UNITE US

Unite Us software connects government and its partners in an accountable, human-centered network for **referrals and secure data sharing.**

Local County Programs

Bi-directional Referrals & Outcomes

Social Services

Seamless Handoffs

Live Chat

State Agencies

Constituent

Single Universal Record

Healthcare Providers

Secure Data & Form Exchange

- Basic Needs
- Education & Employment
- Job Training
- Mental & Behavioral Health
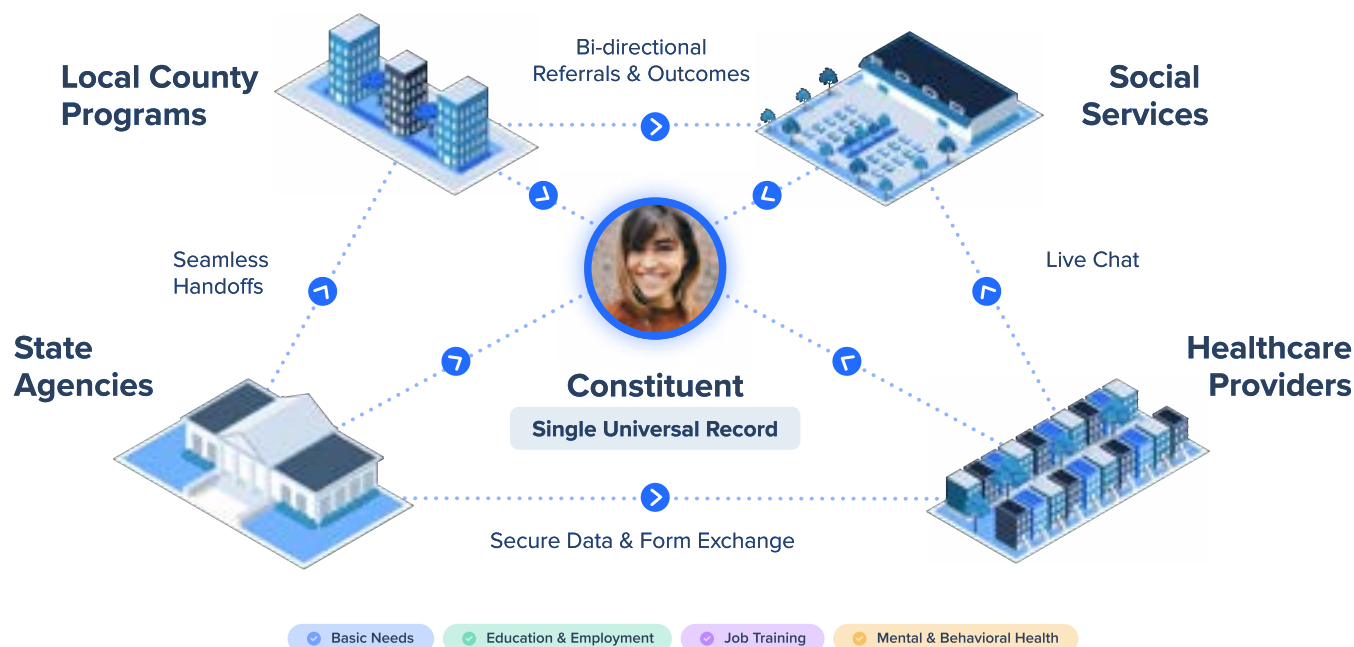
Driving Efficiency & ROI

13 minutes saved per case

Unite Us users report an average of 13 minutes saved per case.

6.5x faster connections

A Unite Us network in Georgia found that using the platform resulted in connecting constituents to resources 6.5x faster.

15 hours saved per week

In Pittsburgh, a Unite Us network reported that each caseworker saved 15 hours per week.

700% increase in reach

Unite Us allowed caseworkers for one Medicaid managed care plan to reach 7X as many people.

**$85 savings** per constituent per month

Using Unite Us, North Carolina saved $85 per member/month through their 1115 waiver demonstration while delivering nearly half a million services.

89% increase in access to care

Parents using a Unite Us network in Florida perceived an 89% increase in access to care and awareness of community supports.

With Unite Us Software Solutions, Local Governments:

☑ Manage Revenue Cycles Seamlessly

☑ Add Staff Capacity with Care Coordination

☑ Coordinate Wraparound Services

☑ Automate Billing & Invoicing

☑ Identify At-Risk Constituents with Predictive Analytics

☑ Facilitate self-referrals

☑ Measure Impact with Bi-Directional Data Sharing

☑ Securely Chat Across Government Agencies and Community Providers
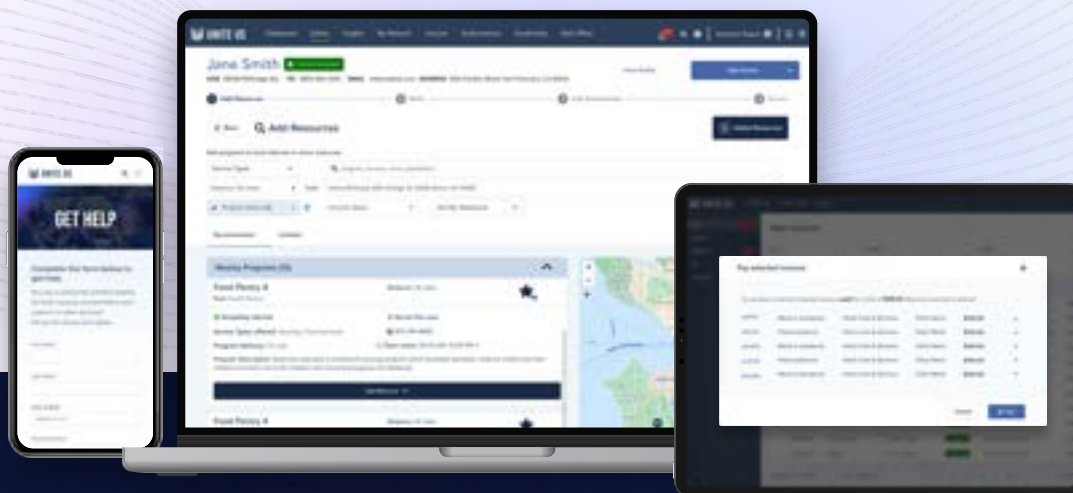
Technology Solutions that *Actually* Reduce Administrative Burden by Eliminating:

🚫 Phone Calls and Follow-Ups

🚫 Manual Email and Faxes

🚫 Sifting Through Multiple Data Sets

🚫 Tracking on Shared Drives and Spreadsheets

Frequently Asked Questions

Data privacy, security, consent, and compliance?

Unite Us is **HIPAA compliant** and **HITRUST**, **SOC 2**, and **NIST certified**. No information can be shared with another org without **documented client consent**. Features **smart, permission-based access** to **restrict access to sensitive information**.

I use another system. Can Unite Us interoperate?

Unite Us supports **data exchange standards** and **modern APIs**, underpinned by an enterprise master person index **(EMPI)**, to integrate with case management and other enterprise systems. This facilitates the secure exchange of client, screening and eligibility data.

Who uses Unite Us?

Anyone, from state agencies and community-based organizations to healthcare plans and providers, can benefit from Unite Us. We work with organizations of all kinds, sizes, and types that need to seamlessly connect people to resources and share data.