

Carahsoft has partnered with ServiceNow’s ecosystem of Technology Partners to address the unique requirements government customers face when delivering on their agency’s mission. These Technology Partners have developed certified applications that ServiceNow customers can leverage to bring additional value to the Now Platform.



IT Management

Incident Management Connector for ServiceNow® enables IT support to dramatically reduce MTTR across all phases of the incident management process.

Integrate your mainframe and IBM i systems into ServiceNow® for a complete view of your IT infrastructure.

Leverage ServiceNow®’s workflow and ticketing capabilities with PagerDuty’s robust on-call scheduling, notifications and escalations.

Integrate SAP’s Solution Manager 7.2 CHaRM with ServiceNow®’s ITSM for tickets, alerts, and change management with Concorn’s SNOW Adapter.

Connecting customers and service providers, and replicating ServiceNow® data without performance impact.

Automate the maintenance and troubleshooting of ServiceNow Discovery, 100x faster than an experienced ServiceNow Administrator, with our certified App, Discovery Admin.

Automated Testing Platform - provides users a robust set of features and capabilities to make test automation easier and faster.

Allow your IT asset management team and field techs to operate offline-capable apps on mobile devices.

Cybersecurity Manager delivers a modern web-based capability to automate the NIST RMF process and accelerate compliance.

Correlate changes made to IT systems with ServiceNow® Change Requests.

Network Security Policy Management and Orchestration Integrated with ServiceNow.

Real-time agentless visibility and automated asset true-up for IT incident management.

Boomi is your faster, smarter path to better business outcomes.

Manage your Enterprise Backup as an asset with the APTARE IT Analytics platform.

Transform Your IT Infrastructure with ServiceNow Integration.

TeamViewer Remote Support Integration for ServiceNow adds embedded remote access & remote control capabilities to support any device within the ServiceNow connected network in real time.

Modernized, purpose-built for Federal IT Financial Management, comprehensive solutions including Budget Formulation and Execution, TBM Cost Modeling, and Invoicing and Chargeback.

BigID’s data intelligence platform enables organizations to know their enterprise data and take action for privacy, protection, and perspective. Customers deploy BigID to proactively discover, manage, protect, and get more value from their regulated, sensitive, and personal data across their data landscape.

We are a strategic consultancy with four decades of IT expertise, and our exceptional ability to achieve results for our clients has earned us the coveted title “Elite Partner” with ServiceNow.

Liquidware – Adaptive Workspace Management

Ontrack, a KLDDiscovery company, provides world-class data recovery, email extraction and restoration, data destruction and tape management solutions for state, local and federal government agencies.

Protect your organization from evolving security threats with high-assurance digital security solutions for any environment – cloud, on-premises, or IoT.

Sprinklr helps government agencies spread awareness of resources and services, deliver citizen-centric services at scale, and manage risk across 30+ modern digital and social channels.

Productivity & Project Management

The Best Practice Engine® is an automated code analyzer that enables you to identify issues in your instance in real time, reduce defects in your code, and speeds up your development effort.

VividCharts is a data visualization platform built entirely on the ServiceNow® platform offering high end data visualizations to users.

TyGR’s Checklist Pro application creates customized checklists for any ServiceNow table with a variety of checklist items enabling best practices and transparency.

Leverage ServiceNow® for holistic mobile management including assets, expenses, usage and services.

Lab management collaborative cloud platform, powered by ServiceNow

An Augmented Reality collaboration platform that extends the value of ServiceNow to provide remote visual support to service management teams, greatly enhancing the experience of customers, employees, and field staff.

Enterprise Asset Management Solution integrated into ServiceNow®.

Tempus Resource is a resource forecasting and capacity planning platform that provides real-time visualization of resource forecasts, course of action analysis, and purpose-built analytics to enable effective workforce planning.

Accelerating Procurement Inside Government

Yansa Labs builds best-in-class solutions for integrating your data, securing your implementation, and providing the ideal experience for your end users and your technicians.

Serenity’s Health and Safety application provides an Environmental, Health, & Safety solution powered by the ServiceNow platform.

Tasker streamlines and tracks task activities from end-to-end.

A Premier ServiceNow Partner that specializes in creating amazingly engaging experiences on ServiceNow. We helped agencies transform their mobile and portal experiences that positively impact efficiencies.

The largest ServiceNow pure-play partner in the world, Thirdera unlocks the power & potential of the ServiceNow platform across the world of work. We’re ushering in the next era of transformation, digitization, automation, & partner expectation, all at the speed of NOW.

Human Resources / Telecom

Create, deliver, track and report on your training – directly in ServiceNow®.

Extend ServiceNow® through interactive communications via SMS, email, voice, social media, and rich mobile app alternatives.

Advanced CTI integration with 3CLogic’s Cloud Communications Platform.

Contract & Document Management

ProcurementPath is an all-in-one Procurement suite to automate sourcing, procurement, purchasing, and contracts department.

Innovated applications to enhance the user experience through PDF and Excel Sheet generation in ServiceNow®.

RIMA - Records Inventory Management Application offers an automated, pre-defined and configurable records inventory management process by providing an intuitive user interface, transparent process and single source of data for records inventory management.

DocGenerator for ServiceNow® provides On-demand document creation with real-time data.

Identity Management

SailPoint, the leader in identity management, delivers an innovative approach to securing access across the enterprise with the SailPoint Predictive Identity™ platform.

Free Single Sign-On, User Provisioning, and Security features from Okta

Identity Governance + Administration where it belongs — on the Now Platform. Clear Skye is a better way to IGA

Implementation Partners

iTech AG is a technology consulting firm that helps federal, state and private organizations streamline their operations to achieve better, faster and more predictable results.