Business Applications

Feature Experience Parity Exceptions and Roadmap in US Government clouds
February, 2025

The deployment of Business Applications in each geography is built on the foundational principles of security, privacy, compliance, transparency, reliability, and in-country disaster recovery, offering organizations a complete cloud infrastructure and platform, as well as familiar productivity and business application tools. This means that customer data is stored at rest within the geography, except as noted in the Trust Center (**https://www.microsoft.com/en-us/trust-center/privacy/data-location**).

Microsoft strives to maintain functional parity across our localized data center deployments. However, there are exceptions affected by dependent service availability, market priorities, or compliance regulations. These exceptions are indicated through the Product and Feature Availability table below and intended to help customers understand and plan for successful implementation of their business application solutions. Microsoft continues to evaluate these services and capabilities for inclusion and updates in future releases.

A status is provided for each Feature. They include:

Available: This feature is Generally Available in the Geo
Roadmap: This feature is on the product roadmap for deployment into this Geo, but a committed date has not yet been established
Not Available/No Plans: This feature is not on the roadmap and there are no actions underway to evaluate its inclusion for the Geo
Public Preview: This feature is available as a Public Preview feature in the Geo
Private Preview: This feature is available as a Private Preview feature in the Geo
Limited - See Documentation: This feature is available in the Geo, however the documentation explains unique details about its functionality in the Geo
Workaround Available: While the feature, directly, is not available in the Geo, there is a documented workaround to achieve the same or similar functional intent**.** Please refer to the feature documentation for more information.

Furthermore, to aide in general planning, anticipated availability timeframes are provided wherever possible. They are expressed as **Calendar Year** – Half (e.g. CY22-H1) or **Calendar Year** – Quarter (e.g. CY22-Q3), wherein:

H1: January through June, H2: July through December, Q1: January through March, Q2: April through June, Q3: July through September, Q4: October through December

Please note that these are projections in our roadmap, and subject to change without notice. This information is updated and published every 4-6 weeks and represents our projections at that time. Until a feature is marked as Available, these timeframes are subject to change without prior notice.

For more information about these exceptions, if you have a feature gap to add that you do not see here, if you observe an inaccuracy, or for questions about service availability, please contact your Microsoft representative or Support (**https://dynamics.microsoft.com/support**).

CoPilot Capabilities for US Gov Geos: https://releaseplans.microsoft.com/en-US/availability-reports/?report=copilotproductreport
Please contact your Microsoft representative for more information related to the **US Sec** and **US Nat** Geographies.

Change log for this month:	• Dataverse (Developer) is available in GCC, planned for CY2025-Q1 in GCC High, and planned for CY2025-Q2 in DoD. • Dynamics 365 Sales Enterprise Renamed "Deal Manager Workspace (Preview)" to "Opportunity Pipeline View" Removed "Sequences / Sequence Reporting" Renamed "Sales Accelerator (partial)" with "Sales Accelerator (Sequences)" and is available in GCC, GCC High, and DoD. Added "Sales Accelerator (Sequence Analytics)" is not available in GCC, GCC High, and DoD. Added "Sales Accelerator (A/B Testing)" is not available in GCC, GCC High, and DoD. • Customer Lockbox is available in GCC, GCC High, and DoD. • Omnichannel for Customer Service Chat is available in GCC, on the roadmap for GCC High, and not available in DoD. Digital Messaging is available in GCC, on the roadmap for GCC High, and not available in DoD. Voice is on the roadmap for GCC and GCC High, and not available in DoD. Self-service Voice Bot / IVR is on the roadmap for GCC and GCC High, and not available in DoD. Data Model customization for Analytics is on the roadmap for GCC and GCC High, and not available in DoD. Conversation Summary is on the roadmap for GCC and GCC High, and not available in DoD. Teams Channel is not available in GCC, GCC High, and DoD. Apple Message for Business is not available in GCC, GCC High, and DoD. WhatsApp via Azure Communication Services is not available in GCC, GCC High, and DoD. Sentiment-based routing is not available in GCC, GCC High, and DoD.

