Enabling Effective & Efficient Investigations

Symantec Incident Response and Security Analytics

Keith Ferguson
Senior Systems Engineer
Network Forensics Team
Symantec Corporation

Quickly Closing the Window of Exposure

OUR MISSION

NET RESULT = LOWER COST

manpower, time, exposure to business and mitigated risk

* Verizon Data Breach Investigations Report

Symantec Security Analytics

THE SECURITY CAMERA & DVR FOR YOUR NETWORK

Turning Complexity into Context

Providing real-time analysis and full visibility of **everything going in and out of your network**

- Records, classifies and indexes all packets and flows on high-speed networks
- DPI classification of over 3,000 applications and thousands of meta attributes
- On the wire, ***real-time*** visibility and analysis of data exfiltration & infiltration
- Security Context – including reputation, user and social personas, artifacts
- The 'Black Box' for incident response, forensics, root cause and impact analysis

SEE ALL. KNOW MORE. RESPOND FASTER.

Real-time Threat Analysis & Threat Reputation to Full Packet Capture

Intelligence Services

Tap the vast threat data from Symantec Global Intelligence Network to inspects all web, mail and file protocols for malicious activity and files

URL Reputation and Content Categorization	File Reputation	Other Indicators of Compromise

Content/ Malware Analysis

Suspicious files are delivered to sandbox for inspection

Reputation Services from Multiple Sources

Global Intelligence Network

Malware Analysis

FireEye

lastline

VIRUS TOTAL

ClamAV

yara

robtex

Google Safe Search

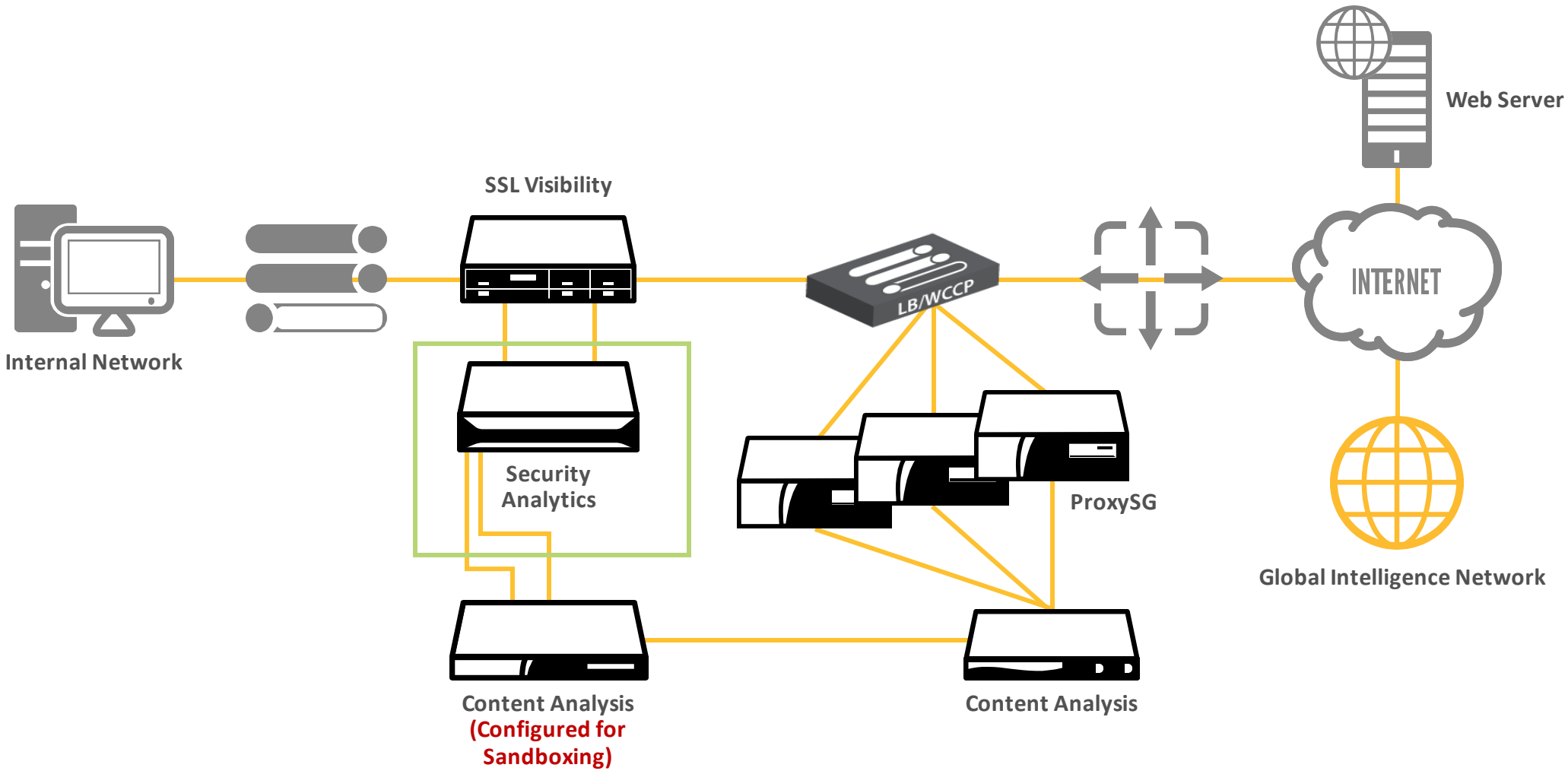
SORBS

SANS

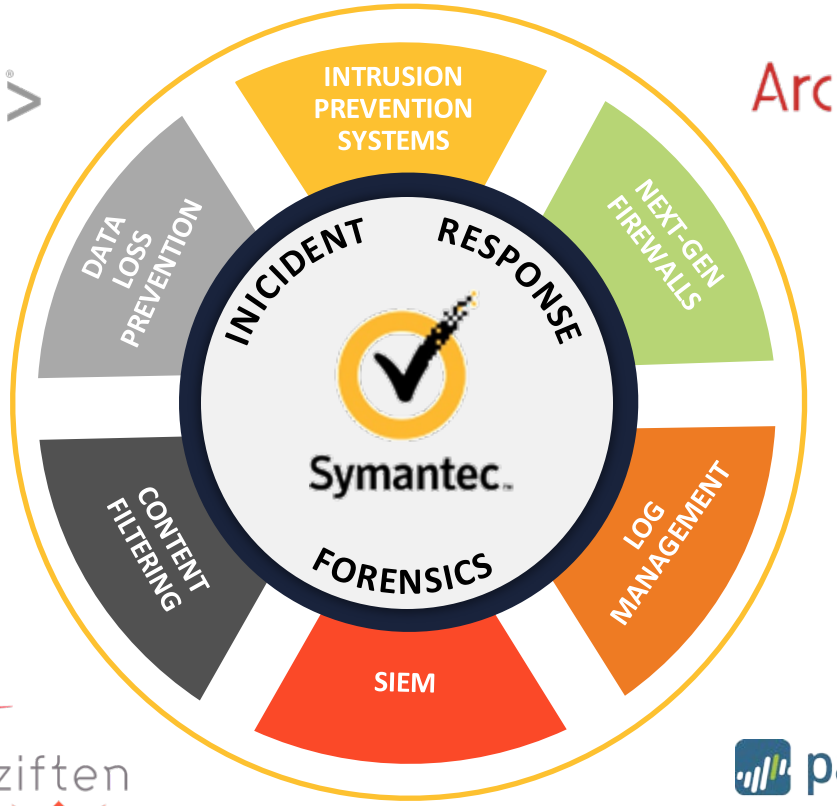
cuckoo

PE Scanner
jSUNPACK
Geolocation
More…

Advanced Threat Protection Architecture Including Security Analytics



Open Integration: Solid Partnerships



splunk>

GUIDANCE SOFTWARE

CounterTack

CARBON BLACK
ARM YOUR ENDPOINTS

tripwire

ziften

ArcSight

IBM QRadar

REVERSINGLABS

FireEye

CISCO SOURCEfire

paloalto NETWORKS

SECURITY ANALYTICS SUPPORTS BEST-OF-BREED INTEGRATIONS

Work Smarter & Faster – Make Better Decision

Security Analytics Components

Security Analytics *Appliances*

Comprehensive, pre-configured appliances (2G and 10G)

Security Analytics *Software*

Flexible and easy-to-deploy on leading platforms

Security Analytics *Virtual Appliance*

vmware VIRTUALIZED

Total network visibility
Absolute flexibility

Security Analytics *Central Manager*

Manage multiple appliances/VMs

Security Analytics *Storage Modules* *Direct-attached and SAN*

Scale to any retention requirement with high-density storage options

How it Works

Security Analytics High-density storage:

- Security Analytics 1U 10G-HD Appliance
  - Same capabilities as the 10G Appliance but with Fibre Channel connectivity
  - 10G-HD Appliance
    # SA-S500-30-FA
- 300TB Storage Array
  - Storage Array # SA-E5660-ISA-300T (includes storage expansion license)

2U

+

4U

300TB of Usable Storage

Supported Configurations

- Up to 2 storage arrays can be directly attached.
- 3-5 arrays can be attached to a 10G-HD when deployed with a pair of Brocade 6500 series switches.

