



CARAHSOFT PRODUCT SPECIALIST CAPABILITIES

carahsoft®

Carahsoft's Zoom Product Specialist team provides an additional level of technical support to help customers better understand how to use their Zoom account to the best of their ability. Our dedicated team is fully certified with Zoom platform accreditations and will work closely with customers, partners, and vendors to ensure success throughout the entire sales cycle.

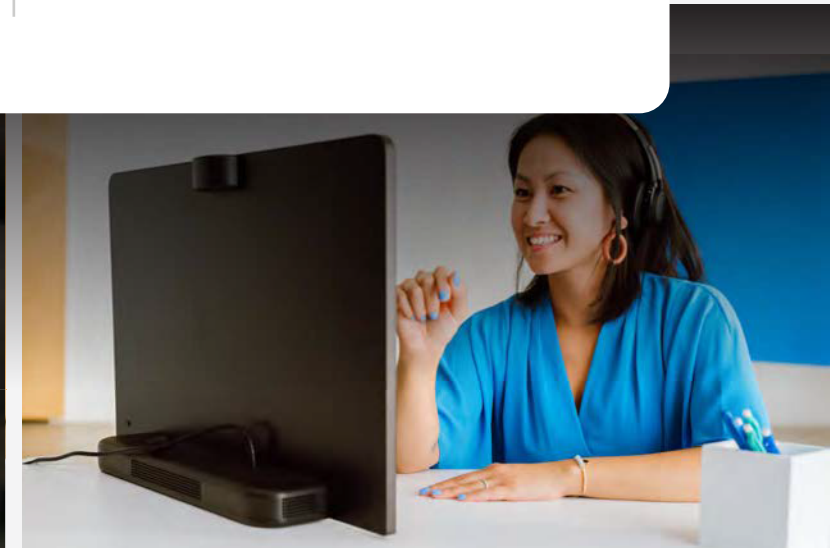
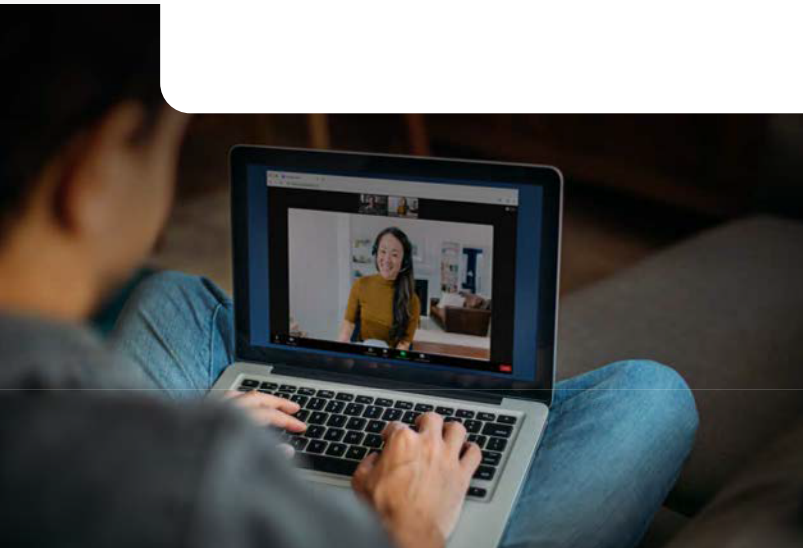
HERE ARE SOME OF THE CAPABILITIES THAT WE CAN PROVIDE:

Trainings & Demos:

- Pre Sales Product Demonstrations
- Weekly Getting Started Webinars
- Assistance with License Distribution
- Admin Training & Best Practices
- New Release Education
- One-on-One or Team Training
- Aid in Ticket Issue Escalation to Zoom
- Zoom "How To" Video Compliation

Event & Webinar Support

- Technical & Administrative Assistance
- Pre-event Dry Runs
- Understanding Your Licenses
- Event Best Practices
- Registration & Reporting Training
- Customization Assistance
- Live Webinar Background Support
- Post Event Debrief



If there are services you need that are not listed above, please inquire and we can discuss how we can help meet your request.

To request a training or demo with the Zoom Product Specialist team, contact:
ZoomDemos@Carahsoft.com

For additional account support inquiries, contact:
ZoomHelp@Carahsoft.com