Feature Experience Parity Exceptions and Roadmap

Product Area	Feature	IL2 US GCC	IL4 US GCC High	IL5 US DoD
Common Platform Capabilities				
	Dynamics 365 Lifecycle Services ("LCS") - Geo Specific	Available	Available	Roadmap
	Azure Synapse Link for Dataverse (and Data Lake)	Available	Available	Available
	Continuous access evaluation integration with Power Platform (preview)	Private Preview	Private Preview	Roadmap
	Customer Lockbox	Available	Available	Available
	Dataverse (Default Environment)	Available	Available	Available
	Dataverse (Developer)	Available	CY2025-Q1	CY2025-Q2
	Dataverse (Production/Sandbox)	Available	Available	Available
	Dataverse (Subscription Trials via PPAC)	Not Available	Not Available	Not Available
	Dataverse Search	Available	Available	Available
	Github Actions CI/CD CLI Tool Integration	Available	Available	Available
	Install Applications via AppSource	Not Available	Not Available	Not Available
	OnPrem to Online Migrations	Available	Available	Available
	Pay as you Go licensing model	Available	Roadmap	Roadmap
	Virtual Tables via Virtual Connector Provider	CY2025-Q2	CY2025-Q2	CY2025-Q2
Dynamics 365 Business Central		Not Available	Not Available	Not Available
Dynamics 365 Commerce				
	Commerce HQ	Not Available	Not Available	Not Available
	Commerce Scale Unit and POS - Cloud	Not Available	Not Available	Not Available
	e-Commerce	Not Available	Not Available	Not Available
	Rating and Reviews	Not Available	Not Available	Not Available
	Recommendations	Not Available	Not Available	Not Available
	Recommendations AI	Not Available	Not Available	Not Available
Dynamics 365 Customer Insights - Journeys				
	Customer Journey Orchestration (RTM - Real Time Marketing)	Roadmap	Roadmap	Roadmap
	Outbound Marketing	Roadmap	Roadmap	Roadmap
Dynamics 365 Customer Insights - Data		Roadmap	Roadmap	Roadmap
Dynamics 365 Customer Service				
	Dynamics 365 Customer Service	Available	Available	Available
	Create and join a Teams meeting from an appointment	Available	Available	Available
	Customer Service Insights	Roadmap	Roadmap	Roadmap
	Customer Service Teams Collaboration (Chat and Swarming)	Roadmap	Roadmap	Roadmap
	Knowledge Analytics	Available	Not Available	Not Available
	Set up external knowledge search providers	Available	Not Available	Not Available
Dynamics 365 Customer Voice		Available	Not Available	Not Available
Dynamics 365 Field Service				
	Dynamics 365 Field Service	Available	Available	Available
	Connected Field Service	Available	Available	Available
	Field Service Mobile Application - Android	Available	Available	Roadmap
	Field Service Mobile Application - iOS	Roadmap	Roadmap	Roadmap
	Field Service Mobile Application - Windows	Roadmap	Roadmap	Roadmap
	Resource Scheduling Optimization	Roadmap	Not Available	Not Available
Dynamics 365 Finance				
	Dynamics 365 Finance	Available	Available	CY2025-H1
	Business Performance Analytics	Roadmap	Roadmap	Roadmap
	Data Upgrade from AX2012	Available	Available	Roadmap
	Dual Write (Integrate Data into Dataverse)	Available	Available	Roadmap
	Electronic Invoicing	Not Available	Not Available	Not Available
	Embedded Power Apps	Available	Available	Roadmap
	Embedded PowerBI Reports	Available	Available	Roadmap
	Excel Add-in	Available	Roadmap	Roadmap
	Expense Management	Not Available	Not Available	Not Available
	Finance Insights	Not Available	Not Available	Not Available
	Finance Insights With Data Writing	Not Available	Not Available	Not Available
	Financial Dimension service	Not Available	Not Available	Not Available
	Financial Reporting	Available	Available	Roadmap
	Optimize year-end close	Not Available	Not Available	Not Available
	Regression Suite Automation Tool	Available	Available	Roadmap
	Regulatory Configuration Service	Not Available	Not Available	Not Available
	Synapse Link for Dataverse	Available	Roadmap	Roadmap
	Tax Calculation	Not Available	Not Available	Not Available
	Vendor Invoice Capture	Not Available	Not Available	Not Available
	Finance Premium	Not Available	Not Available	Not Available
	Business Performance Planning (Finance Premium)	Not Available	Not Available	Not Available
Dynamics 365 Fraud Protection		Not Available	Not Available	Not Available
Dynamics 365 Guides		Available	Roadmap	Roadmap