300TB

600TB

1.5PB

Large Capacity Deployments

1.5 Petabytes of Storage

1.5PB

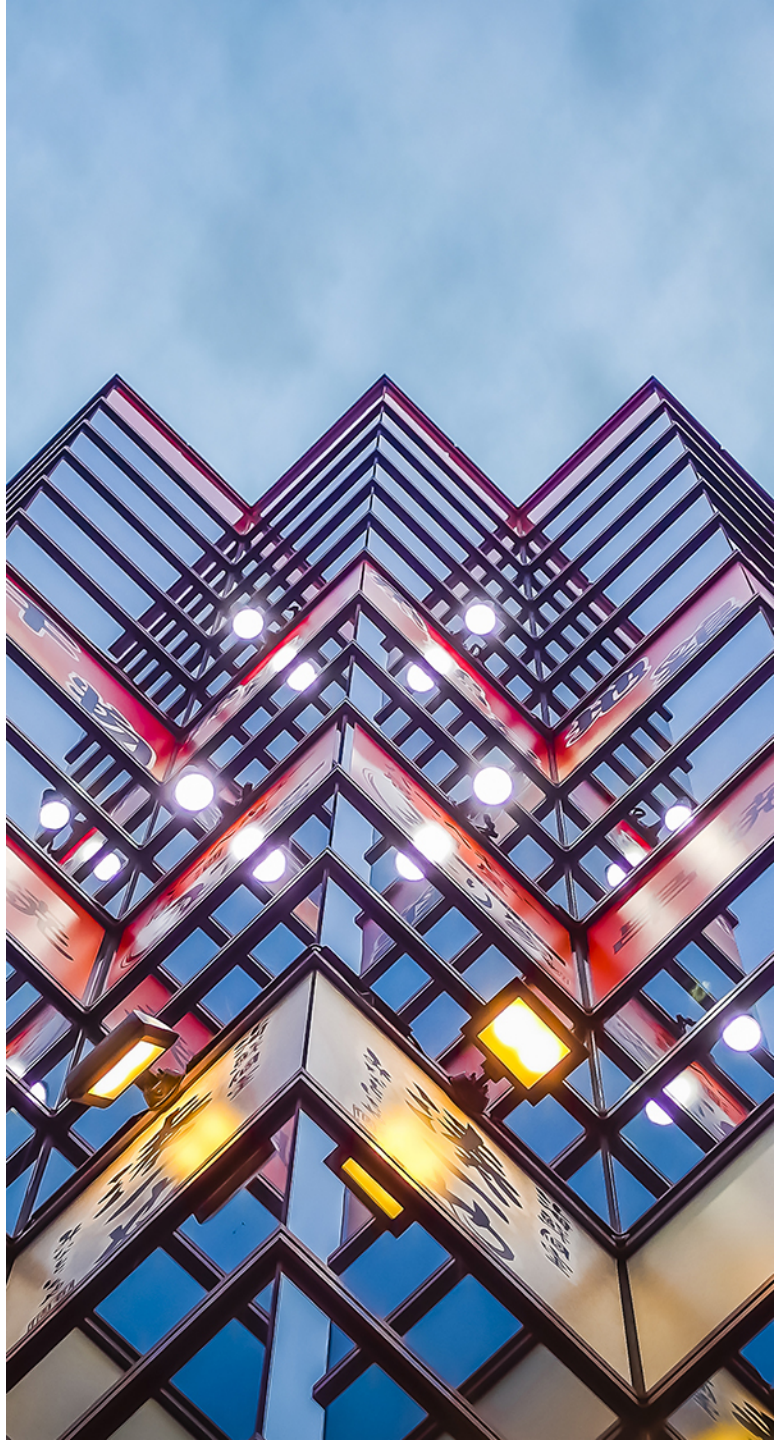
Security Analytics 10G-HD

5 – 300TB Storage Arrays

Brocade 6500 series
Fibre Channel Switches

Security Analytics

Key Features



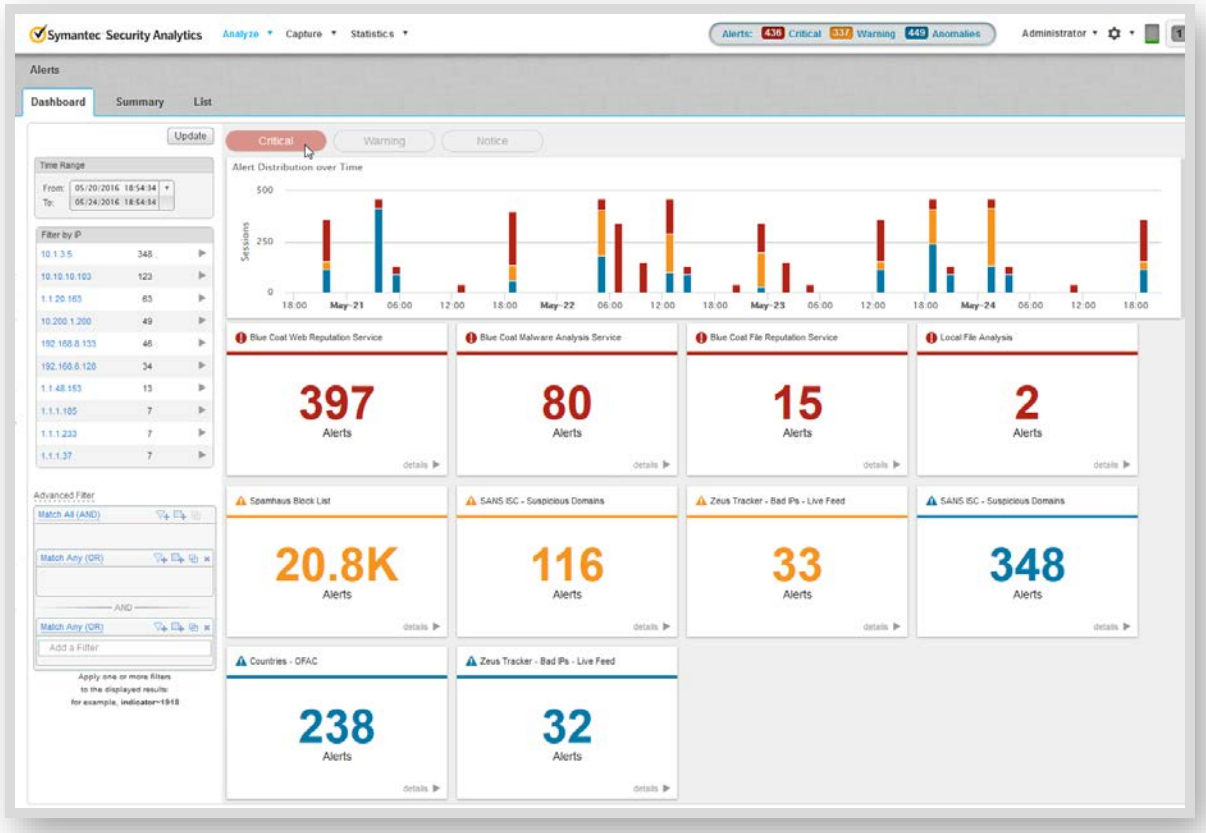
Security Analytics Software Overview

- Web-based interface accessible from any browser
- Deep analysis of every network event
- Alerts for “up-to-the-minute” notification of suspicious, malicious, or prohibited behavior
- Investigator’s interface quickly narrows or expands scope, shifts timeline
- Event and file recreation through “Extractions”
- Interactive reports on essential Layer 2-7 metadata

Alerts Management Dashboard

Incident Response Launchpad

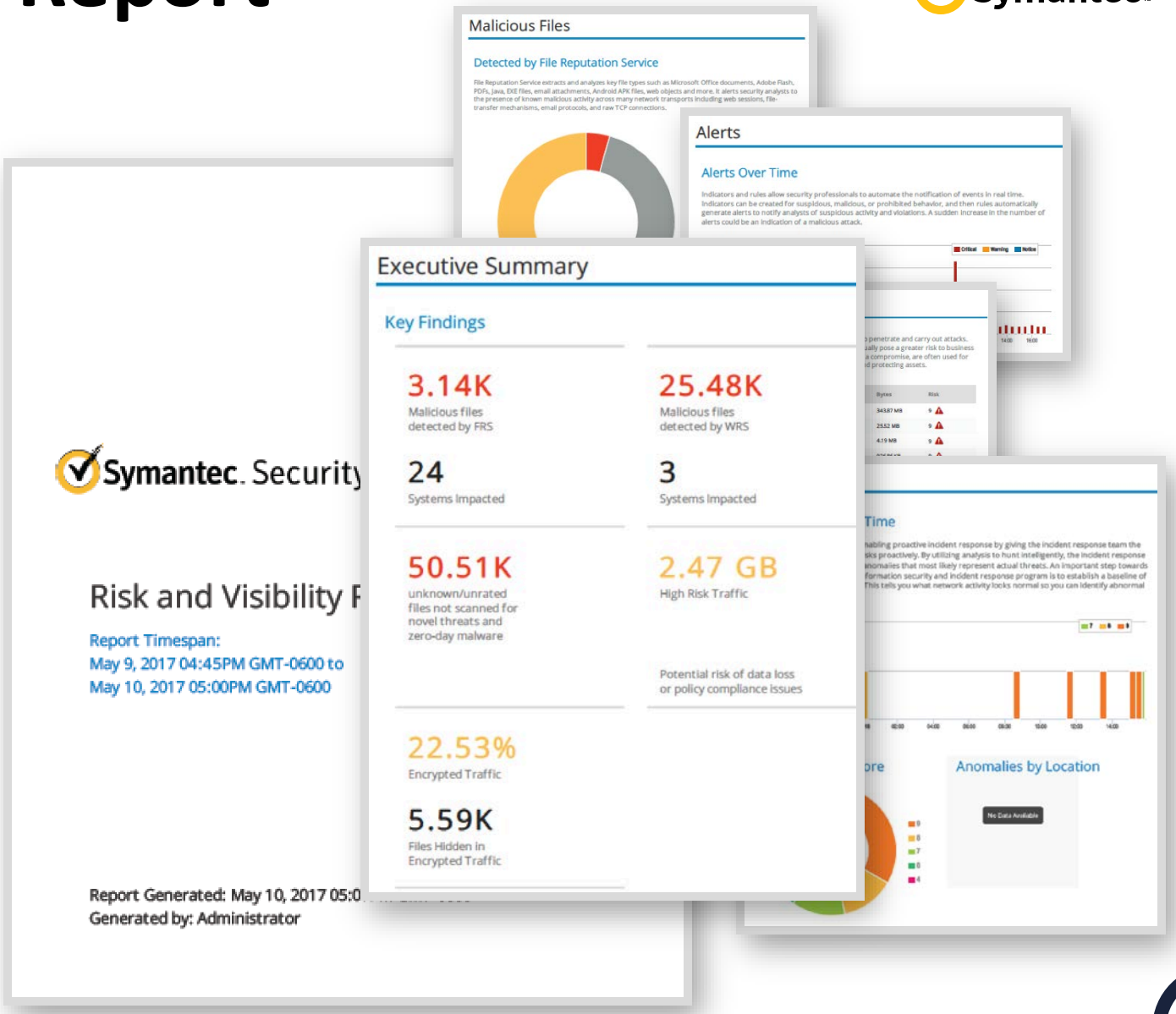
- Key alerts at your fingertips
- “What is critical to my organization?”
- What should I focus on?
- Timeline of alerts
- Pivot directly to detailed reports
- Assign alert to analysts and manage status
- **New:** Assign alert to analysts and manage status
- **New:** Exposed via API



