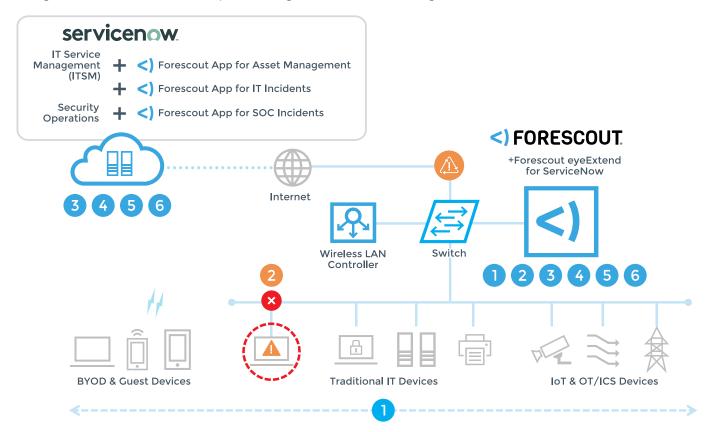
Forescout & ServiceNow Integration

WHY SOLUTION INTEGRATION

Organizations are overloaded with constantly changing connected device landscapes, regulatory compliance requirements and a wide variety of cyber risks that must be addressed with limited resources. To help tackle these challenges, Forescout provides the Forescout eyeExtend for ServiceNow® module which enables integration of the Forescout platform with ServiceNow® solutions: the Now Platform® Configuration Management Database (CMDB), IT Service Management (ITSM) and Security Operations. The Forescout – ServiceNow integrated solutions increase operational efficiency and effectiveness with the following benefits:

- Continuously maintain accurate asset intelligence for all connected devices with real-time information sharing
- Increase compliance by dynamically enforcing device configuration and security policies
- Reduce risk by automating IT and security incident detection, record creation and policy-driven response actions to mitigate and remediate, all while synchronizing data with asset / Configuration Item (CI) records in real-time



- Forescout continually discovers, classifies and assesses all connected devices & automatically updates or creates a new ServiceNow CMDB Configuration Item (CI) with rich device context.
- Upon assessment, Forescout detects a policy violation or indicator of compromise (IOC). Forescout also takes policy-driven actions to, for example, isolate compromised device.
- Forescout automatically creates and shares base Security or IT Incident and affected device information with ServiceNow Security Operations or IT Service Management as applicable. ServiceNow ingests information.
- ServiceNow updates Forescout with additional Incident information and Forescout associates information with the relevant device.
- ServiceNow can trigger Forescout to facilitate remediation, such as install a missing security agent. Forescout facilitates remediation.
- Forescout continually assesses devices, sees the security agent is installed/device is compliant and sends information to ServiceNow to update the CI record. ServiceNow updates records.

WANT MORE INFOMATION? CONTACT US:

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