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Product Area	Feature	IL2 US GCC	IL4 US GCC High	IL5 US DoD
Dynamics 365 Human Resources				
	Dynamics 365 Human Resources	CY2025-Q2	Roadmap	Roadmap
	Recruiting App	Not Available	Not Available	Not Available
Dynamics 365 Omnichannel for Customer Service				
	Chat	Available	Roadmap	Not Available
	Digital Messaging	Available	Roadmap	Not Available
	Voice	Roadmap	Roadmap	Not Available
	Self-service Voice Bot / IVR	Roadmap	Roadmap	Not Available
	Data Model customization for Analytics	Roadmap	Roadmap	Not Available
	Conversation Summary	Roadmap	Roadmap	Not Available
	Teams Channel	Not Available	Not Available	Not Available
	Apple Message for Business	Not Available	Not Available	Not Available
	WhatsApp via Azure Communication Services	Not Available	Not Available	Not Available
	Sentiment-based routing	Not Available	Not Available	Not Available
Dynamics 365 Project Operations		CY2024-H2	Roadmap	Not Available
Dynamics 365 Remote Assist				
	Remote Assist Mobile App	Roadmap	Roadmap	Roadmap
	Remote Assist on Hololens	Available	Available	Roadmap
Dynamics 365 Sales Enterprise				
	Dynamics 365 Sales Enterprise	Available	Available	Available
	Assistant (Standard Cards)	Available	Available	Available
	Basic Collaboration Experience with the Dynamics 365 app for Microsoft Teams	Not Available	Not Available	Not Available
	Business Card Reader in Contact Quick Create	Available	Available	Available
	Competitors, Goals, and Territory Management	Available	Available	Available
	Opportunity Pipeline View	Available	Available	Available
	Email Engagement	Not Available	Not Available	Not Available
	Enhanced Collaboration Experience with the Dynamics 365 app for Microsoft Teams	Not Available	Not Available	Not Available
	In App Marketing (Marketing Lists and Email Campaigns)	Available	Available	Available
	Lead and Opportunity Management	Available	Available	Available
	Live Org Charts	Available	Available	Available
	Microsoft Teams Chat in Sales Hub	Not Available	Not Available	Not Available
	Products and Price List Management	Available	Available	Available
	Quote, Order, and Invoice Management	Available	Available	Available
	Sales Accelerator (Sequences)	Available	Available	Available
	Sales Forecasting (Manual)	Not Available	Not Available	Not Available
	Sales Mobile App - Android	Not Available	Not Available	Not Available
	Sales Mobile App - iOS	Not Available	Not Available	Not Available
	Sales Accelerator (Sequence Analytics)	Not Available	Not Available	Not Available
	Sales Accelerator (A/B Testing)	Not Available	Not Available	Not Available
	SMS	Not Available	Not Available	Not Available
Dynamics 365 Sales Insights				
	Assistant customization and premium cards	Not Available	Not Available	Not Available
	Auto capture V1 (V2 is deprecated)	Available	Available	Available
	Conversation intelligence	Roadmap	Roadmap	Roadmap
	Notes analysis	Not Available	Not Available	Not Available
	Predictive lead scoring	CY2025-Q3	CY2025-Q3	Roadmap
	Predictive opportunity scoring	CY2025-Q3	CY2025-Q3	Roadmap
	Premium forecasting	Not Available	Not Available	Not Available
	Relationship analytics	CY2025-Q3	CY2025-Q3	Roadmap
	Sales accelerator	Available	Available	Available
	Talking points (Deprecated)	Deprecated	Deprecated	Deprecated
	Who knows whom	Not Available	Not Available	Not Available
Dynamics 365 Supply Chain Management				
	Dynamics 365 Supply Chain Management	Available	Available	CY2025-H1
	Dynamics 365 Intelligent Order Management	Not Available	Not Available	Not Available
	Enterprise Asset Management	Available	Available	Roadmap
	Global Inventory Accounting	Not Available	Not Available	Not Available
	Inventory Visibility	Not Available	Not Available	Not Available
	Planning Optimization	Available	Roadmap	Roadmap
	Sensor Data Intelligence (formerly IoT Intelligence)	Roadmap	Roadmap	Roadmap
	Dynamics 365 Supply Chain Management Premium	Not Available	Not Available	Not Available
General Apps				
	Microsoft Vaccination Management	Available	Not Available	Not Available
	Return to School	Not Available	Not Available	Not Available
	Return to the Workplace	Available	Available	Not Available
	Unify (Microsoft Internal)	Available	Not Available	Not Available
Geo to Geo Migrations				

