code: 541519

Small Business Sizes

- SB = Small Business
 SDVOSB = Service-Disabled Veteran-Owned Small Businesses
- HUBZone = Historically Underutilized Business Zones
 EDWOSB = Economically Disadvantaged Woman Owned Small Businesses
 VOSB = Vetran-Owned Small Business
 WOSD = Vetran-Owned Small Business
- WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
CMA NNG15SD71B	John Frey jfrey@cmai.com	703-917-7729	www.cmai.com	Small Business
Coast to Coast Computer NNG15SD70B	Rick Vogel rickv@coastcoast.com	805-244-9500 ext 378	www.coastcoast.com/government	Small Busines
Copper River NNG15SC64B	Steven Hartmann steven.hartmann@copperriv- erss.com	703-234-2710	www.copperriverit.com	Small Business
CounterTrade Products NNG15SC65B	Angela Dumm adumm@countertrade.com	303-424-9710 ext 236	www.countertradeproducts.com	WOSB, Small Business
CSP Enterprises NNG15SC66B	Corinne Lingebach clingebach@cspenterprises. com	540-635-1295	www.cspenterprises.com	Small Business
CTI NNG15SD68B	Vania Vasquez vaniav@ctimd.com	301-417-8062	www.ctimd.com/	WOSB, Small Business
CyKor NNG15SD66B	Brandy Bennaman Brandy@cykor.com	443-867-8555	http://www.cykor.com/	SDVOSB, VOSB
Cynergy Professional NNG15SC67B	Edda Margeson edda.margeson@cynergy.pro	949-874-7952	www.cynergy.pro	WOSB, HUB- Zone, SDVOSB, EDWOSB
DH Technologies NNG15SC70B	Natalie Geno natalie@dhtech.com	571-257-0865	www.dhtech.com	HUBZone, Small Business
DiSYS Solutions (DSI) NNG15SD73B	Chris Eubanks chris.eubanks@dsitech.com	571-707-3627	www.disyssolutions.com	Small Business
Dynamic Computer NNG15SD74B	Carrie Winters cwinters@dccit.com	248-615-6407	http://www.dccit.com/	Small Business
Dynamic Systems NNG15SC69B	Lisa Jensen Lisa.Jensen@DynamicSystem- sInc.com	310-337-4400 ext 222	www.DynamicSystemsInc.com	WOSB
ETSI NNG15SD76B	Donny Sheikh Donny@Enterprisesol.com	510-459-7911	www.enterprisesol.com	Small Business
FCN NNG15SC71B	Dolores Campbell dolores.Campbell@fcnit.com	803-366-4033	www.fcnit.com	WOSB, Small Business
FedStore NNG15SC72B	Jackie Mayo jmayo@fedstore.com	240-449-8803	www.fedstore.com	SDVOSB, Small Business
Four Points Technology NNG15SC74B	Natasha Stephens nstephens@4points.com	571-353-7229	www.4points.com	SDVOSB
Four, Inc. NNG15SC73B	Bree Burk bburk@fourinc.com	757-343-4795	www.fourinc.com	WOSB, EDWOSB, Small Busines



Cynergy

Charlotte Borg Program Manager

Phone: 800-776-7978 ext. 232 Email: charlotte.borg@cynergy.pro Web: www.cynergy.pro

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We build and deploy systems within both the Continental United States (CONUS) and internationally Outside the Continental United States (OCONUS). In the communications sector, we specialize in seamlessly integrating mission-critical voice, wireless, microwave, land mobile radio systems, fiber, and next-generation Long Term Evolution (LTE) technologies.

Our Federal IT practice focuses on core technologies in Communication, Storage, Advanced Computing, Virtualization, Systems Modernization, Managed Print Services, Medical IT Solutions, Security, and Networking products.

Cynergy is an SBA Certified 8(a) Small Disadvantaged Business, HUBZone, Economically Disadvantaged Woman Owned Small Business (EDWOSB), and Service **Disabled Veteran Owned Small Business** (SDVOSB).

Founded in 2009, the California based company has built its business reputation on providing excellent customer service and proven post-sale implementation practices. Cynergy holds specific Ordering Agreements with Government Agencies, as well as NASA SEWP V contracts in Group B & C.

Learn more at www.cynergy.pro or email charlotte.borg@cynergy.pro.

Groups B & C - 8(a) Small Disadvantaged Business, HUBZone, EDWOSB, **SDVOSB**





Charlie Caldwell Program Manager

Phone: 571-409-1357 Email: ccaldwell@govplace.com

Rick Leith

Catalog Manager Phone: 571-409-7528 Email: rleith@govplace.com Web: www.govplace.com/sewp-v/

Professionals and Engineers Add Value

There are many benefits to working with Govplace on the SEWP vehicle, such as the ability to access a range of solutions like Cloud, Cyber and Data Center offerings. These technologies are true



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NNG15SC77B Group C - Small Business

NNG15SC37B Group D - Small Business



Group C

Manufacturer NAICS Code: 541519

Small Business Sizes Small business Sizes - SB = Small Business - SDVOSB = Service-Disabled Veteran-Owned Small Businesses - HUBZone = Historically Underutilized Business Zones - EUWOSB = Veconomically Disadvantaged Woman Owned Small Businesses - VOSB = Veconom Owned Gmall Business - WOSP = Wenes Dword Gmall Business

WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
FTSI NNG15SD77B	Jacques Manciet jackm@federalsales.com	800-255-7708	federalsales.com/	Small Busines
GAI NNG15SC78B	Michelle Lundy Michelle.Lundy@gov-acq.com	513-864-3896	www.gov-acq.com	SDVOSB, Small Business
GC Micro NNG15SC75B	Lonnie Landers Ilandersva@aol.com	703-660-6432	www.gcmicro.com	WOSB
GMC Tek NNG15SC76B	Komal Dharia komal_dharia@gmctek.com	703-856-3310	www.gmctek.com	HUBZone
Govplace NNG15SC77B	Charlie Caldwell ccaldwell@govplace.com	571-409-1357	www.govplace.com	Small Busines
HMS Technologies NNG15SD78B	Rich Crider rich.crider@hmstech.com	304-596-4910	www.hmstech.com/	SDVOSB
iGov NNG15SD81B	Phen Vilamonh pvilamonh@igov.com	703-749-0881	www.iGov.com	Small Busines
ITG NNG15SC79B	Rob Despres rob.despres@itgonline.com	703-485-0764	www.itgonline.com	Small Busines
KIS NNG15SD79B	Ivan Trusevych itrusevych@kisinc.net	424-203-7306	www.kisinc.net/	VOSB, Small Businesds
Lyme Computer Systems NNG15SC80B	Dave Caffry dave@lyme.com	603-676-3604	www.lyme.com	Small Busines
M2 Technology NNG15SC81B	Mike Tollinger mike.tollinger@m2ti.com	210-566-3773	www.m2ti.com/	VOSB, Small Business
Marshall Communications NNG15SD82B	Amber Minchew amber.minchew@missionsolu- tionsgroup.com	843-344-6581	www.marshallcomm.com/	VOSB
MCP NNG15SD83B	Raj Ghai rghai@mcpgov.com	800-255-8607	www.mcpgov.com	WOSB, EDWOS Small Busines
Mercom NNG15SD84B	Jeff Hopkins jeff.hopkins@mercomcorp.com	843-979-9957	www.mercomcorp.com	WOSB, EDWOSI Small Busines
METGreen NNG15SD37B	Lacohn Anderson landerson@metgreensolutions. com	402-640-7245	http://www.metgreensolutions.com/	SDVOSB, VOSB
NCS NNG15SD85B	Rick Goodman rgoodman@ncst.com	703-743-8638	www.ncst.com	Small Busines
Norseman NNG15SC83B	Amanda Wolfe amanda.wolfe@norseman.com	410-579-8600	www.norseman.com	Small Busines
New Tech Solutions NNG15SC82B	Anita Vasantrai Patel anita@ntsca.com	510-353-4070 ext 327	www.ntsca.com	Small Busines

Group C Manufacturer NAICS Code: 541519

Small Business Sizes

- SB = Small Business
 SDVOSB = Service-Disabled Veteran-Owned Small Businesses
- HUBZone = Historically Underutilized Business Zones
 EDWOSB = Economically Disadvantaged Woman Owned Small Businesses
 VOSB = Vetran-Owned Small Business
 WOSP = Vetran-Owned Small Business
- WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
Optivor Technologies NNG15SC84B	Nhu Pham nhu.pham@optivor.com	240-646-3927	www.optivor.com	WOSB, Small Business
Paragon Micro NNG15SD91B	Carroll Genovese CGenovese@paragonmicro. com	703-268-2661	www.paragonmicro.com	Small Business
Proquire NNG15SD42B	Vinny Raj vinny.raj@proquirellc.com	412-657-2219	http://www.proquirellc.com/	SDVOSB
PSI Technology NNG15SD86B	Irene Griffith ireneg@petrosys.com	713-355-2202 ext 19	www.petrosys.com	WOSB, Small Business
Red River NNG15SC85B	Jo Purdy jo.purdy@redriver.com	603-442-5546 603-667-6195	www.redriver.com	Small Business
RedHawk IT NNG15SD88B	Dan Dyson Dan.Dyson@RedHawkIT.com	703-615-1213	www.RedHawkIT.com	VOSB, SDVOSB, Small Business
Seeds of Genius NNG15SC86B	Hollie Richardson hrichardson@seedsofgenius. com	410-312-9806	www.seedsofgenius.com/	WOSB, EDWOSB, Small Business
Sterling Computers NNG15SC89B	Patricia Jacobson patricia.jacobson@sterling- computers.com	877-242-4074	www.sterlingcomputers.com	WOSB, EDWOSB, Small Business
Storsoft Technology NNG15SD89B	Jonathan Evans jevans@storsoftcorp.com	601-869-0896	www.storsoftcorp.com	HUBZone, Small Business
Strategic Communications NNG15SC90B	Nick Rosenberg nrosenberg.sewpv@yourstra- tegic.com	502-813-8019	www.yourstrategic.com	WOSB, Small Business
Swish Data NNG15SC91B	Bob Kerr bkerr@swishdata.com	201-657-2725	www.swishdata.com/	WOSB, Small Business
Sword & Shield NNG15SD90B	Anna Mitchell alm@swordshield.com	865-244-3523	www.swordshield.com	Small Business
Sysorex NNG15SD91B	Amanda Prindle amanda.prindle@sysorexinc. com	703-955-4634 ext 3023	www.sysorex.com/	Small Business
ThunderCat Technology NNG15SC92B	Mike Kelly mkelly@thundercattech.com	703-674-0221	www.thundercattech.com	SDVOSB, Small Business

