

# DocIntegrator

powered by servicenow™

## Bring SharePoint and ServiceNow® Together

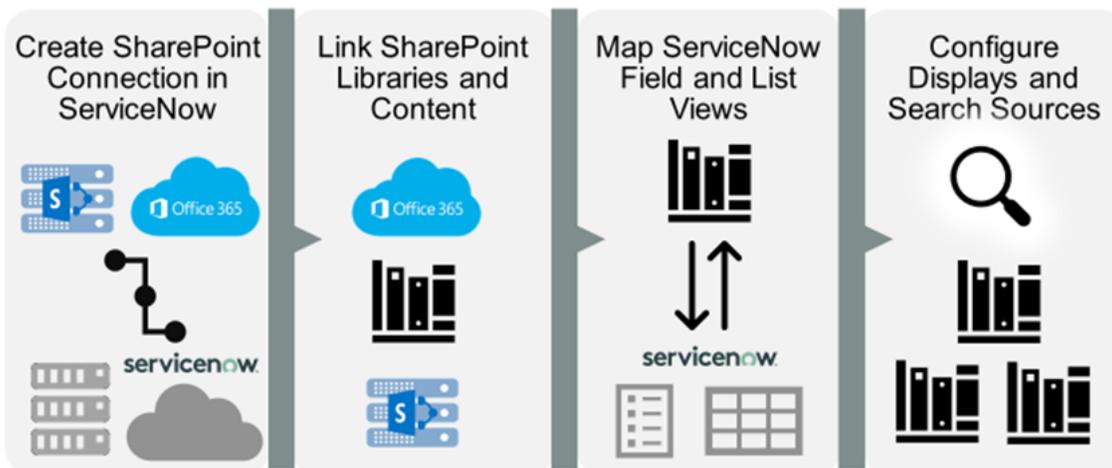
### Seamless usability between SharePoint and ServiceNow

Bring SharePoint libraries into any ServiceNow app. Add documents directly to SharePoint from any ServiceNow table. Retrieve, view, and edit documents inside ServiceNow. Save time, collaborate better, and keep a single source of truth.

- Enable ServiceNow cases, incidents, and tasks to reference managed content in SharePoint.
- View and edit SharePoint documents and metadata without leaving the context of your ServiceNow solution.
- Add documents directly to SharePoint from any ServiceNow App, or replace ServiceNow table attachments.
- Track version history, and restore or view a previous version of a SharePoint document.
- Search across all SharePoint metadata and content from within ServiceNow.
- Show SharePoint documents that are related to ServiceNow items.
- Connect a SharePoint document to a ServiceNow form.

### Plug and play without leaving the Platform

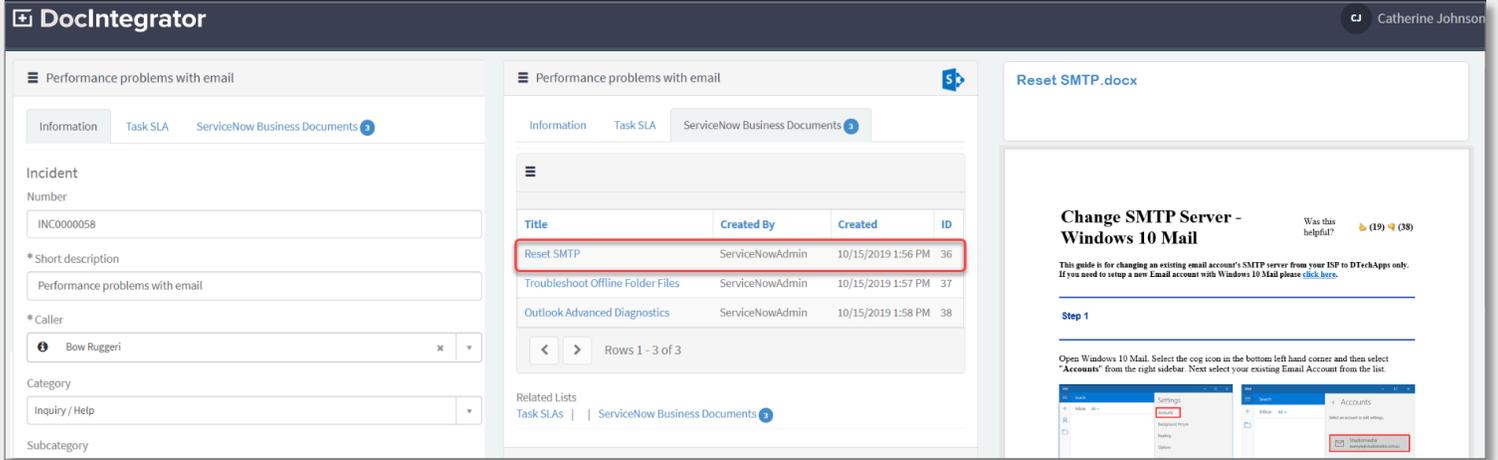
- Powered by ServiceNow, DocIntegrator is certified and available in the ServiceNow App Store.
- Download, deploy, and maximize your ServiceNow technology investment with configuration, not code.



