





AI Assistant

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FOIAXpress AI Assistant

AI Assistant

Your Personal Assistant for FOIA Review

Freedom of Information Act (FOIA) request volumes are growing, with agencies regularly processing over 1TB of data for a single request. Manual review can't keep up with the demands of requesters, even as agencies hire more staff.

FOIAXpress® has the solution with our innovative AI Assistant. Through advanced pre-processing and machine learning, the FOIAXpress AI Assistant finds and flags sensitive information before a requested document even hits your desktop for review.

Speed request processing through the advanced features and capabilities of the FOIAXpress AI Assistant:



Automatic Named Entity Recognition

Through natural language processing, the AI Assistant automatically identifies entities, including but not limited to: the names of people, locations, organizations, currency amounts, dates, and times.



Custom Patterns and Automated Pattern Reactions

Using pattern recognition technology, the AI Assistant automatically flags personally identifiable information (PII), such as: social security numbers, phone numbers, email addresses, credit cards, and passport numbers.



History-Based Intelligent Redaction Suggestions

Through the FOIAXpress history-based knowledgebase, the AI Assistant continuously learns from top-performing analysts with each redaction, flagging new information with greater precision.

Leverage AI, EDR, PAL, and FOIA services to realize proactive, end-to-end FOIA processing across your agency

With our FOIAXpress Public Access Link (PAL) and Electronic Document Review (EDR) modules, save precious time and resources processing FOIA requests. Access our secure public-facing web portal, PAL, to easily connect with requesters through the click of a button. Through our EDR module, automatically de-duplicate and cluster emails and large data sets.

By leveraging our experienced and uniquely skilled FOIA professionals, reduce backlog and improve productivity in your agency. Learn why FOIAXpress is the number one leader in eFOIA software today.

Benefits



Increased Efficiency

The AI Assistant augments user ability to develop better and more consistently appropriate search conditions.



Decreased Risk

No more “reinventing the wheel” for each request. Sensitive data will be flagged each time, so nothing slips through the cracks.



Time Saved

The AI Assistant learns from previous redactions, speeding review as unnecessary tasks are no longer repeated.



Fewer Delays and Backlog

Fast, consistent processing reduces delays and backlog.



Improved Quality and Efficiency

Redacted documents will look the same across agencies thanks to preprocessing and unified templates.



Lower Cost

Reduced workload and a shorter review process reduces cost.