


Driving IT Efficiency: AC Transit Accelerates with Automox

Case Study | SLED

AC Transit, a prominent public transportation provider, revolutionized its IT operations with Automox's cutting-edge solutions. AC Transit is a government agency headquartered in Oakland, California.



AC TRANSIT OBJECTIVES

Facing software update challenges and inconsistent system patching, AC Transit turned to Automox for its cloud-based, centralized, and automatable approach, effectively simplifying the team's network management. This bold step underscored AC Transit's commitment to innovation and efficiency in their operations.

Before finding Automox, AC Transit was solving:

- **Software Update Challenges**
AC Transit grappled with significant hurdles in updating software across its expansive network, particularly with legacy applications.
- **Interdivisional Silos**
The organization confronted the issue of silos within its various divisions and departments, including those spread across diverse geographical locations.

But, AC Transit revolutionized how it operated its IT environment.

AC TRANSIT GETS INTO THE DRIVER'S SEAT WITH AUTOMOX

What sparked AC Transit's interest was Automox's cloud-based system's centralized view and the power to tailor the solution to its unique needs. This met the company's requirements and provided unprecedented flexibility and control, enabling AC Transit to automate patching and bolster its cybersecurity practices.

SINCE 1960
AC Transit excels at serving their community
EMPLOYEES
3000
NUMBER OF ENDPOINTS IN THE STATE
1200

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carah.io/AutomoxResources



For upcoming events:
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For additional information on Automox: carah.io/Autmox



For additional cybersecurity solutions:
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To set up a meeting:
Automox@carahsoft.com
703-889-9808



To purchase, check out the contract vehicles available for procurement:
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Clear Reporting

AC Transit's assets live in different spots. AC Transit uses Automox not only as a patching solution but as an organizational tool, taking advantage of reports to ensure its visibility across the environment. AC Transit now has real-time visibility with cloud-based technology, which is a must in AC Transit CIO Ahsan Baig's book.



Close Account Support and Collaboration

Baig notes some of Automox's value comes from the team itself. He says the support is invaluable, especially when Automox experts help his team think about how to fix or patch certain things. AC Transit has used this aid to help customize its solution for optimum effectiveness.



Breaking Down Siloes

At the beginning of 2020 when remote work took off, AC Transit realized a pattern while working from home in how they were patching their systems: there needed to be more certainty around what was being patched and if their patching was effective. AC Transit took immediate steps to remedy this.

The team took stock of what they had in their environment and how it functioned, then turned to Automox for the last operational step: patching and maintaining device compliance.

AC TRANSIT DRIVES FORWARD A NEW ERA OF OPERATIONAL COMPLIANCE

"Automox's cloud-based, customizable platform offered us real-time visibility into our network, enabling us to identify weaknesses and apply patches proactively," Tas Jalali, Director of Cybersecurity at AC Transit said.

AC Transit values the significant simplification of its daily workflow and the enhanced security Automox brings. Baig and Jalali's testimony underscores Automox's promise as a powerful tool in bolstering cybersecurity and streamlining IT operations.

KEY OUTCOMES

- **Fast vulnerability remediation**
- **Improved notifications and reporting**
- **Complete endpoint visibility and control**

All Your Endpoints. Easily Automated & Controlled.

Always Patched, Configured and Secured.



INFO@AUTOMOX.COM
WWW.AUTOMOX.COM

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