

Navigating the New Era of Government Efficiency

Achieving Cost Savings While Optimizing Employee Productivity

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Navigating the New Era of Government Efficiency

Achieving Cost Savings While Optimizing Employee Productivity

Federal government agencies are facing unprecedented pressure to modernize operations, improve employee productivity, achieve greater efficiency, and reduce costs while shrinking the overall federal footprint. The need for strategies and solutions that achieve government IT efficiencies has never been greater.

Agencies must be proactive and adopt approaches that reduce IT costs and simultaneously maximize employee productivity.

With an eye toward government efficiency, agencies must take a proactive, forward-looking approach and examine their own IT environments to uncover cost savings.

With Riverbed's Unified Observability solutions, agencies can optimize their IT environments and improve employee productivity, all while remaining laser-focused on mission delivery and success.

Reducing Technical Debt for Future-Ready Operations

Federal agencies are notoriously plagued by legacy IT systems and inefficient network operations. This technical debt not only consumes a disproportionate share of financial resources, but it can also jeopardize mission success.

Riverbed helps agencies strategically optimize investments by focusing on identifiable processes within their IT environments such as device refresh and software license under-utilization that can yield significant cost savings.

Smart Device Refresh

Riverbed provides a practical and cost-effective solution to the often expensive and unnecessary practice of refreshing devices based on age rather than device performance. By precisely identifying

specific machines that require replacement or upgrades, Riverbed targets only those devices that are negatively impacting employee performance, reliability, or user experience.