INTELLIGENT WAVES LLC A SMARTER WAY TO COMMUNI

Tina Henderson

IW SEWP Program Manager Phone: 703.766.7999 ext. 141 Email: Tina.henderson@ intelligentwaves.com Web: www.intelligentwaves.com

End-to-End IT Solutions

Intelligent Waves is

a Service-Disabled Veteran-Owned Small Business (SDVOSB) providing end-to-end information technology (IT) solutions to federal government customers. As a NASA



SEWP V prime contractor, systems integrator and value-added reseller (VAR), we offer customized hardware, software and product-based services to meet your complex IT requirements. Our technical expertise and extensive experience in deployed environments enable us to provide cost-effective, turnkey solutions that you would not get from a traditional IT company or equipment reseller.

SEWP provides the latest in IT products and services for all Federal Agencies and their approved contractors. SEWP offers low prices, the lowest surcharge (0.375%) and the easiest and fastest ordering procedure using pre-competed contracts.

Through SEWP, gain access to a vast selection and wide range of commercial advanced technologies including Intelligent Waves' Hypori, an agentless Virtual Mobile Infrastructure (VMI) solution that allows end-users BYOD physical devices to connect to COPE virtual devices in a secure datacenter, while leaving no data at rest. Agencies can find an exact fit for their needs at the best overall value by choosing the right solutions with leading hardware and software technologies and our experienced integration and innovation team.

Learn more at www.intelligentwaves. com or email Tina.henderson@ intelligentwaves.com

NNG15SD32B Group B - SDVOSB



SEWP V



Dave Caffry Program Manager Phone: 603-676-3604 Email: dave@lyme.com Web: www.lyme.com

On Time and On Budget

Lyme Computer Systems is an ISO 9001:2015 certified, employee-owned IT solutions provider serving federal government customers and prime contractors since 1983. We are a prin-



ciples-based organization that believes in treating our customers, vendors, and employees with the utmost integrity and respect. Lyme has established strong, long-term customer relationships as the trusted source for IT.

Lyme partners with industry-leading providers to present our customers with the most efficient and cost-effective technology solutions available including:

Hardware: Client/server/storage products and a wide range of peripherals from the industry's top technology manufacturers.

Software Solutions: Enterprise software licensing and support, software asset management, and application development and migration.

Support and Deployment Services: Support and extended warranty services, enterprise installation, and configuration services.

Infrastructure, Cloud, and Security Services: Infrastructure and security managed services, cloud computing, infrastructure consulting, and security consulting and threat intelligence.

Lyme has put in place a dedicated SEWP V account team to support our customers in all phases of the IT procurement process. From initial solution engineering to final delivery, the Lyme team is available to ensure fast and accurate responses to federal Agency requirements, allowing our customers to complete their missions on time and on budget.

To learn more call 603-676-3604 or visit www.lyme.com.

NNG15SC80B Group C - Small Business



Group C

Manufacturer NAICS Code: 541519

Small Business Sizes • SB = Small Business • SDVOSB = Service-Disabled Veteran-Owned Small Businesses • HUBZone = Historically Underutilized Business Zones • EDWOSB = Economically Disadvantaged Woman Owned Small Businesses • VOSB = Veteran-Owned Small Business • WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
Transource NNG15SD93B	Marlo Gouin mgouin@transource.com	800-486-3715 ext 139	www.transource.com	WOSB, Small Business
Tribalco NNG15SC93B	Arash Ardalan arash.ardalan@tribalco.com	240-752-6681 703-851-8843	www.tribalco.com	Small Business
TSPi NNG15SD92B	Courtney Evans Courtney.Evans@tspi.net	571-252-7575	http://tspi.net/	Small Busines
Unistar-Sparco Computers NNG15SC87B	Soo-Tsong Lim lim@sparco.com	800-840-8400 ext 820	www.sparco.com	Small Business
VAE NNG15SC94B	Meghan Hoy meghan.hoy@vaeit.com	703-859-5037	www.vaeit.com	WOSB, EDWOSE Small Busines
Victory Global NNG15SC95B	Deborah Wright dwright@victorygs.com	615-708-7818 410-884-9310	www.victorygs.com	WOSB, EDWOSE Small Business
Veteran Technology NNG15SD69B	Noah Vasquez nvasquez@thevtp.com	800-460-7935	http://www.thevtp.com/	SDVOSB
Walker and Associates NNG15SC96B	Jane Brightwell jane.brightwell@walkerfirst. com	336-731-5263 336-250-6078	www.walkergov.com	WOSB, Small Business
Wildflower International NNG15SC97B	Kimberly DeCastro kim@wildflowerintl.com	505-466-9111	www.wildflowerintl.com/	WOSB, HUB- Zone, Small Business

