



# **Voluntary Product Accessibility Template<sup>®</sup> (VPAT<sup>®</sup>)**

**Version 2.1**

**March 2018**



# Accessibility Conformance Report

VPAT® Version 2.1 – March 2018

**Name of Product/Version:** Knowledge Accelerators System / 18 04 02

**Product Description:** Knowledge management system with authoring, training and content distribution tools.

**Date:** 06/06/2018

**Contact information:** support@knowledgeaccelerators.com

**Evaluation Methods Used:** WCAG 2.0

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A – <b>Yes</b> Level AA – <b>Yes</b> Level AAA - <b>Yes</b>
<a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017	<b>Yes</b>

<a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018	
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a>	<b>No</b>

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.



Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1 (Web)</li> <li>• 10.2.1 (non-web document)</li> <li>• 11.2.1.1 (Software)</li> <li>• 11.2.2.1 (Closed Functionality Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Closed: <b>Not applicable</b></p> <p>Authoring Tool: <b>Does not Support</b></p>	<p>Web, Software, Electronic Docs: <b>Text alternatives are included for each image.</b></p> <p>Closed: <b>The site does not use closed functionality software.</b></p> <p>Authoring Tool: <b>It is up to the user to fill in text alternatives when inserting non text content into our WYSIWYG editor.</b></p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2 (Web)</li> <li>• 10.2.2 (non-web document)</li> <li>• 11.2.1.2 (Software)</li> <li>• 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> </ul>	<p>Web: <b>Not Applicable</b></p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Closed: <b>Not applicable</b></p> <p>Authoring Tool:</p>	<p>Web, Electronic Docs, Software: <b>The site audio or video is a media alternative for text.</b></p> <p>Closed: <b>The site does not use closed functionality software.</b></p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3 (Web)</li> <li>• 10.2.3 (non-web document)</li> <li>• 11.2.1.3 (Software)</li> <li>• 11.2.2.3 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports with Exception</b></p> <p>Software: <b>Not Applicable</b></p> <p>Authoring Tool: <b>Not Applicable</b></p>	<p>Web, Electronic Docs, Software: <b>Text alternatives are included for each pre recorded video.</b></p> <p>Authoring Tool: <b>Authoring tool does not contain prerecorded content.</b></p>
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4 (Web)</li> <li>• 10.2.4 (non-web document)</li> <li>• 11.2.1.4 (Software)</li> <li>• 11.2.2.4 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Closed: <b>Not applicable</b></p> <p>Authoring Tool: <b>Not applicable</b></p>	<p>Web, Electronic Docs, Software: <b>The site audio or video is a media alternative for text.</b></p> <p>Closed: <b>The site does not use closed functionality software.</b></p> <p>Authoring Tool: <b>The authoring tool does not contain media.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.7 (Web)</li> <li>10.2.7 (non-web document)</li> <li>11.2.1.7 (Software)</li> <li>11.2.2.7 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports with Exceptions</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports with Exceptions</b></p> <p>Closed: <b>Not applicable</b></p> <p>Authoring Tool: <b>Supports with Exception</b></p>	<p>Web: <b>The site uses a third party component bootstrap-datetimepicker for inputs that are used for date selectors. Bootstrap-datetimepicker is mainly used on pages that require elevated privileges, which most users don't have. The date selectors are also accompanied by a list of default date ranges to provide an accessible list of date ranges to choose from.</b></p> <p>Electronic Docs: <b>Information, structure, and relationships are properly transmitted programmatically.</b></p> <p>Software: <b>Bootstrap-datetimepicker triggered alert in WCAG 2.0 scan</b></p> <p>Closed: <b>The site does not use closed functionality software.</b></p> <p>Authoring Tool: <b>The third party plugin Summernote does not fully support properly transmitted Information, structure, and relationships.</b></p>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p>	<p>Web: <b>Supports with Exceptions</b></p>	<p>Web: <b>The Content Management page uses tables for laying out content. Some tables are nested to provide</b></p>

