

VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: July 18, 2017

Name of Product: Rubrik Cloud Data Management – all models. This product includes two user interfaces: a command line and a web UI. In addition to direct access to either interface, third-party web-based applications such as WebEx and Zoom can facilitate access to information, system documentation and user access

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Summary Table

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Section 1194.21 Software Applications and Operating Systems – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing	Yes with exceptions	WebEx and Zoom are web-based applications that support this function

<p>a function can be discerned textually.</p>		
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Yes with exceptions</p>	<p>WebEx and Zoom rely on the underlying server and operating system and to our knowledge does not deactivate/disrupt/disable any accessibility features</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Yes</p>	<p>The underlying operating system allows for screen resolution adjustment as do both WebEx and Zoom applications</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Yes with exceptions</p>	<p>WebEx and Zoom can facilitate textual means of images, but naturally there are limitations</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the</p>	<p>Yes</p>	

meaning assigned to those images shall be consistent throughout an application's performance.		
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Yes	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Yes	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Yes with exceptions	Animation is used minimally with both WebEx and Zoom but does not support split functionality of animated/non-animated simultaneously
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Yes	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Yes	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	WebEx nor Zoom require flashing/blinking text
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the	Yes with exceptions	WebEx and Zoom rely on the underlying server and operating system

information, field elements, and functionality required for completion and submission of the form, including all directions and cues.		
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**Section 1194.22 Web-based Internet
information and applications – Detail**

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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Yes with exceptions	WebEx and Zoom allow for some text equivalent translation. Certain images will not however be able to be translated
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Yes	WebEx and Zoom support multimedia and they are synchronized with the presentation
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Yes	
(d) Documents shall be organized	Yes	

so they are readable without requiring an associated style sheet.		
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Server-side maps are not part of WebEx or Zoom
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Client-side maps are not part of WebEx or Zoom
(g) Row and column headers shall be identified for data tables.	Yes	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Yes	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Frames are not part of WebEx or Zoom
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Yes	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Yes with exceptions	WebEx and Zoom both provide significant text-based presentation of information but it would not be considered text-only.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Yes with exceptions	WebEx and Zoom rely on the underlying server and operating system
(m) When a web page requires that	Not Applicable	Compliance

<p>an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>		<p>with §1194.21(a) through (l) for plug-ins is in the realm of control with the web applications and not our product.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Yes with exceptions</p>	<p>WebEx and Zoom have many visual / audio cues and directions</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Not Applicable</p>	<p>The functionality of each web-based product is out of our control with regards to repetitive navigation links/tasks</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Not Applicable</p>	<p>Timed responses are not used / required by WebEx or Zoom</p>

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.23 Telecommunications Products

– Detail

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Criteria	Supporting Features	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable	No telecommunications functionality is used by our product
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not Applicable	No telecommunications functionality is used by our product
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable	No telecommunications functionality is used by our product
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not Applicable	No telecommunications functionality is used by our product

<p>(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.</p>	<p>Not Applicable</p>	<p>No telecommunications functionality is used by our product</p>
<p>(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.</p>	<p>Not Applicable</p>	<p>No telecommunications functionality is used by our product</p>
<p>(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.</p>	<p>Not Applicable</p>	<p>No telecommunications functionality is used by our product</p>
<p>(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</p>	<p>Not Applicable</p>	<p>No telecommunications functionality is used by our product</p>
<p>(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</p>	<p>Not Applicable</p>	<p>Any operating frequencies of our device are the end result of normal and expected operations. As such they cannot be reduced or altered to provide any reduction of noise levels or interference to any listening devices, hearing aids or implants</p>
<p>(j) Products that transmit or conduct information or communication, shall pass</p>	<p>Yes</p>	

<p>through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</p>		
<p>(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.</p>	<p>Yes with exceptions</p>	<p>The On/Off button is located in the same location for all devices and there are no other “similar” buttons which would be confused as such</p>
<p>(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.</p>	<p>Yes</p>	
<p>(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.</p>	<p>Not Applicable</p>	<p>Key Repeat is not a function provided by our product.</p> <p>From the Command Line Interface, we support previous command, which can be performed by simply pressing the Up Arrow key.</p>
<p>(k)(4) Products which have mechanically operated controls or</p>	<p>Yes</p>	<p>Locking latches on all drives would</p>

<p>keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.</p>		<p>appear in a closed/seated position and a Blue light would indicate drive is seated and properly closed.</p> <p>A blinking light also indicates a system On status.</p>
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Section 1194.24 Video and Multi-media

Products – Detail

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Criteria	Supporting Features	Remarks and explanations
<p>a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV</p>	<p>Not Applicable</p>	<p>These functions would apply to monitors and other peripheral equipment that are outside of what is provided by us. Any compliance or functionality thereto would be outside of our responsibility</p>

<p>sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>		
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	<p>Not Applicable</p>	<p>These functions would apply to monitors and other peripheral equipment that are outside of what is provided by us. Any compliance or functionality thereto would be outside of our responsibility</p>
<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	<p>Yes with exceptions</p>	<p>WebEx and Zoom both support Closed Captioning in addition to regular open captioning.</p> <p>Multimedia functions are handled via video, provided the underlying monitor/computer also support video input/output.</p> <p>Accompanying audio is also supported either by direct dial-in or computer assisted via user computer, provided</p>

