

Carahsoft has partnered with ServiceNow’s ecosystem of Technology Partners to address the unique requirements government customers face when delivering on their agency’s mission. These Technology Partners have developed certified applications that ServiceNow customers can leverage to bring additional value to the Now Platform.



IT Management

Incident Management Connector for ServiceNow® enables IT support to dramatically reduce MTTR across all phases of the incident management process.

Integrate your mainframe and IBM i systems into ServiceNow® for a complete view of your IT infrastructure.

Leverage ServiceNow®’s workflow and ticketing capabilities with PagerDuty’s robust on-call scheduling, notifications and escalations.

Real-time agentless visibility and automated asset true-up for IT incident management.

Integrate SAP’s Solution Manager 7.2 CHaRM with ServiceNow®’s ITSM for tickets, alerts, and change management with Concorn’s SNOW Adapter.

Connecting customers and service providers, and replicating ServiceNow® data without performance impact.

Allow your IT asset management team and field techs to operate offline-capable apps on mobile devices.

Automated Testing Platform - provides users a robust set of features and capabilities to make test automation easier and faster.

Streamline the data recovery process through ServiceNow that includes shipping, recovery, reporting and secure return of all devices.

Automate the maintenance and troubleshooting of ServiceNow Discovery, 100x faster than an experienced ServiceNow Administrator, with our certified App, Discovery Admin.

Cybersecurity Manager delivers a modern web-based capability to automate the NIST RMF process and accelerate compliance.

Correlate changes made to IT systems with ServiceNow® Change Requests.

Managing your Enterprise Backup as an asset.

Productivity & Project Management

The Best Practice Engine® is an automated code analyzer that enables you to identify issues in your instance in real time, reduce defects in your code, and speeds up your development effort.

Enterprise Asset Management Solution integrated into ServiceNow®.

VividCharts is a data visualization platform built entirely on the ServiceNow® platform offering high end data visualizations to users.

Leverage ServiceNow® for holistic mobile management including assets, expenses, usage and services.

Tasker streamlines and tracks task activities from end-to-end.

TyGR’s Checklist Pro application creates customized checklists for any ServiceNow table with a variety of checklist items enabling best practices and transparency.

CareAR provides an Augmented Reality collaboration platform that extends the value of ServiceNow to provide remote visual support to service management teams, greatly enhancing the experience of customers, employees, and field staff.

Serenity’s Health and Safety application provides an Environmental, Health, & Safety solution powered by the ServiceNow platform.

Human Resources / Telecom

Create, deliver, track and report on your training – directly in ServiceNow®.

Extend ServiceNow® through interactive communications via SMS, email, voice, social media, and rich mobile app alternatives.

Advanced CTI integration with 3CLogic’s Cloud Communications Platform.

Contract & Document Management

ProcurementPath is an all-in-one Procurement suite to automate sourcing, procurement, purchasing, and contracts department.

DocGenerator for ServiceNow® provides On-demand document creation with real-time data.

Innovated applications to enhance the user experience through PDF and Excel Sheet generation in ServiceNow®.

Identity Management

SailPoint, the leader in identity management, delivers an innovative approach to securing access across the enterprise with the SailPoint Predictive Identity™ platform.

Free Single Sign-On, User Provisioning, and Security features from Okta