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.8 (Web)</li> <li>• 10.2.8 (non-web document)</li> <li>• 11.2.1.8 (Software)</li> <li>• 11.2.2.8 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: <b>Not Supported</b>	<p><b>the proper styling on the page. This page requires elevated authorization so most users won't experience this issue.</b></p> <p>Electronic Docs, Software: <b>A correct reading sequence can be programmatically determined.</b></p> <p>Authoring Tool: <b>The third party plugin Summernote does not support keyboard access to the WYSIWYG editor's menu.</b></p>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.9 (Web)</li> <li>• 10.2.9 (non-web document)</li> <li>• 11.2.1.9 (Software)</li> <li>• 11.2.2.9 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: <b>Supports</b>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>The site does not solely rely on shape, size, visual location, orientation or sound to provide instructions for navigating and interacting with the site.</b></p>
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.10 (Web)</li> </ul>	Web: <b>Supports with Some Exceptions</b> Electronic Docs: <b>Supports</b>	<p>Web: <b>The site uses a third party component Toastr for site notifications to confirm actions. This is a 4 color palette for different notifications of: Success(green), Fail/Danger(Red), Error/Warning(yellow) or</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.2.10 (non-web document)</li> <li>• 11.2.1.10 (Software)</li> <li>• 11.2.2.10 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: <b>Supports with Some Exceptions</b> Authoring Tool: <b>Supports with Some Exceptions</b>	<b>Information(light blue). We use Icons for each of these to convey the information in addition to color.</b> Electronic Docs: <b>Color is not the only method used to convey information to users.</b> Software: <b>A third party css component, Bootstrap, is used for css style. Some css properties in this library only change color not context or markup.</b>  Authoring Tool: <b>Content edit page contains a third party component, Summernote Editor. This library only changes color not context or markup.</b>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.11 (Web)</li> <li>• 10.2.11 (non-web document)</li> <li>• 11.2.1.11 (Software)</li> <li>• 11.2.2.11 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Not Applicable</b> Electronic Docs: <b>Supports</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web: <b>We do not auto play</b> Electronic Docs: <b>Videos are not auto played.</b> Software: <b>We do not auto play</b> Authoring Tool: <b>Authoring tool doesn't control audio.</b>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.15 (Web)</li> </ul>	Web: <b>Support</b> Electronic Docs: <b>Support</b> Software: <b>Support</b> Closed: <b>Not applicable</b>	Web, Electronic Docs, Software: <b>The site is accessible through a keyboard interface.</b> Closed: <b>The site does not use closed functionality software.</b>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.2.15 (non-web document)</li> <li>• 11.2.1.15 (Software)</li> <li>• 11.2.2.15 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Authoring Tool: <b>Does not support</b>	Authoring Tool: <b>The authoring tools are not accessible by a keyboard interface</b>
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.16 (Web)</li> <li>• 10.2.16 (non-web document)</li> <li>• 11.2.1.16 (Software)</li> <li>• 11.2.2.16 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Support</b> Electronic Docs: <b>Support</b> Software: <b>Support</b> Authoring Tool: <b>Support</b>	Web, Electronic Docs, Software, and Authoring Tool: <b>The site does not contain keyboard traps.</b>
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.17 (Web)</li> <li>• 10.2.17 (non-web document)</li> </ul>	Web: <b>Not Applicable</b> Electronic Docs: <b>Not Applicable</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Not Applicable</b>	Web, Electronic Docs, Software, Authoring Tool: <b>The site does not contain time limits.</b>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.1.17 (Software)</li> <li>• 11.2.2.17 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.18 (Web)</li> <li>• 10.2.18 (non-web document)</li> <li>• 11.2.1.18 (Software)</li> <li>• 11.2.2.18 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: <b>Supports</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>The site does not contain information that moves, blinks, scrolls, or auto-updates information that lasts longer than five seconds.</b></p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.19 (Web)</li> <li>• 10.2.19 (non-web document)</li> <li>• 11.2.1.19 (Software)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Authoring Tool: <b>Supports</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>The site does not contain content that flashes more than three times in any one-second period.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.2.19 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.20 (Web)</li> <li>• 10.2.20 (non-web document) – Does not apply</li> <li>• 11.2.1.20 (Software) – Does not apply</li> <li>• 11.2.2.20 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Authoring Tool: <b>Not Applicable</b></p>	<p>Web, Electronic Docs, Software: <b>A link at the top of the page allowing users to skip to the main content of the page is provided.</b></p> <p>Authoring Tool: <b>Authoring tool is not navigated like a Web Page</b></p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.21 (Web)</li> <li>• 10.2.21 (non-web document)</li> <li>• 11.2.1.21 (Software) - Does not apply</li> <li>• 11.2.2.21 (Closed Software) – Does not apply</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Authoring Tool: <b>Not Applicable</b></p>	<p>Web, Electronic Docs, Software: <b>Web pages throughout the site have titles that accurately describe the web page.</b></p> <p>Authoring Tool: <b>The authoring tool does not behave like a web page.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.22 (Web)</li> <li>• 10.2.22 (non-web document)</li> <li>• 11.2.1.22 (Software)</li> <li>• 11.2.2.22 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Authoring Tool: <b>Does not Support</b></p>	<p>Web, Electronic Docs, Software: <b>The site has focusable elements in the proper order so elements on a web page can receive focus in a meaningful sequence.</b>            Authoring Tool: <b>The authoring tools are not accessible through a focusable interface.</b></p>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.23 (Web)</li> <li>• 10.2.23 (non-web document)</li> <li>• 11.2.1.23 (Software)</li> <li>• 11.2.2.23 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Authoring Tool: <b>Supports</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>Each link has descriptive text that allows a user to understand its purpose.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.27 (Web)</li> <li>• 10.2.27 (non-web document)</li> <li>• 11.2.1.27 (Software)</li> <li>• 11.2.2.27 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Closed: <b>Not applicable</b></p> <p>Authoring Tool: <b>Not applicable</b></p>	<p>Web, Electronic Docs, Software: <b>Each web page has a programmatically determined language.</b></p> <p>Closed: <b>The site does not use closed functionality software.</b></p> <p>Authoring Tool: <b>The authoring tool is not a web page.</b></p>