New – Threat Analysis Report

Push Button – See Results!

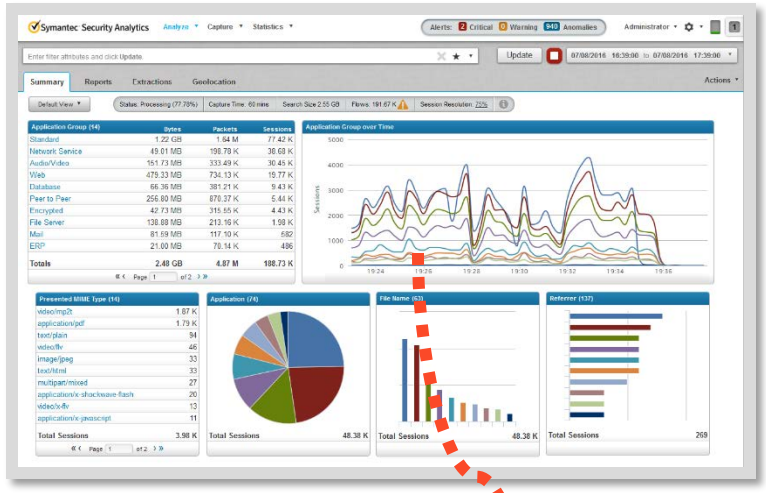
- Capture network traffic
- Push button
- Generate report with executive summary
- See exactly what's happening on your network
- Reports on alerts, malicious files, SSL traffic, risky applications, anomalies and more



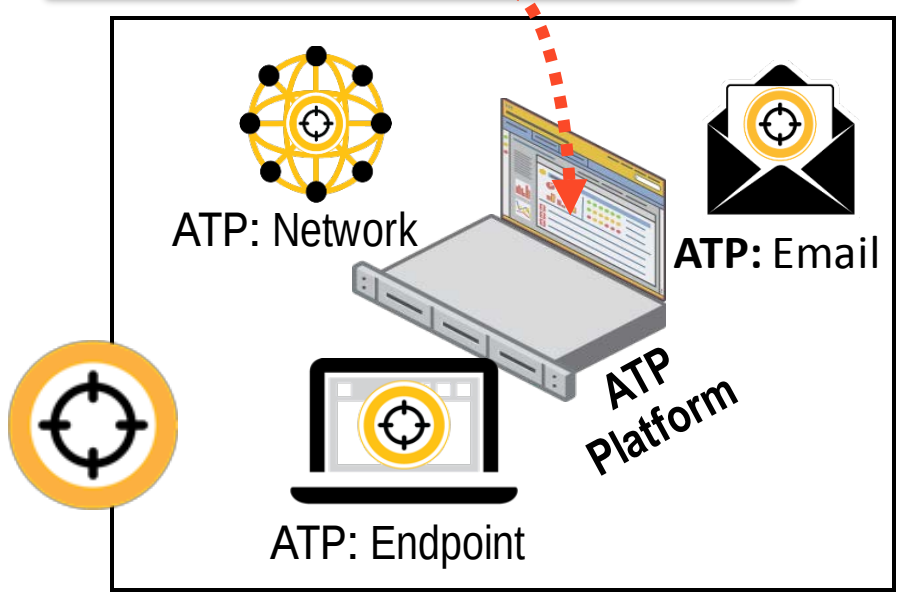
New – Symantec ATP Integration

Network to Endpoint Visibility

- Expand investigations into the ATP console
- Pivot from correlated network findings within Security Analytics
- Endpoint, network, and email convictions
- ATP provides a layered approach at the email, cloud, network, and endpoint levels



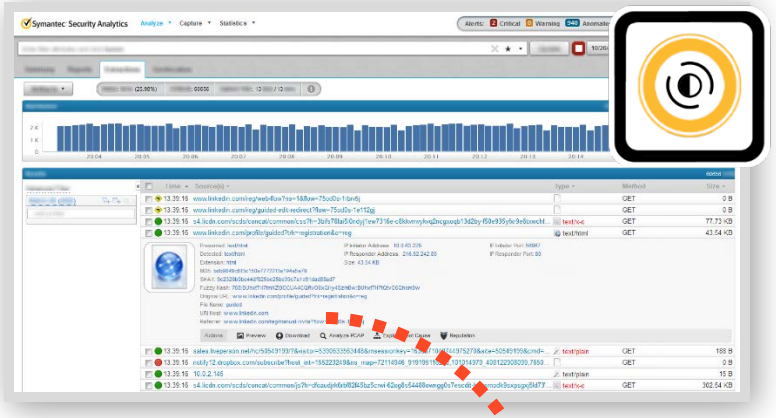
Security Analytics



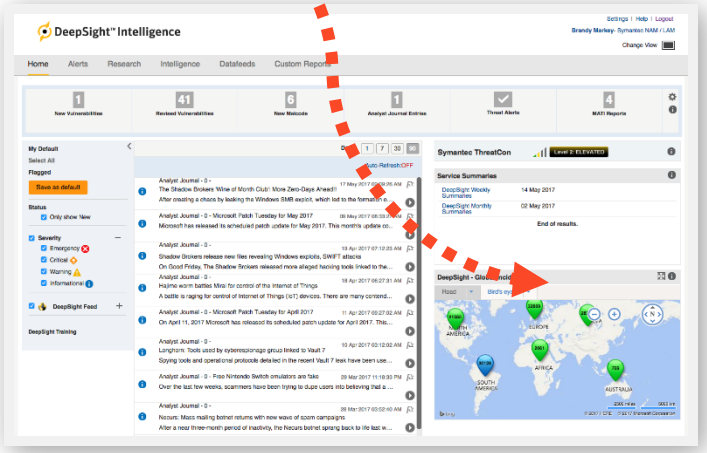
New – Symantec DeepSight™ Integration

Deep Adversary Intelligence

- Pivot from Security Analytics to DeepSight™
- Detailed adversary threat intelligence
  - vulnerabilities, malware, indicators of compromise, campaigns, tactics/ techniques/procedures, and profiles
- Full view of relevant threats and exposures
- Managed Adversary and Threat Intelligence (MATI) research
- Directed Threat Research (DTR)
- Full range of technical intelligence



