

# Andor Health Company Fast Facts

## Who We Are

Andor Health transforms the way care teams connect & collaborate. Powered by artificial intelligence and voice technology, ThinkAndor® unlocks actionable intelligence from electronic medical record systems and delivers it to clinicians for faster treatment decisions and improved patient outcomes.

## Mission

Andor Health focuses on enhancing virtual care experiences to improve health outcomes & extend equitable access to care.


## Product

ThinkAndor® leverages pioneering AI to orchestrate effective patient observation with computer vision, streamline documentation with voice and NLP, and enhance collaboration workflows.

- ◆ Save +3 hours/shift for floor nurses
- ★ Optimize +40% of nursing workflows
- ◆ Reduce readmissions by ~47%
- ◆ Reduce patient safety issues like falls by +50%
- ◆ Save ~18 minutes per patient admission
- ◆ Reduce clicks by 180 for the bedside RN during the admission process
- ◆ Increase operational efficiency by 40% AI-powered task automation
- ◆ Increase access to clinical services like hospitalists and specialists



## Case Studies




### Digital Front Door

ThinkAndor® addresses critical staff challenges by introducing AI-powered virtual triage and digital front door capabilities to optimize patient access without adding additional burden on already strained resources.

- ◆ 64% reduction in unnecessary ED visits<sup>1</sup>
- ◆ 44% increase in visits

<sup>1</sup> <https://pmc.ncbi.nlm.nih.gov/articles/PMC8340589/>




### Virtual Rounding

The demand for emergency care continues to rise, leading to overcrowding and excessive wait times. Emergency departments (ED) with ThinkAndor® Virtual Rounding can identify and address patients' needs more efficiently.

- ◆ 17% reduction in the proportion of patients with LWBS dispositions<sup>2</sup>
- ◆ 2X increase in ED capacity
- ◆ 24% reduction in readmissions and return to ED visits


<sup>2</sup> <https://pmc.ncbi.nlm.nih.gov/articles/PMC9519198/>



### Virtual Nursing

By providing real-time assistance and optimizing care, ThinkAndor® supports bedside nurses, reduces burnout, and improves patient outcomes.

- ◆ 9% reduction of time spent in EHR
- ◆ 9-point increase in year-over-year quality metrics



### Patient Monitoring

Patient Monitoring is changing the game in healthcare. AI-first ThinkAndor® enables continuous tracking of a patient's post-discharge journey, cutting readmission rates by improving outcomes.


- ◆ 38% drop in readmission rates
- ★ 85% success rate over 26,000 unique encounters

## Industry Accolades & Awards


ThinkAndor® has been recognized by the industry as a disrupter in the virtual health arena.



**Vizient**  
Received Vizient Innovative technology designation  
2024



**ATA Telehealth Innovators**  
Top choice in the In-Patient Care Solutions category  
2024



**Black Book**  
Highest rated Virtual Hospital services in the industry  
2024




**KLAS**  
Top rated virtual care platform (non-EHR)  
2024



**AVIA Marketplace**  
Top reviewed digital health solution  
2024



**ATA Telehealth Innovators**  
Most Innovative Solution for virtual nursing  
2023



**Black Book**  
Highest rated virtual care solution in client satisfaction  
2023



**ATA Telehealth Innovators**  
Awarded Rising Star for New Telehealth Innovation  
2022



**Black Book**  
Ranked leading virtual health vendor  
2022