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.29 (Web)</li> <li>• 10.2.29 (non-web document)</li> <li>• 11.2.1.29 (Software)</li> <li>• 11.2.2.29 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	<p>Web: <b>Support</b></p> <p>Electronic Docs: <b>Support</b></p> <p>Software: <b>Support</b></p> <p>Authoring Tool: <b>Support</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>When elements come into focus users do not experience a change of context.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.30 (Web)</li> <li>10.2.30 (non-web document)</li> <li>11.2.1.30 (Software)</li> <li>11.2.2.30 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Authoring Tool: <b>Supports</b></p>	<p>Web, Software, Authoring Tool, Electronic Docs: <b>A user's input does not change their context without forewarning them.</b></p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.33 (Web)</li> <li>10.2.33 (non-web document)</li> <li>11.2.1.33 (Software)</li> <li>11.2.2.33 (Closed Software)</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Closed: <b>Not applicable</b>            Authoring Tool: <b>Supports</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>Errors are displayed to the user showing them a clear message on what should be changed.</b></p> <p>Closed: <b>The site does not use closed functionality software.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.34 (Web)</li> <li>10.2.34 (non-web document)</li> <li>11.2.1.34 (Software)</li> <li>11.2.2.34 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Authoring Tool: <b>Supports with Exception</b></p>	<p>Web, Electronic Docs, Software: <b>Web pages that require user input provide context to the user.</b>            Authoring Tool: <b>Certain form inputs on the authoring tool does not provide labels or instructions.</b></p>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.37 (Web)</li> <li>10.2.37 (non-web document)</li> <li>11.2.1.37 (Software)</li> <li>11.2.2.37 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Closed: <b>Not applicable</b>            Authoring Tool: <b>Supports</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>Elements on web pages have complete start and end tags.</b></p> <p>Closed: <b>The site does not use closed functionality software.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.38 (Web)</li> <li>10.2.38 (non-web document)</li> <li>11.2.1.38 (Software)</li> <li>11.2.2.38 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b></p> <p>Electronic Docs: <b>Supports</b></p> <p>Software: <b>Supports</b></p> <p>Closed: <b>Not applicable</b></p> <p>Authoring Tool: <b>Does not Support</b></p>	<p>Web, Electronic Docs, Software: <b>User interface elements name, role, and value can be programmatically determined.</b></p> <p>Closed: <b>The site does not use closed functionality software.</b></p> <p>Authoring Tool: <b>On the Content Edit page a third party component called Summernote is used to display the wysiwyg editor. This plugin does not set the “for” attribute on the label element causing inputs to have no programmatically determined name.</b></p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5 (Web)</li> </ul>	<p>Web: <b>Not applicable</b></p> <p>Electronic Docs: <b>Not applicable</b></p> <p>Software: <b>Not applicable</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool, <b>The site doesn’t contain live audio content.</b></p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.2.5 (non-web document)</li> <li>• 11.2.1.5 (Software)</li> <li>• 11.2.2.5 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Authoring Tool: <b>Not applicable</b>	
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.6 (Web)</li> <li>• 10.2.6 (non-web document)</li> <li>• 11.2.1.6 (Software)</li> <li>• 11.2.2.6 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Does not Support</b> Electronic Docs: <b>Does not Support</b> Software: <b>Does not Support</b> Authoring Tool: <b>Not Applicable</b>	Web, Electronic Docs, Software: <b>An alternate text script is provided to users that details the content of the video.</b>  Authoring Tool: <b>Authoring tool does not contain audio or video content.</b>
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.12 (Web)</li> <li>• 10.2.12 (non-web document)</li> </ul>	Web: <b>Supports with Exceptions</b> Electronic Docs: <b>Supports with Exceptions</b> Software:	Web: <b>The content edit page foreground and background color of white and grey are currently not contrast enough.</b> <b>The Content Edit and Content Management pages set certain link tags but not all to indicate meaning.</b>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.1.12 (Software)</li> <li>• 11.2.2.12 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Authoring Tool: <b>Supports with Exceptions</b>	Electronic Docs: <b>The Skill Track view page foreground and background color of white and grey are not contrast enough.</b> Software: Authoring Tool: <b>The Content Edit page contains a third party component, Summernote Editor. It uses the Bootstrap CCS for colors that are currently not contrast enough to pass WCAG Scan. Applying a contrast ratio of 7:1 would change the color, which conveys a different meaning to the user. All of our general theme colors have been updated to have the maximum contrast without changing the meaning of the color.</b>
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.13 (Web)</li> <li>• 10.2.13 (non-web document)</li> <li>• 11.2.1.13 (Software)</li> <li>• 11.2.2.13 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Closed: <b>Not applicable</b> Authoring Tool: <b>Supports</b>	Web, Electronic Docs, Software, Authoring Tool: <b>The site uses responsive design to allow it to scale at 200% without loss of content or functionality.</b> Closed: <b>The site does not use closed functionality software.</b>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.14 (Web)</li> </ul>	Web: <b>Does not support</b> Electronic Docs: <b>Does not support</b> Software: <b>Does not support</b>	Web, Electronic Docs, Software: <b>Images throughout the site contain text. The text in the image is not customizable.</b>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.2.14 (non-web document)</li> <li>• 11.2.1.14 (Software)</li> <li>• 11.2.2.14 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Closed: <b>Not Applicable</b> Authoring Tool: <b>Does not Support</b>	Closed: <b>The site does not use closed functionality software.</b>  Authoring Tool: <b>Images inside of authoring tool are not customizeable.</b>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.24 (Web)</li> <li>• 10.2.24 (non-web document) – Does not apply</li> <li>• 11.2.1.24 (Software) – Does not apply</li> <li>• 11.2.2.24 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: <b>Does Not Support</b> Electronic Docs: <b>Supports</b> Software: <b>Not Applicable</b> Authoring Tool: <b>Supports</b>	Web, Software, Authoring Tool: <b>Need to provide a Site Map link to provide information about the general layout of the Author page.</b> Electronic Docs: <b>There are multiple ways users can access electronic documents.</b>