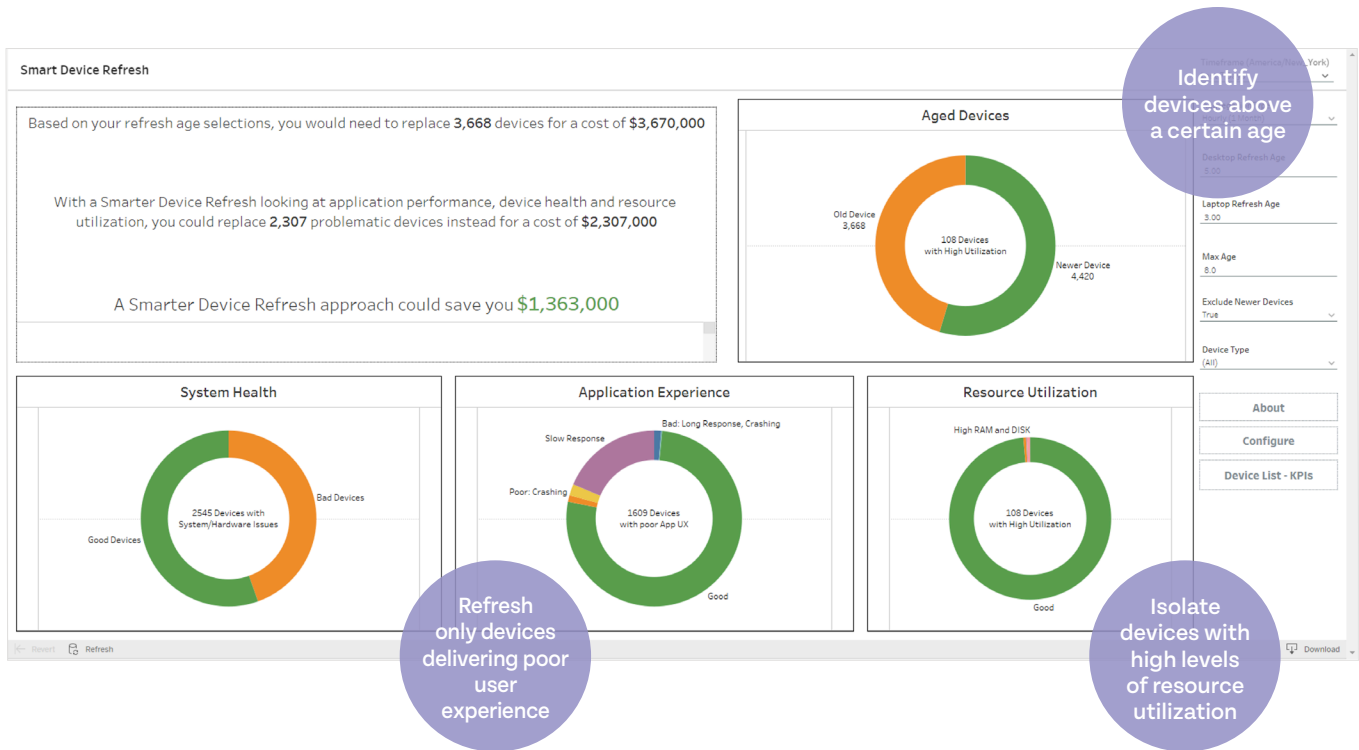


Figure 1: Compare refresh and replacement options to determine the optimal refresh strategy and reduce capital expenditures.

Software License Utilization

When provisioning employee devices, federal agencies should closely examine enterprise software license usage to eliminate unnecessary spend. Riverbed can help identify significant cost savings by renewing licenses only for actively used apps, including desktop software, SaaS, and shadow IT apps, by analyzing key usage metrics.

- Automatically discover and track all enterprise applications and versions used whether deployed locally or in the cloud
- Gain insight into Shadow IT apps to manage software license spend and reduce risk
- Compare key usage metrics such as number of times used, total usage duration and last time used for all types of enterprise apps
- Reclaim unused and underused licenses to lower overall costs

