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Digital technologies offer utilities the

maintenance, and better emergency

tools for effective capital planning,

preparedness & response, thereby reducing cost, increasing efficiency, and

improving customer experience.

optimization of operations &



Proactive Solution Transforming Utilities With Intelligent Analytics

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According To The Research Firm Guidehouse Insights...

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Integrated suite offering comprehensive analytics

..."Global utilities will increase investments in smart meter analytics by three times between 2021 and 2030 as they seek to unlock the full value of advanced metering infrastructure". Thus, embracing digital technologies is no longer an option for utilities.

Hexalytics Utility 360 provides real time analytics that enables organizations to make smart decisions about their business operations. The solution offers a deep dive into every module of utility operations, covering Water accounting, Customer analytics, Meter management, among others

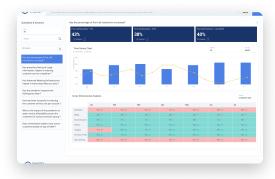




Drill-down and drill-across functionalities enable the user to dive deeper into the data, thereby helping them identify process inefficiencies if any, along with their potential root

\$943 M

Providing answers to the questions that matter to you Hexalytics Utility 360 is personalized specifically for each user, providing them with the most relevant insights. The business views section provides the user answers to a set of specially curated business questions thus enabling them make better decisions.



hexalytic: Databases Databases Saats Apps **:** Web Service . :0:

Technology agnostic solution

Hexalytics Utility 360 can be integrated with the existing data lake/hub/warehouse, business intelligence tools, ERP etc. making them compatible to the existing environment.

Hexalytics Utility 360 is a cloud-based solution that offers a suite of analytical tools that enables utilities to have complete control over their asset and operational data, including production, consumption, losses, customer usage, meter performance, among others. The solution offers the tools and the necessary services required by utilities to harness their data to optimize operations, improve efficiency, and increase productivity.





What Hexalytics Utility 360 Means For Utilities

- Single integrated analytics platform with standardized reporting practices, thus streamlining and increasing the credibility of internal and external reporting
- Improved compliance with regulatory requests and alignment with conservation targets
- · Near real-time insights on customer consumption patterns, preferences, and decisions enable utilities to identify trends, better forecast demand, and manage constraints
- \cdot Reduction of unbilled revenue, by identifying and correcting areas contributing to losses
- Improved customer service by providing customer service representatives with intelligent information to enable a faster resolution rate

Hexalytics Utility 360: Applied Analytics

Hexalytics Utility 360 enables utilities to take a proactive approach to business analytics Hexalytics Utility 360's intuitive and interactive dashboards provide answers to the questions that matter and empower decision makers with actionable insights to make smarter decisions

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Business disruptions caused by Covid-19 pandemic is driving utilities to explore and adopt data driven methods to address challenges pertaining to:

- 1. Improving operational efficiency and reliability
- 2. Controlling operating expenditure
- 3. Reducing water and power losses
- 4. Accurate detection of fraud and anomalies
- 5. Reducing the number of customer complaints and the response time to complaints
- 6. Better maintenance planning to avoid unplanned disruptions
- 7. Optimizing resource utilization
- 8. Regulatory compliance