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.25 (Web)</li> <li>• 10.2.25 (non-web document)</li> </ul>	Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: <b>Supports with Exception</b>	Web, Electronic Docs, Software: <b>The site provides descriptive headings and labels where necessary.</b> Authoring Tool: <b>The authoring tool does contain labels where necessary, but they are not attached to the controls they label.</b>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.1.25 (Software)</li> <li>• 11.2.2.25 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.26 (Web)</li> <li>• 10.2.26 (non-web document)</li> <li>• 11.2.1.26 (Software)</li> <li>• 11.2.2.26 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: <b>Supports</b> Electronic Docs: Software: <b>Supports with Exception</b> Authoring Tool: <b>Does not Support</b>	Web, Electronic Docs: <b>The site highlights focused elements to indicate where the browser is focused.</b> Software: <b>Bootstrap CSS is being flagged for a change in style to avoid obscuring the focus outline around A Elements.</b> Authoring Tool: <b>The authoring tool does not allow users to focus into controls.</b>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.28 (Web)</li> <li>• 10.2.28 (non-web document)</li> <li>• 11.2.1.28 (Software) – Does not apply</li> </ul>	Web: Electronic Docs: Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.2.28 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.31 (Web)</li> <li>• 10.2.31 (non-web document) – Does not apply</li> <li>• 11.2.1.31 (Software) – Does not apply</li> <li>• 11.2.2.31 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: <b>Not Applicable</b></p>	<p>Web, Electronic Docs, Software: <b>Most web pages are data driven following a consistent template. Other pages follow the same layout per module, which also provides consistent navigation.</b></p> <p>Authoring Tool: <b>The authoring tool isn't navigated like a web page.</b></p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.32 (Web)</li> <li>• 10.2.32 (non-web document) – Does not apply</li> <li>• 11.2.1.32 (Software) – Does not apply</li> <li>• 11.2.2.32 (Closed Software) – Does not apply</li> </ul>	<p>Web: <b>Supports</b> Electronic Docs: <b>Supports</b> Software: <b>Supports</b> Authoring Tool: <b>Supports</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>Elements that have related functionality within a set of web pages are consistently identified.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.35 (Web)</li> <li>• 10.2.35 (non-web document)</li> <li>• 11.2.1.35 (Software)</li> <li>• 11.2.2.35 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Authoring Tool: <b>Supports</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>When possible error messages provide a solution to the user.</b></p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.36 (Web)</li> <li>• 10.2.36 (non-web document)</li> <li>• 11.2.1.36 (Software)</li> <li>• 11.2.2.36 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> </ul>	<p>Web: <b>Supports</b>            Electronic Docs: <b>Supports</b>            Software: <b>Supports</b>            Authoring Tool: <b>Supports</b></p>	<p>Web, Electronic Docs, Software, Authoring Tool: <b>The site does not process legal or financial data. The data modified by users are validated for input errors and the user is provided with an opportunity to correct them.</b></p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> 2017 Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.6 Sign Language (Prerecorded)</u></b> (Level AAA)</p> <p>Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	Web: <b>Not Applicable</b>	Web: <b>Sign language is not used in the web application.</b>
<p><b><u>1.2.7 Extended Audio Description (Prerecorded)</u></b> (Level AAA)</p> <p>Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	Web: <b>Does Not Support</b>	Web: <b>No extended audio descriptions are used in this web application.</b>
<p><b><u>1.2.8 Media Alternative (Prerecorded)</u></b> (Level AAA)</p> <p>Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	Web: <b>Does Not Support</b>	Web: <b>No media alternative for prerecorded video is available to users. The site does provide the how to step by step instructions described in video below the video and within video player by clicking the companion text button.</b>
<p><b><u>1.2.9 Audio-only (Live)</u></b> (Level AAA)</p> <p>Also applies to:            EN 301 549 Criteria– Does not apply            2017 Section 508 – Does not apply</p>	Web: <b>Not Applicable</b>	Web: <b>Site does not contain audio only content.</b>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.6 Contrast Enhanced</a> (Level AAA)            Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	<p>Web: <b>Does Not Support</b></p>	<p>Web: <b>Not supported on the following system pages.</b>  <b>Content Edit Page</b>  <b>Content View</b>  <b>Bootstrap CSS</b>  <b>DateTime Picker</b>  <b>Library Page</b>  <b>Topic View</b>  <b>My Info Page</b></p>
<p><a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)            Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	<p>Web: <b>Does Not Support</b></p>	<p>Web: <b>Bootstrap CSS Justified Text Present</b></p>
<p><a href="#">1.4.8 Visual Presentation</a> (Level AAA)            Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	<p>Web: <b>Supports</b></p>	<p>Web: <b>Application specifies borders and layout in CSS to delineate areas of a Web page while not specifying text and text-background colors</b></p>
<p><a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA)            Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	<p>Web: <b>Supports</b></p>	<p>Web: <b>Images of text are not used in the system.</b></p>
<p><a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)            Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	<p>Web: <b>Supports with Exception</b></p>	<p>Web: <b>The Authoring tool section of the site uses a 3<sup>rd</sup> party WYSIWYG Editor that some features require the use of a mouse.</b></p>
<p><a href="#">2.2.3 No Timing</a> (Level AAA)            Also applies to:            EN 301 549 Criteria – Does not apply            2017 Section 508 – Does not apply</p>	<p>Web: <b>Supports</b></p>	<p>Web:</p>
<p><a href="#">2.2.4 Interruptions</a> (Level AAA)</p>	<p>Web: <b>Supports</b></p>	<p>Web:</p>



Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply		
<b><a href="#">2.2.5 Re-authenticating</a></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Supports</b>	Web: <b>Re-authentication brings use back to exact page where they left off.</b>
<b><a href="#">2.3.2 Three Flashes</a></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Supports</b>	Web: <b>Site contains not functionality that flashes more than 3 times.</b>
<b><a href="#">2.4.8 Location</a></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Supports</b>	Web: <b>While viewing content the user has a bread crumb to identify the location in which the content being viewed can be found or backed out from.</b>
<b><a href="#">2.4.9 Link Purpose (Link Only)</a></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Supports</b>	Web:
<b><a href="#">2.4.10 Section Headings</a></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Supports</b>	Web:
<b><a href="#">3.1.3 Unusual Words</a></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Not Applicable</b>	Web: <b>System does not use unusual words, idioms or jargon.</b>
<b><a href="#">3.1.4 Abbreviations</a></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply	Web: <b>Does Not Support</b>	Web:

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 – Does not apply		
<b>3.1.5 Reading Level</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Supports</b>	Web: <b>All text on site is written for reading ability of lower secondary education level.</b>
<b>3.1.6 Pronunciation</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web:
<b>3.2.5 Change on Request</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Does Not Support</b>	Web:
<b>3.3.5 Help</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Support with Exceptions</b>	Web: Site does incorporate some context help for fields in content edit page but not all fields in the entire application.
<b>3.3.6 Error Prevention (All)</b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web: <b>Supports</b>	Web:

