

VERITONE PUBLIC SECTOR

Accelerating government workflow efficiency with AI

From automating manual processes to streamlining mundane tasks, artificial intelligence holds much promise in improving how the government delivers on its mission.



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Government organizations are data powerhouses. Every day, staff members input, categorize, and update vast amounts of information, often through time-intensive manual processes. These efforts, while critical, can drain valuable human resources and hinder efficiency. Fortunately, the right AI tools have the power to automate repetitive tasks and streamline labor-intensive workflows, helping organizations manage and leverage data more effectively without compromising employee time or morale.

For example, take video and audio redaction, a necessary part of reviewing and preparing government evidence for wider distribution but an incredibly manual and time-consuming process. What takes a typical employee 8-12 hours to accomplish manually, AI redaction software can achieve in one hour of human time, significantly relieving the pressure an agency feels when working quickly to release important information or footage in high-profile and fast-tracked cases.

AI-powered redaction at work

One instance that illustrates the impact of integrating AI into redaction workflows is the [Escondido Police Department](#). Escondido PD previously had one part-time employee dedicated to redacting evidence, but soon needed to pull in a second employee to meet the demand, often working

into the early hours of the morning. On average, an hour-long video would take this employee five to ten hours to redact. With [Veritone Redact](#), Escondido PD enabled a much faster, easier, and more streamlined redaction process, reducing output to one employee, despite increased data volume.

AI solutions for transcription

Similarly, most government organizations still rely on humans to manually transcribe evidential media. With the right AI tools, however, such as those that combine the power of automated redaction and transcription, this technology can transcribe audio in minutes, instead of hours.

When the [Pasadena Police Department](#) needed to redact over 10 hours of video and 7 hours of audio, the department would have had to allocate 10 staff members to assist with the manual redaction and transcription process or outsource the task to a third-party vendor, which would take weeks to complete and cost thousands of dollars.

Using Veritone Redact, the department instantly converted the audio and video files into a structured, searchable format, which meant that this evidence was ready for the next investigative steps in a fraction of the time compared to manual methods.

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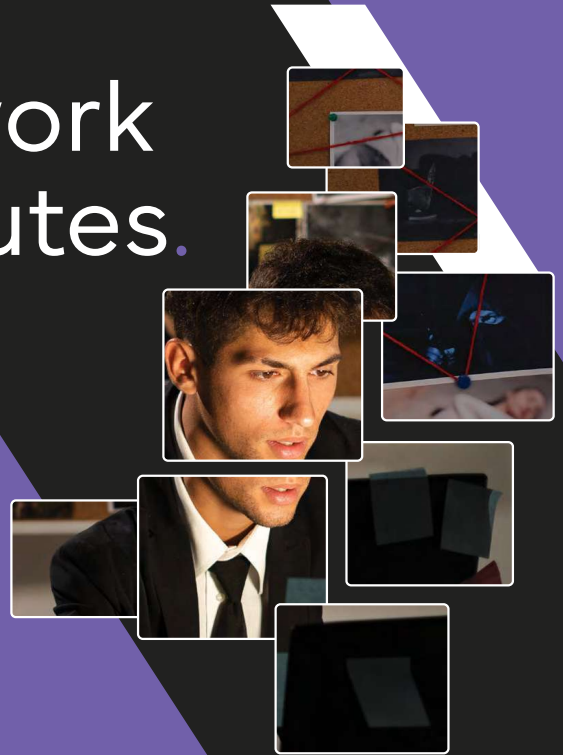
AI Solutions for the Public Sector

From days of work to done in minutes.

From investigations to redaction, from image to video, let your people achieve more when AI does the work



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How can AI elevate investigative processes?

Beyond automating repetitive manual processes, AI solutions, such as Veritone Investigate, empower agencies to aggregate and analyze data across departments and disparate data sources, seamlessly summarizing key insights that would otherwise require weeks of painstaking effort. By allowing AI to shoulder the burden of data analysis, investigators can focus on drawing actionable conclusions and solving cases faster.

As agencies use AI to streamline manual processes and improve workflows, Veritone has the turnkey solutions agencies need to solve specific problems and a technology stack to tap into to build custom solutions. Veritone has over a decade of experience helping government customers leverage AI to expand

“BEYOND AUTOMATING REPETITIVE MANUAL PROCESSES, AI IMPROVES THE INFORMATION THAT LEADERS USE TO MAKE IMPORTANT DECISIONS.”

what's humanly possible. We're an open technology, and our expertise is stitching solutions together to create a better overall workflow, creating more value and efficiency.

Veritone's technology stack makes implementing AI-based solutions faster and easier for government agencies without technology lock-in, so they can evolve and grow as mission needs change. With FedRAMP-authorized and CJIS-compliant tools available with Azure and AWS, we have made our technologies available for the government, even in secure environments for DoD customers.

As agencies look to implement AI effectively, Veritone has the experience to help government customers build secure, successful solutions and the technology stack that makes it easier and more cost-effective for governments to deploy AI where and when needed. ■

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