

A&I Solutions Services - Where to Start

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in exploring this content.

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Where to Start

Three ways to take the next step. Each one begins where this session ends: one journey, one owner.

1 Journey Discovery Workshop

HALF A DAY, REMOTE OR ON SITE

- Pick one revenue- or mission-critical journey.
- Map its steps, dependencies and owners.
- Name where you are blind today.

YOU LEAVE WITH

A journey map, an instrumentation gap list, and a named owner.

2 One Journey, Proven

FIXED SCOPE, TYPICALLY 4-6 WEEKS

- Instrument that journey in DX Operational Observability.
- Stand up the journey indicator, an objective and an error budget.
- Walk one real incident end to end.

YOU LEAVE WITH

Working journey dashboards, a baseline, and a defensible number for the business case.

3 Operational Observability Program

ONGOING, SCOPED TO YOUR ESTATE

- Extend across journeys and domains.
- Alarm noise reduction, situations and ITSM integration.
- Objective review cadence and operating model.

YOU LEAVE WITH

An operating practice, not a tool deployment.

Ready to see this in action?

Book a personalized session with our observability experts.

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