

Proofpoint Accessibility Conformance Report

WCAG Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Digital Risk Protection platform

Product Description: Proofpoint Digital Risk Protection delivers comprehensive security, brand and compliance protection against digital risks.

Report Date: October 2019

Contact Information: digitalrisk-product@proofpoint.com

Notes:

Evaluation Methods Used: Testing is based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	<p>The platform uses standard HTML techniques for providing text equivalents of non-text elements including the use of “alt” attributes for images.</p> <p>Note: There are some purely decorative elements that have no functional or informational purpose (i.e. branding marks) that may not provide a text alternative.</p>
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The platform does not contain any prerecorded time-based media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The platform does not contain any prerecorded time-based media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The platform does not contain any prerecorded time-based media.
1.3.1 Info and Relationships (Level A)	Supports	The platform uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation.
1.3.2 Meaningful Sequence (Level A)	Supports	The platform generates semantically-correct markup to allow assistive technologies to interpret the meaning of content and controls.
1.3.3 Sensory Characteristics (Level A)	Supports	The platform does not solely rely on sensory characteristics including, but not limited to, shape, size, visual location, orientation, or sound, to understand content.
1.4.1 Use of Color (Level A)	Supports	Color is only used as a decorative or supplemental attribute of user interface elements in the platform. A textual or numeric representation is always used as the primary mechanism for conveying information.
1.4.2 Audio Control (Level A)	Not Applicable	The platform does not play any audio-based media.
2.1.1 Keyboard (Level A)	Partially Supports	<p>The platform generally supports keyboard control for all user interface functions with the following exceptions:</p> <ul style="list-style-type: none"> • Client selector

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Notification management • Data grid traversal, filtering, and column customization • Operations on single or multiple data grid entries • Action buttons (includes, but not limited to, form submission, object creation, and object modification) • Navigation tabs within pages
2.1.2 No Keyboard Trap (Level A)	Supports	The platform does not contain any keyboard traps within navigatable user interface elements.
2.2.1 Timing Adjustable (Level A)	Not Applicable	The platform does not contain any tasks that have imposed time limits on the user.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The platform does not display any information that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	The platform does not display any elements that flash.
2.4.1 Bypass Blocks (Level A)	Does Not Support	The platform does not contain any bypass links.
2.4.2 Page Titled (Level A)	Supports	Web pages within the platform have descriptive titles that indicate the topic or purpose of each page.
2.4.3 Focus Order (Level A)	Partially Supports	Where supported, the Web pages within the platform rely on a logical tab order when traversing through interactive elements such as links and form controls.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The link text contained on the Web pages within the platform convey the purpose of that given link.
3.1.1 Language of Page (Level A)	Supports	The platform uses the language attribute on the HTML element to specify the default language of the Web page.
3.2.1 On Focus (Level A)	Supports	When an element in the platform user interface receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Supports	When an element in the platform user interface receives input, it does not initiate a change of context.
3.3.1 Error Identification (Level A)	Partially Supports	Most Web pages within the platform generally display invalid input errors as inline text on the page. The following

Criteria	Conformance Level	Remarks and Explanations
		components do not support error notification: <ul style="list-style-type: none"> Data grid filtering Date selection
3.3.2 Labels or Instructions (Level A)	Supports	The platform uses standard HTML attributes to associate labels and/or instructions to user interface elements.
4.1.1 Parsing (Level A)	Supports	The platform uses semantically-correct markup for all user interface elements. The markup is programmatically generated to prevent parsing errors.
4.1.2 Name, Role, Value (Level A)	Supports	The platform uses standard HTML attributes to describe the identity, operation, and state of user interface elements.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The platform does not use synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The platform does not use synchronized media.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	The platform supports sufficiently high contrast display for most headings, navigation links, text, and text within input fields. The following user interface elements are exceptions to minimum contrast standards: <ul style="list-style-type: none"> Navigation tabs Sub-navigation titles Placeholder text within input fields Table action
1.4.4 Resize text (Level AA)	Supports	The platform user interface supports standard zoom capabilities built into modern Web browsers and operating systems.
1.4.5 Images of Text (Level AA)	Partially Supports	The platform generally does not contain images of text within its user interface except with the following exceptions:

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Logo text for single sign-on • Logo text for SIEM configuration • Logo text for social network configuration • Logo text for two-factor authentication setup <p>Note that “alt” text is available for logo text images.</p>
2.4.5 Multiple Ways (Level AA)	Does Not Support	The platform user interface only supports a fixed, multi-level navigation bar as the primary means of navigating between pages. There are no alternate navigation means, such as page search, bread crumbs, or permalinks.
2.4.6 Headings and Labels (Level AA)	Supports	The platform uses semantically-correct markup for user interface elements, including headings and labels.
2.4.7 Focus Visible (Level AA)	Supports	The platform uses visual change to user interface elements to indicate the current position of focus.
3.1.2 Language of Parts (Level AA)	Does Not Support	The platform user interface does not support any attribution for the language of a component within a given page when the language of that component is different than the page language.
3.2.3 Consistent Navigation (Level AA)	Supports	The platform user interface supports a consistent navigation mechanism across all pages.
3.2.4 Consistent Identification (Level AA)	Partially Supports	With the exception of some inconsistent batch editing operations on data grids and differing terminology for similar actions, the platform user interface generally supports consistent identification of user interface elements and iconography.
3.3.3 Error Suggestion (Level AA)	Does Not Support	With only a few exceptions (i.e. adding social media accounts, adding to block list, and adding notification recipients), the platform user interface generally does not support error suggestions.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	The platform does not support legal or financial transactions.

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