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	Dataverse Environment Migrations	Available	Available	Available
	F&O Environment Migration	Roadmap	No Plans	No Plans
	LCS Migration	Roadmap	No Plans	No Plans
Industry Solutions				
	Financial Service	Not Available	Not Available	No Plans
	Healthcare	Not Available	Not Available	No Plans
	Manufacturing	Not Available	Not Available	No Plans
	Nonprofit	Not Available	Not Available	No Plans
	Retail	Not Available	Not Available	No Plans
	Sustainability	Not Available	Not Available	No Plans
Managed Environments				
	Managed Environments	Available	Available	Available
	ME Admin Digest (Usage insights)	Available	Available	Roadmap
	ME Data Policies	Available	Available	Available
	ME Limit Sharing	Available	Available	Available
	ME Maker Onboarding	Roadmap	Roadmap	Roadmap
	ME Set up pipelines in Power Platform	Available	Available	Available
	Solution Checker	Available	Available	Available
Microsoft Relationship Sales				
	Microsoft Relationship Sales	Not Available	Not Available	Not Available
	LinkedIn Sales Navigator	Roadmap	Roadmap	Roadmap
Nuance		Not Available	Not Available	Not Available
Power Apps				
	Power Apps for Office 365	Available	Available	Available
	Power Apps Model Driven Apps	Available	Available	Available
	Power Apps Per User / Per App	Available	Available	Available
	Canvas App within PowerBI	Available	Available	Roadmap
	Cards for PowerApps	Not Available	Not Available	Not Available
	Coauthoring in model-driven apps (preview)	Roadmap	Roadmap	Roadmap
	Core Office Integration (e.g. SharePoint, OneDrive, Outlook, Excel)	Available	Available	Available
	Custom Pages in MDAs	Available	Available	Available
	Dataflows in Power Apps	Available	Available	Available
	Dataverse for Teams	Available	Available	Available
	Dataverse for Teams Edit in Excel	Roadmap	Roadmap	Roadmap
	Embed a canvas app as personal app in Teams	Not Available	Not Available	Not Available
	Embed a canvas app as tab app in Teams	Available	Available	Available
	Embed a model-driven app as personal app in Teams	Roadmap	Roadmap	Roadmap
	Embed a model-driven app as tab app in Teams	Not Available	Not Available	Not Available
	Embed Stream in Canvas App	Roadmap	Roadmap	Roadmap
	Geospatial Components	Not Available	Not Available	Not Available
	Import Export customizations (Dataverse for Teams)	Available	Available	Available
	Intune MAM	Available	Available	Available
	Migrate Microsoft Access data to Microsoft Dataverse	Available	Available	Available
	Mobile / Tablet App for Win 10+	Available	Available	Available
	Native Power Apps (Wrap Service)	Roadmap	Roadmap	Roadmap
	Office 365 Application Discovery	Available	Available	Available
	PBI Embed in Model Driven App Form	Available	Available	Available
	Power Apps B2B Bring your Own License (Cross Cloud) - Per User	No Plans	No Plans	No Plans
	Power Apps Monitor	Available	Available	Available
	Push Notifications - Android	Available	Not Available	Not Available
	Push Notifications - IOS	Available	Not Available	Not Available
	Supporting B2B App (Sharing through Mobile App)	Available	Available	Available
	Test Studio	Not Available	Not Available	Not Available
	Power Apps / Dataverse native integration with Git (ALM)	Not Available	Not Available	Not Available
	Azure Maps in Canvas Apps	Not Available	Not Available	Not Available
Power Automate				
	Power Automate for Office 365	Available	Available	Available
	Power Automate Per User / Per Flow	Available	Available	Available
	Actionable Approval Emails (.e.g "Adaptive Cards")	Not Available	Not Available	Not Available
	Connector Blocked by Default	Not Relevant	Available	Available
	Connectors (Varies by Geography)	Available	Available	Available
	Create a Power Automate visual for Power BI (Preview)	Roadmap	Roadmap	Roadmap
	Cross-Cloud Connector Support (Limited)	Limited - See Documenta	Not Relevant	Not Relevant
	Custom Code Connectors	Available	Available	Available
	Custom Connectors	Available	Available	Available
	Excel App	Not Available	Not Available	Available
	Flow Transaction Emails	Available	Available	Available

