



Adobe Creative Cloud 2020

Creative Cloud 2020 (CC2020) Feature Restricted License (FRL) Offline software packages are available for download through the Adobe JELA-II Carahsoft Download Portal (<https://adobe.carahsoft.com/JELA>). This new version has not yet been approved for all Army-wide use.

Until Army-wide approval is granted, each Command/region will need to have their Risk Management Framework (RMF) Authorizing Official (AO) to grant reciprocity based on the work TRADOC has done. Please go through your Command's proper channels for use of the Adobe CC2020.

TRADOC completed the RMF Assess Only process to grant use of Creative Cloud 2020; the eMASS System ID is 3386. The TRADOC AO has approved Adobe CC2020 for use in TRADOC, and 7th Signal Command Theater AO has expanded this approval for all of CONUS. Other Commands/organizations should follow the Cybersecurity/RMF reciprocity process as established for their organization for AO approval as appropriate.

Installation Notes:

The CC2020 FRL-Offline software is available in four build/packages: Digital Imaging Tools (Acrobat Pro, Photoshop, Illustrator, InDesign & Bridge), Web Tools (Dreamweaver & Animate/Flash Pro), Video & Audio Tools (premier Pro, After Effects, Audition, Prelude & Media Encoder), and Exclusive Tools (Character Animator, InCopy & Lightroom Classic).

No Internet connectivity and no Serial Key is required for installation/activation, as these packages operate using a new offline licensing method.

You can uninstall previous applications via whichever method you prefer, for example, using the Creative Cloud Cleaner Tool: <https://helpx.adobe.com/creative-cloud/kb/cc-cleaner-tool-installation-problems.html>

Once you are ready to install, you will unzip the package, go into the "build folder," and run the Windows Installer Package with the same name as the original folder.

Note: you can have both CC 2018 and CC 2020 installed on the same system without technical complications or licensing issues if you so choose.

