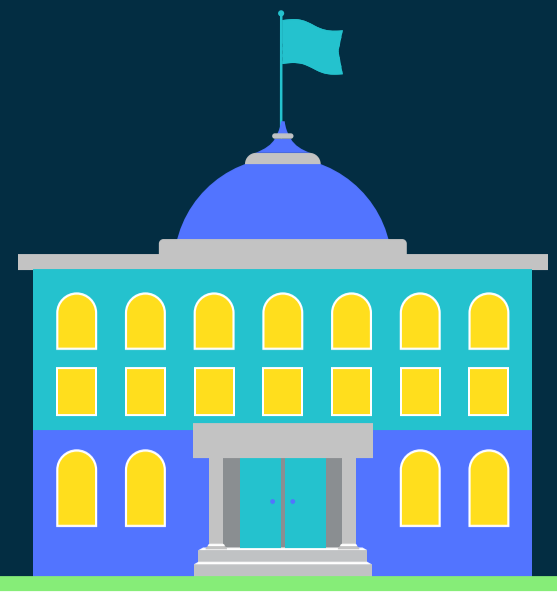


Introducing ServiceNow's National Security Cloud

Powering secure digital transformation at U.S. DoD IL5 standards



“ There is an enormous opportunity for customers—including in the public sector—to apply the power of the cloud to become more efficient and responsive. Our partnership combines ServiceNow’s expertise in digital workflows with Azure, our trusted cloud, so that customers can accelerate their digital transformation, while meeting their security and compliance needs.