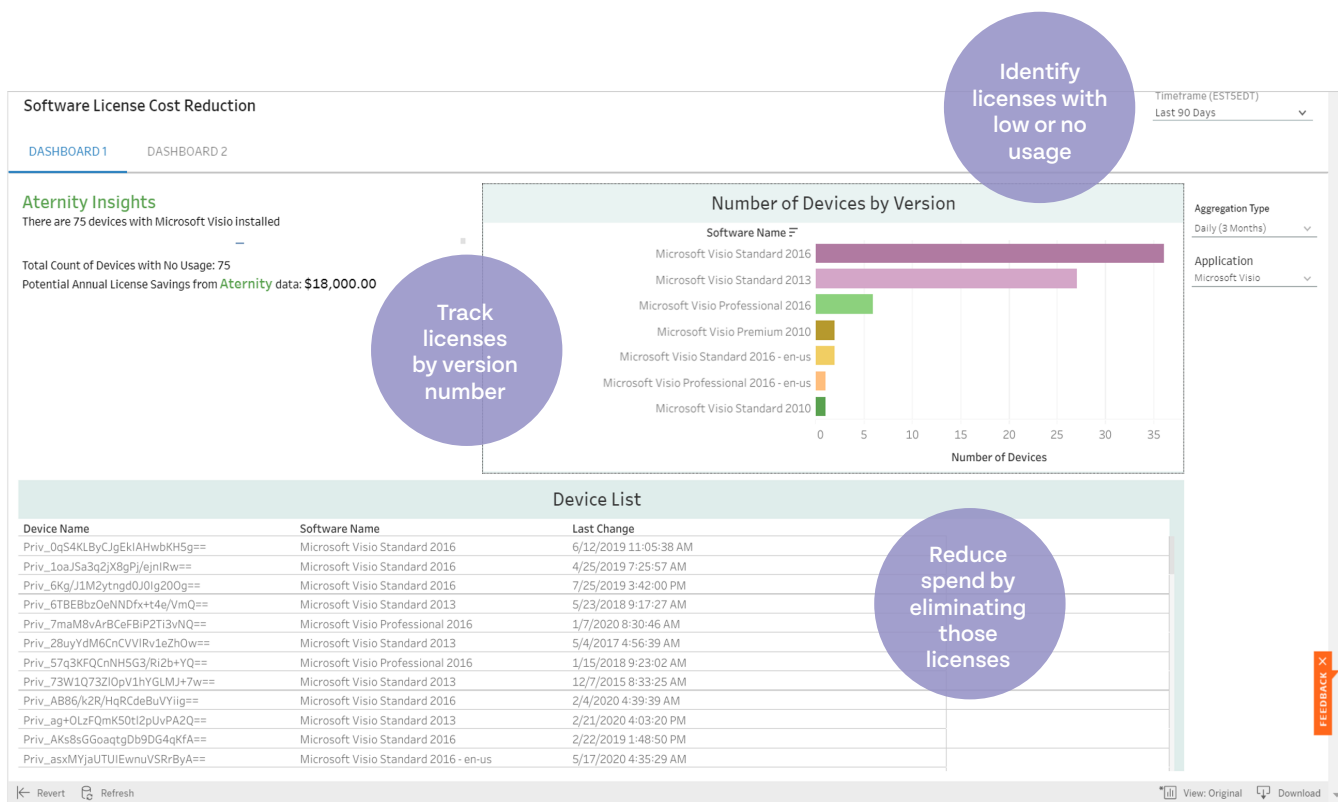


Figure 2: Quantify license renewal savings by identifying unused and underused licenses.

Eliminate IT Bottlenecks

Federal employees depend on seamless, reliable IT systems to carry out their missions efficiently. Performance issues, such as sluggish applications and unreliable remote access, hinder productivity and waste valuable time.

Riverbed delivers in-depth, actionable insights into various work processes, identifying potential bottlenecks that could be impeding efficiency or productivity.

The basis of these insights is Riverbed’s ability to collect full-fidelity telemetry from both Network Performance Management (NPM) and Digital Experience Management (DEM) data, including

packet, flow, network device, application, and device-based user experience metrics. This richness of data gives IT a complete picture of what is happening within the IT environment and provides a strong platform from which to analyze and report the issues affecting employee productivity.

In addition to providing insightful analytics, Riverbed also offers automatic remediation capabilities which quickly and effectively resolve many issues that may arise within your devices and applications. The result is a significant reduction in downtime, enabling users to get back up and running rapidly.

Optimize Employee Productivity with Automation

By automating IT processes, agencies can reclaim thousands of manhours remediating IT issues and refocus on mission-critical tasks. This is of immense value in today's fast-paced environment, where even brief periods of downtime can have substantial impacts on productivity.

Action Name	# Devices	Total Actions (Last 90 days)
Disk Cleanup (System)	2,396	29,239
Disk Cleanup (User)	168	490
JAWS 2024 - Set UIA On	3	3
Low WiFi Signal Strength	392	598
Reboot Overdue	244	244
Repair WMI	30	222
Run Machine Certificate Autoenrollment	5	5
Symantec Management Agent	1,036	4,014
Update Group Policy	258	357

Figure 3: Examples of IT processes that saved one federal agency thousands of manhours over a 90-day period by being automated.

Other Opportunities to Improve Government Efficiency

As agencies navigate the complexities of digital transformation in the era of efficiency, Riverbed stands ready to help with cutting-edge solutions that make IT networks, applications, and infrastructure work smarter—not harder.

Other areas include:

- Shift Left the Service Desk
- Reducing Energy and Utility Consumption
- Aligning Cyber Investment with Risk Priorities
- Exploring Cloud Investments to Reduce Costs
- WAN Optimization and App Acceleration

By prioritizing efficiency and performance, agencies can meet today's demands while building a more agile, future-ready government. Learn more at riverbed.com



About Riverbed

Riverbed, the leader in AI observability, helps organizations optimize their users' experiences by leveraging AI automation for the prevention, identification, and resolution of IT issues. With over 20 years of experience in data collection and AI and machine learning, Riverbed's open and AI-powered observability platform and solutions optimize digital experiences and greatly improve IT efficiency. Riverbed also offers industry-leading Acceleration solutions that provide fast, agile, secure acceleration of any app, over any network, to users anywhere. Together with our thousands of market-leading customers globally – including 95% of the *FORTUNE* 100 – we are empowering next-generation digital experiences. Learn more at riverbed.com.