



# Smarter, Safer, Simpler: How Education IT Teams Can Strengthen Security and Compliance with Autonomous Endpoint Management

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# Smarter, Safer, Simpler: How Education IT Teams Can Strengthen Security and Compliance with Autonomous Endpoint Management

Technology now underpins nearly every function in education. In this discussion, Raj Kapur and Matthew Kaczmarek shared how their institutions strengthen IT security and efficiency amid limited resources, rapid change, and increasing cyber risk. Their strategies center on collaboration, communication, automation, and preparedness.

## COLLABORATION AND COMMUNITY

- Higher Ed: UNC campuses meet through systemwide councils and EDUCAUSE to share trends and policy updates.
- K-12: Florida districts hold quarterly IT roundtables and participate in SIM Central Florida to align on projects and security controls.



### COMMUNICATION AND TRUST

- Regular updates from IT reach principals, staff, and parents, ensuring awareness of device and MFA policies.
- Open Q&A channels invite feedback and reinforce transparency.



### DATA-DRIVEN FUNDING DECISIONS

Breaches at peer institutions and frameworks help justify investment. Dashboards and metrics convert technical risk into financial impact for executives. Storytelling ties security spending directly to mission continuity.

## BUILDING RESILIENT AND EFFICIENT CYBERSECURITY OPERATIONS

Automation and AI have significantly improved workforce efficiency, with tools like Tanium replacing manual patching and freeing staff for higher-value work. AI supports scripting, monitoring, and device management, including automated network segmentation, while strong governance ensures security is not compromised. Continuous improvement is reinforced through structured project intake, thorough assessment of data and controls, and audit readiness via documentation and verification. Engaged leadership further embeds cybersecurity as a shared project intake, thorough assessment of data and controls, and audit readiness via documentation and verification. Engaged leadership further embeds cybersecurity as a shared responsibility across the campus.

