

Proofpoint Accessibility Conformance Report

VPAT® Version 2.3 (Revised)

Name of Product/Version:

1. Proofpoint Enterprise Protection, version 8.14 and above
2. Proofpoint Enterprise Information Protection, version 8.14 and above
3. Proofpoint Target Attack Protection (cloud service)

Product Description:

Proofpoint Email Protection helps customers secure and control inbound and outbound email through an easy-to-use solution. With Email Protection, you can protect your people, data, and brand from today's threats and common threats such as impostor email, Phishing, Malware, Spam and bulk email.

Email Protection provides the tools our customers need to keep their people safe from email threats. We enhance the ability to protect against fast-emerging threats such as impostor email and phishing. We also help block better-understood threats such as spam, bulk email, and viruses. Email Protection meets the needs of even the most complex enterprise deployments; we support cloud, hybrid and on-premises installations with virtual or physical appliances.

Report Date: 8 January 2020

Contact Information: customers@proofpoint.com

Notes:

This document covers the web-based end user facing features of Proofpoint Enterprise Protection, Proofpoint Information Protection and Proofpoint Target Attack Protection products.

Evaluation Methods Used: Manual verification done using an Apple MacBook Pro 15” laptop with latest version of Google Chrome Browser and default display/contrast options with Apple Keyboard and Mouse.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
Section 508 Chapter 4: Hardware	Not Applicable

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

Table 1: Success Criteria, Level A

Notes: Only covers “Revised Section 508”

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web/Software: Partially Supports Authoring Tool: N/A Support Docs: N/A	Some non-text elements do not have a text equivalent.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web/Software: Not Applicable Authoring Tool: N/A Support Docs: N/A	No audio or video content
1.2.2 Captions (Prerecorded) (Level A) Revised Section 508	Web/Software: Not Applicable	No audio or video content

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: N/A Support Docs N/A	
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web/Software: Not Applicable Authoring Tool: N/A Support Docs N/A	No audio or video content
<p><u>1.3.1 Info and Relationships</u> (Level A) Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web/Software: Partially Supports Authoring Tool: N/A Support Docs: N/A	In some cases, screen reader software may not be able to handle tables and search results.
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web/Software: Supports Authoring Tool: N/A Support Docs N/A	
<p><u>1.3.3 Sensory Characteristics</u> (Level A) Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web/Software: Supports Authoring Tool: N/A Support Docs N/A	
<p><u>1.4.1 Use of Color</u> (Level A) Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web/Software: Partially Supports Authoring Tool: N/A	Some information such as status and warning messages are conveyed through color.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 	Support Docs N/A	
<p>1.4.2 Audio Control (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web/Software: Not Applicable Authoring Tool: N/A Support Docs N/A	No audio or video content
<p>2.1.1 Keyboard (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web/Software: Partially Supports Authoring Tool: N/A Support Docs N/A	Navigation using keyboard is available, but a mouse click is needed to select items
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web/Software: Supports Authoring Tool: N/A Support Docs: Supports	
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Does not apply	
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web/Software: Supports Authoring Tool: N/A Support Docs: N/A	
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	Web/Software: Supports Authoring Tool: N/A	Software does not use flashing or blinking text or objects.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 	Support Docs: Supports	
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web/Software: Supports Authoring Tool: N/A Support Docs: Supports	Software does not use flashing or blinking text or objects.
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Supports Support Docs N/A	Scrolling using arrow keys or mouse supported.
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Support Docs: N/A	
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Support Docs: N/A	
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 	Web: Supports Electronic Docs: Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 	Support Docs: N/A	
2.5.1 Pointer Gestures (Level A 2.1 only) Revised Section 508 – Does not apply	Does not apply	
2.5.2 Pointer Cancellation (Level A 2.1 only) Revised Section 508 – Does not apply	Does not apply	
2.5.3 Label in Name (Level A 2.1 only) Revised Section 508 – Does not apply	Does not apply	
2.5.4 Motion Actuation (Level A 2.1 only) Revised Section 508 – Does not apply	Does not apply	
3.1.1 Language of Page (Level A) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Support Docs: Supports Authoring Tool: N/A	
3.2.1 On Focus (Level A) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Support Docs: Supports Authoring Tool: N/A	
3.2.2 On Input (Level A) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Support Docs: Supports Authoring Tool: N/A	
3.3.1 Error Identification (Level A) Revised Section 508	Web: Supports Support Docs: Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: N/A	
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Support Docs: Supports Authoring Tool: N/A	
<p>4.1.1 Parsing (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Support Docs: Supports Authoring Tool: N/A	
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Support Docs: Supports Authoring Tool: N/A	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA) Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio or video content
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio or video content
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	Not Applicable	
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only) Revised Section 508 – Does not apply</p>	Not Applicable	
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Revised Section 508</p>	Web: Supports Support Docs: Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Authoring Tool: N/A	
<p>1.4.4 Resize text (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Support Docs: Supports</p> <p>Authoring Tool: N/A</p>	
<p>1.4.5 Images of Text (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Support Docs: Supports</p> <p>Authoring Tool: N/A</p>	
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	Not Applicable	
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	<p>Web: Partially Supports</p> <p>Support Docs: Supports</p> <p>Authoring Tool: N/A</p>	Some pages have single entry points.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports Authoring Tool: N/A</p>	
<p>2.4.7 Focus Visible (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports Authoring Tool: N/A</p>	
<p>3.1.2 Language of Parts (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Support Docs: Supports Authoring Tool: N/A</p>	
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Support Docs: Supports Authoring Tool: N/A</p>	
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Revised Section 508</p>	<p>Web: Supports Support Docs: Supports Authoring Tool: N/A</p>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Support Docs: N/A Authoring Tool: N/A</p>	
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Support Docs: N/A Authoring Tool: N/A</p>	
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	