SFWP VS2

Group D Manufacturer NAICS Code: 541519

Small Business Sizes

- SB = Small Business
 SDVOSB = Service-Disabled Veteran-Owned Small Businesses
- HUBZone = Historically Underutilized Business Zones
 EDWOSB = Economically Disadvantaged Woman Owned Small Businesses
 VOSB = Veteran-Owned Small Business
 WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
ACC NNG15SE01B	Alberto Donoso adonoso@acc.net	571-395-4174	http://acc.net	WOSB, EDWOSB, Small Business
AccessAgility NNG15SC23B	Zaib Kaleem zaib@accessagility.com	703-870-3949 ext 140	accessagility.com	Small Business
Affigent NNG15SC24B	Michelle Popiel michelle.popiel@affigent.com	571-521-5041	www.affigent.com/	Small Business
All Points Logistics NNG15SC25B	Jodi Darnell jdarnell@allpointsllc.com	202-525-0450	www.allpointsIIc.com	VOSB, SDVOSB, Small Business
AT&T NNG15SE02B	Kim Williams kw065p@att.com	703-478-4325	www.corp.att.com/gov/	Other Than Small
Blue Tech NNG15SE16B	Guy Stone gstone@bluetech.com	619-488-9229	www.bluetech.com	WOSB, HUB- Zone, Small Business
Carahsoft Technology NNG15SC27B	John Lee john.lee@carahsoft.com	703-871-8646	www.carahsoft.com/	Other Than Small
CDW-G NNG15SC28B	Bill Robinson billrob@cdw.com	703-621-8226	www.cdwg.com	Other Than Small
Copper River NNG15SC29B	Steven Hartmann steven.hartmann@copperriv- erss.com	703-234-2710 703-577-9232	www.copperriverit.com	Small Business
CounterTrade Products NNG15SC30B	Angela Dumm adumm@countertrade.com	303-424-9710 ext 236	www.countertradeproducts.com	WOSB, Small Business
CWPS NNG15SC31B	Pat DuLaney pdulaney@cwps.com	571-353-7468	www.cwps.com	WOSB, Small Business
DISYS Solutions (DSI) NNG15SEO4B	Chris Eubanks chris.eubanks@dsitech.com	571-707-3627	www.disyssolutions.com	Small Business
DLT NNG15SC98B	Michael Bekampis michael.bekampis@dlt.com	703-708-9127	www.dlt.com	Other Than Small
DRS NNG15SE05B	Kirby Mills kirby.mills@drs.com	321-482-6341	www.drs.com	Other Than Small
Emergent NNG15SC33B	Cheryl Burns cburns@emergent360.com	757-226-7704	www.emergent360.com	Other Than Small

PRESIDIO

Stacy Byrd Federal Contract Sales Director

Betsy Johnson

Program Director Phone: 301-623-1884 Email: bjohnson@presidio.com Web: www.presidio.com

Your Complete IT Solutions and Services Partner

Presidio is a leading IT solutions provider assisting clients in harnessing technology innovation and simplifying IT complexity. We combine technical and federal procurement expertise to enable our cli-



ents to capture economic value from the digital transformation of their businesses by developing, implementing and managing world class, cloud ready, secure and agile IT Infrastructure solutions.

Presidio is a market leading integrator that has been providing advanced technology solutions on NASA SEWP for over ten years. Our broad portfolio of leading OEMs paired with our extensive service offerings will enable your organizations to accelerate technology adoption, reduce operational costs, focus on strategic priorities and increase productivity and service quality.

Presidio has an extensive portfolio of IT solutions that have proven instrumental in achieving the business needs of the Federal Government. For example, our secure mobility solutions directly enable the government workforce to collaborate securely in order to educate, protect, and serve - from any location.

Presidio partners with industry leaders to develop and support the answers to our clients' IT challenges. We've earned the highest certifications from all of our strategic partners in the areas of data center, collaboration, cloud, security, and core networks.

For more information call 301-623-1884 or visit www.presidio.com.

NNG15SC45B Group D – Other Than Small



Red River

Jo Purdy

Program Manager Phone: 603-442-5546 603-667-6195 Email: jo.purdy@redriver.com Web: www.redriver.com/contracts/ nasa-sewp-v

Technical Expertise, **Proven Approach**



Red River brings together the ideal combination of talent, partners and products to disrupt the status quo in technology and drive success for government in ways previously unattainable. Red River serves organizations well beyond traditional technology integration, bringing more than 20 years of experience and mission critical expertise in security, networking, analytics, collaboration, mobility and cloud solutions.

Red River's seasoned SEWP management team maximizes value for customers with more than one million innovative solutions and best-in-class services to meet technology needs.

"Red River's proven past performance and superior Program Management and Sales personnel make us the right partner for SEWP V users," said Jeff Sessions, Red River CEO. "With our industry-leading technical expertise, strategic partnerships and exceptional customer service, we enable SEWP Agencies to maximize the value of the technology investments."

Red River is ISO 9001 certified and its technology experts hold the highest technical certifications, credentials and partnership levels with key OEMs, including Cisco Systems, Dell, HP, NetApp and more.

To Learn more call 603-442-5546 or visit www.redriver.com/contracts/ nasa-sewp-v.

