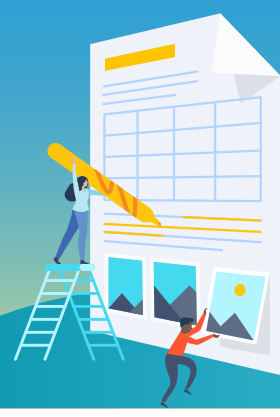


5 Signs It's Time to Modernize Your Service Desk

ATLASSIAN



carahsoft.

1

Sign



You feel weighed down by heavy workflows

Benefits of Jira Service Desk

- A leaner, out-of-the-box approach to Information Technology Information Libraries (ITIL).
- Easier implementation, configuration, and administration.

2



You're paying way too much

- Easier setup and faster implementation time.
- Transparent, affordable, and predictable prices.

3



You need more visibility between dev and ops

- Bring development and IT teams together in one place.
- Get valuable development and operations insights other solutions can't deliver.

4



Your support is stuck in silos and customers are suffering

- Resolve incidents faster, chat-ops style.
- Learn, improve, and prevent future incidents together.

5



Your service desk isn't open or extensible

- Tons of IT Service Management (ITSM) apps to make integrations even easier.
- Use cases for ITSM to achieve a more modern approach to development.

For more information, please visit:
<http://www.carahsoft.com/atlassian>

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