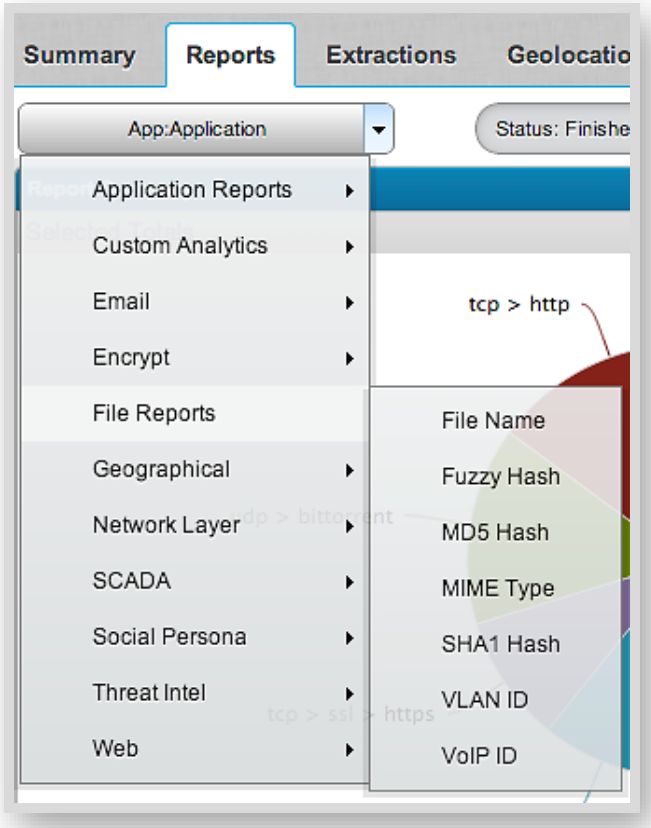
Security Analytics

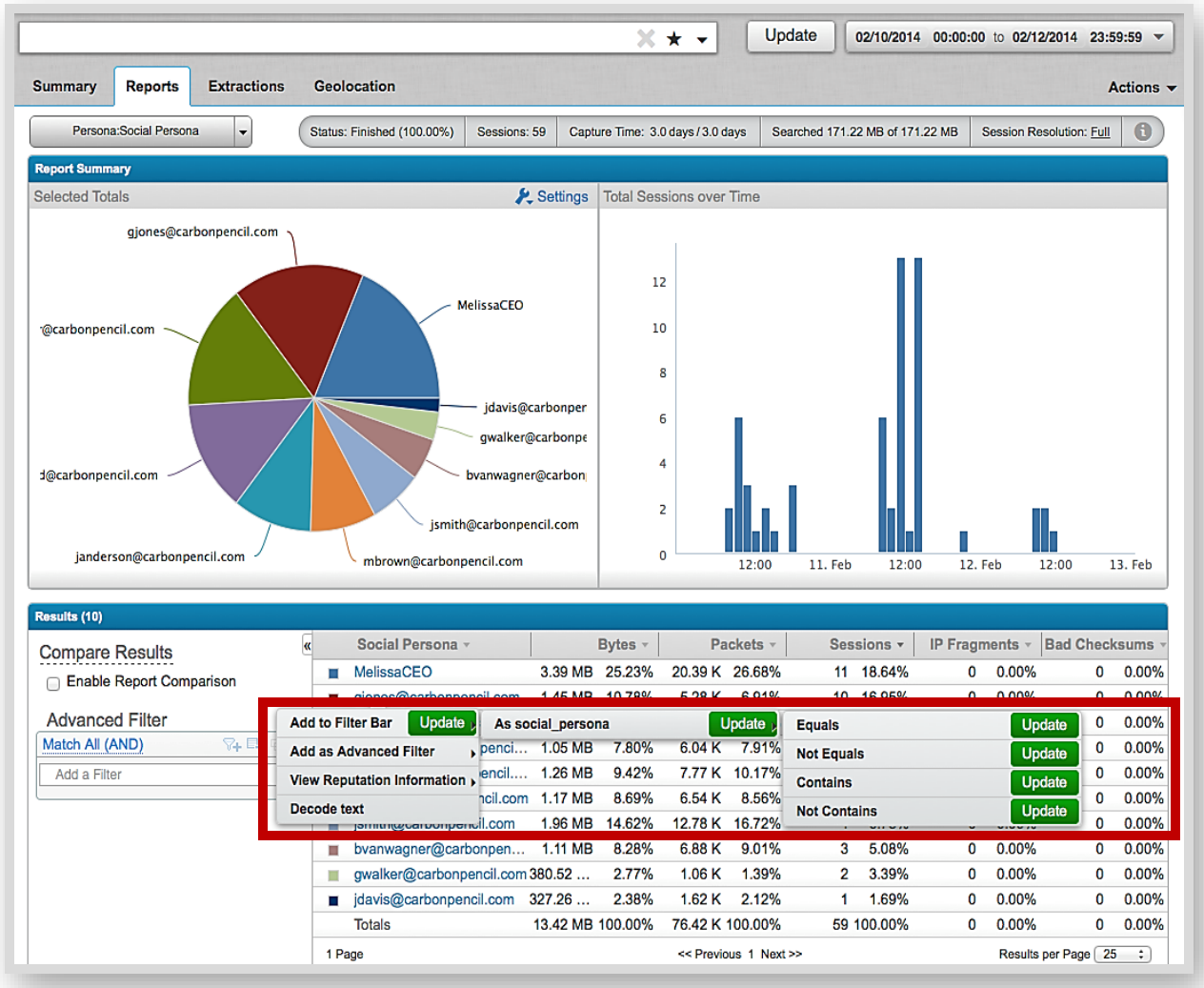


DeepSight™ Intelligence

Reports

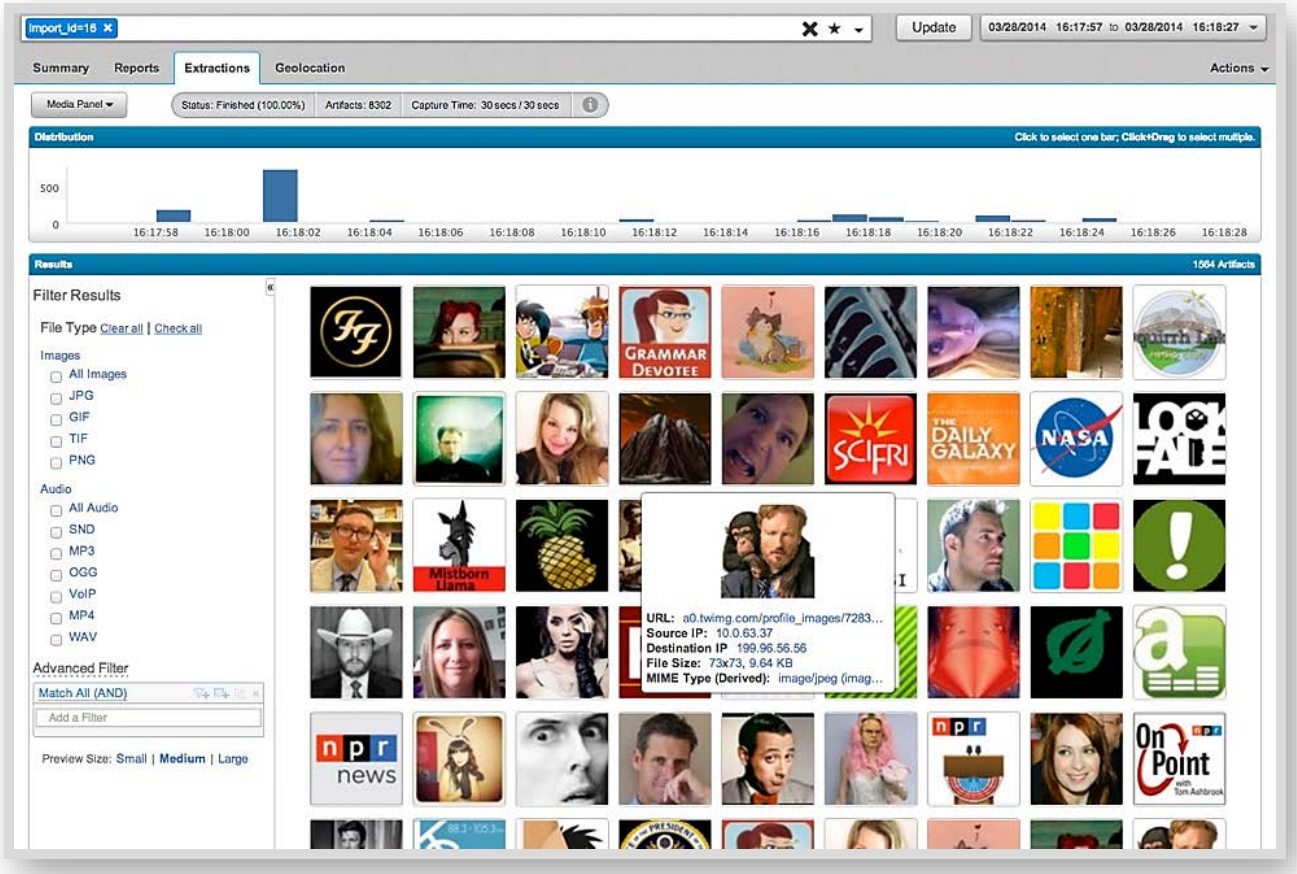
Numerous customizable reports to instantly view granular detail of all event activity





Media Panel

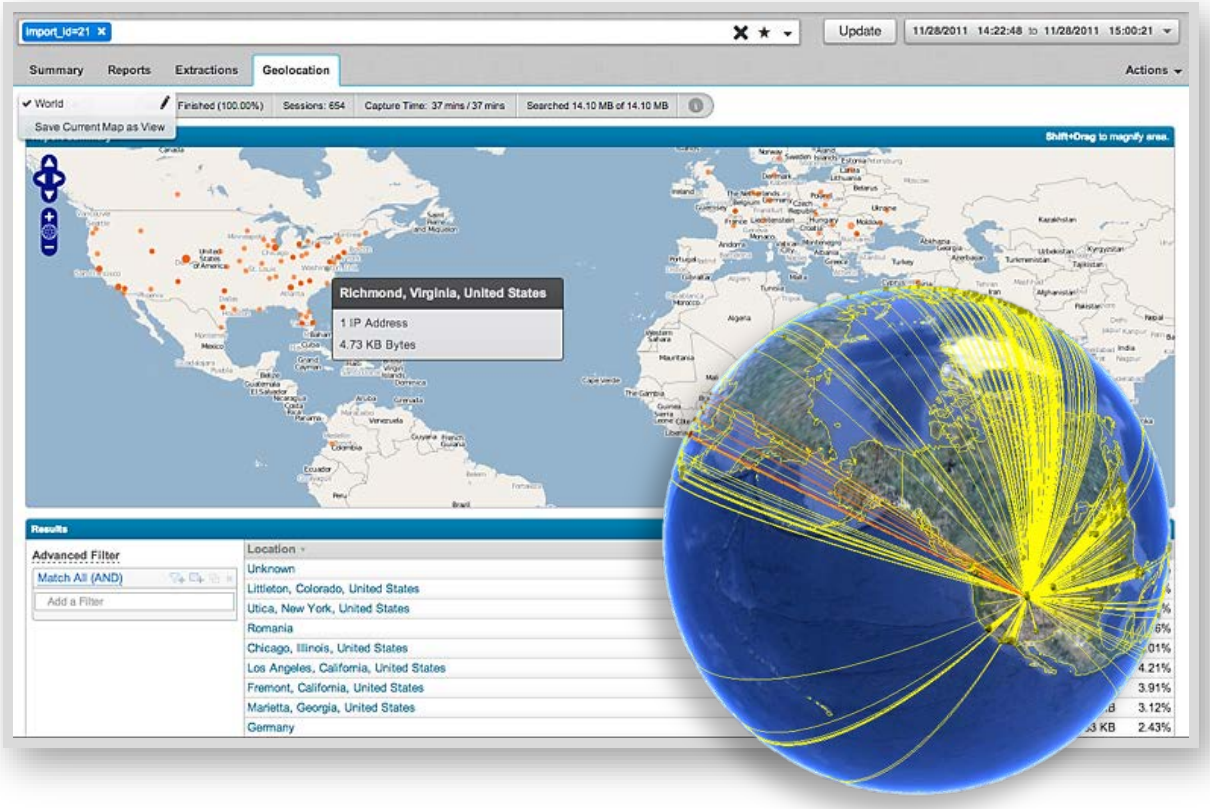
- Quickly analyze all images/audio files recreated from raw packets
- Filter by file type, extension, size
- See all associated metadata
  - URL
  - Source IP
  - Destination IP
  - Size
  - MIME Type



A Picture is worth a thousand words.
"No denying what my user saw…good or bad".

