



DATASHEET

zoom for Government

Secure collaboration for the mission ahead

In the United States, we offer a separate platform, called Zoom for Government, that is designed to conform with the government's security requirements.

Meets regulatory & compliance needs

Zoom for Government has achieved:

- DoD IL4
- FedRAMP Moderate
- StateRAMP Moderate

Its controls help support customers address the following:

- HIPAA compliance
- CJIS compliance
- CMMC compliance

Built and managed in the United States

Leverages the U.S.-based AWS GovCloud infrastructure and U.S.-based co-located data centers, and is deployed and managed by U.S.-based, U.S. persons only.

Offers relevant security features

- 256-bit AES-GCM encryption standard for real-time meeting audio, video, and shared content in transit
- Optional end-to-end encryption for Zoom Meetings and Zoom Phone
- Advanced Team Chat encryption
- In-meeting security controls



A new mission

Your mission isn't what it used to be, so your communications shouldn't be either. Modern agency operations now require flexible and secure technology, with solutions that elevate public services, emergency responses, and more.

That's why we've created the Zoom for Government platform, our government-specific platform designed with security and agility in mind.

Meet Zoom for Government

While originally created for federal agencies, Zoom for Government is also available to U.S. state and local government customers as well as other approved businesses and organizations. It delivers an intuitive and secure experience similar to commercial Zoom. Both versions of the platform are scalable and flexible, giving today's public sector organizations what they need to achieve their goals while still helping protect important information.

Key applications

- ✔ Public services and continuity of operations, including town halls, constituent outreach, community events, city council meetings, and programming such as English literacy education, counseling, behavioral and mental health accessibility, victim services, and more.
- ✔ Justice services, including hybrid and virtual court hearings, auto-generated captions, prisoner visitation, remote expert witness testimony, prisoner job skills training, family law hearings, and increased access to justice.
- ✔ Inter-agency communications with real-time video, chat, phone, and conference room solutions that support hybrid work.
- ✔ Real-time emergency response and health services, including search and rescue, telehealth, preventative health awareness, command and control centers, and more.



Connect your government workflows across one platform



Zoom Meetings

Meet face-to-face from any device with Zoom Meetings. Built for modern teams, our meetings solution can help you:

- Create a more interactive and engaging town hall environment or legislative session with HD video and in-meeting chat
- Attract and retain better talent by encouraging a hybrid workplace and flexible collaboration
- Make your press conference or courtroom more accessible with auto-generated captions



Zoom Phone

Mobilize your workforce with a feature-rich cloud phone system. With Zoom Phone, you can:

- Communicate on the go while still maintaining the privacy of your personal number
- Deploy features like call routing to delegate administration across departments and teams
- Communicate in areas where data speeds are reduced, even leveraging the SMS feature for text messages



Zoom Webinars

Engage your audiences and grow your services with high-quality video webcasting. With Zoom Webinars, you can:

- Scale internal learning courses or compliance trainings to a large audience
- Celebrate local events and special holidays together in an engaging virtual setting



Zoom Team Chat

Connect your teams and streamline communications with instant messaging integrated into the Zoom platform. Zoom Team Chat helps you:

- Communicate quickly with co-workers around the country through instant messaging
- Share important files or links in a pinch
- Jump from instant messaging to a meeting in a snap
- Create channels for project teams or department-centric initiatives



Zoom Rooms

Bring meeting spaces online and join video meetings with a tap of a button. Use Zoom Rooms to:

- Expand the courtroom experience by deploying smart, touch-enabled in-office hardware
- Connect officials, staffers, and even in-the-field teams from the office, homes, and on the go
- Deploy digital signage to display announcements and information in official buildings
- Create learning spaces and enable virtual family visitation for incarcerated people

Zoom for Government App Marketplace

Meet constituents where they are and across their preferred applications with this marketplace of strategic integrations. With the Zoom for Government App Marketplace, you can:

- Insert Zoom functionality into existing applications or vice versa
- Seamlessly collaborate across other FedRAMP-authorized apps, such as Microsoft Teams, Cornerstone, ServiceNow, Box, and Slack