- Support on-premise, hybrid, and cloud environments
- Search documents against a single application, across a site or the entire farm
- Preserve all SharePoint permissions and privileges
- Use SharePoint for all application Documents

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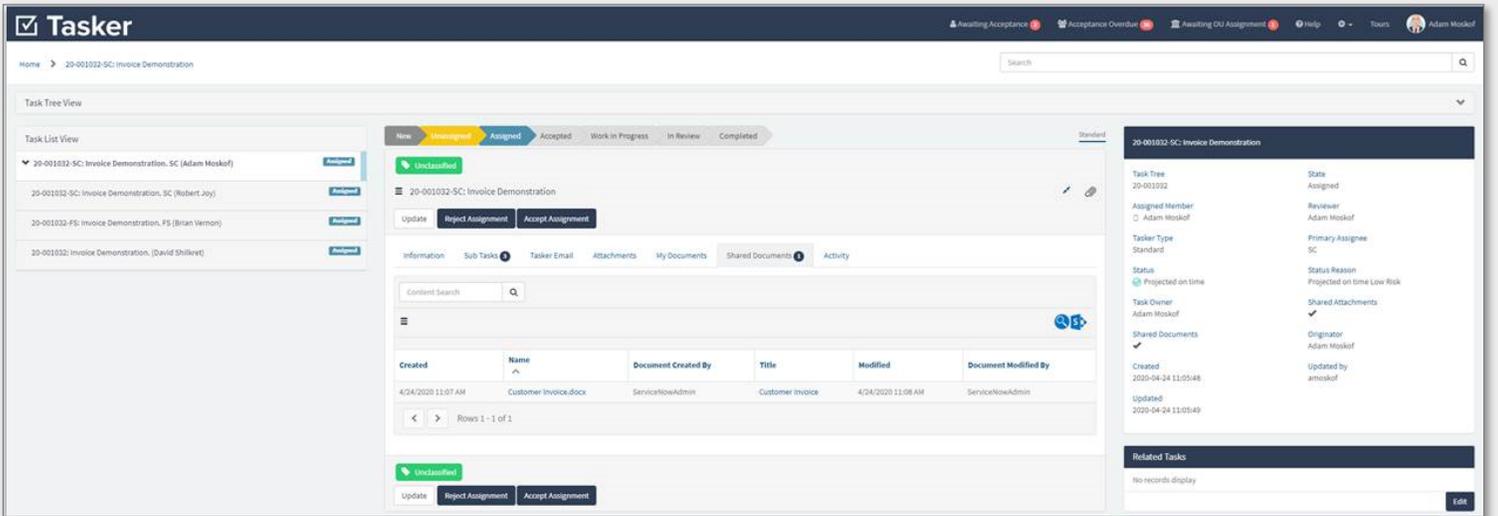
## Bring SharePoint to your ServiceNow Applications



The screenshot shows the DocIntegrator interface integrated with ServiceNow. On the left, a ServiceNow incident record is displayed with the title "Performance problems with email" and incident number "INC0000058". The short description is "Performance problems with email" and the caller is "Bow Ruggeri". On the right, a SharePoint document titled "Reset SMTP.docx" is linked to the incident. The document content includes a heading "Change SMTP Server - Windows 10 Mail" and a step-by-step guide for changing the SMTP server. A table within the document shows a list of tasks:

| Title                             | Created By      | Created            | ID |
|-----------------------------------|-----------------|--------------------|----|
| Reset SMTP                        | ServiceNowAdmin | 10/15/2019 1:56 PM | 36 |
| Troubleshoot Offline Folder Files | ServiceNowAdmin | 10/15/2019 1:57 PM | 37 |
| Outlook Advanced Diagnostics      | ServiceNowAdmin | 10/15/2019 1:58 PM | 38 |

## Retrieve, view, edit, and link SharePoint documents



The screenshot shows the Tasker interface integrated with ServiceNow. On the left, a task record is displayed with the title "20-001032-SC: Invoice Demonstration" and assigned to "Adam Moskof". The task status is "Assigned". On the right, a SharePoint document titled "Customer Invoice.docx" is linked to the task. The document content includes a heading "Customer Invoice" and a table with the following data:

| Created            | Name                  | Document Created By | Title            | Modified           | Document Modified By |
|--------------------|-----------------------|---------------------|------------------|--------------------|----------------------|
| 4/24/2020 11:07 AM | Customer Invoice.docx | ServiceNowAdmin     | Customer Invoice | 4/24/2020 11:08 AM | ServiceNowAdmin      |

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