

# Helping the Public Sector

Government, now more than ever, needs to go digital. Government organizations of every size and jurisdiction are being called upon to provide accurate and real-time information and deliver essential services across the globe. Google Cloud and our ecosystem of partners are focused on delivering solutions to help government agencies operate quickly and effectively to support their constituents.

## Provide continuity of operations with a remote workforce and telemedicine



### Remote working, learning & Telehealth

As many institutions and agencies face or are preparing for closures due to COVID-19, Google Cloud is providing training and resources to support remote working and meetings. G Suite and Meet offers for video and collaboration capabilities provide business continuity and digital health capabilities.

[New York City Department of Education rolled out 1.3 million accounts so students can continue their school year virtually at home.](#)



### VDI & Chrome solutions

For employees impacted that do not have the hardware required to fulfill their jobs in a remote environment, enable them to work from anywhere, with secure, managed access and a range of tools with cross platform support. [Learn more.](#)



### Bolstering government websites

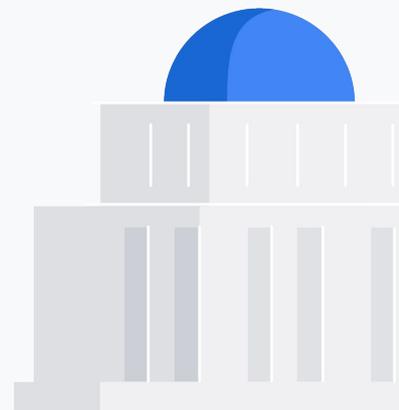
Our fast, reliable [content delivery network](#) is helping government agencies ensure websites don't crash in times of unprecedented views.



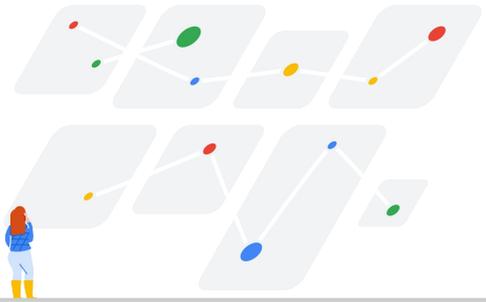
### Local emergency management tracking

City and county health and community resource information is in rapid implementation for real-time and accurate citizen communication, Q&A, and recommended care.

[Eagle County, Colorado](#)



## Make real time policy decisions with real time data



### Virtual Rapid Response Support

Increase your capacity to address the influx of questions related to COVID-19 and quickly disseminate quality information to your constituents with multi-channel support (voice, chat, and social) through our rapid response virtual agent.



### Disease Monitoring & Control

Enable medical staff to engage remotely with at-risk people and deliver actionable insights for government leaders.



### Public Health Critical Asset Management

Our platform is supporting the health community to mobilize the right assets (beds, ventilators, masks, gloves) to the right place at the right time with rapid data collection and integration, storage, analytics and predictions for informed and efficient decision-making.



### Epidemiological Deep Learning & Research Grants

We are providing Google Cloud credits to coalitions of researchers from academia and government to use deep learning and AI to understand the virus, its impact on communities, and how to prepare and mitigate its impact.



### Social Services

Unemployment, Food Assistance, Medicaid /CHIP, Cash Assistance, Housing Assistance and Child & Adult Protection services will be overwhelmed by COVID-19. We're applying multiple aspects of our platform (including Chatbots, Web Traffic Throttles, Document Processing using AI/ML and G Suite) to deliver a holistic solution to help these agencies deliver quality service during unprecedented increases in demand.