Geolocation

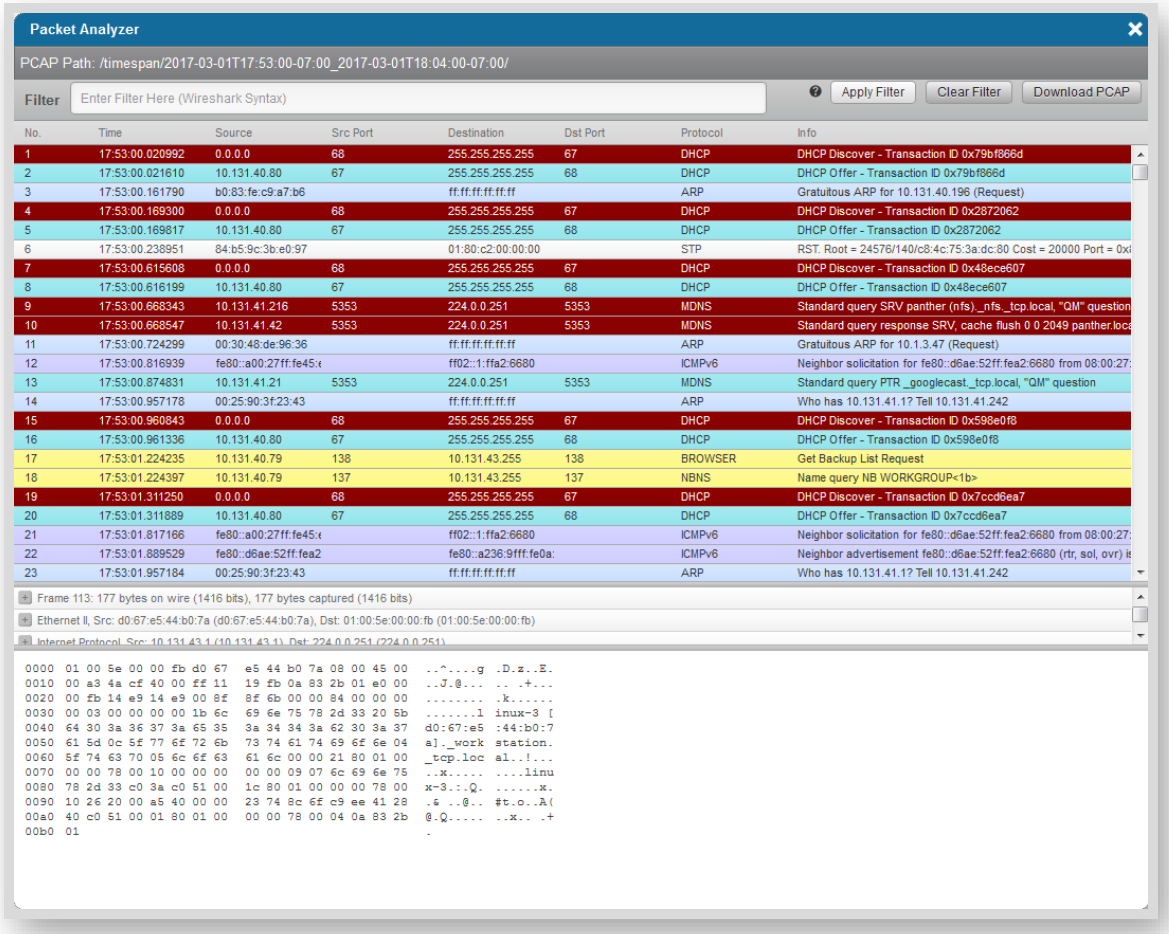
- Visually identify traffic (and volume of traffic) to locations of interest
- Filter and alert on traffic to suspect countries
- Integrated map database requires no external connection
- Configurable location of private networks
- Export data and view time-based representation of connections in Google Earth™



See hotspots of activity and where your traffic is coming from…and going to
"Traffic to North Korea – that's not right!"

Packet Analyzer

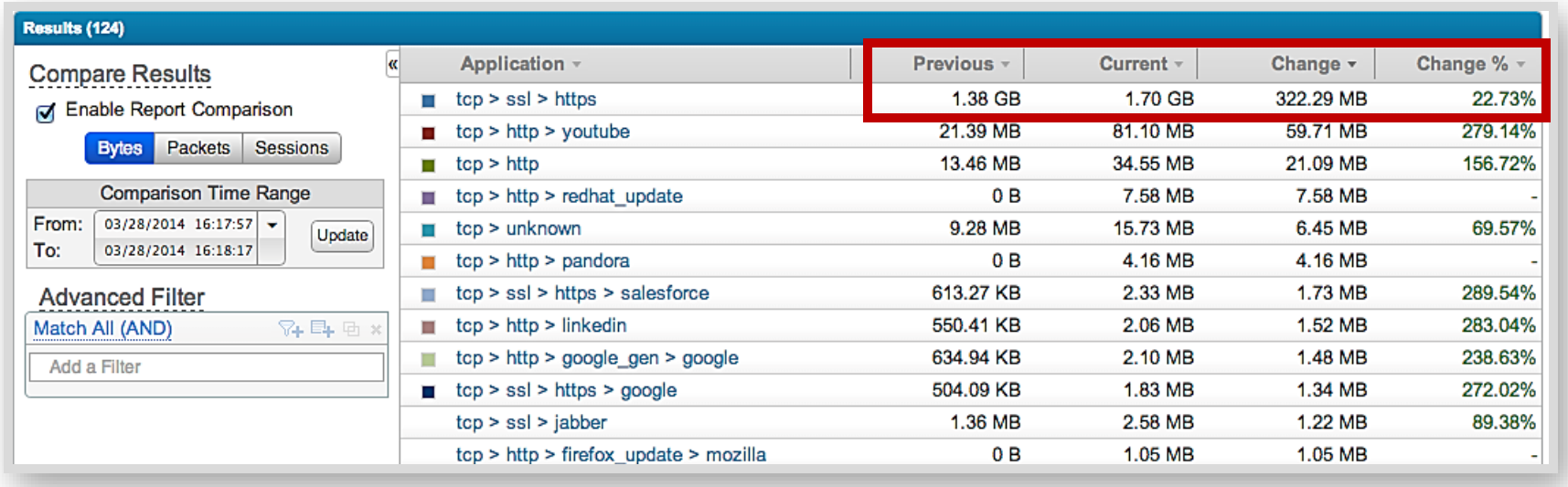
- Enter Packet Analyzer through multiple starting points
- Save time: filter and view packets before transferring PCAPs over the wire
- No need to launch outside packet analysis applications



No more waiting to download a huge file for Wireshark to analyze.
It's "Wireshark directly on the server – that's efficient!"

Comparative Reporting

- Compare data to previous periods to identify abnormal patterns
- Establish a baseline and target deviations
- Understand trends over time



