

Digital Evidence Management for Law Enforcement

Modernize DEM to accelerate investigations and secure justice

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Law enforcement agencies are overwhelmed by an explosion of digital evidence — from body-worn cameras and mobile extractions to forensic disk images and subpoenaed records.

Legacy systems treat these critical files as passive attachments, locking them in siloed databases, network shares, and physical media. This fragmentation creates severe chain-of-custody vulnerabilities, slows down case preparation, and drives up administrative overhead, leaving agencies exposed to compliance risks and public scrutiny.

With a Digital Evidence Management System (DEMS) in Box, teams centralize unstructured case files, apply permissions-aware AI directly to content, and connect data across your existing CAD and RMS systems — so evidence is searchable, governed, and ready for case preparation.

Built on a secure, CJIS-aligned content platform, Box for DEMS helps agencies streamline workflows, protect evidentiary integrity, and close cases faster.

Deploy secure, CJIS-aligned AI across your entire agency

Ingest and preview any file format natively

Eliminate software silos and playback errors. Box natively supports previews for over 140 file types, including high-res video, CCTV, mobile extractions, and forensic disk images. Investigators can view critical media instantly in a web browser without time-consuming conversions or specialized local apps.

Streamline case assembly for prosecutorial handover

Accelerate the shift from investigation to adjudication. Box for DEMS lets investigators aggregate media, reports, and metadata from multiple systems into one structured case file, then securely share it with prosecutors through a single access point—eliminating physical handoffs and ensuring trial-ready delivery.

Search and extract insights from unstructured evidence

Instantly search, analyze, and extract insights from high-resolution video, audio transcripts, scanned reports, and mobile extractions. Box AI processes complex files in place, turning fragmented data into searchable, actionable intelligence.

Enforce granular control across case teams

Ensure that generative AI strictly respects file-level permissions, ethical boundaries, and role-based access. Expand AI adoption across specialized units without exposing restricted case files to unauthorized personnel.

Modernize your stack without tool sprawl

Apply intelligent capabilities directly to your existing content layer. Box for DEMS connects natively with your RMS, CAD, and forensic tools, allowing you to upgrade your technology stack without costly system rearchitecting.

Accelerate case resolution with smart automation

Eliminate administrative bottlenecks by automating evidence routing, metadata tagging, and prosecutor hand-offs. Speed up discovery production and reduce manual workloads to let officers focus critical initiatives.

Intelligent Content Management capabilities and guardrails

Access multiple government-approved large language models under a single enterprise license to maintain flexibility as technology and policies evolve. See available models at box.com/models

- Zero model training on agency data ensures complete separation of content by account and user permission
- All AI queries occur strictly within your organization's secure boundary, preventing public model exposure
- Reduce risk of information leaks with secure RAG
- Handle highly sensitive evidentiary content with access to FedRAMP and GovRAMP High models to
- Maintain strict compliance with FBI, CJIS, FedRAMP and GovRAMP High, HIPAA, and DoD IL4 requirements

Streamline operations across the digital evidence lifecycle

Box DEMS supports the full evidence lifecycle, from field capture to long-term archival, with no-code automation and native integrations across your existing stack.



Query the entire case corpus in natural language

Use Box AI to search across all case files, transcripts, and media simultaneously. Detectives can ask natural-language questions to find specific entities, locate vehicle VINs, or identify inconsistencies across multiple witness statements instantly.



Orchestrate evidence routing with no-code workflows

Streamline case management using Box Automate to route evidence for supervisor approval, trigger automatic notifications, and manage chain-of-custody hand-offs without manual intervention or custom coding.



Capture legally binding signatures in the field

Execute sworn statements, consent forms, and evidence releases instantly from any mobile device using Box Sign. Support secure CAC/PIV authentication and provide unlimited signature requests directly within the evidence environment.



Enforce automated classification and threat protection

Protect active investigations with Box Shield. Automatically classify sensitive files containing PII or CJI, restrict unauthorized downloads, and detect anomalous access patterns to prevent accidental leaks.



Extract structured data from unstructured records

Convert scanned offense reports, handwritten notes, and phone bills into structured metadata with Box Extract. Map extracted fields directly to your RMS to eliminate manual data entry and accelerate indexing.



Automate case document generation and archiving

Generate standardized chain-of-custody forms and discovery indexes automatically using Box Doc Gen. Once adjudicated, transition cases to Box Archive for long-term, immutable preservation.

A digital evidence management foundation that scales with your technology and compliance requirements

Box DEMS is built on a FedRAMP High and CJIS-aligned foundation, so your agency can adopt AI and automate workflows without compromising evidentiary integrity or compliance standing.

Box DEMS eliminates the friction of legacy point solutions by providing a unified platform for evidence capture, governance, analysis, and sharing. By applying permissions-aware AI directly to your content layer, your agency can choose the best government-approved models and extend capabilities via secure APIs.

Backed by a foundation that aligns with CJIS, FedRAMP High, and DoD IL4, Box helps public safety teams reduce total cost of ownership, eliminate storage overages, and turn unstructured evidence into trusted case outcomes.

Accelerate investigations, protect the chain of custody, and modernize your agency with Box.

Learn more at box.com/government