## 2017 Section 508 Report

Notes:



## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: <b>Supports with Exceptions</b>	Web: <b>See 1.3.1 Info and Relationships for exceptions.</b>
302.2 With Limited Vision	Web: <b>Supports with exceptions</b>	Web: <b>See 1.4.1 and 1.4.3</b>
302.3 Without Perception of Color	Web: <b>Supports with exceptions</b>	Web: <b>Some areas of the site use color alone to convey meaning.</b>
302.4 Without Hearing	Web: <b>Supports</b>	Web: <b>The site provides alternative text for videos.</b>
302.5 With Limited Hearing	Web: <b>Supports</b>	Web: <b>The site provides alternative text for videos.</b>
302.6 Without Speech	Web: <b>Not applicable</b>	Web: <b>System does not record audio.</b>
302.7 With Limited Manipulation	Web: <b>Supports with Exceptions</b>	Web: <b>The WYSIWYG editor is not able to be navigated without a mouse.</b>
302.8 With Limited Reach and Strength	Web: <b>Supports</b>	Web: <b>The site is functional with limited reach and strength.</b>
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: <b>Supports</b>	Web: Our site allows users with limited language, cognitive, and learning abilities to work with accessibility tools.

## Chapter 4: Hardware

Notes: The system is a web application. Hardware is not involved in any part of this offering. Removed this section.

## Chapter 5: Software

Notes: This VPAT is to review our web application. It does not include installable software. Removing this section.



## Chapter 6: Support Documentation and Services

Notes: The system is a web application. Accessibility tools to support ICT are external to the system. Removing this section.

## EN 301 549 Report

Notes:

### Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Notes: See Chapter 3 in 2017 Section 508 Report above.

### Chapter 5: [Generic Requirements](#)

Notes: The system is a web application and does fall into the category of closed functionality. Removing section.

### Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: The system is a web application with no two-way communication features. Removing section.

### Chapter 7: [ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>7.1 Caption processing technology</b>	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports with exception	The site has companion text but it is not closed captioned.
7.1.2 Captioning synchronization	Supports with exception	The site has companion text but it is not closed captioned.

Criteria	Conformance Level	Remarks and Explanations
7.1.3 Preservation of captioning	Supports with exception	The site has companion text but it is not closed captioned.
7.2.1 Audio description playback	Supports with exception	The site has companion text but it is not closed captioned.
7.2.2 Audio description synchronization	Supports with exception	The site has companion text but it is not closed captioned.
7.2.3 Preservation of audio description	Supports	Companion text is provided pre video and during the video.
7.3 User controls for captions and audio description	Supports with exception	Companion text is turned off by default and is only displayed when selected by the user while viewing a video. Companion text is turned on by default as it is displayed beneath the pause video in the content view.

## Chapter [8: Hardware](#)

Notes: The system is a web application. Hardware is not involved in any part of this offering. Removed this section.

## Chapter [9: Web](#) (see WCAG 2.0 section)

Notes: See WCAG 2.0 Section.

## Chapter [10: Non-web Documents](#)

Notes: The system is a web application. It contains no Non-web Documents. Removing section.

## Chapter [11: Software](#)

Notes: The system is a web application. The requirements for Web content, including software that is Web content, can be found in clause 9. Removing section.



## **Chapter [12: Documentation and Support Services](#)**

Notes: See WCAG 2.0 section. Removing section.

## **Chapter [13: ICT Providing Relay or Emergency Service Access](#)**

Notes: The web application does not provide Relay or Emergency Service Access. Removing section.