NNG15SC85B Group C - Small Business

NNG15SC46B Group D - Small Business



Group D

Manufacturer NAICS Code: 541519

Small Business Sizes

Small business Sizes - SB = Small Business - SDVOSB = Service-Disabled Veteran-Owned Small Businesses - HUBZone = Historically Underutilized Business Zones - EUWOSB = Veconomically Disadvantaged Woman Owned Small Businesses - VOSB = Veconom Owned Gmall Business - WOSP = Wenes Dword Gmall Business

WOSB = Woman Owned Small Business

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Contract Holder	Contact	Phone	Website	Business Size	
Force 3 NNG15SC34B	Cheryl Hill chill@force3.com	410-774-7238	www.force3.com/	Other Than Small	
gdos NNG15SC35B	Michael Flynn michael.flynn@gdit.com	781-400-7476	www.gdit.com	Other Than Small	
Connection Public Sector (GovConnection) NNG15SC36B	Donna Mullen donna.mullen@connection. com	603-683-2337 800-800-0019 x 2337	www.govconnection.com	Other Than Small	
Govplace NNG15SC37B	Charlie Caldwell ccaldwell@govplace.com	571-409-1357	www.govplace.com	Small Busines	
Hyperion NNG15SE07B	David Ruesch druesch@hyperioninc.com	703-848-8850 ext 3033	www.hyperioninc.com	Small Busines	
Immix Group NNG15SC39B	Allison Osterman Allison.Osterman@immixgroup. com	703-677-9782	http://www.immixgroup.com/company/subsid- iaries/immixtechnology/	Other Than Small	
Insight NNG15SC40B	Gayle Troan gayle.troan@insight.com	703-606-1985	www.ips.insight.com	Other Than Small	
Intelligent Decisions NNG15SE08B	Barbara Wilson bwilson@idtec.com	703-554-1674	www.intelligent.net	Other Than Small	
Iron Bow Technologies NNG15SC41B	Jodie Vaughn Jodie.vaughn@ironbow.com	703-674-5283	www.ironbow.com	Other Than Small	
JUNOVenture NNG15SE09B	Mike Abner mabner@junoventure.com	410-382-2728	www.junoventure.com	Other Than Small	
MicroTech NNG15SC42B	Stephanie Bortz Stephanie.Bortz@microtech. net	603-727-4724→†	www.microtech.net	Other Than Small	
NAMTEK NNG15SE10B	Keith Turgeon kturgeon@namtek.com	603-488-6608	www.namtek.com/	SDVOSB, Smal Business	
NTG NNG15SC43B	Jeff Wilder Jeff.Wilder@ntgit.com	813-387-4432	www.ntgit.com/	WOSB, EDWOS Small Busines	
PCMG NNG15SC44B	Melissa Turner melissa.turner@pcmg.com	703-594-8122	www.pcmg.com	Other Than Small	
Presidio NNG15SC45B	Betsy Johnson bjohnson@presidio.com	301-623-1884	www.presidio.com	Other Than Small	

Group D Manufacturer NAICS Code: 541519

Small Business Sizes

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 SDVOSB = Service-Disabled Veteran-Owned Small Businesses
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 EDWOSB = Economically Disadvantaged Woman Owned Small Businesses
 VOSB = Vetran-Owned Small Business
 WOSP = Vetran-Owned Small Business
- WOSB = Woman Owned Small Business

Contract Holder	Contact	Phone	Website	Business Size
Red River NNG15SC46B	Jo Purdy jo.purdy@redriver.com	603-442-5546 603-667-6195	www.redriver.com	Small Business
SHI International NNG15SE11B	Lance Lorenz Lance_Lorenz@shi.com	732-652-0323	www.shi.com	Other Than Small
SMS NNG15SC47B	Ben Friedman brf@sms.com	703-288-8132	www.sms.com	Other Than Small
Sterling Computers NNG15SC49B	Patricia Jacobson patricia.jacobson@sterling- computers.com	605-242-4060	www.sterlingcomputers.com	WOSB, EDWOSB, Small Business
Strategic Communi- cations NNG15SC50B	Nick Rosenberg nrosenberg,sewpv@yourstra- tegic.com	502-813-8019	www.yourstrategic.com	WOSB, Small Business
Technica NNG15SE12B	Lori Beckert Ibeckert@technicacorp.com	703-662-2045 703-662-2000	www.technicacorp.com	Other Than Small
TIG NNG15SE13B	Jerrie Dodd jerrie.dodd@tig.com	562-279-0950 x 4925	www.tig.com/	Other Than Small
Trace Systems NNG15SC48B	William Wolfe wwolfe@tracesystems.com	703-414-3500	http://www.tracesystems.com/	Other Than Small
Tribalco NNG15SC51B	Arash Ardalan arash.ardalan@tribalco.com	240-752-6681	www.tribalco.com	Small Business
Unicom NNG15SE14B	David McLean david.mclean@unicomgov.com	703-502-2753	www.unicomgov.com	Other Than Small
Unisys NNG15SC52B	Joseph Kewer Joseph.Kewer@Unisys.com	703-439-5722	www.unisys.com	Other Than Small
VT Milcom NNG15SC53B	Helaine Cooper helaine.cooper@vt-group.com	703-626-5587	www.vt-group.com/	Other Than Small
Walker and Associates NNG15SC54B	Jane Brightwell jane.brightwell@walkerfirst. com	336-731-5263	www.walkergov.com	WOSB, Small Business
WWT NNG15SC55B	Lindsey Miller lindsey.miller@wwt.com	618-797-5765	www.wwt.com/	Other Than Small
Zivaro NNG15SC38B	Gail Springer gspringer@gtri.com	720-836-7331	www.zivaro.com	Other Than Small



Patricia Jacobson

Phone: 605-242-4060 Email: patricia.jacobson@ sterlingcomputers.com Web: www.sterlingcomputers.com

Exceptional Performance, **Extensive Product Range**

NASA SEWP V provides a streamlined method for searching among the various product offerings, providing a user-friendly single portal to obtain quotes, place orders, and track delivery.



