Name of Product/Version: Puppet Enterprise® 2019.0
Product Description: Configuration management software. This document describes the accessibility experience of the end user for Puppet Enterprise® 2019.0.0
DATE: October 2018
Contact information: accessibility@puppet.com
Evaluation Methods Used: Manual and automated testing

Applicable Standards/Guidelines
This report covers the degree of conformance for the following accessibility standard/guidelines:

<table>
<thead>
<tr>
<th>Standard/Guideline</th>
<th>Included In Report</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a></td>
<td>Level A Yes</td>
</tr>
<tr>
<td></td>
<td>Level AA Yes</td>
</tr>
<tr>
<td></td>
<td>Level AAA No</td>
</tr>
<tr>
<td>Section 508 as published in 2017, at <a href="http://www.Section508.gov">http://www.Section508.gov</a></td>
<td>Yes</td>
</tr>
<tr>
<td>EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a></td>
<td>No</td>
</tr>
</tbody>
</table>

Terms
The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
• **Does Not Support**: The majority of product functionality does not meet the criterion.
• **Not Applicable**: The criterion is not relevant to the product.
• **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

• **EN 301 549**: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
• **Revised Section 508**: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/UNDERCONSTRUCTION/WCAG20-TECHS/).

### Table 1: Success Criteria, Level A

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1.1 Non-text Content (Level A)</td>
<td>Supports with Exceptions</td>
<td>The Node Graph screen has controls and graphic relationships that do not have text equivalents.</td>
</tr>
<tr>
<td>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1.2.2 Captions (Prerecorded) (Level A)</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1.3.1 Info and Relationships (Level A)</td>
<td>Supports with Exceptions</td>
<td>Some form controls in the user console do not have associated labels.</td>
</tr>
<tr>
<td>1.3.2 Meaningful Sequence (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>1.3.3 Sensory Characteristics (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>1.4.1 Use of Color (Level A)</td>
<td>Supports with Exceptions</td>
<td>Event detail filter indicates active state only with color</td>
</tr>
<tr>
<td>Success Criteria</td>
<td>Conformance Level</td>
<td>Remarks and Explanations</td>
</tr>
<tr>
<td>---------------------------------------------------------------------------------</td>
<td>--------------------</td>
<td>--------------------------------------------------------------</td>
</tr>
<tr>
<td>1.4.2 Audio Control (Level A)</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>2.1.1 Keyboard (Level A)</td>
<td>Supports with Exceptions</td>
<td>Node Graph is not keyboard navigable.</td>
</tr>
<tr>
<td>2.1.2 No Keyboard Trap (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>2.2.1 Timing Adjustable (Level A)</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>2.2.2 Pause, Stop, Hide (Level A)</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>2.3.1 Three Flashes or Below Threshold (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>2.4.1 Bypass Blocks (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>2.4.2 Page Titled (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>2.4.3 Focus Order (Level A)</td>
<td>Supports with Exceptions</td>
<td>Node graph does not have proper focus order.</td>
</tr>
<tr>
<td>2.4.4 Link Purpose (In Context) (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>3.1.1 Language of Page (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>3.2.1 On Focus (Level A)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>3.2.2 On Input (Level A)</td>
<td>Supports with Exceptions</td>
<td>Filters for Node Graph, Overview, Report List, Packages and Events change contents when selection is changed.</td>
</tr>
<tr>
<td>3.3.1 Error Identification (Level A)</td>
<td>Supports with Exceptions</td>
<td>External Directory inputs do not properly identify errors.</td>
</tr>
<tr>
<td>3.3.2 Labels or Instructions (Level A)</td>
<td>Supports with Exceptions</td>
<td>Some form controls in the user console do not have associated labels.</td>
</tr>
<tr>
<td>4.1.1 Parsing (Level A)</td>
<td>Supports with Exceptions</td>
<td></td>
</tr>
<tr>
<td>4.1.2 Name, Role, Value (Level A)</td>
<td>Supports with Exceptions</td>
<td></td>
</tr>
</tbody>
</table>

