

# OPEXUS FX EDR and AI

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## AI Assistant

### *Your Personal Assistant for FOIA Review*

Freedom of Information Act (FOIA) request volumes are growing, with agencies regularly processing over 1TB of data for a single request. Manual review can't keep up with the demands of requesters, even as agencies hire more staff.

FOIAXpress® has the solution with our innovative AI Assistant. Through advanced pre-processing and machine learning, the FOIAXpress AI Assistant finds and flags sensitive information before a requested document even hits your desktop for review.

### *Speed request processing through the advanced features and capabilities of the FOIAXpress AI Assistant:*



#### **Automatic Named Entity Recognition**

Through natural language processing, the AI Assistant automatically identifies entities, including but not limited to: the names of people, locations, organizations, currency amounts, dates, and times.



#### **Custom Patterns and Automated Pattern Reactions**

Using pattern recognition technology, the AI Assistant automatically flags personally identifiable information (PII), such as: social security numbers, phone numbers, email addresses, credit cards, and passport numbers.



#### **History-Based Intelligent Redaction Suggestions**

Through the FOIAXpress history-based knowledgebase, the AI Assistant continuously learns from top-performing analysts with each redaction, flagging new information with greater precision.

### *Leverage AI, EDR, PAL, and FOIA services to realize proactive, end-to-end FOIA processing across your agency*

With our FOIAXpress Public Access Link (PAL) and Electronic Document Review (EDR) modules, save precious time and resources processing FOIA requests. Access our secure public-facing web portal, PAL, to easily connect with requesters through the click of a button. Through our EDR module, automatically de-duplicate and cluster emails and large data sets.

By leveraging our experienced and uniquely skilled FOIA professionals, reduce backlog and improve productivity in your agency. Learn why FOIAXpress is the number one leader in eFOIA software today.

## Benefits



#### **Increased Efficiency**

The AI Assistant augments user ability to develop better and more consistently appropriate search conditions.



#### **Decreased Risk**

No more “reinventing the wheel” for each request. Sensitive data will be flagged each time, so nothing slips through the cracks.



#### **Time Saved**

The AI Assistant learns from previous redactions, speeding review as unnecessary tasks are no longer repeated.



#### **Fewer Delays and Backlog**

Fast, consistent processing reduces delays and backlog.



#### **Improved Quality and Efficiency**

Redacted documents will look the same across agencies thanks to preprocessing and unified templates.



#### **Lower Cost**

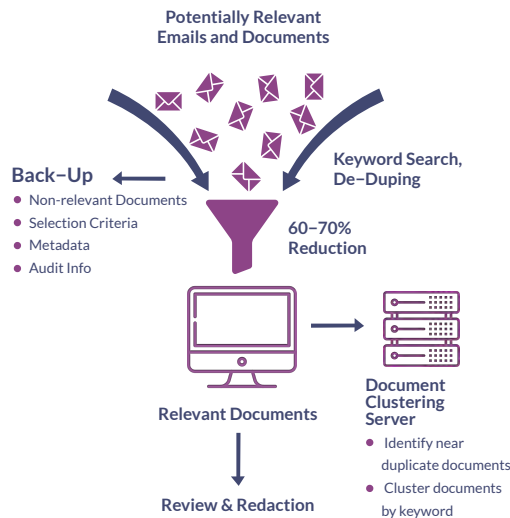
Reduced workload and a shorter review process reduces cost.

## Electronic Document Review (EDR)






### Accelerate Discovery

Electronic Document Review (EDR) enables agencies to speed the discovery process. It uses the latest in technology to search, sort and identify responsive content in large volumes of emails, attachments and files.

Integrating directly with FOIAXpress®, EDR enables users to quickly filter, deduplicate, rank, and sort documents; then export the results into the main system for redaction and processing.



### Features to Support Your Mission:

- 
**Email De-Duplication**  
 Consolidate email threads and attachments to speed up review.
- 
**Email and Document De-Duplication**  
 Eliminate duplicate emails and documents to reduce clutter and save time.
- 
**Audit Logs**  
 Automatically create audit logs to ensure compliance and support legal actions.
- 
**Content Management**  
 Rank, categorize, and identify relevant content by concept for easy review.
- 
**Advanced Search**  
 Keyword search quickly uncovers responsive terms in large document sets.
- 
**Document Comparison**  
 Perform side-by-side document review to certify accuracy.

## Benefits

- 
**Speed Processing**  
 Reduce discovery time by up to 70% with automated review.
- 
**Promote Transparency**  
 Document all actions in concise audit logs to support transparency.
- 
**Optimize Resources**  
 Utilize technology to improve performance and reduce the burden on staff.
- 
**Access Reports**  
 Analyze a variety of reports detailing data source statistics.

*EDR brings document review into the 21st Century.*

*It transforms the way agencies manage the FOIA process.*

## FOIAXpress® 11.0 Brings Many New Features to EDR and AI

At OPEXUS, we are continually improving our technology to the rise to the demands of the changing workplace. Our innovative advancements outpace other eFOIA technology, setting the bar for FOIA request processing now and into the future.

With the recent implementation of FOIAXpress 11.0 our EDR Module and AI Assistant are now more capable than ever before.

### Major Updates to FOIAXpress EDR

- ✓ Ability to export documents rejected due to encryption.
- ✓ EDR dashboard for easier data visualization.
- ✓ Floating help descriptions in the EDR ingestion page
- ✓ EDR search criteria available in document management notes.
- ✓ Legal Hold Module:

Create and customize legal holds and legal hold templates. Create notifications for custodians and track the status of legal hold responses. Create and manage questionnaires, generate reports, view and download defensibility data, and archive legal holds.

- ✓ TAR and real-time predictive coding:

Technology-assisted review (TAR) and real-time predictive coding enable faster review of EDR data with consistency checking, relevance scores, confidence predictions, judgmental sampling, active learning, and automatic tagging of batches for review.

### Major Updates to FOIAXpress AI Assistant

- ✓ Automatically find information based on your redaction history.
- ✓ Natural language processing-trained classifiers and deep learning trained models.
- ✓ Matching the users' redactions in a current document against their own prior redactions.
- ✓ Consistency checking, relevance scores, confidence predictions, and judgmental sampling.

OPEXUS is the leader in FedRAMP-certified government process management software with more than 30 years of experience supporting public institutions. The company brings operational excellence to governments' middle office so agencies can focus on the critical work of mission delivery.

## The Full eFOIA Solution

FOIAXpress transforms the way organizations manage Freedom of Information Act (FOIA), Privacy Act and Open Records requests. FOIAXpress digitizes and automates the full lifecycle of FOIA from inquiry to delivery and archiving. That's why it's the leading eFOIA solution in North America. Save time, lower cost and improve transparency with one easy to use web-based app.

### Long-Term Features:

- ✓ FOIAXpress provides a full, end-to-end solution, from request intake (PAL) to FOIA litigation review, AI- and EDR assisted processing, and delivery.
- ✓ PAL integrates with FOIA.gov and Pay.gov, and provides a reading room for documents.
- ✓ Our redaction software is the most robust redaction software on the market, offering automatic redactions, line-by-line reviews, pixel-to-pixel replacement, and more.
- ✓ Ability to track and monitor requests, generate analytics and reports, provide search storage, and retrieval, and enable collaboration and correspondence.
- ✓ Leverages the full benefits of our eCASE platform, including adaptive workflows, role-based security, forms, and configuration abilities.