Table 3: Success Criteria, Level AAA

Notes: **Level AAA is NOT required by Revised Section 508**

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
1.3.6 Identify Purpose (Level AAA 2.1 only) Revised Section 508 – Does not apply	Not Applicable	
1.4.6 Contrast Enhanced (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
1.4.9 Images of Text (No Exception) Control (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
2.2.6 Timeouts (Level AAA 2.1 only) Revised Section 508 – Does not apply	Not Applicable	
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
2.3.3 Animation from Interactions (Level AAA 2.1 only) Revised Section 508 – Does not apply	Not Applicable	
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
2.5.5 Target Size (Level AAA 2.1 only) Revised Section 508 – Does not apply	Not Applicable	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) Revised Section 508 – Does not apply	Not Applicable	
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
3.2.5 Change on Request (Level AAA)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Not Applicable	
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Not Applicable	

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Does Not Support	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: [Hardware](#)

Notes: **Web Interface. Does not apply.**

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen		
402.2.2 Transactional Outputs		
402.2.3 Speech Delivery Type and Coordination		
402.2.4 User Control		
402.2.5 Braille Instructions		
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening		
402.3.2 Non-private Listening		
402.4 Characters on Display Screens		
402.5 Characters on Variable Message Signs		
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General		
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General		

Criteria	Conformance Level	Remarks and Explanations
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General		
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General		
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast		
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible		
407.3.2 Alphabetic Keys		
407.3.3 Numeric Keys		
407.4 Key Repeat		
407.5 Timed Response		
407.6 Operation		
407.7 Tickets, Fare Cards, and Keycards		
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane		
407.8.1.1 Vertical Plane for Side Reach		
407.8.1.2 Vertical Plane for Forward Reach		
407.8.2 Side Reach		
407.8.2.1 Unobstructed Side Reach		
407.8.2.2 Obstructed Side Reach		

Criteria	Conformance Level	Remarks and Explanations
407.8.3 Forward Reach		
407.8.3.1 Unobstructed Forward Reach		
407.8.3.2 Obstructed Forward Reach		
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach		
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach		
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility		
408.3 Flashing		
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General		
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General		
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General		
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones		
412.2.2 Volume Gain for Non-Wireline ICT		

Criteria	Conformance Level	Remarks and Explanations
<i>412.3 Interference Reduction and Magnetic Coupling</i>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets		
412.3.2 Wireline Handsets		
412.4 Digital Encoding of Speech		
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID		
412.7 Video Communication		
<i>412.8 Legacy TTY Support</i>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability		
412.8.2 Voice and Hearing Carry Over		
412.8.3 Signal Compatibility		
412.8.4 Voice Mail and Other Messaging Systems		
<i><u>413 Closed Caption Processing Technologies</u></i>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions		
413.1.2 Pass-Through of Closed Caption Data		
<i><u>414 Audio Description Processing Technologies</u></i>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners		
414.1.2 Other ICT		
<i><u>415 User Controls for Captions and Audio Descriptions</u></i>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls		
415.1.2 Audio Description Controls		

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Not Applicable	Not claimed
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Product not a platform software
502.2.2 No Disruption of Accessibility Features	Partially Support	Some features may not work with voice assist software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Product not a platform software
502.3.2 Modification of Object Information	Not Applicable	Product not a platform software
502.3.3 Row, Column, and Headers	Not Applicable	Product not a platform software
502.3.4 Values	Not Applicable	Product not a platform software
502.3.5 Modification of Values	Not Applicable	Product not a platform software
502.3.6 Label Relationships	Not Applicable	Product not a platform software
502.3.7 Hierarchical Relationships	Not Applicable	Product not a platform software
502.3.8 Text	Not Applicable	Product not a platform software
502.3.9 Modification of Text	Not Applicable	Product not a platform software
502.3.10 List of Actions	Not Applicable	Product not a platform software
502.3.11 Actions on Objects	Not Applicable	Product not a platform software
502.3.12 Focus Cursor	Not Applicable	Product not a platform software
502.3.13 Modification of Focus Cursor	Not Applicable	Product not a platform software
502.3.14 Event Notification	Not Applicable	Product not a platform software
502.4 Platform Accessibility Features	Not Applicable	Product not a platform software

Criteria	Conformance Level	Remarks and Explanations
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	Not Applicable	There is no alternative user interface
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	No audio/video in the product
503.4.2 Audio Description Controls	Not Applicable	No audio/video in the product
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	Not an authoring tool
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	No audio/video in the product
504.2.2 PDF Export	Not Applicable	Not an authoring tool
504.3 Prompts	Not Applicable	Not an authoring tool
504.4 Templates	Not Applicable	Not an authoring tool

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	Standard documentation is provided that can be used with reading software. Additional formats or change would require custom service request.
602.3 Electronic Support Documentation	Not Applicable	Not Applicable
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Contact Proofpoint Support
603.3 Accommodation of Communication Needs	Supports	Users can reach Proofpoint Support via Support Portal (Web UI), Email or Phone.

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