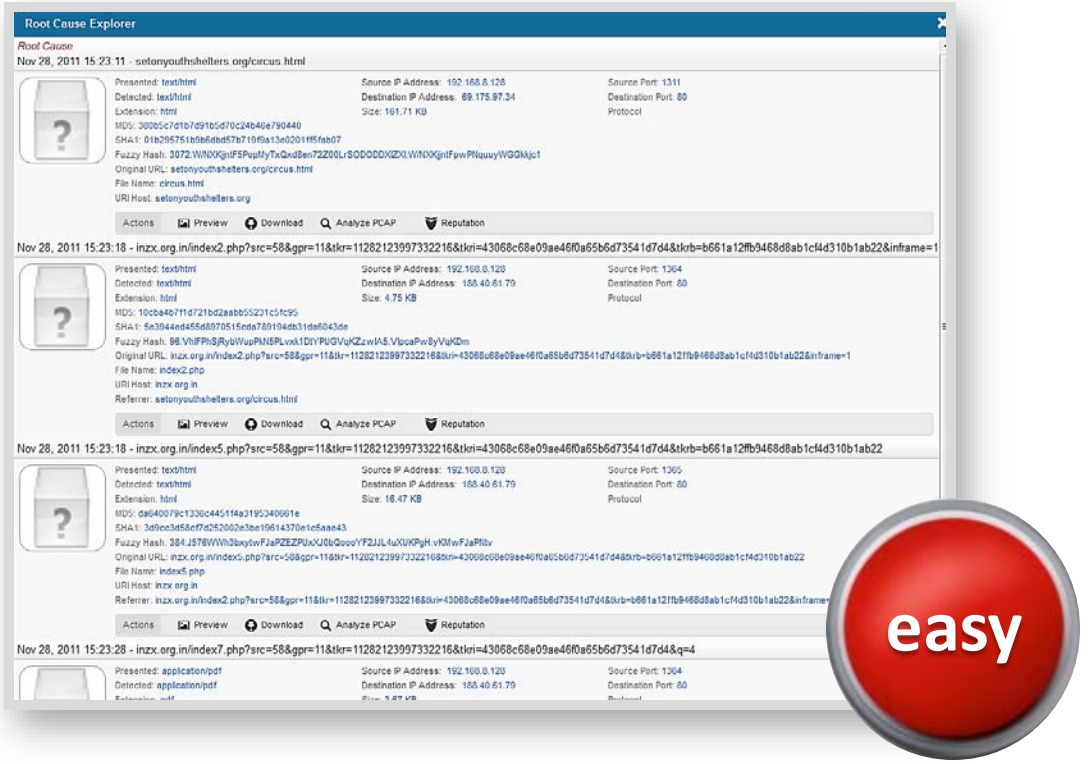
Application	Previous	Current	Change	Change %
tcp > ssl > https	1.38 GB	1.70 GB	322.29 MB	22.73%
tcp > http > youtube	21.39 MB	81.10 MB	59.71 MB	279.14%
tcp > http	13.46 MB	34.55 MB	21.09 MB	156.72%
tcp > http > redhat_update	0 B	7.58 MB	7.58 MB	-
tcp > unknown	9.28 MB	15.73 MB	6.45 MB	69.57%
tcp > http > pandora	0 B	4.16 MB	4.16 MB	-
tcp > ssl > https > salesforce	613.27 KB	2.33 MB	1.73 MB	289.54%
tcp > http > linkedin	550.41 KB	2.06 MB	1.52 MB	283.04%
tcp > http > google_gen > google	634.94 KB	2.10 MB	1.48 MB	238.63%
tcp > ssl > https > google	504.09 KB	1.83 MB	1.34 MB	272.02%
tcp > ssl > jabber	1.36 MB	2.58 MB	1.22 MB	89.38%
tcp > http > firefox_update > mozilla	0 B	1.05 MB	1.05 MB	-

*"**I can compare traffic against a 'normal' window of traffic** and identify anomalies or discover trends."*

Root Cause Explorer

Context, multiple data sources to attribution

- Automates tracing of HTTP referrer chains
- Correlates relevant email, IM, and HTTP information for quick analysis

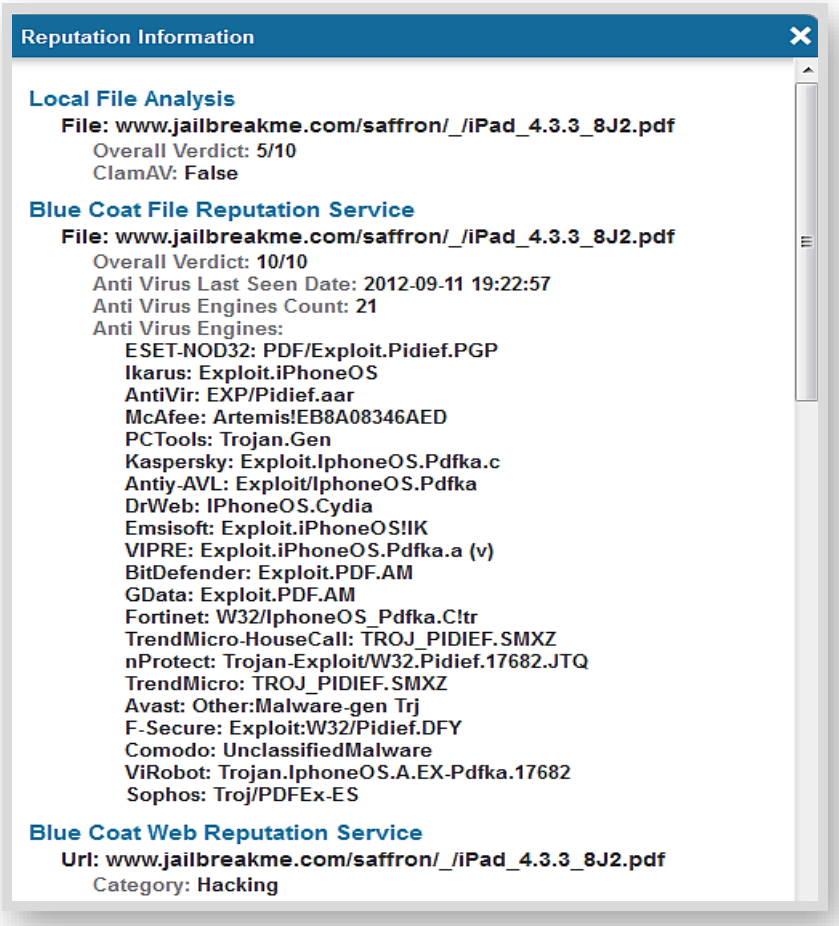


You've made one of the most time-consuming, rote functions of my job as ***simple as pushing a button …That was easy!"***

Reputation Services/Data Enrichment

On-demand Reputation Checks, including:

- ISC/SANS
- Google SafeBrowse
- VirusTotal
- CarbonBlack
- LastLine
- Domain Age
- RobTex
- SORBS
- WHOIS



"I can lookup IPs, URLs, files and hashes against multiple reputation services? Multiply 12 keystrokes and 2 browser tabs by 100x a day and ***you just gave me an extra day a month!"***

Anomaly Detection

That looks odd! I better take a look!

Automated machine learning determines **"Normal"** baseline

Sophisticated statistical modeling identifies "**Abnormal**" activity

Reduce manual effort, human effort, and false positives→ resolve faster

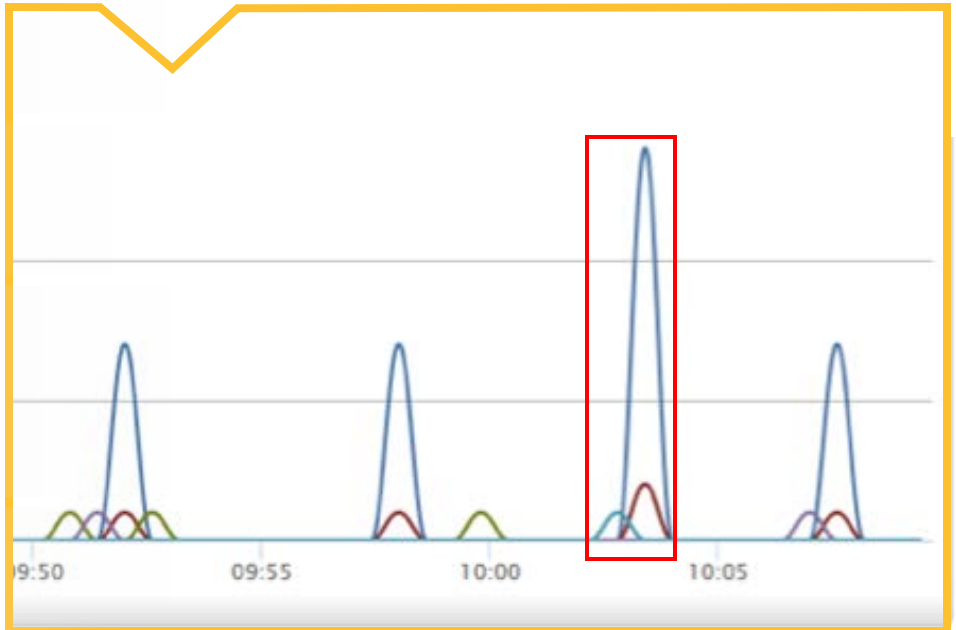
Combine behaviors to show correlated anomaly

- One indicator = not so suspicious … multiple indicators = I better look!

Why is Anomaly Detection unique?

- It's your data, your activity, your patterns … your threats
- Find problems that your Static signature tools miss
- Combined with full packet capture = complete evidence

> "Organizations need to understand their environment and what constitutes normal and abnormal behavior, train staff on how to use analytic tools and define the data they need to collect."
> - SANS



Know Abnormal … Find Evil

Key Anomaly Detection Use Cases

Identify unusual counts, signatures, protocols, and destinations

Detect high traffic to and from a restricted country

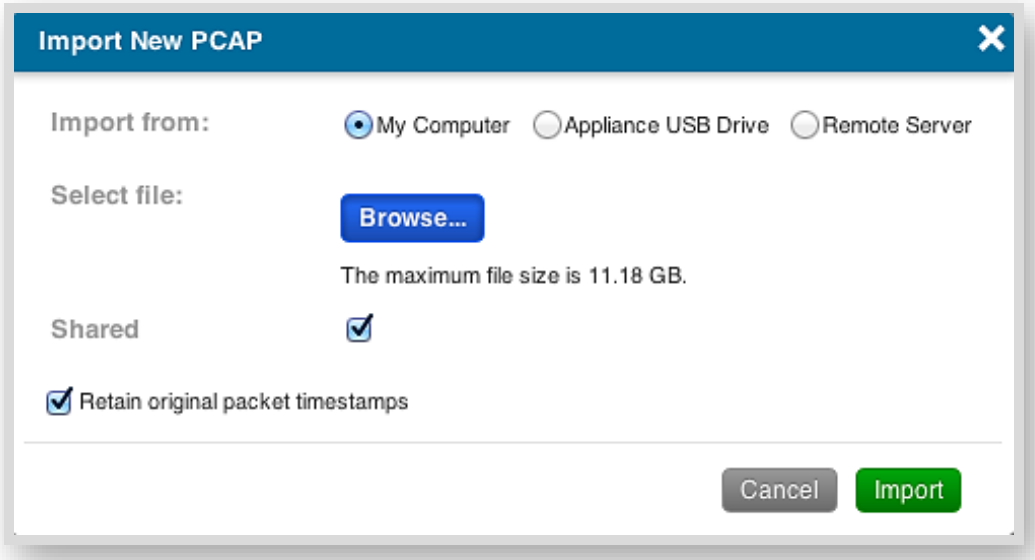
Detect suspicious movement within the network

Detect data exfiltration via web, email or application

Detect a sudden spike in activity for a specific application type

PCAP Import

- Rich analysis now applied to PCAPs from other sources
- Optimize available appliance storage – save captured data to PCAP for later import as needed
- Allows analyst to obtain high-level information quickly to aid investigation targeting



Packet Renaissance –
"It's like I've traveled back in time and made my old data more valuable."