SATYA NADELLA, Chairman and CEO of Microsoft¹

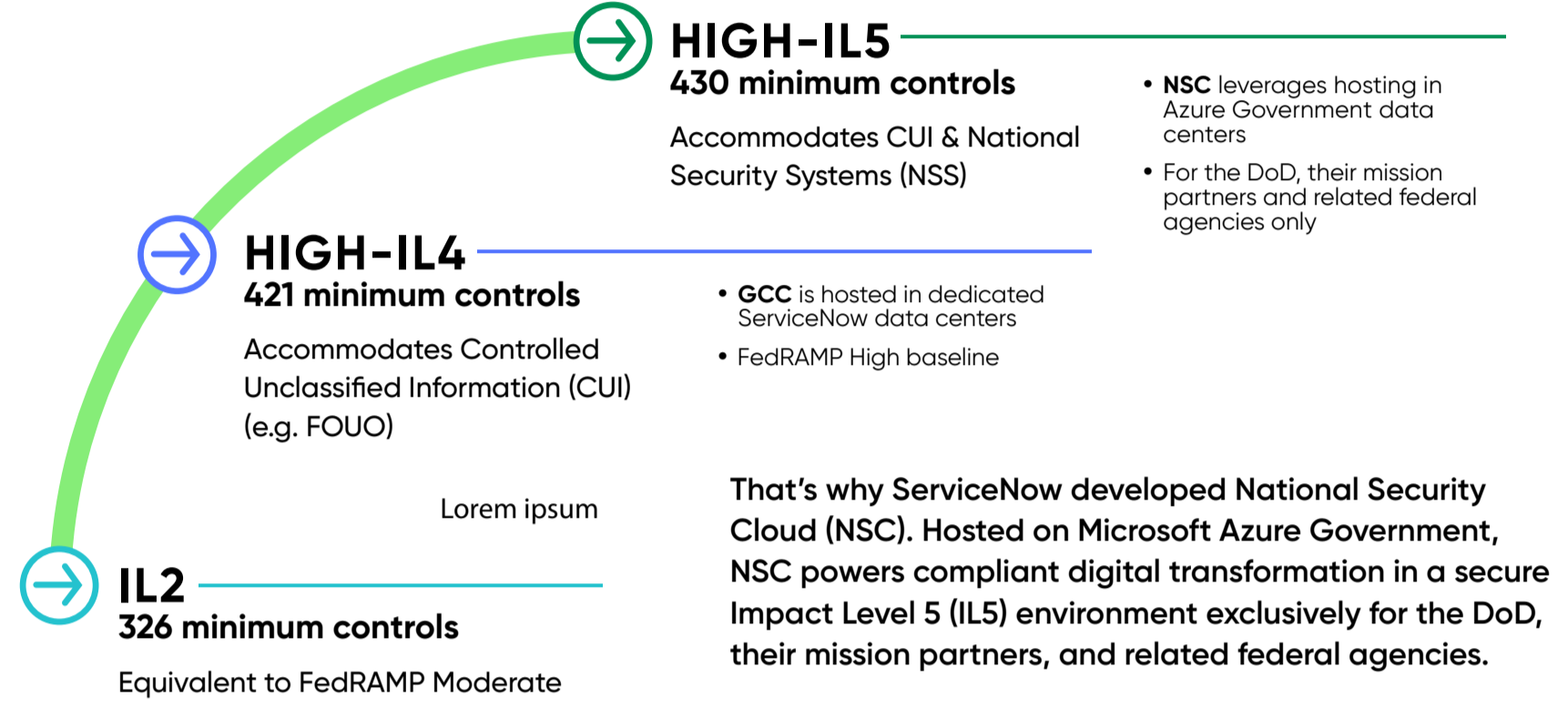


Adopting cloud computing services is a continuing priority for the Department of Defense (DoD).

Finding the right SaaS and IaaS partners is critical—especially when it comes to national security data. You need a partner that not only meets your compliance needs, but also can drive your mission forward.

Meeting IL5 standards

Our Government Community Cloud (GCC) for IL4 data has helped U.S. government agencies transform the way they work. DoD Agencies and the Intelligence Community wanted to do more with ServiceNow but faced limitations in how they could use our solutions.



NSC accelerates mission objectives, workloads, and priorities:

Delivering outcomes that ensure security, while also driving cost savings.

Optimize your total cost of ownership & IT support model

- Eliminate hardware and other on-prem infrastructure
- Reduce the cost and effort of annual upgrades
- Optimize internal labor support costs
- Avoid costs from external hosting partners

Mitigate risk through data protection & resiliency

- Ensure IL5 data compliance in a secure environment
- Safeguard Federal Contract Information (FCI)
- Reduce time to resolve threats to data
- Authorize security controls and POA&M preparation



Create efficiency and agility through data access & simplification

- Reduce manual tasks from legacy tool consolidation
- Extend use cases for the NIPRNet, before moving to the more costly, SIPRNet
- Improve self-service and workflow automation
- Reallocate non-value added tasks towards mission support

Improve the effective execution of key mission priorities

- Unlock capabilities typically restricted through self-hosting
- Enable a safe and effective return to the workplace
- Drive employee productivity, retention and engagement
- Accelerate adoption of new innovation and capabilities



Moving to NSC from ...

... self-hosted ServiceNow

- Alleviate the downsides of self-hosting**
- Maximize the value of the Now Platform®
 - Improve service levels
 - Reduce the work of maintaining your instance

... a third-party environment

- Gain operational benefits from an IL5-certified SaaS offering with SLA support, freeing up your MSP to focus on your mission**
- Get more from your investment in the Now Platform
 - Improve availability and service levels

... GCC

- GCC is still a strong option for those who need to meet IL4 data certification levels, but with NSC you:**
- Add additional controls to your instance to meet IL5 data requirements
 - Extend the benefits to more workflows and data

With NSC, ServiceNow and Microsoft make it easier for the DoD to solve some of the most critical issues they face today.



Enabling a safe return and the future of work:

By enabling the ability to work on data/systems remotely, DoD customers will have the flexibility to maximize productivity from anywhere on their mission-critical data.



Maximizing talent retention and engagement:

With the need for competitive, top-tier talent at an all-time high, DoD customers can better leverage automation and personnel insights to provide an enhanced experience across the entire employment lifecycle.



Responsiveness for mental health and interspersed maltreatment:

By providing a safe mental environment and support for a rising mental health crisis amongst uniformed personnel, agencies are heavily focused on delivering trust and emotional well-being.

ServiceNow makes government work flow by connecting people, functions, and systems across agencies at greater speed and agility with lower cost and risk.

[LEARN MORE](#)

¹ <https://news.microsoft.com/2019/07/09/microsoft-and-servicenow-announce-strategic-partnership/>