



# Agency Efficiency Jumpstart Program

## Moveworks Solution Brief

### Agency Efficiency Jumpstart Program

[\[Designed one-pager\]](#)

#### Moveworks Agentic AI Assistant is now FedRamp Ready!

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The Agency Efficiency Jumpstart program is designed to fast-track your deployment of Moveworks Agentic AI Assistant for your employees. Whether you have a vision for AI agents you'd like to deploy, or want to explore what's possible, we're excited to offer simple paths to make your vision a reality, with expert Professional Services guidance by your side every step of the way.

We're offering a unique opportunity to accelerate your implementation of an Agentic AI Assistant inside MSFT Teams for all your employees. With a consultative approach, our Engineers will become an extension of your team, helping to design, architect, and launch the below use cases within your Moveworks Agentic AI Assistant. We're offering the distinct integrations below to expedite common use cases from our 300+ customers to showcase quick ROI for your agency:

- a. ServiceNow ITSM
  - Help employees help themselves by maximizing your investment in ServiceNow by allowing the Moveworks AI Assistant to tap into ServiceNow via a Service Account
- b. Microsoft Active Directory (read only) + MSFT Teams
  - Ensure your Moveworks Agentic AI Assistant knows who users are follows existing security rights and roles for individuals.
  - Deploy the Moveworks Agentic AI Assistant directly in your agency MSFT Teams environment

- c. Sharepoint & ServiceNow Knowledge
  - Allow your Moveworks Agentic AI Assistant to tap into all the existing self-help knowledge articles, FAQs, and policy information employees need to help themselves.

What use cases you'll get with the Agency Efficiency Jumpstart program:

1. Manage IT tickets
2. Knowledge lookup for troubleshooting articles, FAQs, and other self-help articles
3. Approval automation
4. Form finding for catalogue items
5. People registry lookups
6. A generative AI Assistant that can write emails, summarize answers, and more!

Exclusive access to the Moveworks' Agency Efficiency Jumpstart Program comes with:

1. Designated support and frequent meetings with a member of Moveworks Professional Services organization who are experts in our Agentic AI Assistant Platform.
2. Assistance in managing access and discovery of your relevant environment, end to end build, appropriate testing, and rollout planning.
3. Assistance and guidance from Moveworks' Product Team and a quick feedback loop for feature enhancements.

## Ready to engage in the Agency Efficiency Jumpstart Program?

Reach out to [federal-sales@moveworks.com](mailto:federal-sales@moveworks.com) to get exclusive details about the program and sign-up.

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