

Products



BunchBall

SALESFORCE ISV

The key to Bunchball’s engagement and performance solution is gamification. Gamification drives employee autonomy, mastery, purpose, progress, and social interaction — the five intrinsic human motivators that help people perform better and work toward a common and attainable goal. Bunchball works across the most critical employee-facing technology, bridging the gap between strategy and action. When in place, it’s a sustainable and proven way to drive performance while creating an ideal, productive employee experience.



- Nitro Platform
- Nitro for Salesforce
- Nitro for SAP Jam
- Nitro for SAP SuccessFactors Learnings

Contract Information:

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Products

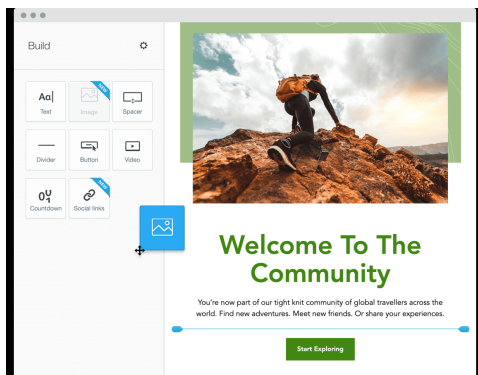


Campaign Monitor

SALESFORCE ISV

Campaign Monitor is a global technology company that provides an email marketing platform that's easy to use yet extremely powerful. A part of CM Group's family of brands, we give leading companies the email marketing tools to make lasting impressions on their audiences.

Campaign Monitor powers media moguls, tech giants, nonprofits—lots of different industries making their numbers through the power of email marketing. With our drag-and-drop builder, visual journey designer, creative marketing strategies and real-time performance metrics—we've got everything businesses need to crush it.



- Email Marketing
- Segmentation and Personalization
- Link Review
- Marketing Automation
- Transactional Email
- Sign Up Forms

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CloudCaller.io

SALESFORCE ISV

CloudCaller.io provides public sector organizations a Best-in-Class all-in-one Unified Communications Open CTI solution for all your Video, Phone, SMS & Chat communication needs right within your Salesforce CRM. CloudCaller.io uses Twilio's communication platform to provide comprehensive, secure, high quality and low cost communication services, including the latest in communications technology. Plus, IBM Watson for AI analysis of key communication activities. CloudCaller.io is FEDRamp and HIPPA compliant and offers enterprise grade security and hosting, and ease of integration into existing infrastructure.



- Video & Voice Conference Capabilities
- Call Recording Management
- Efficiency Tools
- Video & Voice
- Messaging

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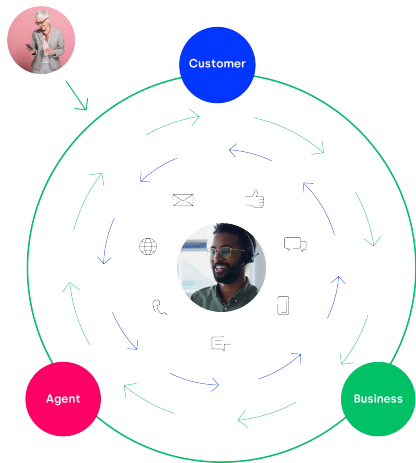


Five9 Inc.

SALESFORCE ISV

Five9 is the leading provider of cloud contact center software. We are driven by a passion to transform contact centers into customer engagement centers of excellence, coupled with a deep understanding of the cost and complexity involved in running a contact center.