Extended Metadata Retention

- Independent allocation of storage for metadata and full packets
- Allows for retention and analysis of multiple generations of metadata (weeks/months/…)
- Enables long-term trend analysis window
- Optimize limited amount of storage

*"I can save full packet data for a comfortable window of a few weeks or a month, but can **save the metadata for many months or more to see trends.**"*

Capture-only Mode

- When Packet Capture is Primary Objective
- Switch off data enrichment
- Ensure 24/7 full packet capture
- Boost performance to 10Gbps sustained capture on a single appliance

*"Performance is key**. I just want the packets"***

Dynamic Filtering

Selectively filter (not capture) packets based on indicators settings

Streaming video/music

P2P activity

Video conferencing

Video downloads (H.264)

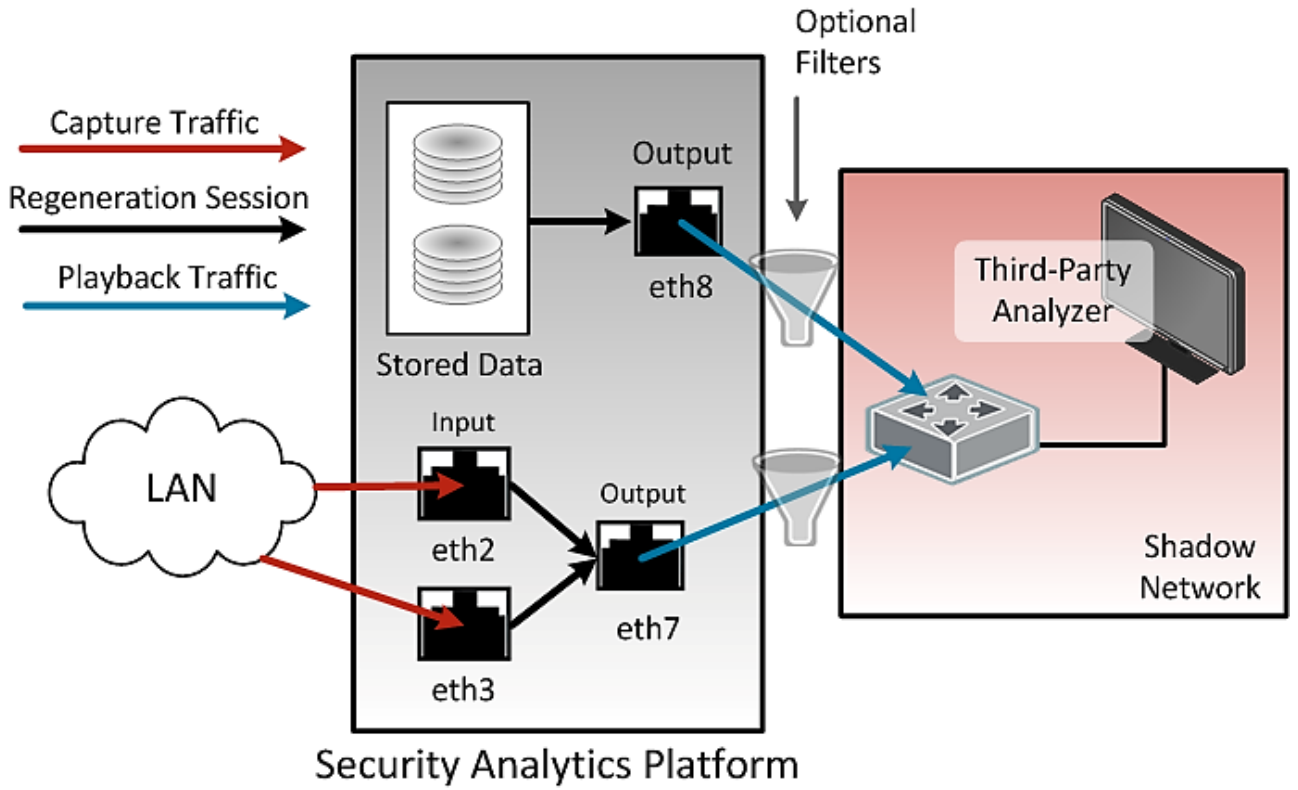
File sharing

Other…

Should it stay or should it go? – **Prioritize available capture storage**

Playback

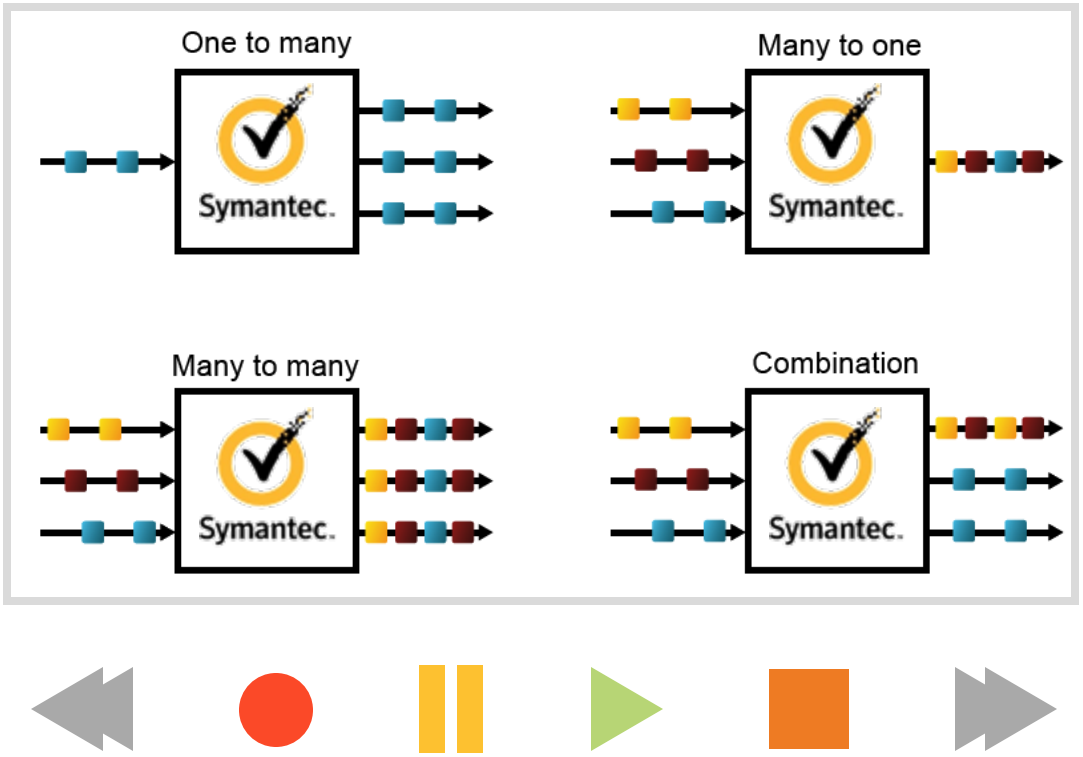
- Transmit captured data flows to third party tools for further analysis
- Regenerate traffic with less than 1 ms of latency, even on 10GBps networks
- Throttle traffic playback so other tools don't bog down
- Replay traffic to other tools to validate effectiveness



"This is the DVR for my network.
I can confirm that my other security tools are effective after signature updates."

Filter and Replay Network Traffic

- Replay any traffic
- Combine segments
- Throttle playback
- Filter Inbound/Outbound Traffic by protocol, IP, MAC address, payload type, or unique bit pattern
- Filter at the header or payload level
- Multiple filters – start and stop at any time, continue to capture
- Import filters using standard Berkley Packet Filter (BPF) format