Sterling differentiates itself on the platform through an exceptional performance rating, an extensive range of products made available on three distinct contract portfolios, and through a broad scope of certifications including FedRAMP products, EARP requirements, and other authorizations and supplier relations.

Few SEWP Contract Holders possess authorization for more than one portfolio; Sterling retains Group A: F & O, Group B: SB, and Group D: VAR, a positioning that presents customers with a marked advantage.

Sterling offers best-in-class technology products including computer hardware, tablets, storage, security, servers, IT peripherals, Cybersecurity tools, and mobile devices. SEWP provides a trusted method of certifying FedRAMP compliancy for both software and Cloud Computing products.

Through it, Sterling provides full lifecycle services (Beginning-to-End engineering, installation, maintenance, and disposal) and offers a complete product portfolio that is OMB compliant. Sterling also offers Government-wide Strategic Purchasing (GSS) systems and custom solutions for Agency-specific catalogs.

To learn more call 605-242-4060 or visit www.sterlingcomputers.com.

NNG15SC20B Group A - WOSB, ED-WOSB, Small Business



NNG15SC89B Group C -- WOSB, EDWOSB, Small Business

NNG15SC49B Group D - WOSB, EDWOSB, Small Business



Jane Brightwell **Program Manager** Phone: 336-731-5263 Email: jane.brightwell@walkerfirst.com Web: www.walkergov.com

Premier Supplier of Telecommunications and **Networking Solutions**

Walker is a Premier Supplier of IT and Networking Products/Solutions. Ciena is the Premier manufacturer of SDN, NFV, Packet Networking, Optical Transport, and Converged Packet Optical Solutions.



As a national women owned small business, Walker and Associates, Inc. is the premier supplier of telecommunications and networking solutions to government Agencies and contractors. Walker has been in business for nearly 50 years and provides an extensive range of products from over 300 leading manufacturers.

Walker supports communications delivery technologies such as Switching, Routing, Wireless, NFV, Carrier Ethernet, VoIP, WDM, ROADM, Packet Optical Networking, SDN, Access Technologies, Active Ethernet, DSL, and more. Additionally, Walker provides a host of physical plant products including fiber/copper connectivity, power systems, indoor/ outdoor enclosures and outside plant products.

In addition to supplying basic material, Walker also provides network deployment services, including product engineering, installation, systems integration and unsurpassed customer service. Walker performs important promotional, logistics, supply chain management and technical support services for its manufacturer base. Walker is ISO 9001:2015 certified.

To learn more call 336-731-5263 or visit www.walkergov.com.

NNG15SC96B Group C - WOSB, Small **Business**



NNG15SC54B Group D - WOSB, Small Business

SEWPer RESOURCES

The Industry Relations Team NEW!

The NASA SEWP Program Management Office (PMO) is pleased to introduce the Industry Relations Team. The mission of this team is to educate, assist, and provide guidance to Information Technology companies on the NASA SEWP Government-Wide Acquisition Contract, (GWAC).

Ken Brown heads up this team and brings with him years of experience on SEWP's FASST team along with a wealth of industry experience.

For more information, please contact us at help@sewp.nasa.gov.

Question and Answer Tool Enhanced

SEWP's latest enhancement to our Question and Answer (Q & A) tool expands our customers' ability to communicate with providers. Previously, the tool only allowed customers to respond to questions submitted by providers. Now, customers can initiate communication through the tool such as additional order information and answers to guestions that are received outside of the Question and Answer tool via e-mail or phone conversation.



https://events.sewp.nasa.gov/documents/qna_intro.mp4



https://events.sewp.nasa.gov/documents/qna_instructional.mp4

FedRAMP Webpage Enhanced NEW

SEWP's online FedRAMP tool now lists all FedRAMP authorized products and services, in an easily readable, single page format that is not currently available on the FedRAMP website.

Additionally, the listing is not limited to only products from SEWP providers; it includes all products and services from providers not currently listed on the SEWP contract. There is also the added value of additional product details for registered users of SEWP.



https://events.sewp.nasa.gov/documents/FEDRAMP.mp4

SEWP V2

Videos Highlight SEWP Features, Advantages, Benefits

SEWP Overview





https://events.sewp.nasa.gov/documents/SEWPToolsVideo2017.mp4.