We help contact centers of every size create powerful customer connections. Engage with Five9 and here's what you can expect:



- A Complete Set of Integrated Capabilities
- Leverage Extensive Cloud Expertise
- Benefit from a Secure, Reliable, and Scalable Contact Center
- Access an Extensive Ecosystem of Partners
- Gain a Trusted Partner

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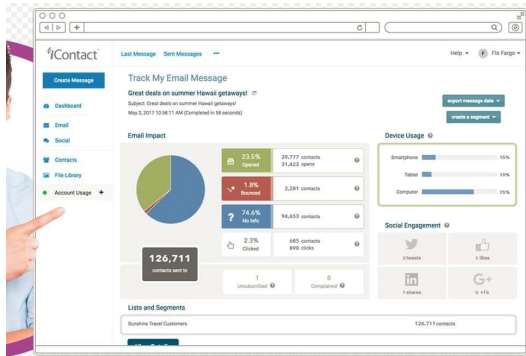


iContact

SALESFORCE ISV

Since 2003, small and medium businesses worldwide have achieved significant results by turning to iContact’s best-in-class automation, email marketing solutions and knowledgeable team members.

Made scalable to serve the needs of high-volume senders, professional marketers, and businesses new to email, iContact’s easy-to-use technology ensures that every customer has what they need – whenever they need it – to succeed.



- Email Marketing Strategy
- Design Services
- Deliver Optimization
- High Volume Sending

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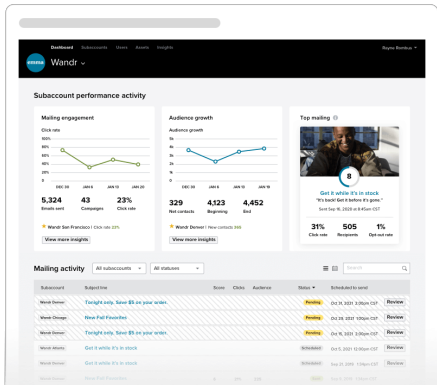


My Emma

SALESFORCE ISV

Emma is more than email. It's the belief that email marketing can be personal. And that idea? It's formed by people like you: experts, marketers, and creatives—ready to get started.

You do more than email. Shouldn't your email service do more, too? With personalized solutions, you can grow your email strategy consistently—with experts who celebrate your success.



- Strategy
- Training
- Design
- Technical

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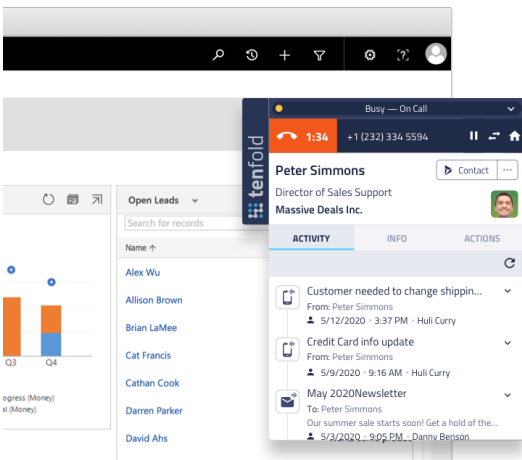
Tenfold

SALESFORCE ISV

Tenfold helps companies have better customer conversations. Put customer information into action on the phone, every time, in real-time.

Increase rep productivity, improve customer experience and enable personalized service through deep customer insights at the point of interaction.

Natively integrate your communication platform with your CRM and other support systems



- Tenfold Service Connect
- Tenfold Sales Connect
- Tenfold NextGen CTI

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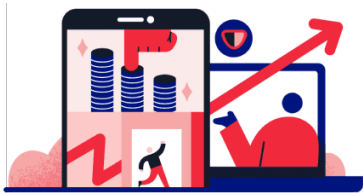


Twilio

SALESFORCE ISV

Engage your citizens and constituents through the channels they use everyday. Twilio provides government agencies and public sector organizations a communications platform that is secure, reliable, and easy to integrate into existing infrastructure. With the power of programmability, Twilio gives your agency complete control over communications workflows.

Extend constituents an easy way to contact you, help them self-serve information about your programs, and share critical public service announcements. Move beyond one way blast messages to truly engage citizens, by launching outbound, inbound, and conversational messaging over SMS, voice, email, and video channels.



- Citizen Engagement
- Contact Center Modernization
- Workforce Modernization
- Account Security
- Security & Compliance

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