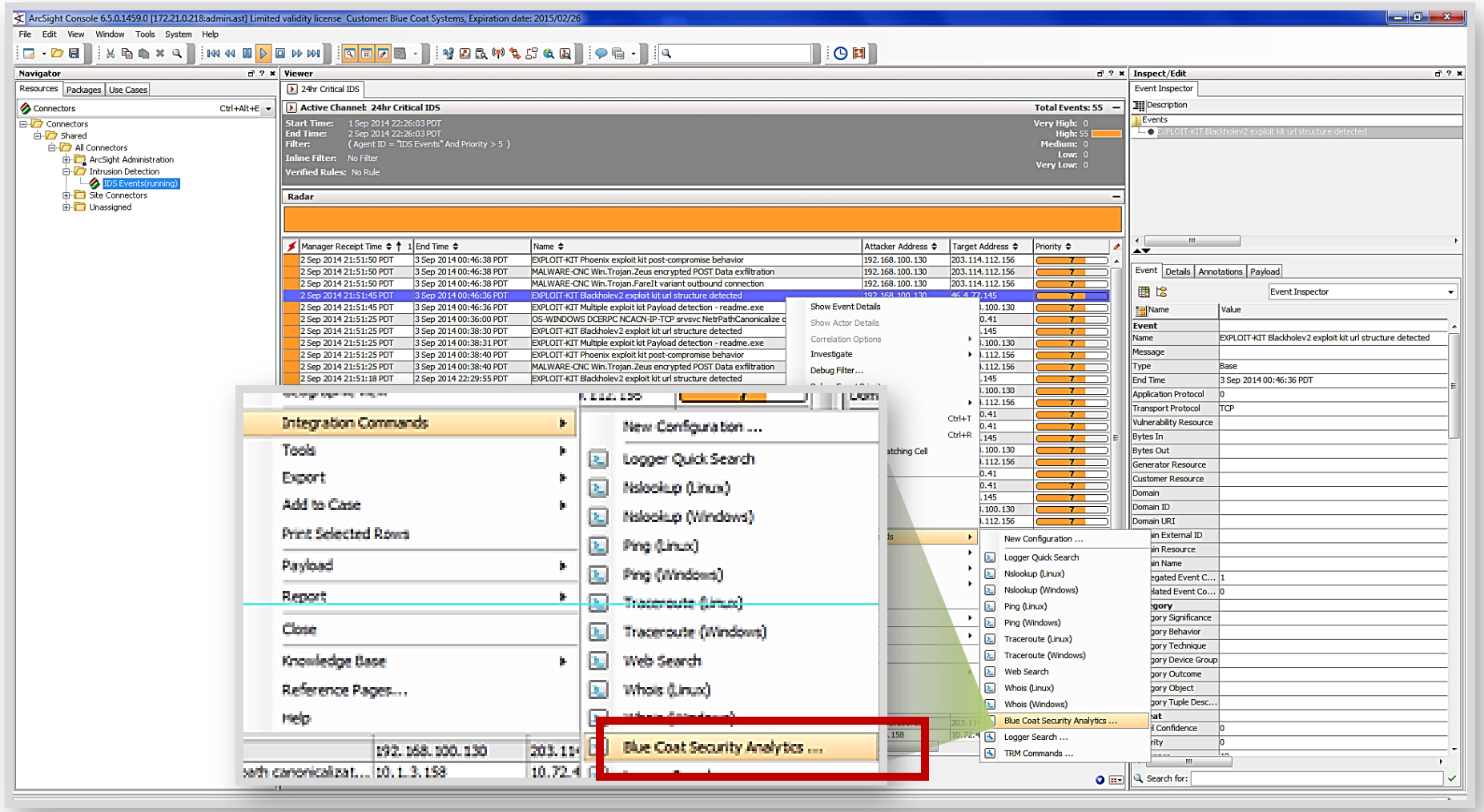


"I can optimize the use of my available storage and capture and replay just want I need to"

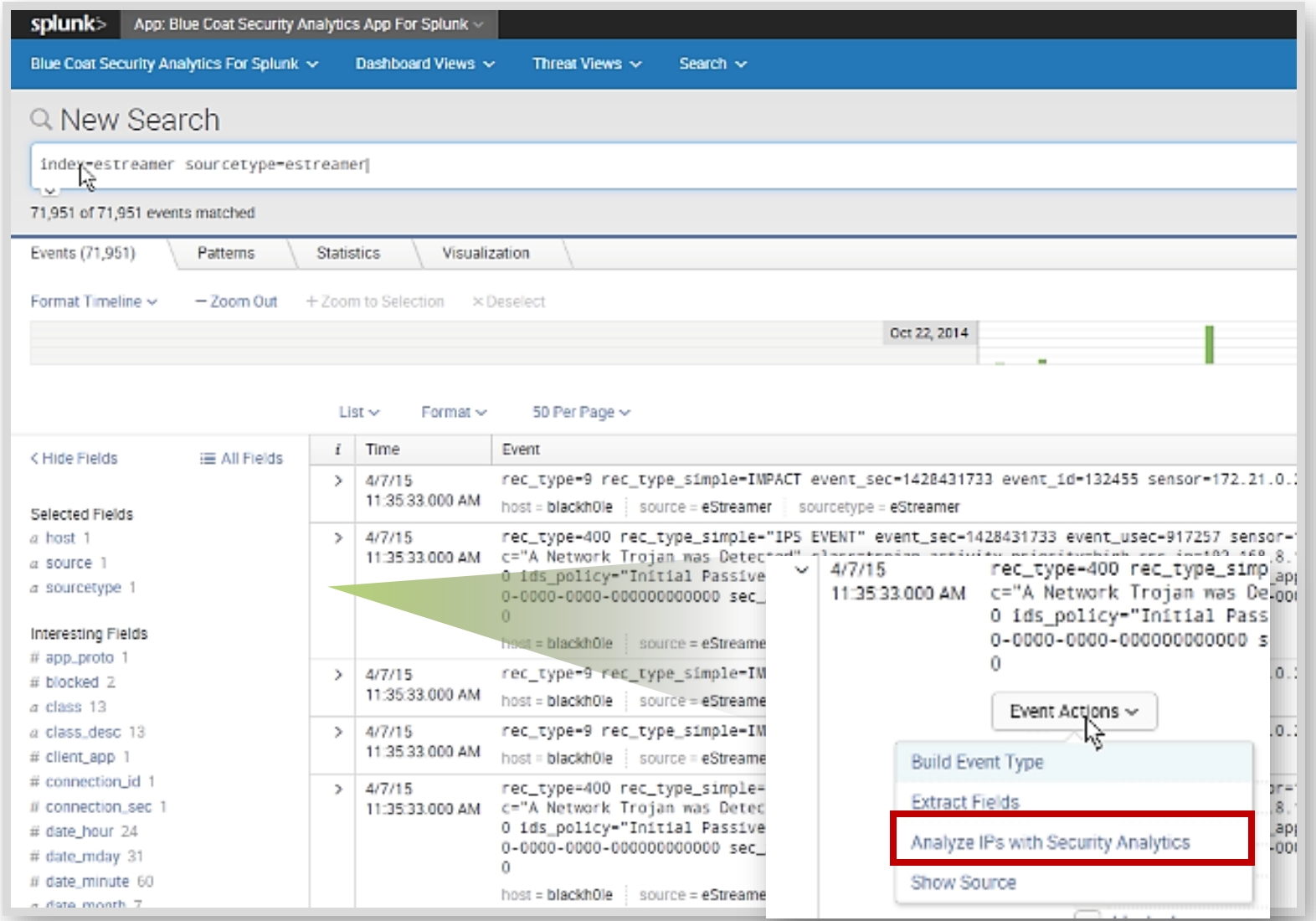
Security Analytics

Partner Integrations (Network Security)

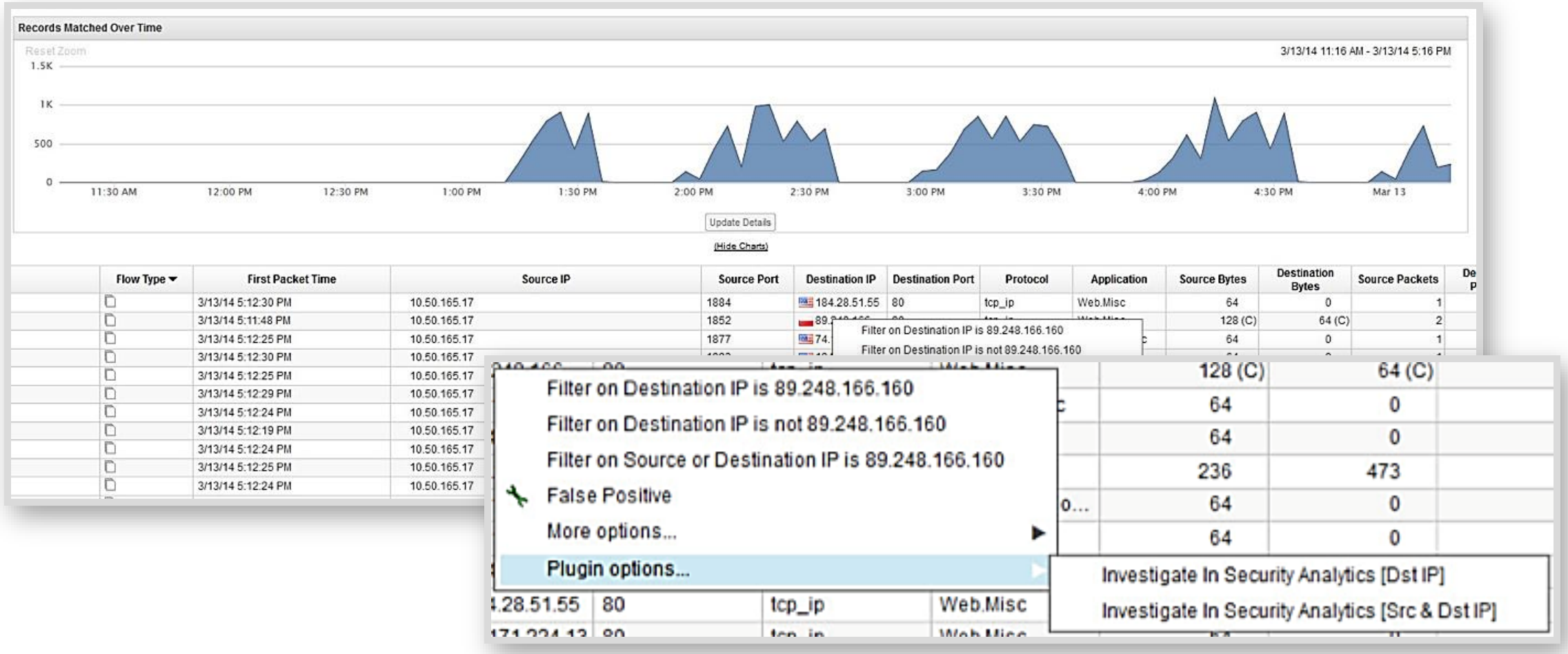
ArcSight™ Integration



Splunk™ Integration



IBM QRadar™ Integration



Symantec™

Thank You