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Product Area	Feature	IL2 US GCC	IL4 US GCC High	IL5 US DoD
	Guest User Participation in Approval Workflows	Available	Available	Available
	Mobile App - Android	Available	Available	Available
	Mobile App - iOS	Available	Roadmap	Roadmap
	OneNote Connector Listing Capabilities	Roadmap	Roadmap	Roadmap
	Power Automate Analytics (Per Flow)	Roadmap	Roadmap	Roadmap
	Power Automate Analytics (Tenant)	Roadmap	Roadmap	Roadmap
	Power Automate Desktop	Available	Available	Available
	Power Automate Teams App	Available	Roadmap	Roadmap
	Power Automate Templates	Available	Available	Available
	Power Automate UI Flows ("RPA")	Available	Available	Available
	Process Advisor	Available	Available	Roadmap
	SAP Integration for the Power Platform	Available	Available	Available
	Send a message in Teams using Power Automate (Teams Flow Bot)	Available	Available	Available
	Submitting Templates to the Gallery	Available	Available	Available
	Windows License Entitlement	Available	Available	Available
Power Pages				
	Power Pages	Available	Available	Available
	Portal Capacity Consumption Report	Not Available	Not Available	Not Available
	Portals VS Extensions	Available	Available	Available
Power Platform AI Builder				
	Power Platform AI Builder	Available	Available	Roadmap
	Business Card Reader	Available	Available	Roadmap
	Custom Document Processing (Structured/Semi-Structured	Available	Available	Roadmap
	Custom Document Processing (Unstructured Documents)	Available	Available	Roadmap
	Custom Entity Extraction	Available	Available	Roadmap
	Custom Image Classification (Lobe)	Not Available	Not Available	Not Available
	Custom Object Detection	Available	Available	Roadmap
	Custom Prediction	Available	Available	Roadmap
	Document Automation Toolkit	Not Available	Not Available	Not Available
	Prebuilt Business Card Reader	Available	Available	Roadmap
	Prebuilt Category Classification	Public Preview	Public Preview	Not Available
	Prebuilt Entity Extraction	Available	Available	Roadmap
	Prebuilt Identity Document Reader	Available	Available	Roadmap
	Prebuilt Invoice Processing	Available	Available	Roadmap
	Prebuilt Key Phrase Extraction	Available	Available	Roadmap
	Prebuilt Language Detection	Available	Available	Roadmap
	Prebuilt Receipt Processing	Available	Available	Roadmap
	Prebuilt Sentiment Analysis	Available	Available	Roadmap
	Prebuilt Text Recognition	Available	Available	Roadmap
	Prebuilt Text Translation	Available	Available	Roadmap
Power Platform Admin Center (PPAC)				
	Power Platform Admin Center (PPAC)	Available	Available	Available
	Data loss prevention activity logging	Not Available	Not Available	Not Available
	Export Diagnostics & Perf Data to App Insights	Private Preview	Private Preview	Roadmap
	Manage your maintenance window	Requires CSS Ticket	Requires CSS Ticket	Requires CSS Ticket
	Tenant Isolation	Available	Available	Available
	View & Manage OnPrem Data Gateways	Available	Available	Available
	Security hub	CY2025-Q1	CY2025-Q1	Roadmap
Power Platform Admin Center Analytics				
	Power Apps Analytics (Tenant)	Roadmap	Roadmap	Roadmap
	Power Apps and Power Automate Analytics	Available	Available	Not Available
	Power Platform inventory and usage data	Private Preview	Private Preview	Roadmap
	PPAC Analytics - Dataverse	Available	Available	Available
	Tenant Level Analytics	Private Preview	Private Preview	Roadmap
Copilot Studio (Power Virtual Agent)				
	Copilot Studio (Power Virtual Agent)	Available	Available	Roadmap
	AI Capabilities	Roadmap	Roadmap	Roadmap
	OmniChannel IVR	Roadmap	Roadmap	Roadmap
	Copilot Studio Analytics	CY2025-Q1	CY2025-Q1	Roadmap
	Copilot Studio Microsoft Teams app experience	Roadmap	Roadmap	Roadmap
	PVA Telephony(Standalone IVR)	Roadmap	Roadmap	Roadmap
	Teams channel in the Copilot Studio web app	Available	Roadmap	Roadmap
	Transfer to agents	Available	Roadmap	Roadmap