Table 2: Success Criteria, Level AA

Notes:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.2.4 Captions (Live) (Level AA)</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1.2.5 Audio Description (Prerecorded) (Level AA)</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>1.4.3 Contrast (Minimum) (Level AA)</td>
<td>Supports with Exceptions</td>
<td>Some links and buttons do not meet 4.5:1 contrast</td>
</tr>
<tr>
<td>1.4.4 Resize text (Level AA)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>1.4.5 Images of Text (Level AA)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>2.4.5 Multiple Ways (Level AA)</td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td>2.4.6 Headings and Labels (Level AA)</td>
<td>Supports with Exceptions</td>
<td>Node Graph needs improvements.</td>
</tr>
</tbody>
</table>
### 2017 Section 508 Report

#### Notes:

### Chapter 3: Functional Performance Criteria (FPC)

#### Notes:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>302.1 Without Vision</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302.2 With Limited Vision</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302.3 Without Perception of Color</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302.4 Without Hearing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302.5 With Limited Hearing</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302.6 Without Speech</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302.7 With Limited Manipulation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302.8 With Limited Reach and Strength</td>
<td></td>
<td></td>
</tr>
<tr>
<td>302.9 With Limited Language, Cognitive, and Learning Abilities</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Chapter 4: Hardware

#### Notes: This section has been removed as Puppet Enterprise is software only.
### Chapter 5: Software

**Notes:**

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>501.1 Scope – Incorporation of WCAG 2.0 AA</strong></td>
<td>See WCAG 2.0 section</td>
<td>See information in WCAG section</td>
</tr>
<tr>
<td><strong>502 Interoperability with Assistive Technology</strong></td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td><strong>502.2.1 User Control of Accessibility Features</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.2.2 No Disruption of Accessibility Features</strong></td>
<td>Supports</td>
<td></td>
</tr>
<tr>
<td><strong>502.3 Accessibility Services</strong></td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td><strong>502.3.1 Object Information</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.2 Modification of Object Information</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.3 Row, Column, and Headers</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.4 Values</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.5 Modification of Values</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.6 Label Relationships</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.7 Hierarchical Relationships</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.8 Text</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.9 Modification of Text</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.10 List of Actions</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.11 Actions on Objects</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.12 Focus Cursor</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.13 Modification of Focus Cursor</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.3.14 Event Notification</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>502.4 Platform Accessibility Features</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>503 Applications</strong></td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td><strong>503.2 User Preferences</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>503.3 Alternative User Interfaces</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>503.4 User Controls for Captions and Audio Description</strong></td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td><strong>503.4.1 Caption Controls</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>503.4.2 Audio Description Controls</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td><strong>504 Authoring Tools</strong></td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td><strong>504.2 Content Creation or Editing</strong></td>
<td>Not Applicable</td>
<td>See information in WCAG section</td>
</tr>
<tr>
<td><strong>504.2.1 Preservation of Information Provided for Accessibility in Format Conversion</strong></td>
<td>Not Applicable</td>
<td></td>
</tr>
</tbody>
</table>
Chapter 6: Support Documentation and Services

Notes:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>601.1 Scope</td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td>602 Support Documentation</td>
<td>Supports with Exceptions</td>
<td></td>
</tr>
<tr>
<td>602.2 Accessibility and Compatibility Features</td>
<td>Supports with Exceptions</td>
<td></td>
</tr>
<tr>
<td>602.3 Electronic Support Documentation</td>
<td>Supports with Exceptions</td>
<td>See information in WCAG section</td>
</tr>
<tr>
<td>602.4 Alternate Formats for Non-Electronic Support Documentation</td>
<td>Not Applicable</td>
<td></td>
</tr>
<tr>
<td>603 Support Services</td>
<td>Heading cell – no response required</td>
<td>Heading cell – no response required</td>
</tr>
<tr>
<td>603.2 Information on Accessibility and Compatibility Features</td>
<td>Supports with Exceptions</td>
<td></td>
</tr>
<tr>
<td>603.3 Accommodation of Communication Needs</td>
<td>Supports with Exceptions</td>
<td></td>
</tr>
</tbody>
</table>

Legal Disclaimer (Puppet, Inc.)

© 2018 Puppet, Inc. All rights reserved. All product names, trademarks, and registered trademarks are property of their respective owners. All company product and services names used herein are for identification purposes only. This document is for informational purposes only and Puppet, Inc. does not guarantee that the information provided in this document will be error-free, or that any errors will be corrected, or that your use of the information will provide specific results. THIS DOCUMENT IS DELIVERED ON AN “AS IS” BASIS. ALL INFORMATION PROVIDED IS SUBJECT TO CHANGE WITHOUT NOTICE. PUPPET DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF ACCURACY, NON-INFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.