		<p>microphone (input) and speak (output) functions are available on said device or via headset with appropriate capabilities that is plugged into the connected computer.</p> <p>Training for WebEx and Zoom can be arranged as needed</p>
<p>(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</p>	<p>Yes with exceptions</p>	<p>Training for WebEx and Zoom can be arranged as needed</p>
<p>(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.</p>	<p>Yes with exceptions</p>	<p>WebEx and Zoom support audio and visual presentations. Chat sessions are a standard feature and if necessary, can be used to provide text-only content and discussion</p>

Section 1194.25 Self-Contained, Closed Products – Detail

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<i>Criteria</i>	<i>Supporting Features</i>	<i>Remarks and</i>
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		explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Not Applicable	
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Timed responses are not a function of our product
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	Touchscreen are not used by our product. The On/Off button and the locking latch on each disk drive are the only touch-operated features of the device
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	Biometric identification is not used by our product
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause,	Not Applicable	Auditory signals are not used by our product. Any such cues would be the end result of some event (i.e. higher frequency detected when fans spin to higher RPM's) but are not used to determine any signal of action

and restart the audio at anytime.		
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	Voice output / prompts / signals are not used by our product
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Yes with exceptions	Color coding is a quick visual means to identify information, but it is not the sole method for conveying such information.
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not Applicable	Our information light prompts are factory-set and cannot be altered
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Yes	
(j) (1) Products which are freestanding, non-portable, and intended to	Yes with exceptions	Every effort is made to accommodate such requirements, but

<p>be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.</p>		<p>restrictions in available rack space within the data center, as well as other environmental factors such as power and cooling take priority</p>
<p>(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.</p>	<p>Yes with exceptions</p>	<p>Every effort is made to accommodate such requirements, but restrictions in available rack space within the data center, as well as other environmental factors such as power and cooling take priority</p>
<p>(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and</p>	<p>Yes with exceptions</p>	<p>Every effort is made to accommodate such requirements, but restrictions in available rack space within the data center, as well as other environmental factors such as power and cooling take priority</p>

15 inches minimum above the floor.		
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Not Applicable	

**Section 1194.26 Desktop and Portable
Computers – Detail**

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Criteria	Supporting Features	Remarks and explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Not Applicable	The On/Off button and the locking latch on each disk drive are the only touch-operated features of the device
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	Touchscreens are not used by our product. The On/Off button and the locking latch on each disk drive are the only touch-operated features of the device
(c) When biometric forms of user identification or control are used, an	Not Applicable	Biometrics and such forms of user identification are not

alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.		used by our product
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Not Applicable	Expansion slots and ports are factory-set

Section 1194.31 Functional Performance

Criteria – Detail

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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Yes with exceptions	<p>WebEx and Zoom rely on the underlying server and operating system to large degrees, but best reasonable effort will be made to accommodate audio dissemination of information.</p> <p>Audio is available via the application which makes use of the underlying computer functionality. Direct dial into the session is also supported</p>

<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Yes with exceptions</p>	<p>WebEx and Zoom rely on the underlying server and operating system and as such use tools native to the operating system to allow users to change screen resolution and enhance contrast setting in order to allow enlarged print.</p> <p>Both applications also allow the user to change / enlarge the Font, as well as select Zoom-In / Zoom-Out of the screen pane as necessary.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Yes with exceptions</p>	<p>WebEx and Zoom both allow for visual-only displays. Interaction between users is facilitated with live chat functions. Additionally, both applications allow users to pass control of their respective desktops/applications which further allow for deeper assistance and interaction at the deepest levels</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Not Applicable</p>	<p>WebEx or Zoom are not hearing dependent</p>
<p>(e) At least one mode of operation and information</p>	<p>Yes with exceptions</p>	<p>While neither WebEx nor Zoom are dependent on</p>

<p>retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>		<p>speech, both applications support live chat, which allow for visual communication via typed words.</p> <p>Additionally, full-control can be given / assumed between users on these applications, which will allow hands-on support as needed.</p>
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Yes with exceptions</p>	<p>WebEx and Zoom rely on the underlying server and operating system and any such functionality would be dependent upon them.</p> <p>Session navigation is handled by simple mouse clicks or by short-cut keys</p>

**Section 1194.41 Information, Documentation
and Support – Detail**

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Criteria	Supporting Features	Remarks and explanations
<p>(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional</p>	<p>Yes with best effort</p>	<p>All system / support / user documentation is readily available in visual formats either in hardcopy print or softcopy electronic</p>

charge		<p>format. Nearly all documents are available in PDF format and could be made into Assistive Technology formats via support third-party tools / web applications</p> <p>Presently the only means for audio dissemination of information and documentation would be verbal person-to-person</p>
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Not Applicable	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Yes	Support services are provided in any number of multiple formats: email, verbal via phone or live on-line chat. Every effort will be made to accommodate end users with disabilities