

DHA Adobe JELA II BPA RFQ Protocol

Thank you for your interest in the Adobe JELA II BPA. We're including some helpful links and information for you and your team regarding the Adobe JELA II BPA (Joint Enterprise License Agreement) and license request process. For license requests under the JELA II BPA, DHA HQ requested that all DHA customers send an e-mail to the following alias: dha.ncr.health-it.list.io-div-os-branch-lcms-esm-personnel@mail.mil

The following information should be included with your request:

- Name
- Title
- Phone
- E-Mail Address
- Agency and Sub-Organization
- Product Requirement and Quantity

After your request is received, you will be contacted by DHA HQ for further guidance. If you need to escalate your requirement internally at the agency, please reach out to either Heather Drewry or Nallely Esparza. Their e-mail addresses as follows: heather.e.drewry.civ@mail.mil or nallely.esparza.ctr@mail.mil. The request routes this direction first for the purpose of correct license distribution/allocations.

Contract Information & Customer Resources:

- Adobe JELA Contract Information - <http://www.carahsoft.com/vendors/adobe-jela> (The JELA contract was extended on September 30th, 2016 and was awarded by DISA/DITCO to prime, CDWG. The JELA II BPA Contract includes U.S. Army, U.S. Air Force, DISA, OSD, JSP, JCS, DHA, DCMA and DMEA, but is not limited to those agencies. Agencies outside of the aforementioned that wish to buy-in to the JELA might do so after discussions with Adobe and potential meetings with DoD internally. The contract link will also give you some guidance around what products are available under the JELA, FAQ's, etc. Products include Acrobat, AEM (Adobe Experience Manager) Forms, CoN approved Creative Cloud Enterprise (CCE) Full Deployments, Creative Cloud Single Applications (i.e. CC Photoshop), and PPBU products (including Captivate, Presenter, ColdFusion, etc). For more clarity on what's included, please either contact me directly or send an e-mail to Adobe-JELA@carahsoft.com
- Adobe Webinars and Events (upcoming and archived): <http://www.carahsoft.com/learn/vendor/299-Adobe#events>
- Adobe TV - <http://tv.adobe.com/> (This is a great resource for you to view tutorials, product information, archived events, etc).
- On-Demand Training Portal Details: <http://www.carahsoft.com/vendors/adobe-jela#training>

Acrobat Pro and AEM Forms requirements under the Adobe JELA II BPA still need to route through the same request process as above. However, since Acrobat Pro and AEM Forms were acquired for what each agency enrollee on the BPA considered their "Enterprise", users with requirements for these products will not see a bill or invoice as they're paid for at the agency. They are categorized as Unlimited on this contract.

Please reach out to me with any questions you might have pertaining to the Adobe JELA, or send an e-mail to adobe-jela@carahsoft.com and we'll be happy to speak with you!