SEWP Training





https://events.sewp.nasa.gov/documents/SEWPTrainingVideo2017.mp4

EARP: Established Authorized Reseller Program

https://events.sewp.nasa.gov/documents/EARP_1080.mp4

Order Status Tool



https://events.sewp.nasa.gov/documents/OrderStatusTool.mp4





Program Performance

https://events.sewp.nasa.gov/documents/ProgramPerformance_MM.mp4

Award Notification

https://events.sewp.nasa.gov/documents/SEWP_AwardNotification.mp4

Documents



Procurement Best Practices

Quote-Request-Tool (QRT) Best Practices
Electric Product Sectors
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SEWP Web Tools



SEWP Newsletter



WILDFLOWER WILDFLOWER

Program Manager Phone: 505-466-9111

Venessa Dalton Deputy Program Manager Phone: 505-365-2475

Email: sewpsales@wildflowerintl.com Web: www.wildflowerintl.com/

Committed To Cutting Edge Technology

Founded in 1991, Wildflower has decades of experience and past performance supporting the U.S. Federal Government and its National Laboratories. We've spent these 30 years staying ahead of



technology advancement, supporting our customers in science, security, and the military to help them keep apace.

On SEWP V, Wildflower provides solutions from Dell, Canon, Juniper, HPE, and other top-tier manufacturers. Our partnerships create successful outcomes for our government customers in the datacenter, the cloud, and even in the sky with unmanned aerial data collection and analysis.

Wildflower's program and supply chain methodologies are a commitment to delivering the highest quality products, service, and support for customers in government environments. The company is a small, minority, woman-owned, HUBZone business, with ISO 9001:2015 certification.

Wildflower is FOCI cleared, with many years of experience working in secure and classified Agencies. Wildflower currently maintains a Q-level clearance for work within the Department of Energy.

To learn more call 505-365-2475 or email sewpsales@wildflowerintl.com.

NNG15SD05B Group B - WOSB, HUBZone, Small Business

NNG15SC97B Group C - WOSB, HUBZone, Small Business



SEWP V

Pegging Program Performance

The CHRM (Contract Holder Relationship Manager) leads a team dedicated to serving the lifeblood of SEWP — its Contract Holders.

The SEWP PMO views the Contract Holders as trusted partners in delivering IT solutions. But the PMO also relies on this strong relationship to solve any issues that might arise.

At the forefront of that effort is the SEWP's Contract Holder Relationship Managers or CHRM. The CHRM helps Contract Holders when they have issues; and to resolve issues when customers have concerns with a Contract Holder.

The CHRM Team works with Contract Holders on a day-today basis resolving any issues with customers or implementing processes and procedures. The CHRM Team is responsible for disseminating information, Contract Holder training and keeping communications going between contract holder and Agency and the program.

The ongoing mission is to improve SEWP's relationship with industry and bridge the gap between industry and the contract.

Contract Holder Program Performance

Current Program Performance ratings are done by the SEWP Program Office based on the criteria described below. This does not constitute the official Past Performance ratings based on FAR Part 42.15. Past Performance reports are completed annually and can be obtained by requesting a copy through your Contracting Officer. Criteria include:

- **Reports** rating is based on the contract holder ensuring that all required reports are submitted to the SEWP Program Office in a timely manner and accurate.
- **Customer Satisfaction** rating is based on the quality of products and services, responsiveness, and interaction with customers and problem resolution.
- Information Distribution rating is based the accuracy of the information provided by Contract Holder to Customers through sales agents, associated companies, website, handouts and etc.



George Nicol Contract Holder Relationship Manager

The life of the contract depends on our relationship with the Contract Holders. The CHRM Team is dedicated to Contract Holder relations. We reach out to them and resolve issues a customer may have.

In that role, we provide oversight, holding SEWP Contract Holders to the contract.

At the same time we provide an entire suite of tools for Contract Holders on the CHOP (Contract Holders Only Page). This gives them access to as much information as the Agencies have so that they can better serve them.

We are making the process as smooth as possible so Contract Holders can respond to as many requests as possible and meet the needs of government customer.

So just like the public side we are working on new tools for the Contract Holders to make it smooth for them and in turn smooth for customers.

- **Contract Adherence** rating refers to the Contract holder's ability to adhere to all contractual require including but not limited following the correct quoting procedures and SEWP order fulfillment guidelines.
- **Delivery** rating refers to the contract holder's ability to meet the expected delivery date as agreed upon by both the contract holder and ordering Agency during the quoting period of a SEWP request.

Ratings for all but Delivery are on a 3 month basis. Delivery is based 6 months.

Contract Holders	Reports	Customer Satisfaction	Information Distribution	Contract Adherence
4 Star Technologies	Excellent	Excellent	Excellent	Excellent
A&T Networks	Excellent	Excellent	Excellent	Excellent
AATD	Excellent	Excellent	Excellent	Excellent
ABBA Technologies	Excellent	Excellent	Excellent	Excellent
ABM Federal Sales	Excellent	Excellent	Excellent	Excellent
Accelera Solutions	Excellent	Excellent	Excellent	Excellent
AccessAgility	Excellent	Excellent	Excellent	Excellent
ACE Computers	Excellent	Excellent	Excellent	Excellent
ACE Technology Partners	Excellent	Excellent	Excellent	Excellent
Affigent	Excellent	Excellent	Excellent	Excellent
Akira Technology	Excellent	Excellent	Excellent	Excellent
All Points Logistics	Excellent	Excellent	Excellent	Excellent
Alliance Technologies	Excellent	Excellent	Excellent	Excellent
AlphaSiz	Excellent	Excellent	Excellent	Excellent
Alvarez & Associates	Excellent	Excellent	Excellent	Excellent
Anacapa Micro Products	Excellent	Excellent	Excellent	Excellent
AS Global	Excellent	Excellent	Excellent	Excellent





HUBZone



ANACAPA's Secure Supply Chain risk management system (SCRM) leverages our best practices, processes, and tools to provide our SEWP V clients the SAFEST and most cost effective IT Hardware, Software and Cloud solutions available - on Contract!

YOUR QUALITY MATTERS TO US......

- ISO 9001:2015 certified Quality Managed Better Business Practices
- ISO 20243 certified Mitigating maliciously tainted and counterfeit products
- AS9120 certified Quality Management for Aviation, Space & Defense
- AS9100 certified Quality & Value Added Integration for Aerospace
- Robust AS5553 & AS6081 Counterfeit Risk Mitigation Strategy

ANACAPA is HUBZone and Small Business

For 28 years and growing, ANACAPA has been a leader in SCRM with our aerospace clients and now with SEWP V, you can enjoy the same security on all of your IT requirements.

The Best IT Solutions The Finest in Customer service The Safest Supply Chain



Partner with ANACAPA on SEWP V in 2019!

SEWP V Group B Contract # NNG15SD08B (HUBZone) | SEWP V Group C Contract # NNG15SD64B (SB)



Free Training; Lots of Options

While in-person training is recommended, SEWP provides a variety of convenient alternatives.

Free In-Person Training

SEWP V

Free training is open to users from both the federal acquisition and technical communities who are new to SEWP, and those users who may just need a refresher on the new SEWP tools & capabilities.

Some of the valuable topics covered (approx. length: 2 hours):

- **GSS** SEWP explains Government-wide Strategic Solutions (GSS)
- Quote Request Tool, Provider Tool, Q&A Tool Learn how SEWP's enhanced online tools can make procurement more efficient
- Agency Catalogs Standardize technology while reducing cost
- Agency Report: Item Level Tracking and Reporting — Gain valuable insights to make better purchasing decisions

City-wide and Regional Training

City-wide and Regional Training sessions are conducted across the country as stand-alone events or as part of larger events SEWP is participating in.

For example, free training is offered at events such as the National Contract Management Association annual conference.

These training events are typically 1.5 - 2 hours and provide 2 CLPs. Dates, events and registration information for these events are located on the SEWP Events page.

Visit the SEWP Outreach page at https://events. sewp.nasa.gov/ for the current schedule of events.



DoD requires employees to be trained in order to purchase through SEWP. Please contact the SEWP Program Office to review your options for SEWP training.

Training only needs to be fulfilled once.

Training Videos

SEWP videos teach you what you need to know about SEWP.

The SEWP Content Team has produced a wide variety of informational videos covering the different aspects of SEWP. Videos include:

- SEWP Training (all the basics)
- SEWP Tools (QRT, MRT, Q&A)
- Established Authorized Reseller Program (EARP)
- Order Status Tool
- Question and Answer tool
- Question and Answer How-To Guide
- Program Performance Delivery Ratings
- Award Notification
- FedRAMP

Get a copy of the SEWP Training DVD by sending an e-mail (including your name and mailing address) to help@sewp.nasa.gov.

Webinar Sessions

Monthly webinars provide customers with fundamental information about

SEWP V. Webinar sessions are approximately 45 minutes in duration. Topics vary from month to month and may include:

- Program Overview
- SEWP Tools (including any new enhancements)
- Strategic Solutions
- Top 10 Procurement FAQs
- Assistance with challenging procurements

These webinars are informational sessions, not formal SEWP training.

One (1) CLP will be given for this session. Questions will be accepted and answered through our Q&A feature.

Dates and registration links are located on the SEWP Home and Events pages or visit http://sewp.nasa.gov/ events.



Get Training Help!

Email: help@sewp.nasa.gov or call 301-286-1478





Coast to Coast Computer Products, Inc.[™] is a value added reseller and systems integrator specializing in secure TAA information technology equipment, software. supplies, and services manufactured by HP. We have extensive experience with developing custom configurations to meet specific performance requirements, and custom line level reporting solutions containing customer designated metrics and formats, and are enrolled in most of the e-commerce systems being used by US public and private sector organizations. With more than 30 years of experience, we are capable of managing a broad array of IT projects.

PRODUCTS

- Secure Print/Scan Imaging Equipment
- Wide Format Printers and Scanners
- Printer Supplies and Parts
- Tablets, Notebooks, Desktops, and Workstations
- Servers and Data Storage Systems
- Power UPS and Distribution **Equipment and Software**
- Smart Cards, Readers, PKI **Certification** Equipment, Access Control Devices, Software, and Supplies

SERVICES

- Computing and Server/Storage System Design, Installation, and **On-site Support Services**
- Power Quality System Design, Installation, and **On-site Support Services**
- Secure Access Control and Mobile Computing System Design and Deployment
- Custom Supply and On-site Support Solutions for Imaging Equipment



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That has been our motto since our founding. Our certified staff has decades of experience in the federal IT marketplace and is committed to finding the right IT and support solutions to fit both your needs and your budget. From IT products to large-scale hardware and service deployments, our experience and advanced internal IT infrastructure enable us to deliver optimum results.

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